



內政部移民署107年年報 2018 Annual Report

National Immigration Agency , Ministry of the Interior

部長序

移民政策的制定及內涵，與國家整體人口政策息息相關。以臺灣而言，我國於去（107）年開始邁入「高齡社會」，依據國家發展委員會的人口發展趨勢推估，預計於111年我國總人口數將開始呈現負成長，並於115年邁入「超高齡社會」。接著在116年工作年齡人口占比低於66.7%，長期以來的人口紅利將會結束！是以，為了解決工作人口不足，進而提升競爭力，政府審慎研議對策，積極推動「攬才」、「留才」措施，引進外國專業人才及中階技術人力，充實國家經濟發展所需人力及人才，期使人力資源生生不息，確保國家永續發展。

本部移民署積極配合上述「攬才」、「留才」政策，隨即於去年2月8日訂定「外國特定專業人才申請就業金卡許可辦法」，並建置啟用「外國專業人才申辦窗口平臺」，使外國專業人才透過網路就可申辦「簽證、工作證、外僑居留證及重入國許可」四證合一之就業金卡，縮減審核、核發行政流程，吸引到科技、經濟、教育、文化藝術以及金融等領域國際優秀人才來臺就業，為我國攬才立下重要里程碑。不止讓外來人才「進得來」外，也要讓在臺居留的外來人才「留得住」、「生活有尊嚴」，未來將配合「新經濟移民法」之立法，提供外國專業人才、外國中階技術人力、海外國人及投資移民等享有更優質、更友善的依親、居留、永久居留（含定居）環境。

此外，移民署更在既有工作上精益求精，務求臻於完善。例如：為守護國境安全，有效篩濾高風險旅客，同時便利旅客通關，他們持續建置「自動查驗通關系統」（e-Gate）及「外來人口出境快速查驗閘門」（f-Gate），通關時間僅需10秒鐘。進一步的，藉由國際合作，擴大服務自動查驗通關使用對象並延伸至海外，我國已與美國、澳洲及韓國簽署並啟用互惠使用自動通關系統，我國旅客前往簽約國家，抑或持簽約國護照來臺者，均可使用雙方自動查驗通關系統，大幅節省了旅客等候時間，而難能可貴的，桃園國際機場的優質通關

服務更獲得英國獨立機構 Skytrax 頒發「2018 最佳證照查驗服務機場」全球第1名的殊榮。另外，在防制人口販運方面，我國人口販運防制績效連續10年被美國國務院評等為第1級國家，顯示我國在整體人口販運防制作為與維護人權的努力上，持續獲得國際社會肯定；此外，對於在臺逾期停（居）留的外來人口，為了幫助他們踏上一條安全回家的路，從此不再躲躲藏藏，移民署主動出擊並給予協助，推動「擴大逾期停（居）留外來人口自行到案」專案，於專案期間自行到案者從寬論處，另外，專案結束後將修正入出國及移民法，藉由提高罰則及延長管制入國期限，加重失聯移工逃逸成本，以兼顧國家安全及人權保障。

本部持續為民眾打造「安居」家園，穩固社會發展基礎而全力以赴，各項政策措施亦皆以民眾需求為出發，展現為民實現安居樂業之決心，期許成為「接地氣」、「務實做事」的齊心團隊，並以此與移民署同仁共勉之，是為序。



內政部 部長

徐國勇

署長序

移民署肩負著守護國家門戶的重大責任，任何人入出國探親、旅遊或洽公，均必須經過本署證照查驗方可通關進出，尤其是在入境時，移民署國境執法與服務的形象已成為外來人士認識我政府機關的第一印象，其重要性不言可喻。

以去（107）年而言，我國全年入出境旅客高達 5,500 餘萬人次，如何兼顧國境執法與通關服務品質，就成為本署責無旁貸之要務。感謝國境事務大隊同仁的辛勞與細心，去年除了榮獲英國 Skytrax「2018 年最佳證照查驗服務機場」全球第 1 名之殊榮外，服務之餘，同仁們也在細節裡找出問題，全年共查獲冒領（用）及偽（變）造證件 396 件，查緝過境冒領（用）及偽（變）造證件（含人蛇）12 人，查獲通緝犯 1,317 人，有效阻絕不法於國境線外，成效斐然！

另一方面，外來人士或新住民進入臺灣後所衍生的生活輔導、各項服務需求等等課題，亦是本署努力投入的重要任務。目前在臺居留外來人口已突破 100 萬人，我們除持續推動新住民照顧服務措施、關注新住民在臺生活的適應能力、辦理新住民生活適應輔導中長程計畫外，亦延伸關切面向，投注心力於新住民的下一代。近年來，本署廣續執行新住民子女海外培力計畫及新星培育營等活動，目的是要鼓勵新住民子女利用寒暑假期間，回到（外）祖父母居住地進行家庭生活、語言學習及文化交流體驗。這些努力，除了對「新二代」們延續跨文化家庭傳承提出具體幫助外，也開拓了他們的視野及接軌國際，培育新二代成為新南向種籽。這些一顆顆小小的種籽終將成為耀眼的新星，成為我們的「新國力」。

除此之外，本署同時負肩打擊入出國及移民犯罪的重要任務，服務與執法看似南轅北轍，實則一體兩面，例如，弱勢人士往往為有心人士利用，抑或成為遭受霸凌或欺侮的對象。所以，在照顧弱勢的同時，同時也要打擊不法，才

能根本解決問題，也得以為社會注入正面能量，這也是個人的人生觀及長年努力的人生方向！本署去年共查緝人口販運案 133 件，包括勞力剝削 38 件及性剝削 95 件，同時安置跨國境與本國籍人口販運被害人共 207 人，這些人口販運案件的破案關鍵事證，亦是同仁由照顧外來人口的細節裡找出問題所在的具體展現。

我常以同理心與同仁共勉，因此，本署以「關懷、安心」為出發點，自 108 年 1 月起至 6 月止，實施「擴大逾期停（居）留外來人口自行到案」專案，鼓勵當事人自行到案將從寬處理，可免予收容、處逾期最低罰鍰新臺幣 2,000 元及縮短管制入國期間；而相對的，如果是被查獲到案者則從重論處，一律暫予收容、處逾期最高罰鍰新臺幣 1 萬元及管制入國最長年限。專案期間結束之後，逾期外來人士不論自行到案或是經查獲，一律依法暫予收容、加倍罰鍰及延長管制入國期間。以上作為，除了避免他們遭受不法分子控制，間接成為人口販運被害人外，亦提供因非法身分而躲藏於角落的外來人士一個平安回家的機會！這是我們同理心的展現。

期待藉由年報的出版，持續與同仁共同勉勵，廣續在細節裡追求完善。此外，年報內容未盡周全之處在所難免，尚祈讀者不吝斧正為禱。



內政部移民署 署長

邵豐光

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本 書 簡 介

本書為本署民國107年各項主要工作內容之彙整，全書共分七章節，分別簡要敘述。

第壹章 國境安全管理

秉持「優質服務理念、國境安全管理」並重，推動建置「自動查驗通關系統」、「航前旅客資訊系統」、「航前旅客審查系統」、「外來人口個人生物特徵識別系統」及建置「偽變造護照辨識比對系統」，國境查驗辨識水準全面升級。

第貳章 外來人口管理

友善外來人口在臺生活便利性，精進各項停居留及定居申請案件審理，秉持「保障合法、打擊非法」的原則，落實推動人口販運之預防、查緝起訴、保護被害人及建立夥伴關係。

第參章 新住民照顧輔導

為營造我國友善移民環境，推動新住民子女海外培力計畫、建置通譯人才資料庫、跨界合作策略聯盟、便民行動列車及記錄新住民在臺生活奮鬥的故事及提供新住民資訊管道，讓新住民增進其生活品質與在臺生活能力。

第肆章 移民政策暨移民人權

為因應國家人口政策及國際發展趨勢，研議鬆綁相關移民法規，建構友善移民環境，進一步為我國留才攬才。另為與國際人權接軌，成立「移民人權諮詢小組」，落實推動移民人權保障。

第伍章 兩岸交流往來

為因應兩岸交流便捷，推動法規整併與流程簡化，以優化觀光及來臺從事商務活動交流質量，提升服務效能，並兼顧安全管理，增進國家競爭力。

第陸章 國際事務合作

以平等互惠原則，加強國際合作關係，致力推動與相關國家簽訂「移民事務與防制人口販運合作瞭解備忘錄」，以強化共同打擊跨國境犯罪及保障移民人權，並協助解決雙邊僑民、外僑停留、居留或急難救助等事宜。

第柒章 行政業務

分為人事、主計、政風、秘書等四室及訓練中心工作業務：人事室為辦理同仁職務任免、各項考核訓練及退休福利服務；主計室為本署各項經費編列、審核及執行控管；政風室職掌推動建構內、外完整廉政網絡，落實執行透明廉政工作；秘書室辦理本署幕僚業務，包含後勤、公關、新聞、編審、檔案、文書、法制、出納等工作；訓練中心負責移民特考錄取人員為期8個月之專業訓練及在職訓練。

第壹章 國境安全管理

近年來臺觀光旅客人數急遽增加，另因政府推動新南向政策，因而東南亞來臺免簽證旅客人數亦大幅成長，為兼顧國境安全與優質服務理念，本署除運用資訊科技，俾優化通關設備，以提供旅客舒適安全的通關環境外，並透過國際交流，精進證照查驗職能，以強化國境防線，期阻絕不法於國境線外。

一、提升通關速率，優化便民服務

(一) 持續推廣自動查驗通關

107年全國入出境旅客達5,526萬3,697人次，相較於106年5,270萬3,886人次，增加約255萬人次，成長幅度近5%，面對逐年上升的旅客量，為提升國境安全管理與服務效能，爰持續推動查驗通關自動化，使旅客入出境更加便捷。本署於100年3月29日先於金門水頭商港建置「自動查驗通關系統」（以下稱e-Gate）並試營運，並陸續於臺北松山機場、桃園國際機場、臺中國際機場及高雄國際機場等機場擴增建置，截至107年底止，全國共完成設置66座自動查驗通關閘門。

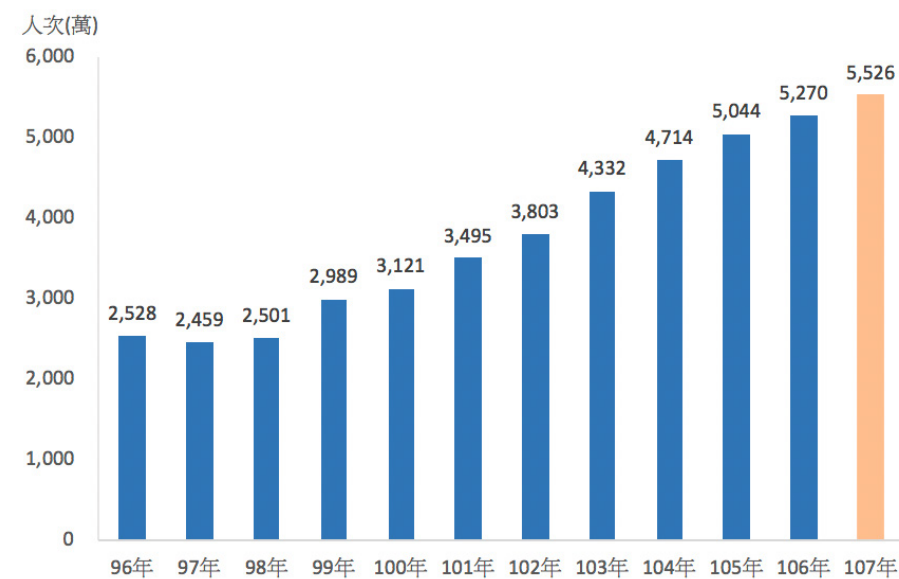


圖 1-1 歷年入出國人次統計

為推廣使用e-Gate，本署除於各機場設有註冊櫃檯外，也分別於臺北市服務站、臺中市第一服務站、花蓮縣服務站、嘉義市服務站、高雄市第一服務站及外交部領事事務局1樓（中央聯合辦公大樓北棟1樓）設有註冊櫃檯，供民眾就近申請。另因應農曆春節期間之入出國旅客眾多，為確保入出境通關順暢，本署爰於107年春節期間，擴大服務據點，增加10處直轄市、縣(市)服務站，接受民眾申請e-Gate註冊。據本署統計，截至107年底止，累計申請註冊已達616萬3,646人次，累計使用e-Gate通關達7,521萬3,285人次。

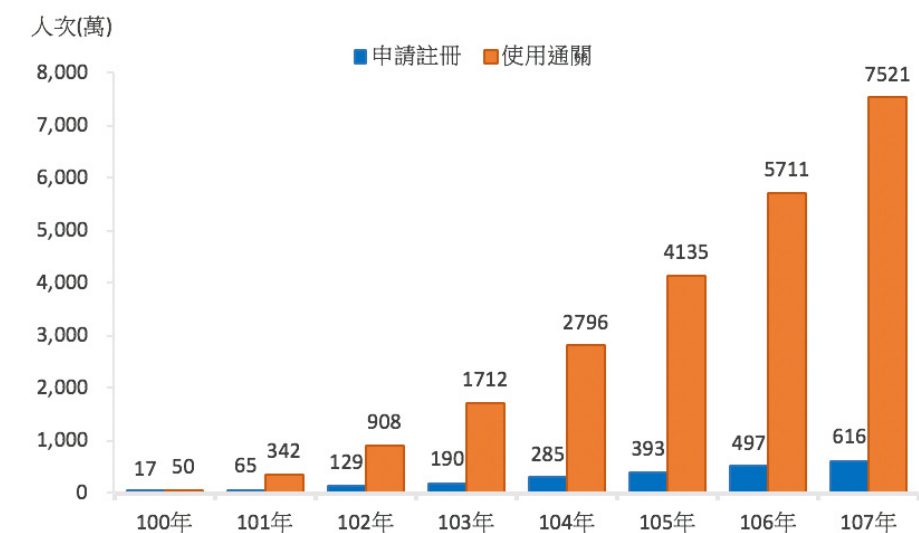


圖 1-2 自動查驗通關系統申請及使用累計人次統計

(二) 執行郵輪前站查驗

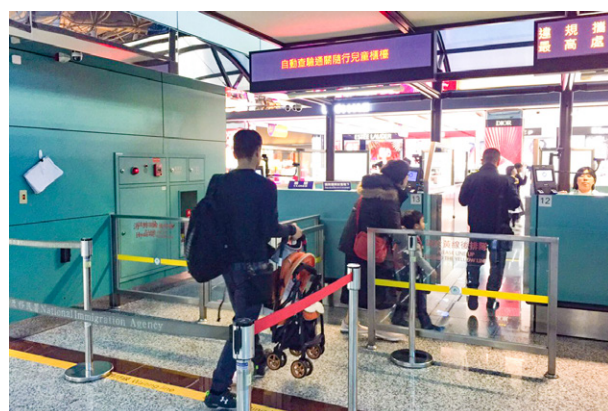
近年郵輪旅遊觀光風氣盛行，搭乘郵輪旅客來臺人數屢創新高；為便捷旅客通關，本署爰提供「前站查驗」服務，派遣移民官先行至郵輪抵臺之前一港口登輪，在公海航行中，對郵輪旅客及船員進行證照查驗及安全查核，以兼顧郵輪觀光便利性及國境安全管理。據統計，107年搭乘郵輪旅客入境我國者高達14萬3,255人次，其中創下最高紀錄者為107年7月7日由基隆港入境之「盛世公主號」，該郵輪計搭載計4,304名旅客來臺觀光。



圖 1-3 郵輪前站查驗流程

(三)溫馨便民通關服務

為提供旅客便捷的通關服務，本署爰對於不同需求的旅客建置貼心的通關設施，包括「行動不便人士及嬰兒車服務櫃檯」、「亞太經濟合作商務旅行卡專櫃」、「外籍商務人士快速查驗通關(常客證)」、「學術與商務旅行卡專櫃」、「自動查驗通關隨行兒童櫃檯」及「就業金卡櫃檯」等措施。



自動查驗通關隨行兒童櫃檯



商務旅行卡專櫃、行動不便人士及嬰兒車服務櫃檯

本署優質的通關服務屢獲各國旅客之讚許，桃園國際機場在全球550座國際機場中，獲得英國非營利獨立調查機構Skytrax公布「2018最佳證照查驗服務機場(Best Airport Immigration)」全球第一名之肯定(此評比調查日期自106年7月至107年2月)。



2018 全球最佳證照查驗服務機場第一名

(四)推行網路填寫入國登記表

為推動電子化便民服務，本署爰自 104 年 7 月 1 日起，實施外籍旅客可於入境通關前自行上網填寫「入國登記表」(Arrival Card)措施，另為落實新南向政策，自 106 年 7 月 1 日起，「東南亞國家人民來臺先行上網查核」系統結合本項網路服務措施，以節省旅客資料登錄時間。104 年旅客上網填寫「入國登記表」次數為 2 萬 1,274 人次，107 年已大幅增加為 48 萬 8,710 人次，呈現逐年快速成長之趨勢。



電子化服務 — 網路填寫入國登記表網頁

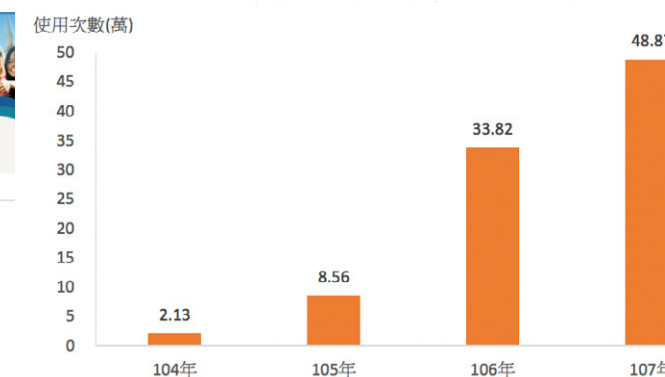


圖 1-4 網路填寫入國登記表統計

(五)推動「外來人口出境快速查驗閘門」服務

本署於 105 年 9 月 1 日在高雄國際機場正式啟用 2 座「外來人口出境快速查驗閘門」(f-Gate)，為持續推動友善通關服務，嗣於 107 年 2 月



外來人口出境快速查驗閘門

在桃園國際機場第 1 航廈再設置 8 座閘門，利用外來人口入國時錄存的個人生物特徵資料，於出國時進行比對檢核，確認為同一人即可快速通關，大幅強化國境安全，並有效提升通關速率。截至 107 年底止，外來人口計 287 萬 9,218 人次使用 f-Gate 通關。

(六) 入出境核心系統導入雲端服務

「入出國查驗系統」及「航前旅客系統」自 100 年陸續建置上線以來，目前相關軟硬體設施已面臨汰換年限，為提升系統穩定度，並因應未來旅客量及業務成長，爰以虛擬化方式導入雲端技術，俾加強國境查驗服務及安全管控能量。本署分別於 106 年 8 月及 107 年 12 月先後完成「航前旅客審查系統」及「船舶航前旅客資訊系統」導入雲端環境作業，另截至 107 年 3 月止，除桃園國際機場第 2 航廈外，其餘機場、港口皆已導入雲端查驗系統。

(七) 推動入出境即時資料開放

為配合國家政策持續推動政府資料開放措施，本署爰於 107 年開放全臺 4 大機場即時資料介接，在「政府資料開放平臺」提供臺北松山機場、桃園國際機場、臺中國際機場及高雄國際機場入境與出境人次預報資料共 8 項。



機場入出境人次預報網頁

二、運用資訊科技，強化國境防線

(一) 推動「外來人口個人生物特徵識別系統」

本署於 104 年 8 月 1 日在各機場、港口全面啟用「外來人口個人生物特徵識別系統」，實施外來人口生物特徵採擷作業，並配合外交部領事事務局及駐外館處簽證核發作業，提供外籍移工境外比對指紋功能，俾輔助識別真實身分，以求強化安全機制，使我國國境整體之安全性與便利性向上提升。截至 107 年

底止，透過該系統累計建檔 2,839 萬 6,084 筆資料，並累計比對 4,171 萬 1,995 筆資料。



國境線上採擷外來人口生物特徵

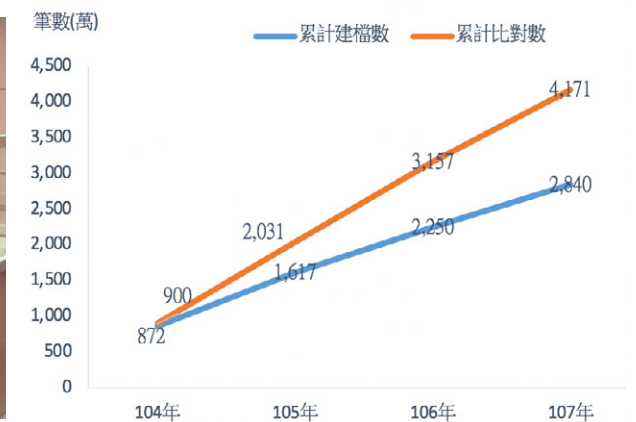


圖 1-5 外來人口生物特徵建檔及比對統計

(二) 運用「航前旅客審查系統」、「航前旅客資訊系統」

本署於 102 年建置「出境航前旅客審查系統」(Outbound Advanced Passenger Processing, APP-OUT)，即時資訊交換傳送，防堵管制出境對象取得登機證，有效防杜犯罪於未然；且為強化國境人流安全管理機制，阻絕禁止入國對象於境外，爰於 106 年建置「入境航前旅客審查系統」(Inbound Advanced Passenger Processing, APP-IN)。另持續透過「航前旅客資訊系統」(Advanced Passenger Information System, APIS)，過濾入出境及過境航班旅客，預先執行高風險旅客篩濾作業，以確保國境人流管理及飛航安全。

三、精進證照查驗職能

(一) 舉辦「國境管理國際研討會」

「2018 年國境管理國際研討會」於 107 年 10 月 4 日假臺北福華國際文教會館舉行，由內政部部長徐國勇親自蒞臨致開幕詞，並主持「臺澳互惠使用自動查驗通關系統啟用儀式」，會中邀集 9 位主講人，就「國境管理之安全機制」、「國境管理之科技運用」及「國境執法之國際合作」3 大主題進行研討，發表專題內容豐富，問題討論精采熱烈，並獲多家媒體之關注與報導。

本次研討會計有美國、加拿大、英國、法國、荷蘭、日本、澳洲、韓國等 29 國駐華機構及派駐鄰近國家之移民執法單位官員等外賓參加。因各國駐華機構、移民執法單位及其本國政府機關對本研討會皆相當重視，除有助於提升本署形象外，並可強化與各相關單位間之實質合作關係。



2018 年國境管理國際研討會

(二) 持續建立「偽變造護照辨識比對系統」

「偽變造護照辨識比對系統」於 105 年 1 月 4 日正式啟用，透過該系統蒐集各國護照及旅行證件樣本，以便查察有問題之證照，避免有心人士持偽（變）照護照入出境。截至 107 年底止，已蒐集 203 個國家或地區，總計 1,070 種護照及旅行文件版本。



使用「偽變造護照辨識比對系統」比對可疑護照

四、國境線上執法成效

包括國境線上查緝非法入出國、逾期停（居）留、取締未經許可入國者及航空（運）公司違規載客之處罰等項目，107 年主要執行成效如下：

- (一) 查獲通緝犯 1,317 人。
- (二) 查獲列管禁止出國 258 人、入國 445 人。
- (三) 查緝過境冒領（用）及偽（變）造證件（含人蛇）12 人，茲摘要如下：

- 1、107 年 4 月 16 日查獲 1 名阿富汗籍旅客持用變造加拿大護照，企圖來臺轉機偷渡加拿大。
- 2、107 年 4 月 20 日查獲 1 名斯里蘭卡籍旅客冒用加拿大楓葉卡，企圖來臺轉機偷渡加拿大。
- 3、107 年 10 月 11 日查獲 3 名敘利亞籍旅客分別由 1 名土耳其籍及 1 名瑞典籍旅客掩護下，持用變造阿爾巴尼亞護照，企圖來臺轉機偷渡歐洲。
- 4、107 年 10 月 17 日查獲 2 名斯里蘭卡籍旅客由 1 名斯里蘭卡籍旅客掩護下，持用變造申根簽證，企圖來臺轉機偷渡奧地利。
- 5、107 年 10 月 28 日查獲 1 名迦納籍旅客持用偽造馬爾他護照，企圖來臺轉機偷渡加拿大。
- 6、107 年 12 月 12 日查獲 1 名斯里蘭卡籍旅客持用變造加拿大居留證，企圖來臺轉機偷渡加拿大。



國境事務大隊查獲敘利亞籍過境人蛇



國境事務大隊查獲斯里蘭卡籍過境人蛇

- (四) 查獲冒領（用）及偽（變）造證件 396 件。
- (五) 國境線上面（訪）談 5,326 件，其中不予通過（拒入）163 件，須二度面（訪）談 363 件。
- (六) 依法舉發航空（運）公司違規載客 1,166 件。
- (七) 查獲並裁罰在臺逾期停（居）留 3,443 人。
- (八) 辦理（現有）管制人數共計 27 萬 3,318 筆，含國人禁止出國計 13 萬 8,061 筆，外國人禁止入出國計 13 萬 5,038 筆，其他（大陸地區人民、香港澳門居民及臺灣地區無戶籍國民）計 219 筆。

第貳章 外來人口管理

在國際間經濟商務往來、旅遊、求學、工作及結婚等跨國性人口移動潮流下，本署受理各類停留居留及定居申請案件，廣續推動多項網路申辦服務，且秉持「保障合法、打擊非法」的原則，查處非法及虛偽婚姻移民，並與各國治安單位密切合作，落實安全管理。另積極整合各部會資源，落實推動人口販運之預防、查緝起訴、保護被害人及建立夥伴關係等各項具體防制工作，以期澈底杜絕人口販運案件發生。

一、建置各類資訊系統，以網路代替馬路

(一) 友善全球資訊網服務

本署於 107 年 12 月 26 日建置新版全球資訊網網站，整合民眾申辦相關服務，提供完善的申辦須知、申請表格、常見問題、文字檢索等，採用適合智慧型行動裝置的響應式網頁設計 (RWD)，支援 ODF 政府文件標準格式，不需特定軟體即可編輯文件，並符合無障礙網頁 2.0 版 AA 標準。



本署新版全球資訊網網站

(二) 便利查詢居留證有效性

居留證查詢網網頁設計在不同裝置都能獲得最佳顯示效果，只要輸入居留證之必要資料，比對相符後，即能快速查詢居留證的有效性，107 年度計有 38 萬 2,493 次成功查詢紀錄。



居留證查詢網頁

(三) 提升「入出國及移民管理系統」使用便利性

「入出國及移民管理系統」於 104 年 5 月全面改版上線，除簡化臨櫃申請案件收件流程外，並將流程管理透明化，提供申請進度查詢功能。另為簡化外籍人士辦理歸化國籍程序，於 106 年 4 月完成外人居留證明書資料介接服務，提供內政部戶政司

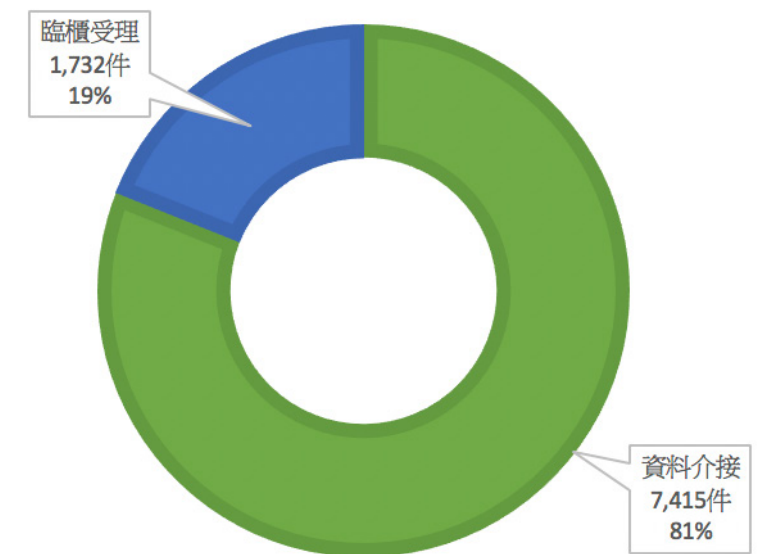


圖 2-1 107 年外人居留證明書申請件數

受理歸化國籍申請時，可透過介接服務查得申請人之居留證明書資料，免除申請人向本署各地服務站申請居留證明書之奔波勞頓。107 年外人居留證明書申請案件共 9,147 件，包括臨櫃受理 1,732 件及內政部戶政司透過資料介接受理 7,415 件，資料介接已占 81%。

(四) 推展雲端線上申辦系統，簡化辦理程序

本署於 106 年推動「移民資訊雲端線上申辦系統」，提供友善申辦服務，並加速審核發證效率，以「一站式虛擬櫃檯」概念，提供 24 小時線上服務，除降低行政成本外，也落實節能減碳、愛地球之綠色環保理念，且提供更優質的服務，茲摘述如下：

- 1、自 106 年 3 月 28 日起，於本署派駐移民秘書之駐外館處全面開放「境外人士線上申辦系統」，提供旅居海外大陸地區人民申請來臺觀光及香港澳門居民線上申請入出境許可證，截至 107 年底止，共受理 33 萬 6,596 件申請案。
- 2、自 106 年 4 月 20 日起，開放「外籍移工線上申辦系統」，提供外籍移工仲介業者與直聘雇主申請外籍移工之居留證、延期或資料異動等事宜，截至 107 年底止，共受理 38 萬 7,109 件申請案。

3、自 106 年 7 月起，開放「外國與外僑學生、大陸與港澳學生線上申辦系統」，嗣自 107 年 1 月起，開放「無戶籍國民學生線上申辦系統」，提供全國各大專院校線上申請電子居留證、IC 卡式居留證及陸生就學多次證等證件，截至 107 年底止，共受理 8,829 件申請案。

(五) 推動「外來人口自然人憑證」申辦服務

為提高外來人口在臺生活之便利性，爰自 105 年 4 月 25 日起，受理 18 歲以上且持有本署核發之晶片居留證者申請自然人憑證，截至 107 年底止，共受理 1,677 件申請案。

(六) 建置「外國專業人才申辦窗口平臺」

為配合「外國專業人才延攬及僱用法」及「外國特定專業人才申請就業金卡許可辦法」施行，加強延攬外國人才，俾提升我國競爭力。爰結合外交部、勞動部業務，於 107 年 2 月 8 日正式啟用「外國專業人才申辦窗口平臺」(Foreign Professionals Online Application Platform)，首創「簽證、工作證、外僑居留證及重入國許可」四證合一之就業金卡，並簡化程序及提升行政效率與服務品質，以網路替代馬路，可在線上完成申請及審核程序。截至 107 年底止，共受理 320 件申請案，核發 188 張就業金卡，為落實我國留才攬才政策立下重要里程碑。

(七) 各式線上申請諮詢服務

本署建置「各式線上申請平臺客服中心」，受理各類線上申辦系統操作與繳費相關諮詢服務，服務對象含括學校、旅行社、工商企業、民間團體、境外人士及外籍移工仲介業者等，107 年共受理 6 萬 2,183 件線上諮詢服務。



各式線上申請平臺客服中心線上諮詢服務

二、強化外來人口管理與違法(規)查緝

我國外來人口主要為婚姻移民與工作移民，為強化外來人口安全管理機制，爰不定期實施訪查或查察，俾加強查緝虛偽結婚、非法工作、逾期停(居)留及違反人口販運防制法等非法行為，除杜絕外來人口或不肖業者、人蛇集團從事非法行為外，亦可掌握轄內外來人口的生活動態，如發現生活狀況急需幫助之個案，可立即轉介至相關單位協處。

(一) 落實查察、面(訪)談機制

自 92 年 9 月 1 日起，實施大陸配偶申請來臺團聚面(訪)談機制。本署受理大陸配偶團聚申請案時，先就國人配偶實施境內訪查(談)；再於大陸配偶抵達機場或港口時，於國境線上針對國人及大陸配偶實施面談，雙方面談通過後始許可入境；如受面談之說詞有瑕疵而有再查證之必要者，



移民官執行面(訪)談勤務

入境後再轉由該管專勤隊於國內實施二度面談。107 年計實施大陸地區配偶面(訪)談共 8,410 件，其中訪談不予通過 930 件、國境線上面談不予通過拒入 163 件、二度面談不予通過 26 件。

(二) 提升查處非法外來人口效能

本署與內政部警政署自 96 年起實施聯合查察工作，101 年起更結合前行政院海岸巡防署(現海洋委員會海巡署)、國防部憲兵指揮部、法務部調查局等各國安單位查察能量，實施「加強查處失聯移工在臺非法活動專案工作」(祥安專案)。107 年各國安單位合計查處失聯移工達 2 萬 712 人，顯見已有效發揮整體查處能量。

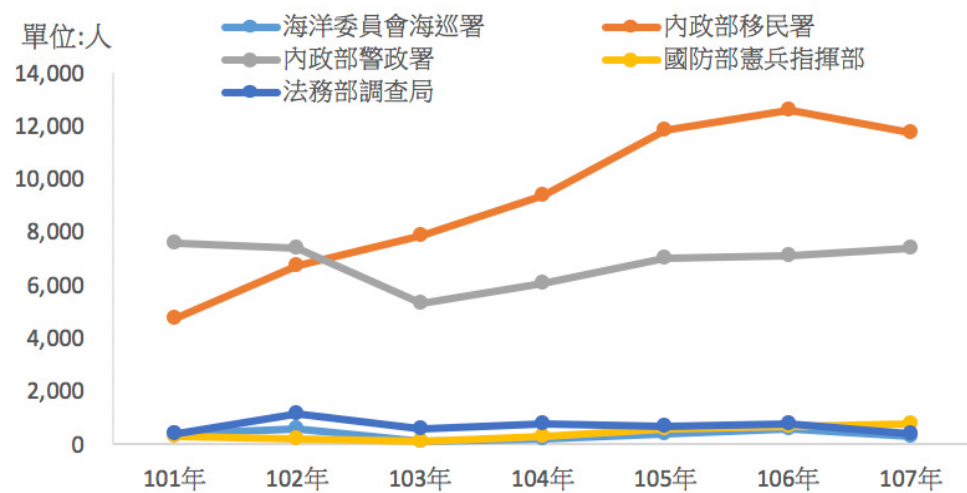


圖 2-2 國安單位查處失聯移工人數統計

三、防制人口販運

我國於 95 年 11 月頒布「防制人口販運行動計畫」，96 年成立「行政院防制人口販運協調會報」，由本署負責整合各部會資源，落實推動人口販運防制各項具體幕僚工作，98 年 6 月「人口販運防制法」制定公布施行，使我國在防制人口販運工作上獲得良好成效。

(一) 人口販運防制績效連續 9 年第 1 級

美國國務院於 107 年 6 月 28 日公布「2018 年人口販運問題報告」，全球計有 187 個國家（地區）受評，而我國防制績效連續 9 年被評等為第 1 級國家，顯示我國在推動防制人口販運的整體作為，持續獲得國際社會肯定。

(二) 持續推展防制人口販運 4P 工作

1、查緝起訴 (Prosecution)

由各檢察及司法警察機關指定專責單位負責統籌規劃查緝人口販運犯罪相關業務，執行查緝起訴工作。107 年各司法警察機關共計查緝人口販運案 133 件，其中勞力剝削 38 件、性剝削 95 件；各地方檢察署共計起訴人口販運案件 71 件，被告 113 人。

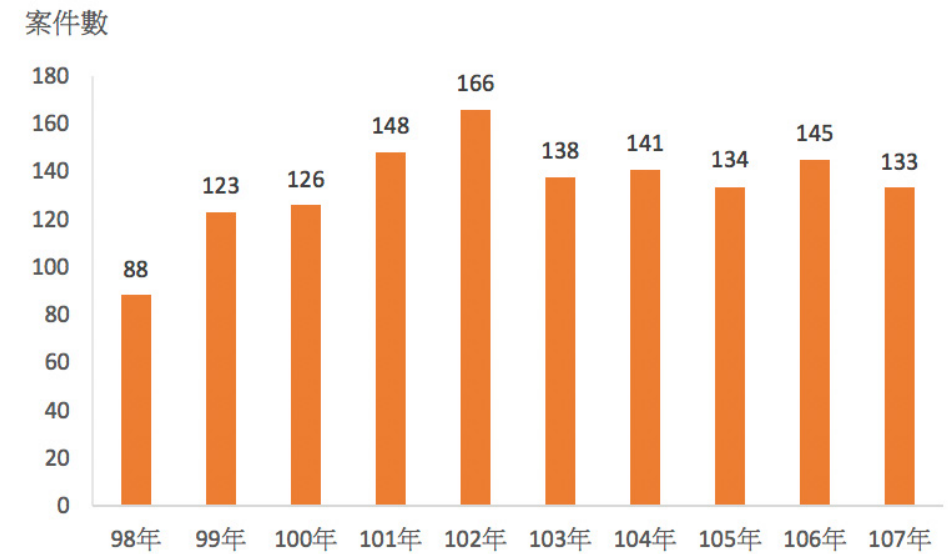


圖 2-3 查緝人口販運案件數

2、保護 (Protection)

(1) 提供被害人適當安置及保護服務

A、跨國境人口販運被害人：本署結合勞動部與民間團體於我國北、中、南及東部總計設置 20 處庇護所，提供被害人安置保護，其中 1 處為本署設置之公設民營人口販運被害人庇護所。截至 107 年底止，共計新收安置被害人 120 人。

B、本國籍人口販運被害人：由當地社政單位或非政府組織 (NGO) 安置。107 年查獲移送人口販運案件中，被害人為本國籍 18 歲以上者，計 8 人，其中 1 人由當地社政單位安置，其餘 7 人無意願接受安置。被害人為本國籍未滿 18 歲從事性交易者為 64 件 115 人，其中 86 人交由當地社政單位安置、15 人由家長領回。

(2) 為澈底清查疑似人口販運被害人，以提供適當安置與保護，持續執行「收容所發現疑似人口販運被害人通報作業程序」，對受收容人進行再度清詢與鑑別，107 年受收容人被鑑別為人口販運被害人者，計有 20 人，並自收容所移轉至其他安置保護處所。

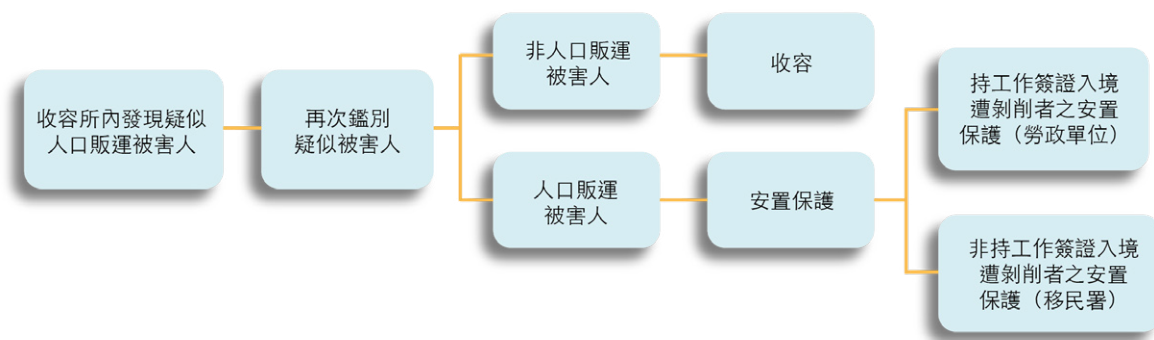


圖 2-4 收容所發現疑似人口販運被害人通報作業程序

(3) 核發人口販運被害人臨時停留許可及工作許可，協助被害人重建生活。

107 年共核發 90 張臨時停留許可證；許可展延 143 件臨時停留許可證申請案。

(4) 為落實偵審保護制度，司法警察機關於調查人口販運案件時，須提供通譯服務，並適時安排陪同偵訊服務。107 年共提供通譯服務 248 人次、陪同偵訊服務 228 人次。

3、預防 (Prevention)

(1) 辦理防制人口販運教育訓練及宣導活動

107 年辦理 2 場次防制人口販運諮詢網絡研習營，且結合「2018 年防制人口販運國際工作坊」印製大會手冊、宣導品等，並於桃園國際機場刊登防制人口販運宣導公益燈箱廣告 2 面，另委託臺灣電視事業股份有限公司等 6 家電視公司進行防制人口販運「拍狼末日」動畫短片公益託播，播放檔次計 149 次。



107 年防制人口販運諮詢網絡研習營

(2) 辦理各直轄市、縣(市)政府人口販運防制工作績效評核

為提升各直轄市、縣(市)政府對人口販運議題的重視及強化防制工作，爰於 107 年 5 月 2 日至 6 月 6 日由專家學者、勞動部、內政部警政署及本署代表至宜蘭縣等 11 直轄市、縣(市)政府進行實地評核；107 年考核成績特優者為新竹縣、高雄市政府，由內政部公開頒獎表揚。



頒發 107 年防制人口販運工作成果考核成績特優獎狀

4、夥伴關係 (Partnership)

(1) 辦理「2018 年防制人口販運國際工作坊」

「2018 年防制人口販運國際工作坊」於 107 年 7 月 25 至 26 日舉辦，陳副總統建仁、美國在臺協會代理處長谷立言、內政部部長徐國勇、國內外專家學者及相關單位代表蒞臨參加。對擴大與各國建立交流機制、強化中央與地方、政府與民間的合作管道及周延我國人口販運防制策略助益良多。



2018 年防制人口販運國際工作坊

(2) 簽署移民事務與防制人口販運合作協定或瞭解備忘錄

由本署積極推動，並在外交部等機關之協助下，我國政府於 107 年 8 月 30 日與比利時簽署移民事務及防制人口販運合作瞭解備忘錄，實質增進我國與其他國家在移民事務上的國際合作，俾共同打擊跨國犯罪及防制人口販運。

第參章 新住民照顧輔導

截至 107 年底止，我國新住民人數共計 54 萬 3,807 人，為協助渠等儘速適應我國生活，本署爰透過跨部會合作，推動「新住民照顧服務措施」，進行生活適應輔導、醫療生育保健、保障就業權益、提升教育文化、協助子女教養、人身安全保護、健全法令制度及落實觀念宣導等 8 大重點工作，以增進外籍與大陸配偶在臺之生活適應，並厚植我國人力資本。

一、落實新住民照顧輔導

(一) 召開行政院新住民事務協調會報

為保障新住民相關權益，行政院爰於 104 年 6 月 16 日成立新住民事務協調會報，將相關新住民事務提升至行政院層級，以跨部會模式加強為新住民服務，由行政院政務委員兼任召集人，內政部副首長兼任副召集人，本署署長兼任執行秘書，委員共 31 人，其中相關部會副首長 14 人、直轄市及縣（市）副首長 6 人、學者專家或社會團體代表 10 人，107 年計召開 3 次會議。

(二) 培力新住民及其子女發揮多元文化優勢

為落實「新南向政策綱領」及「新南向政策推動計畫」工作主軸，期發揮新住民力量，以營造友善移民環境，使新住民及其子女能發揮語言及多元文化優勢，順利適應在臺生活及培育新住民子女為南向種籽，共創和諧共榮之多元社會，爰於 107 年推動相關計畫如下：

1、新住民子女海外培力計畫

為善用新住民母語及多元文化優勢，爰規劃新住民子女於寒暑假期間回到祖父母居住地進行家庭生活、語言學習及文化交流體驗，以提升國家競爭力，並開拓視野及接軌國際。計



107 年新住民子女海外培力計畫成果發表會

分為家庭組、親師組和社會服務組等 3 組，107 年寒假團共 81 人成行，暑假團共 142 人成行。

2、新住民子女新星培育營

107 年 7 月 16 日至 20 日假劍潭海外青年活動中心舉辦「新住民子女新星培育營」，研習課程包括職涯探索、國際職場環境發展、遊程規劃、企業參訪及成果發表會等，協助新住民子女瞭解自身優勢及未來就業市場，為國家培育國際人才，參與人數共計 42 人。



107 年新住民子女新星培育營

3、新住民及其子女築夢計畫

辦理「新住民及其子女築夢計畫」，幫助新住民及其子女完成夢想，藉由築夢過程的成長與感動，展現對於生命的熱情與活力，以及對家庭的用心付出與貢獻，107 年共協助 24 組完成夢想。



107 年新住民及其子女築夢計畫

4、新住民及其子女培力與獎助學金

提供全國清寒及優秀之新住民適當關懷扶助及獎勵，激勵努力向學，以協助減輕其家庭生活負擔，為國家培育人才，107 年共核發 2,910 人，獎助學金計新臺幣（以下同）1,199 萬 7,000 元。

(三) 推動新住民生活適應輔導事宜

為提升新住民在臺生活適應能力，使其能及早順利適應我國生活環境，俾共創多元文化社會，爰辦理「新住民生活適應輔導中長程計畫」，107 年補助全國 22 直轄市、縣（市）政府計 271 萬 9,000 元，辦理生活適應輔導班 90 班、種

籽研習營 8 班、推廣多元文化活動 12 場、生活適應宣導 40 場次，參與或受益者 1 萬 5,280 人。

(四) 提升「新住民發展基金」效益

為協助新住民適應臺灣社會，爰持續落實照顧新住民措施，加強培力新住民及其子女發展成為國家新力量，增進社會多元文化交流，於 94 年設置「外籍配偶照顧輔導基金」，並自 105 年更名為「新住民發展基金」，基金預算每年編列 3 億元，107 年補助 220 件，補助金額 2 億 2,427 萬 264 元。

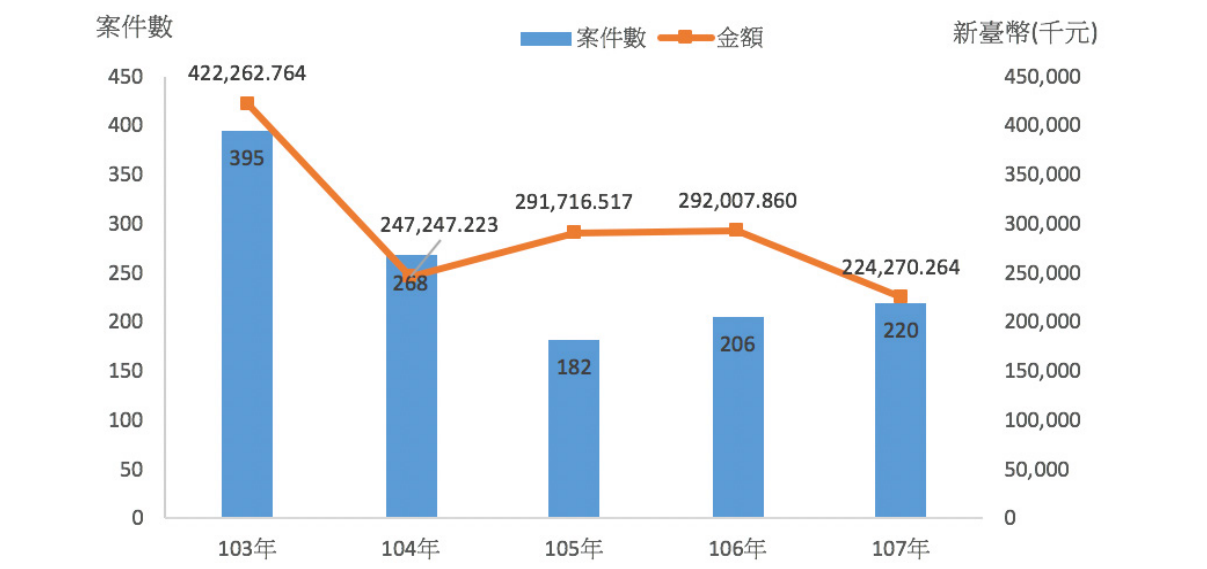


圖 3-1 新住民發展基金補助案件數及金額

107 年新住民發展基金補助辦理「多元文化推廣及相關宣導計畫」執行情形如下表，詳細宣導日期、方式、刊登（播出）時間、次數、總金額、託播對象及辦理單位均公布於本署全球資訊網及新住民培力發展資訊網。

表 3-1 107 年補助辦理「多元文化推廣及相關宣導計畫」執行情形

序號	申請機關（單位）	計劃名稱	主要內容	宣導方式
1	社團法人屏東縣好好婦女權益發展協會	「南洋阿緬國際家庭-你不孤單生活國際專刊出版第五年」計畫	「南洋阿緬國際家庭-你不孤單生活國際專刊」	紙本刊物
2	社團法人高雄市基督教家庭服務協會	「107 年度南國一家親季刊」發行計畫	「南國一家親季刊」	紙本刊物

3	澎湖縣政府	「107 年度編製新住民照顧輔導刊物」計畫	「菊島新情 - 新住民生活報」	紙本刊物
4	嘉義市政府	「心與新的融合 - 緣來尬意」來自異國的美食文化輕旅微電影計畫案	「心與新的融合 - 緣來尬意」- 來自異國的美食文化輕旅微電影	電影
5	內政部移民署	「106 年度新住民資訊宣導電視媒體製播案」	「我們一家人」節目	電視
6	內政部移民署	「107 年度新住民新聞網站維護案」	「新住民全球新聞網」	網站
7	社團法人中華慈育婦幼關懷協會	「我是新住民」廣播節目計畫	「我是新住民」廣播節目	廣播媒體
8	宜蘭縣新住民發展協會	「聽見新生活·為你說故事-新住民文化宣導節目 & 活動」	「聽見新生活·為你說故事」廣播節目	廣播媒體
9	財團法人健康傳播事業基金會	「多元族群分享愛 - 107 年度新住民廣播節目宣導計畫」	「多元族群分享愛」廣播節目	廣播媒體
10	社團法人中華外籍配偶暨勞工之聲協會	「【緣來～在寶島】- 全國性廣播宣導節目 107 年度申請補助計畫」	「緣來～在寶島」- 全國性廣播宣導節目	廣播媒體
11	社團法人高雄市基督教家庭服務協會	「107 年度愛家聯合國廣播節目計畫」	「愛家聯合國」廣播節目	廣播媒體
總 計			新臺幣 51,581,127 元	

(五) 推動「婚姻移民初入境訪談服務及家庭教育宣導」

為強化移民輔導，爰於外籍與大陸配偶入國（境）後至本署申請居留證件時進行關懷訪談，並宣導在臺居留法令及相關生活資訊，107 年初入境訪談服務 1 萬 725 人次。另為倡導跨國婚姻家庭尊重多元文化及性別平等觀念，以增進家庭互動關係，故辦理家庭教育宣導活動，107 年計 340 場次，共 8,414 人次參與。



新移民家庭教育宣導活動

(六) 建置「新住民關懷服務網絡」

於全國 22 直轄市、縣（市）建置新住民關懷網絡，每半年定期邀集中央部會及轄內民政、社政、教育、勞政、衛政、民間團體、新住民家庭服務中心、外籍配偶社區服務據點，召開網絡會議，串連中央與地方移民輔導網絡，探討新住民關注議題，並透過專題報告與個案討論等方式，發揮資源運用功能，107 年計召開網絡會議 22 場次。

(七) 暢通諮詢服務管道

為避免新住民因語言隔閡致無法使用求助系統，並便利外來人士在臺生活需求及生活適應方面之諮詢，爰設置「外來人士在臺生活諮詢服務熱線（0800-024-111）」，以國語、英語、日語、越南語、印尼語、泰語及柬埔寨語等 7 種語言提供簽證、居留、入出境、工作、稅務、健保、交通、醫療衛生、人身安全、子女教養、交通資訊、社會福利、法律資訊、家庭關係及其他生活訊息之電話諮詢服務，107 年計提供 4 萬 3,762 通諮詢服務。

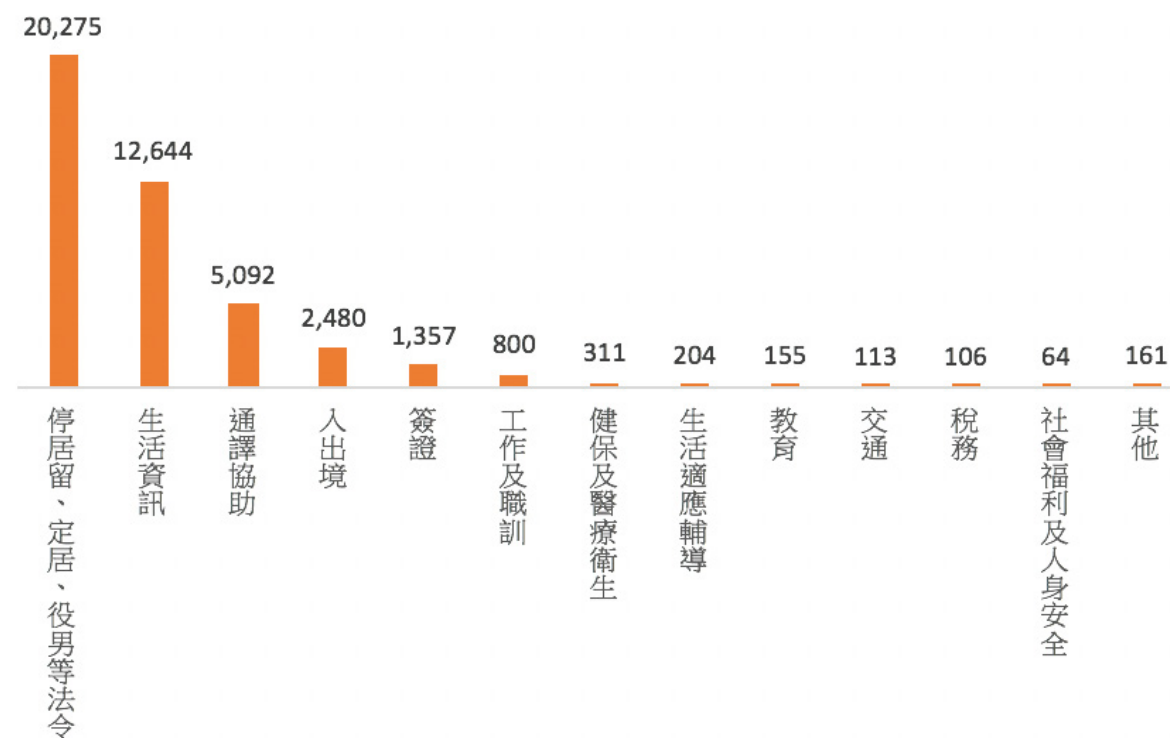


圖 3-2 107 年外來人士在臺生活諮詢服務熱線項目統計

(八) 建置新住民培力發展資訊網

為整合各部會資源以提供更完善權益保障，本署爰建置 7 國語言版（中文、英文、越南文、泰文、印尼文、緬甸文、柬埔寨文）之「新住民培力發展資訊網」（網址：<http://ifi.immigration.gov.tw>），並設立 Line 的官方帳號（ID 為 @ ifitw），提供各部會、各直轄市、縣（市）政府相關新住民福利及權益資訊，107 年網頁瀏覽量計 53 萬 789 人次。

(九) 建置通譯人才資料庫

為保障外籍配偶權益，適時提供通譯服務，並鼓勵其參與公共事務，本署爰於 98 年建置「通譯人才資料庫」，截至 107 年底止，計有 1,715 名通譯人員，提供越南語、英語、印尼語、泰國語、緬甸語、菲律賓語、日語、柬埔寨語等 23 種語言服務，並提供移民輔導、關懷訪視、綜合社會福利、衛生醫療、就業輔導、家庭暴力防治、陪同出庭、陪同偵訊、警政服務及性侵害防治等 10 種服務領域。



志工及通譯人員教育訓練

(十) 跨國境婚姻媒合管理

廣續推動跨國境婚姻媒合非營利化服務，截至 107 年底止，經許可從事跨國境婚姻媒合服務之社團法人計 31 家；另為提升婚媒團體之專業能力、服務品質及強化其社會責任等，爰於 107 年辦理 30 家團體之服務品質評鑑及業務訓練。此外，針對違法跨國境婚姻媒合案件進行審查並予裁罰，召開跨國境婚姻媒合管理審查小組會議，107 年計裁罰 52 件、裁罰金額計 462 萬 5,000 元。

(十一) 強化移民業務機構管理

鑑於有意移居國外之國人多委託移民公司代辦，爰持續強化移民業務機構管理及查處違法案件，以保障消費者權益；截至 107 年底止，經許可並領取註冊登記之移民業務機構計 100 家。另針對違法經營移民業務案件進行審查並予裁罰，召開管理經營移民業務審查小組會議，107 年計裁罰 3 件、裁罰金額計 30 萬元。

(十二) 推動「建構新住民數位公平機會計畫」

以電腦行動學習車巡迴駐點，提供偏鄉的新住民及其子女資訊學習課程。107 年辦理第 3 階段計畫，採實體及數位並進方式教學，實體資訊教育訓練共開辦 363 堂課、培訓 4,846 人次、培育具新住民母語能力資訊種子講師 6 名與助教 32 名，協助學員取得 25 張資訊證照；至數位資訊教育訓練則新增 12 門數位課程、培訓 4,969 人次，藉由多媒體動畫課程、遊戲式課程、影片式課程及擴增實境應用課程，提升新住民數位學習的意願。107 年共培訓 9,815 人次，其中偏鄉地區計 4,830 人次結訓。



建構新住民數位公平機會計畫課程

(十三) 推動「保障新住民寬頻上網計畫」

「弭平數位落差，提升新住民資訊近用機會」、「創造數位包容環境，保障新住民寬頻人權」及「推動數位運用，攜手打造數位美好生活」為本計畫三大願景，透過「行動設備共享」、「打造新住民數位機會據點」及「新住民交流平臺」等三項主軸，營造友善新住民上網環境，讓每位新住民都有公平接近網路之機會，並以身心障礙、中低收入戶及特殊境遇等弱勢新住民家庭為優先服務對象，以打造臺灣多元友善與數位包容的環境，茲摘要如下：

1、行動設備共享

於 107 年 5 月 10 日起，開辦平板電腦借用服務，截至 107 年底止，計有 2,574 人次借用平板電腦，另辦理全臺巡迴平板電腦借用體驗暨服務說明會共 53 場次，電話外撥輔導服務達 1,034 人次，提升數位運用或公民參與意願計 309 人次。



借用平板電腦體驗免費上網

2、打造新住民數位機會據點

於 107 年 10 月底完成本署所屬臺北市、桃園市、臺中市第一、臺中市第二、高雄市第一、高雄市第二、宜蘭縣、花蓮縣等 8 個服務站之數位與網路使用環境，除改善各服務站機房基礎設施外，並建置遠端監測環控系统，俾確保服務站能提供完善數位服務。截至 107 年底止，計有 1 萬 7,023 人次使用免費電腦與網路資源。

3、新住民交流平臺

於 107 年 7 月 23 日完成建置，截至 107 年底止，共發表 60 篇文案(以簡體中文、英文、越南文、泰文、印尼文、柬埔寨文等 6 國語言呈現)，並辦理 6 場網路活動，促成國人與新住民交流達 1 萬 770 人次。



新住民免費上網與平板借用服務海報

二、創新加值服務

(一) 推動跨界合作策略聯盟

為落實尊重多元理念及拓展移民服務面向，俾創造友善國際環境，爰以政府、學校及民間團體合作方式，藉由資源共享、人才培訓、專題講座、案件申辦、交流合作、法律服務及轉介，宣導多元文化，以提升為民服務成效，截至 107 年底止，與國內、外 84 所大專院校及 4 處民間團體簽署策略聯盟合作協議書。

(二) 推動便民行動列車

持續推動本署服務站透過行動服務列車，赴偏遠地區提供外展服務措施，宣導政府有關新住民服務措施，且提供辦理居留延期、法令諮詢、變更居留地址及輔導資訊等服務，並適時轉介需協助之個案至當地社會福利機構，使服務據點靈活化、服務彈性化，以縮短城鄉差距及平衡區域發展。107 年行動服務列車出勤 460 車次，服務總量 (含領證、收件、查詢、諮詢) 7,198 件；另針對偏遠地區特殊個案執行中高關懷訪視，計訪視 464 個新移民家庭。

(三) 製播專題電視節目，推廣行銷多元文化

製播《我們一家人》專題電視節目，用細膩的鏡頭與擅於述說人物故事的觀點，記錄新住民在臺生活奮鬥的故事，提供國人與新住民情感交流管道，讓國人深入瞭解生活周邊多元文化，俾落實政府照顧輔導新住民政策，並協助新住民增進生活品質與在臺生活能力，107 年電視節目製播專題類綜合新聞 (長度 2 分鐘) 313 集，專題節目 (長度 1 小時) 52 集，總計 365 集。

(四) 建置「新住民全球新聞網」，提供整合性入口平臺

「新住民全球新聞網」係由本署向新住民發展基金申請補助建置，業已維運 4 年。該網站蒐集、編譯、採訪、製作有關新住民之文字及影音新聞，提供中文、英文、越南文、泰文、印尼文版本之新聞網頁，為新住民提供新聞及生活資訊之整合性入口平臺。該網站透過各式媒體宣傳，整合產官學各界資源，並辦理虛實整合活動及網站行銷經營，以加強網站深度及廣度，讓新住民獲得更豐富及便利的資源。

(五) 建置新移民就業專區網站，並舉辦人才招募會協助就業

為提供新住民就業職缺與企業主求才管道，本署爰與人力銀行合作，建置「新移民輔導就業專區網站」，截至 107 年底止，該網站瀏覽達 105 萬 123 人次，新住民加入會員計 1 萬 7,413 人，媒合職缺計 1 萬 5,434 個。

另為創造新住民家庭、企業、社會、國家的四贏局面，本署爰結合國際五星級飯店與跨國速食企業舉辦人才招募活動，推動友善職場，鼓勵新住民及其第二代投入就業，讓渠等快速融入臺灣社會，亦能善用新住民語言優勢，厚植國家人力資本，107 年於臺北市、新北市、桃園市、臺中市、臺南市、高雄市及新竹縣等地辦理 14 場人才招募會，並進行「2 小時職場體驗」。



新住民及其第二代進行職場體驗

第肆章 移民政策暨移民人權

全球化帶來跨國性人口遷徙，移民人口移入改變社會人口結構，同時也衍生成文化適應、經濟就業、子女教養學習及全球人才競逐等議題。本署為因應國家人口政策及國際發展趨勢，爰研議鬆綁相關移民法規，並整合運用資源，強化移民人權保障，建構友善移民環境，進一步為我國留才攬才。

一、移民政策

(一) 移民政策內涵

1、考量我國少子女化、工作年齡人口減少、高齡化（當時）及移民現象變遷速度加快，為及早籌謀因應對策，行政院爰於 103 年修正核定中華民國人口政策綱領，包括「精進移民政策，保障移入人口基本權益，營造友善外來人口環境，開創多元開放新社會」之基本理念，以及「因應人口結構變遷，配合國內經濟、教育、科技及文化等之發展，積極規劃延攬多元專業人才」、「協助移入人口社會參與，倡導多元文化，開發新優質人力資源」及「營造友善移入人口及其家庭環境，平等對待並保障其權益」等政策內涵，並請相關單位研訂各項具體措施據以推動，且滾動檢討。

2、移民政策小組演變歷程

「行政院人口政策會報」於 105 年 12 月 19 日設「移民政策小組」，由國家發展委員會主任委員擔任執行長；並分設「移民目標研擬」及「移民政策擬定及推動」2 個工作小組，以掌握移入人口發展動態，訂定上位移民目標，統籌協調相關部會資源，研訂並推動移民政策。

有關人口結構變遷所面臨之課題，行政院以專案會議模式，從國家整體發展角度，務實並即時就我國人口、人才、延攬及移民等相關議題進行討論，自 106 年 11 月 21 日起，由行政院院長主持，國家發展委員會擔任幕僚單位，

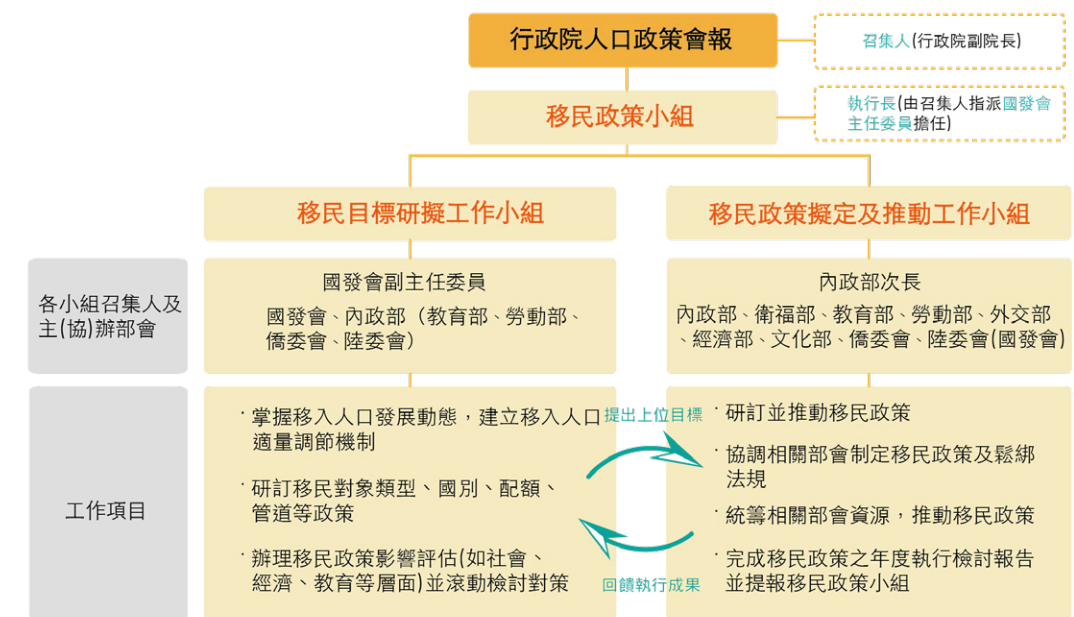


圖 4-1 行政院人口政策會報移民政策小組組織圖

邀集相關部會召開「育攬才及移民政策」專案會議，就生育、養育、培育、留用、延攬及移民等議題進行討論，形成決策後據以施行，截至 107 年底止，已召開 6 次會議，本署配合國家政策辦理相關事宜。

(二) 營造友善移民環境

- 1、為吸引香港或澳門之專業人才及特定專業人才來臺工作，並配合「外國專業人才延攬及僱用法」第 20 條規定，香港澳門居民準用同法第 5 條、第 6 條第 1 項、第 7 條、第 8 條及第 10 條規定，賦予其申請在臺居留之法源，爰修正「香港澳門居民進入臺灣地區及居留定居許可辦法」之相關規定，明定其配偶、未成年子女及滿 20 歲以上，因身心障礙無法自理生活之子女亦得隨同申請居留。
- 2、國人藏族配偶原須依「持印度旅行證之國人藏族配偶申請居留聯合審查處理原則」規定，結婚滿一定期間或育有在臺設有戶籍之親生子女，始可申請居留部分，基於家庭團聚權考量，該處理原則業經行政院決議停止適用，藏族配偶得比照國人之外籍配偶持停留簽證入境改辦外僑居留證之方式，經本署會同相關機關審查核可後，即可在臺居留。截至 107 年底止，計有 11 名國人藏族配偶獲准居留。

- 3、為配合「外國專業人才延攬及僱用法」制定公布施行，「外國特定專業人才申請就業金卡許可辦法」於 107 年 2 月 6 日發布，107 年 2 月 8 日施行，外國特定專業人才擬在我國從事專業工作者，得向本署申請核發具工作許可、居留簽證、外僑居留證及重入國許可四證合一之就業金卡。

(三) 辦理移民節多元文化活動

為響應 12 月 18 日國際移民日，向新住民表達在地社會的尊重與感激，內政部爰於 100 年宣布每年的國際移民日 12 月 18 日為我國「移民節」。為慶祝 107 年移民節，本署提前於 12 月 9 日假臺中公園舉辦「新心相印 幸福臺灣」慶祝活動，包括駐華使節、民間社團代表、新住民、新住民第二代、移工朋友們共同歡度屬於自己的節日，希望藉由活動凝聚來自各國離鄉背井的新住民、移工及所有外籍人士的心，一起分享和追求幸福生活，讓大家覺得臺灣就是最幸福所在。



2018 年移民節開幕式



內政部部長徐國勇與「藝術與時尚」時裝秀模特兒於移民節合影

(四) 辦理「NGO 及外國駐華機構團體座談會」

為加強與 NGO 及外國駐華機構等團體溝通，本署爰於 107 年 10 月 4 日邀請外國駐華機構、移民輔導協會、基金會等團體面對面溝通，就人口販運被害人保護、多國文化差異、難民政策、受收容人人權等議題進行討論。



與 NGO 及外國駐華機構團體座談

二、移民人權

(一) 廣續移民人權諮詢

為與國際人權接軌，落實保障移民人權，使各項服務更貼近移民需求，本署爰成立「移民人權諮詢小組」，邀集專家學者及關心移民權益之民間團體代表共同組成，對特定移民人權保障議案提供專業建言，擴大移民人權宣導，促進不同族群間相互尊重與關懷，期能充分保障移民人權。

(二) 推動受收容人人權保障

- 1、為落實受收容人之人權保障，本署各大型收容所靈活運用民間資源，結合宗教團體力量，提供醫療及必要關懷等服務，另每月定期舉行座談會，每年三節及特殊節日辦理聯歡會，定時實施戶外活動、會客、撥打電話及提供電視書報雜誌觀賞，亦提供各種技藝學習，且派員維護收容所基本環境衛生、居住安全，以更多元之人性化管理作為，兼顧受收容人權利及安全管理。



定期辦理親友會客



牙醫為受收容人義診

- 2、印製各國語言之「受收容人入所須知」摺頁，以告知其基本權益義務及申訴管道；並協助接洽財團法人法律扶助基金會為受收容人提供法律諮商，針對無力聘請律師者，協助案件訴訟及辯護。
- 3、受收容人伙食委由外包廠商負責，除將伙食定期送檢，確保受收容人飲食安全衛生外，對於信奉伊斯蘭教之受收容人，均提供符合宗教習慣之餐食，俾保障伊斯蘭教受收容人飲食權益。

4、為符合聯合國「公民與政治權利國際公約」與「經濟社會文化權利國際公約」精神，並避免發生收容代替羈押情形，本署爰戮力推動加速遣返作業，以降低收容天數，107年受收容人平均收容天數已降低為 28.73 天。

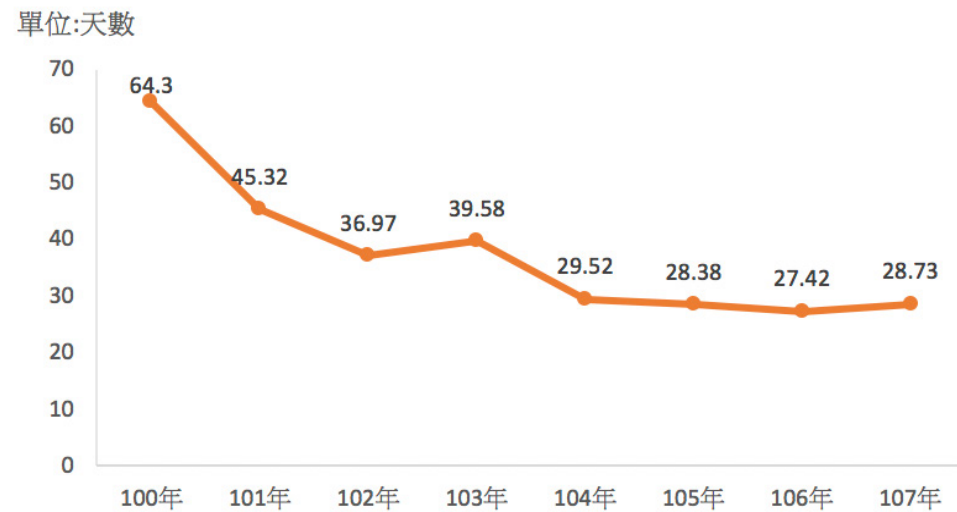


圖 4-2 受收容人平均收容天數

(三) 完善面(訪)談機制

為保障大陸配偶家庭團聚權益，爰於面談前提供「內政部移民署面(訪)談通知書暨權益須知」，詳載相關權益及投訴管道，並於面談結束後，辦理匿名「面(訪)談工作民眾滿意度問卷調查」作為作業檢討改進參考；另為精進面(訪)談人員專業能力，故定期辦理面(訪)談法令、經驗分享講習，在面(訪)談運作機制上，兼顧國人權利與執法作為，以保障合法婚姻及杜絕虛偽結婚。

(四) 保障非本國籍新生兒應有權益

依內政部訂定之「在臺出生非本國籍兒童、少年申請認定為無國籍人一覽表及流程」與「辦理非本國籍無依兒少外僑居留證核發標準作業流程」辦理，保障渠等兒少在臺基本生活權益，使其在臺得以享有生活照顧、健保醫療及就學等。

(五) 辦理外籍漁工關懷及送暖活動，展現無國界人道關懷

宜蘭蘇澳、屏東東港及高雄前鎮漁港屬我國遠洋漁業重要漁港基地，本署結合外部資源辦理外籍漁工義診，邀請慈濟基金會與當地漁會共同參與，讓身

體不適的漁工們能就近於港區診療，並享細心的醫療服務，現場除慈濟人醫會醫師及慈濟志工外，另有新住民通譯志工協助醫護人員與漁工溝通，展現本署結合民間資源，推動人道關懷與尊重多元的宗旨。



與慈善團體共同關懷外籍漁工健康



另為關懷外籍漁工，本署進一步結合公私部門資源，辦理關懷座談、物資捐贈活動，進而提供漁工休憩球具、代步用自行車及免費健康諮詢等服務，有效提升外籍漁工權益，期能減少雇主不當對待及移工失聯情形，彰顯本署重視移民人權之形象。



結合私部門捐贈自行車關懷外籍漁工

第五章 兩岸交流往來

為因應兩岸交流發展，便捷兩岸人民往來，本署爰廣續推動法規整併與流程簡化，以求優化觀光質量；縮減發證時效及提升服務效能；另為兼顧安全管理，在司法互助合作下，防制兩岸不法分子從事重大犯罪，故秉持「全面合作，重點打擊」原則，積極推動兩岸執法機關年度常態互訪與交流，強化兩岸共同打擊犯罪機制，為人民爭取最大福祉。未來，亦將持續利用科技設備，簡化行政程序，加速證件核發時效，俾兼顧開放與安全管理機制，以維護兩岸人民正向交流。

一、穩健兩岸交流

大陸地區人民以觀光、社會交流、專業、商務與醫療服務等事由申請來臺，大陸地區人民 107 年來臺入境總數 266 萬 1,977 人次，分別為觀光入境數計 191 萬 934 人次（其中個人旅遊 107 萬 2,702 人次）、社會交流入境數計 6 萬 5,908 人次、專業交流入境數計 10 萬 5,230 人次、商務交流入境數計 8 萬 3,682 人次、醫療服務入境數計 2 萬 4,363 人次、小三通入境數計 31 萬 676 人次、其他事由入境數計 16 萬 1,184 人次。

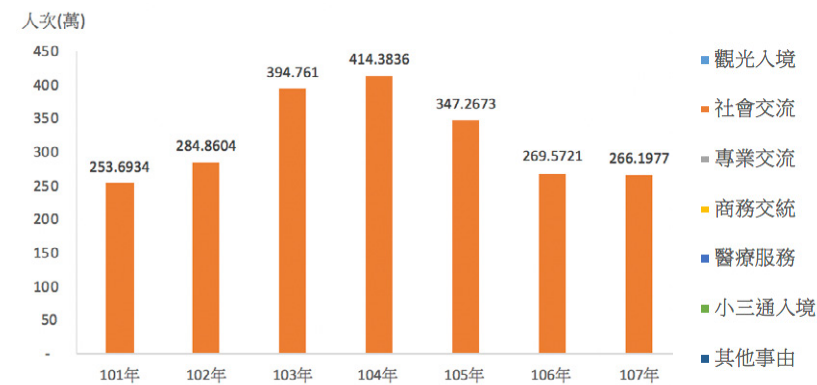


圖 5-1 大陸地區人民 101 年至 107 年來臺入境總數

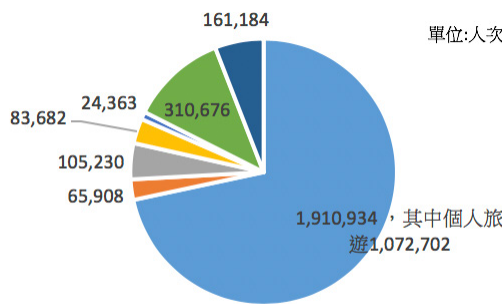


圖 5-2 大陸地區人民 107 年來臺統計

為強化大陸地區專業、商務人士入境後之管理，本署爰依據「大陸地區人民進入臺灣地區許可辦法」第 15 條規定，針對部分來臺參訪案件派員進行訪視，以確保國家安全，並維護兩岸正常交流秩序，107 年派員訪視人數共計 7,866 人。

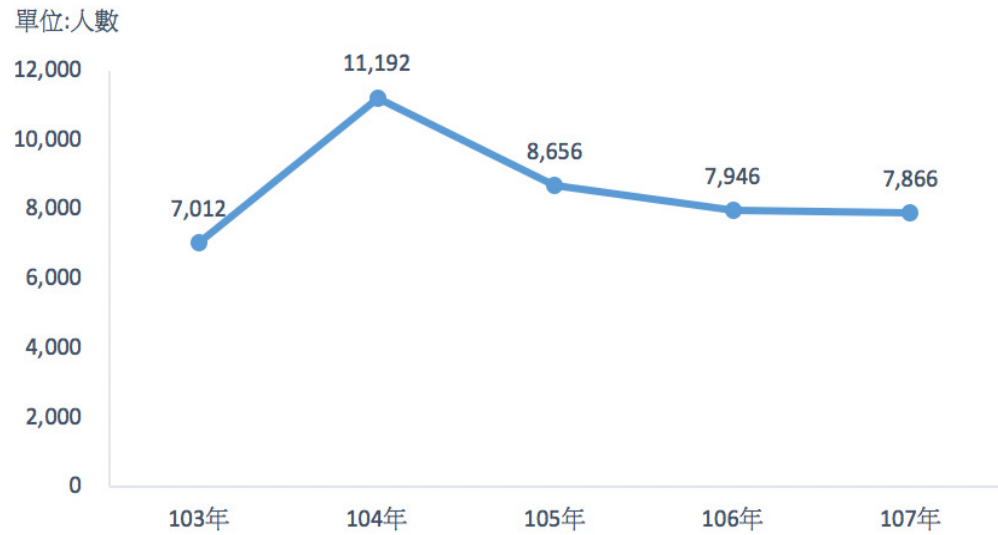


圖 5-3 訪視大陸專業、商務人士人數統計

二、大陸地區人民來臺相關服務

(一) 便捷陸客來臺線上申辦系統服務

自 100 年 6 月實施陸客來臺觀光線上申辦措施，將審核工作日由原本 5 至 10 個工作日縮短為 2 至 5 個工作日，並陸續推動陸客第 1 類觀光（含搭乘郵輪）、第 3 類觀光、自由行、金馬澎 2 日遊及商務專業等 12 項申辦類別，107 年共受理 241 萬 6,119 件申請案。該系統結合入出國查驗系統，加速已審核通過之旅客通關，並即時掌握陸客來臺逾期停留人數，據以通報國家安全局、內政部警政署等相關單位，加強查緝以確保國家安全。



大陸、港、澳地區短期入臺線上申請暨發證管理系統網頁

(二) 推廣線上申請信用卡繳費功能

除銀行帳戶及晶片金融卡轉帳方式外，自 103 年 9 月起，陸客來臺線上申請案件新增利用「e 政府服務平台」信用卡繳費服務，提供多元化線上申辦繳費管道，可使用 30 家發卡機構信用卡繳費。107 年使用信用卡繳費案件計 7 萬 9,453 件、總繳費金額達 5 億 217 萬 500 元。

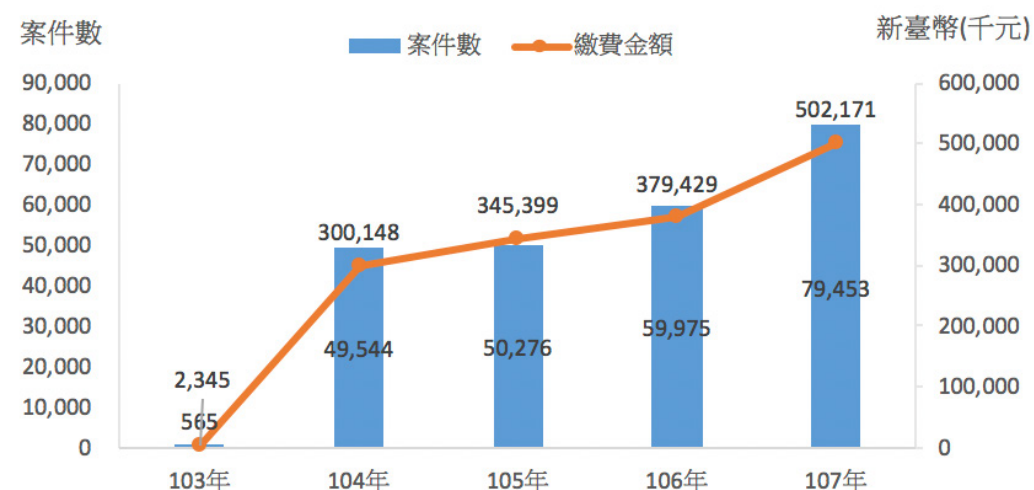


圖 5-4 信用卡線上繳費案件數及金額

(三) 簡化金馬澎小三通落地簽

自 105 年 7 月 1 日起，陸客申辦落地簽免附回程船票，以提供更友善旅遊服務。107 年赴金、馬、澎小三通陸客約 30 萬人次，其中申辦落地簽約 5 萬 6,000 人次，占旅遊人數 18.6%。

(四) 優化專業商務申辦系統

為提升便民服務，爰自 107 年 3 月 16 日起，推動大陸地區人從事專業、商務交流線上申辦系統作業流程簡化。申請表單之行程表，原須以 PDF 圖檔掃描上傳，改以 EXCEL 表單登錄，相似之行程或申辦行程變更時，直接以電子表單更改再使用，縮短掃描轉檔時間，簡化民眾申辦作業流程。

三、兩岸共打及司法互助

為防制兩岸不法分子從事人口販運、人蛇偷渡及毒品走私等重大犯罪，並防堵不法分子赴陸藏匿，爰依據「海峽兩岸共同打擊犯罪及司法互助協議」，持續推動兩岸常態性交流，深化個案聯繫合作，以健全兩岸人流正常往來，確保雙方民眾權益福祉，達成提升兩岸共同打擊犯罪成效之目標，茲摘述如下：

(一) 與大陸公安部進行工作聯繫與案件協處

- 1、雙方在打擊人口販運、人蛇偷渡及偽（變）造證件集團等犯罪案件上，就情資交換及查緝方面繼續合作。
- 2、執行「大陸地區人民在臺人身自由限制通報通知」機制，107 年計通報法務部 413 人。
- 3、協處雙方人民往來突發事故與逾期滯留情形，持續直航機場、港口聯繫窗口之運作機制，雙方就兩岸民眾往來證件遺失，進行即時身分核對及返回聯繫協處，107 年共協處 249 人。

(二) 執行金門協議

落實金門協議，執行雙方偷渡人員遣（接）返工作，107 年分別於 2 月 27 日、8 月 23 日執行 2 次，由本署與我國紅十字會總會、大陸紅十字會及福建省公安邊防總隊等單位，於馬祖共同執行並順利完成任務。



大陸地區人民於馬祖福澳港登船等待遣返



執行金門協議專用船舶（安麒輪）

第陸章 國際事務合作

為加強國際合作關係，致力推動與相關國家簽訂「移民事務與防制人口販運合作瞭解備忘錄 (MOU) 或協定」，以平等互惠原則，強化與各國及國際非政府組織 (NGO) 合作，共同打擊跨國境犯罪及保障移民人權，協助解決雙邊僑民、外僑停留、居留或急難救助等事宜。

一、提供海外服務

為與國際移民組織 (IOM) 及歐盟成員國強化打擊人口販運、拓展反恐合作及深化移民事務合作，本署爰於 107 年 9 月 28 日新增駐歐盟兼駐比利時代表處據點，目前於海外 28 個駐外館處 (含香港、澳門) 派駐移民秘書，107 年辦理海外為民服務與輔導照顧案件計 3,023 件；受理臨櫃申請案件審理 17 萬 2,347 件，線上申請案件審理 13 萬 5,839 件；協緝遣返外逃通緝犯 88 人，協助遣返境外犯案國人 188 人。



圖 6-1 本署駐外據點分布圖

二、促進國際事務交流

(一) 外國政府

1、107 年 3 月 9 日

澳洲駐香港及澳門總領事館移民領事韋卓依 (Zoe Williams)、澳洲駐臺北辦事處副代表莫蘇善 (Susan Moore) 來署拜會，雙方代表就臺澳簽署「國境管理資訊交換合作瞭解備忘錄」及我國開放澳方使用 e-Gate 等事宜交換意見。



澳洲駐香港及澳門總領事館移民領事來署拜會

2、107 年 4 月 10 日

加拿大聯邦自由黨眾議員蘇達利、眾議員暨保守黨眾議院領袖柏根、聯邦自由黨眾議員葛錫康、聯邦保守黨眾議員馬賴瑞等 8 人來署拜會，雙方就臺加移民事務、推動互惠使用便捷通關系統、防制與打擊人口販運合作及難民庇護制度等交換意見。



加拿大議員團來署拜會

3、107 年 6 月 28 日

韓國法務部出入國及外國人政策本部副局長 Jang Se Geun 等人來署拜會，雙方就雙邊移民事務交流及未來國際合作規劃進行意見交流與討論。



韓國法務部出入國及外國人政策本部副局長來署拜會

4、107 年 8 月 22 日

美國國會助理第 9 團含聯邦眾議員 Vicente Gonzalez (D-TX) 之幕僚長柏強 (Mr. Jose Borjon)、聯邦眾議員 David Valadao (R-CA) 之立法助理錢德勒 (Mr. Dylan Chandler) 等人來署拜會，雙方就臺美移民事務及國境安全管理等議題進行意見交流。



美國國會助理第 9 團來署拜會

5、107 年 11 月 20 日

德國聯邦警察一等警政秘書舒諾寧來署拜會，雙方就未來移民事務及國境管理議題進行交流。



德國聯邦警察一等警政秘書來署拜會

6、107 年 11 月 22 日

新加坡人力部職場政策與策略司副司長 Sherwin Tan、經理 Camelia Soh 及外籍勞動力管理司管理組主管 Malcolm Lee 來署拜會，雙方就監護工管理相關議題及我國查緝失聯移工議題進行意見交流。

7、107 年 12 月 20 日

外交部「107 年加拿大國會助理訪臺第 2 團」來署拜會，就互惠使用自動查驗通關系統、防制人口販運及非法移民等議題交換意見。

(二) 非政府組織

香港 Justice Centre Isaac Laban Shaffer 律師、Lynette Nam 律師及臺灣人權促進會邱秘書長伊翎等一行於 107 年 11 月 28 日來署拜會，就難民審查機制導入外部審查及給



香港人權律師及 NGO 團體來署拜會

予當事人法律協助等相關議題交換意見。

(三) 駐華使館或辦事處

1、107 年 1 月 25 日

歐洲經貿辦事處處長 Ms. Madeleine Majorenko 來署拜會，雙方就人流管理、新南向政策對東南亞國家觀光、移民及人口販運人數之影響、反恐情資交換等議題交換意見。



歐洲經貿辦事處處長來署拜會

2、107 年 3 月 15 日

澳洲駐臺北辦事處代表高戈銳 (Gary Cowan)、副代表莫蘇善 (Susan Moore)、政策研究專員柯博文 (Abraham Gerber) 來署拜會，雙方就簽署「國境管理資訊交換合作瞭解備忘錄」及我國開放澳方使用 e-Gate 等事宜交換意見。



澳洲駐臺北辦事處代表來署拜會

3、107 年 12 月 11 日

駐臺北印尼經濟貿易代表處代表蘇孟帝來署拜會，雙方就第 7 次臺印移民事務會議舉辦期程及如何協助在臺印尼籍移工等議題進行意見交流。

三、簽署合作協定或瞭解備忘錄

(一) 移民事務與防制人口販運

截至 107 年底止，我國共與 21 國完成簽署移民事務與防制人口販運合作協定或瞭解備忘錄 (MOU)，實質增進我國與其他國家在移民事務上之國際合作，共

同打擊跨國犯罪及人口販運，未來將持續與相關國家加強交流合作，俾落實我國執行防制人口販運工作之意旨與精神，茲摘要 107 年之簽署情形如下：

1、107 年 8 月 30 日

駐歐盟兼駐比利時代表處大使曾厚仁與比利時臺北辦事處處長范睿可完成「臺北駐歐盟兼駐比利時代表處與比利時臺北辦事處移民事務與防制人口販運合作瞭解備忘錄」異地簽署事宜。

2、107 年 9 月 18 日

駐澳洲代表處大使常以立與澳洲駐臺北辦事處代表高戈銳 (Gary Cowan) 完成「國境管理資訊交換合作瞭解備忘錄」簽署事宜。



圖 6-2 簽署移民事務與防制人口販運合作協定或瞭解備忘錄 (MOU) 國家分布圖

(二) 推動臺韓、臺澳互惠使用自動查驗通關系統

為使國人出國更便利、更有尊嚴，且吸引更多國際旅客來臺觀光，並提升國境查驗效率，強化國土安全機制，本署爰積極與各國洽談互惠使用自動查驗通關合作事宜，茲摘要 107 年之推動情形如下：

1、鑑於臺韓兩國交流頻繁，往來旅客逐年增加，為提升臺韓人民入出對方國之便利性，雙方爰於 107 年 6 月 27 日簽署互惠使用自動通關備忘錄，申請程序簡便，且無須負擔費用，對我國國民實為一大福祉。



簽署臺韓互惠使用自動通關備忘錄暨啟用儀式

2、為促進臺澳雙方觀光及貿易發展，澳洲自 106 年 11 月 6 日起已開放我國民使用澳洲自動查驗通關系統，我方基於互惠並強化雙方合作關係，亦自 107 年 10 月 4 日開放澳洲人民經註冊後即可使用我國自動通關服務，大幅提升雙方人民入境通關的便利性。

四、參與國際重要會議

(一) 第 4 次臺越移民事務會議

於 107 年 5 月 8 日在臺北市舉辦，由本署前署長楊家駿與越南公安部出入境管理局副局長陳文預共同主持，雙方就改善越南籍外僑在臺逾期停（居）留情事、建立高風險分子即時通報機制及爭取放寬我國人入境越南之快速通關資格條件，以及配合新南向政策，由本署派員前往胡志明市社會人文科學大學越語班研習越南語等議題交換意見。



第 4 次臺越移民事務會議

(二) 第 6 次臺印移民事務會議

於 107 年 7 月 10 日在臺北市舉辦，由本署前署長楊家駿與印尼移民總局 Ronny Frangky Sompie 總局長共同主持，雙方除檢視前次臺印移民事務會議議事錄執行情形外，更就建立高風險旅客即時通報機制、雙方互派人員交流受訓、爭取開放我國人民於入境印尼時之快速通關便利互惠合作措施等議題進行討論。



第 6 次臺印移民事務會議

五、辦理其他國際性交流活動

(一) 107 年 10 月 2 日至 8 日

在臺舉辦「2018 標竿學習計畫」，由本署前署長楊家駿主持開幕儀式，邀請美國、比利時、瓜地馬拉、巴拉圭等 8 個國家之 12 名學員來臺參訓 1 週，與不同國家分享國際合作、移民資訊、外人管理、國境安全、收容制度、防制人口販運及移民輔導等方面作法；並安排學員參加「2018 年國境管理國際研討會」、「防制簽證詐欺工作會報」及實地參訪本署北區、南區、國境事務大隊之服務據點。



邀請 8 國移民官來臺參與「2018 標竿學習」

(二) 107 年 12 月 9 日

邀請貝里斯、索羅門、巴紐、荷蘭、南非、菲律賓、奧地利、日本、印尼、馬來西亞、泰國及約旦等 12 國駐華使領館、機構官員等約 30 多位貴賓參與「2018 友善環境外事工作坊」，使各國駐華使領館、機構官員瞭解本署推動各項友善環境新措施，俾深化與各國駐華使領館、機構合作、聯繫及交流移民事務。



2018 友善環境外事工作坊

第柒章 行政業務

本署行政業務分人事、主計、政風、秘書等四室及訓練中心。人事室職掌編制任免、考核訓練及退休福利；主計室職掌歲計、會計及統計；政風室推動建構內、外完整廉政網絡，落實執行透明廉政工作；秘書室辦理公關、新聞、編審、檔案、事務、文書、出納、財物及法制等幕僚工作；訓練中心負責培育移民特考錄取人員專業訓練及在職訓練。

一、人事業務

(一) 編制任免業務

1、107 年預算員額職員 2,281 人、約聘僱人員 485 人及技工工友 61 人，共計 2,827 人。截至 107 年底止，實際在職職員 2,183 人、約聘僱人員 482 人及技工工友 58 人，計 2,723 人。

表 7-1 107 年度員額編制表

類別	預算員額	實際員額	缺額
職員	2,281	2,183	98
約聘人員	485	482	3
工友(含技工)	61	58	3
合計	2,827	2,723	104

2、辦理相關任免遷調作業，計平調作業 247 人次，召開 10 次人事甄審委員會，內陞 164 人、外補 5 人。

(二) 考核訓練業務

1、辦理獎懲作業，召開 9 次考績委員會，總計一次記二大功 2 人次、記一大功 35 人次、記功二次 53 人次、記功一次 1,164 人次、嘉獎二次 2,555 人次、嘉獎一次 14,899 人次、記一大過 1 人次、記過一次 3 人次、申誡二次 8 人次、申誡一次 6 人次。

2、整合各單位訓練項目，依據「內政部及所屬機關學校 107 年訓練進修計畫」，全年辦理專業知能、人文素養及政策法令宣導等訓練計 565 場次，參訓 1 萬

5,872 人次，終身學習時數 20 小時以上人數比例達 100%。

(三) 退休福利業務

1、107 年文康活動經費預算分配發放每人生日禮券新臺幣 1,800 元；另分配署本部、北區、中區、南區及國境事務大隊，每季各以新臺幣 5,000 元為限，辦理員工慶生會活動。

2、辦理退休人員歡送茶會，由署長主持及致贈紀念品予退休人員，107 年計 44 人退休，舉辦 4 場次歡送茶會。

二、主計業務

(一) 公務決算

1、歲入部分

107 年歲入預算數 31 億 8,907 萬 8,000 元，決算數 29 億 4,499 萬 675 元，執行率 92.35%，主要係大陸地區人民及香港澳門居民入出境人次未如預期，證照費收入減少所致。

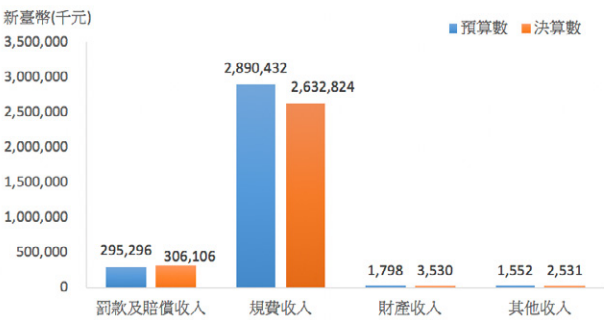


圖 7-1 107 年歲入預算及決算

2、歲出部分

107 年歲出預算數 42 億 5,898 萬元，決算數 42 億 5,888 萬 4,879 元，其中實現數 42 億 2,726 萬 7,279 元及保留數 3,161 萬 7,600 元，執行率 99.99%。

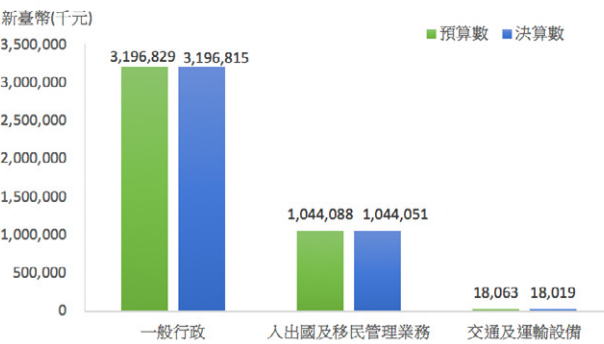


圖 7-2 107 年歲出預算及決算

(二) 新住民發展基金決算

1、基金來源

預算數 3 億 201 萬元，實收數 3 億 261 萬 4,750 元，達成率 100.20%。

2、基金用途

預算數 3 億 1,318 萬元，實現數 2 億 8,812 萬 6,136 元，執行率 92.00%，主要係部分跨年度補助計畫期程未屆，尚未辦理核銷轉正所致。

3、本期賸餘

以上基金來源及用途相抵後，賸餘 1,448 萬 8,614 元，與預算數短絀 1,117 萬元相較，轉絀為餘，相差 2,565 萬 8,614 元。

(三) 公務統計

- 1、本署公務統計方案計應彙編 31 種統計表報：月報 26 種、雙月報 1 種、年報 4 種。
- 2、每月發布統計資料送內政部統計處，並將統計報表程式及編製說明資訊公告於本署全球資訊網首頁，供相關人士查閱。另建置「性別統計專區」，提供性別出入境統計資料，並連結內政部及行政院主計總處相關網站。

(四) 內部控制制度

利用各項集會場合宣導內部控制觀念，107 年修訂第 5 版內部控制制度，於同年 6 月 28 日核定實施，並簽署 106 年內部控制聲明書，經全面檢視本署 106 年內部控制制度自行評估結果、內部稽核結果及監察院與審計部等外部意見之辦理情形，本署 106 年內部控制制度之設計及執行係屬有效。

三、政風業務

(一) 表揚廉潔效能，加強反（防）貪作為

- 1、召開廉政會報 2 次，除本署署長、副署長、主任秘書及一級單位主管與會外，並邀請外聘學者參與，共同針對相關議題進行研討，且提供各項廉政工作建議，落實廉政作為。
- 2、內政部花政務次長敬群於 107 年 10 月 9 日內政部廉政會報中，公開表揚本署國際及執法事務組秘書鄭翔徽及科員陳沛瑜（由該組專門委員陳文欽及科長賴敏枝代為受獎）為廉能公務人員。



內政部廉能公務人員表揚

(二) 機關安全（機密）維護

- 1、107 年 9 月 11 日召開安全維護會報，盤點機關安全及公務機密維護風險因子，請各單位加強注意。
- 2、針對春安工作、人事甄審筆試測驗、機關廳舍搬遷、槍支歸建移撥作業、駐外人員甄試、移特班結業典禮、防制人口販運國際工作坊及移民節等重要活動工作期間，訂定相關專案維護計畫，執行專案安全維護工作。
- 3、辦理「機關安全、機密維護檢查（含資訊安全稽核）」及「資訊及個資安全內部稽核」各 2 次，針對本署本部大樓、各直轄市、縣（市）專勤隊、服務站及收容所、國境隊實施抽檢。

(三) 廉政風險控管及處置

- 1、辦理「因應陸客自由行調高配額之行政協助人力勞務採購勞工權益爭議處理及風險控管制度」預警作為，協助專案人員取回其應領之薪資；另提出勞務契約修正意見，納入契約辦理修正。
- 2、辦理「106 年度採購綜合分析報告」，除針對年度機關採購案件進行比對分析外，並結合機關各項內控機制，依相關重點及執行方式，加強採購監辦作為，如有發現違失徵兆，即建請採取必要之預防性處置，以發揮政風機構之預警功能，促進採購體質之健全性，達成廉能施政之目標。
- 3、辦理「本署資訊採購專案稽核」、「逾期停留或居留外來人口自行到案作業專案稽核複查」、「重要資訊系統採購及安全性專案清查」及「本署使用資訊系統查詢個人資料之專案清查」，降低機關發生廉政風險機率。

- 4、受理民眾檢舉、首長及上級政風機構交查暨主動發掘查察案件計 51 案：提起公訴 1 案、本機關政風資料 5 案、行政責任 2 案、行政處理 6 案、澄清結案 20 案、存參或移請權責單位處理 17 案。

四、秘書業務

(一) 編審及檔案業務

- 1、107 年召開「主管會報」計 22 次、「擴大署務會報」計 2 次；並辦理「107 年度東南亞教育日專題演講」暨「107 年度禁止酷刑、性騷擾防治及跨域整合協調專題演講」，以培養同仁擴展國際觀及與時俱進之人權理念，提升業務效能。
- 2、按月公告本署業務統計網頁資料，並適時依實際需要增加及調整公告項目及內容，以方便機關、民間機構、學術團體及民眾上網查閱。

- 3、編印出版「內政部移民署年報」及「移民雙月刊」等 2 種出版品，方便民眾、政府機關、民間機構及國外使節瞭解本署業務面向及施政作為。



本署移民雙月刊、年報等出版品

- 4、辦理公文之歸檔點收、立案、編目、保管、檢調與銷毀及其他檔案管理作業、庫房設施維護等事項，107 年計完成 13 萬 6,546 件公文歸檔作業，核准銷毀檔案計 15 案共 844 卷。

(二) 採購及事務業務

- 1、辦理本署逾公告金額十分之一之採購作業 131 件，相關作業分述如下：

(1) 勞務採購案計 77 件，決標金額 8 億 1,570 萬 8,373 元。

(2) 財物採購案計 27 件，決標金額 1

億 657 萬 5,964 元。

(3) 工程採購案計 7 件，決標金額 3,424 萬 3,676 元。

- 2、辦理政府採購法令教育講習 2 梯次，使同仁熟悉政府採購作業程序，俾依法辦理採購業務。

- 3、辦理工程講習 1 梯次，協助同仁熟悉工程實務，以提升本署工程採購品質。

- 4、辦理辦公廳舍調配、推動政府機關節約能源專案執行、公務汽、機車輛配賦增修、油料核銷及調派；以及署本部各樓層環境清潔、營繕工程、機電、空調及消防等設備維修；並進行署本部消防、民防團訓練講習課程、環境教育訓練計畫及推動、24 小時門禁保全服務採購及管理作業。

- 5、辦理技工 9 人、工友 52 人之人事任免、考核、獎懲、退休及福利等作業。

(三) 出納及財物業務

- 1、107 年收據張數 230 萬餘張，較 106 年增加 8 萬餘張。

- 2、退費件數約 3,814 件、金額約 520 萬元，退費案件數較 106 年減少 400 件。

- 3、發放薪資計 24 億 3,978 萬餘元，發放人次計約 3 萬 9,200 人次。

- 4、經管不動產計土地 (含土地改良物) 177 筆、房屋建築及設備 63 棟，較 106 年減少土地 1 筆及建物 2 棟，主要係花蓮縣花蓮市民德段 1 筆土地及 2 棟建物變更為非公用財產，並歸還予財政部國有財產署。

- 5、完成財產全面清查作業，計 1 萬 9,449 件，財產總值計 23 億 6,267 萬 9,588 元；完成物品全面清查，計 6 萬 2,405 件。

(四) 國會及新聞業務

- 1、國會業務

(1) 受理立法委員及助理請託案件及參加各項會議，全年度計 574 件。

(2) 受理立法委員及助理諮詢及主動拜會立法委員辦公室、黨團，每日約 80 次，全年度約 2 萬餘次。

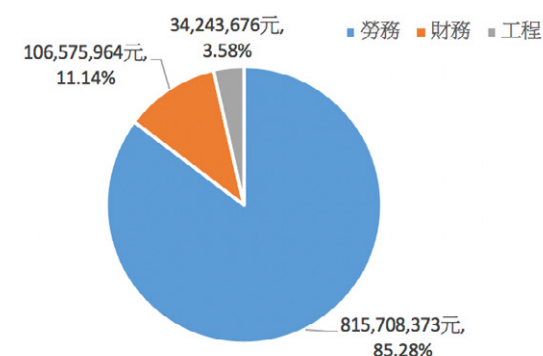


圖 7-3 各類採購案件決標金額與比例

(3) 協助各業務單位加強對立法委員溝通，說明本署預算編列及法律修正案之情形，主動爭取渠等支持完成預算審查及推動法律修正案。

2、新聞業務

(1) 製播《我們一家人》專題電視節目

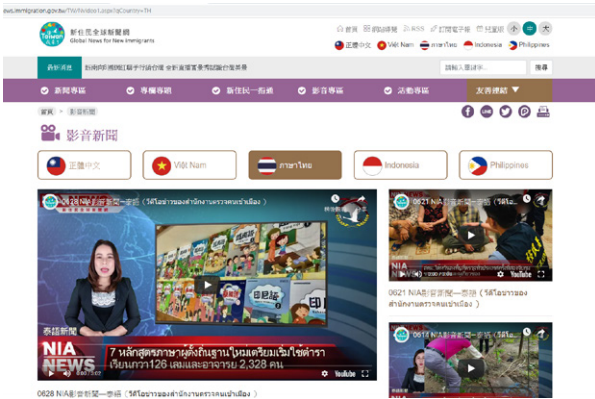
委託三立電視股份有限公司共同製作《我們一家人》新住民電視節目，於三立電視頻道播出，並推出 3 種語言 (國語、英語、印尼語) 版本吸引新住民觀看。全年播出 396 次，累積收視達 1,491 萬人次，網路平臺 YouTube 累積觀看達 44 萬人次，節目 FaceBook 網路粉絲團貼文觸達人數達 47 萬人次。



《我們一家人》專題電視節目網站

(2) 建置「新住民全球新聞網」

建置「新住民全球新聞網」，自 103 年起上線運作，製作中文、英文、越南文、泰文、印尼文版本之新聞網頁，為新住民提供新聞及生活資訊之整合性入口平臺。107 年委託義美聯合電子商務股份有限公司產出新聞 6,826 則，網站瀏覽量 529 萬 6,958 人次，粉絲團人數 3 萬 7,251 人。



新住民全球新聞網

(五) 文書業務

1、本署公文總收文、發文件數共計 51 萬 9,396 件，其中，總收文量為 42 萬 6,646 件，較 106 年減少 0.46%，發文量為 9 萬 2,750 件，較 106 年減少 4.78%。

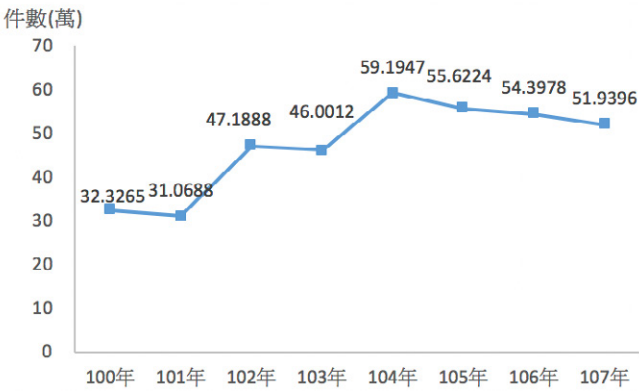


圖 7-4 收發文件數統計

2、公文線上簽核比例為 80.83%，公文電子交換比例為 87.59%，落實推動電子公文節能減紙。

3、為強化本署文書作業內控機制，增進同仁公文書處理知能，爰於 107 年 11 月 1 日辦理公文書作業講習，藉由文書檔案處理規範及相關案例研討，期使本署同仁提升公文撰寫技巧，並遵守文件資料之流程管控機制。

(六) 法制業務

辦理本署各業務單位制 (訂) 定、修正、解釋法令之審查、協調，督導有關國家賠償、訴願、行政訴訟案件之處理，並辦理法制及訴願業務講習，強化同仁法制素養；另依年度法規整理計畫，定期追蹤管考各業務單位制 (訂) 定、修正法令進度，辦理情形摘要如下：

1、制 (訂) 定修正法令

落實提報及彙整年度法規整理計畫，並按其進度每月控管，107 年完成制 (訂) 定、修正之法規命令計 5 案、行政規則計 4 案，總計 9 案，依次臚列如下：

(1) 法規命令

港澳門居民進入臺灣地區及居留定居許可辦法 中華民國 107 年 2 月 6 日內政部台內移字第 10709414832 號令修正發布全文 39 條，自發布日施行。
外國特定專業人才申請就業金卡許可辦法 中華民國 107 年 2 月 6 日內政部台內移字第 10709414242 號令訂定發布全文 14 條，自 107 年 2 月 8 日施行。
就業金卡與就業 PASS 卡及創業家簽證規費收費標準 中華民國 107 年 2 月 8 日內政部台內移字第 10709414432 號令訂定發布全文 8 條，自 107 年 2 月 8 日施行。
收容聲請事件移送及遠距審理作業實施辦法 中華民國 107 年 2 月 26 日行政院院臺法字第 1070001738 號、司法院院台廳行一字第 1070004842 號令會銜修正發布第 8 條條文，自發布日施行。

內政部移民署編制表 中華民國 107 年 12 月 10 日內政部台內移字第 10709445162 號令修正發布，自發布日施行。

(2) 行政規則

內政部移民署執行查察營業處所範圍表 中華民國 107 年 1 月 26 日內政部台內移字第 10709413072 號令修正發布部分規定，自即日生效。
強制（驅逐）出國（境）案件審查會設置及作業要點 中華民國 107 年 2 月 27 日內政部移民署移署國字第 10700256391 號令訂定發布全文 18 點，自即日生效。
內政部移民署執行前站查驗要點 中華民國 107 年 5 月 10 日內政部移民署移署境桃國字第 10700530722 號令修正發布第 1 點、第 3 點規定，自即日生效。
外國人申請永久居留案件審查基準 中華民國 107 年 7 月 12 日內政部台內移字第 10709430712 號令修正發布第 3 點規定，自即日生效。

2、建立法規及行政規則個案檔卷

配合法令制（訂）定、修正，廣續進行法令資料之蒐集彙整，已完成業管法規及行政規則個案檔卷總計 266 卷。

五、訓練業務

本署自 101 年起辦理「公務人員特種考試移民行政考試錄取人員專業訓練」，因受限於人力及物力，二、三等錄取人員專業訓練委託中央警察大學代訓，四等人員則由本署尋覓適當地自辦訓練。後經國防部移撥德景營區（嗣更名為德景園區），104 年 9 月進行整修工程，105 年 1 月 1 日成立訓練中心，105 年 1 月 30 日竣工啟用；移民特考專業訓練自 105 年起（移民班第四期），全部回歸本署自辦訓練。茲摘要說明訓練中心辦理之專業訓練及在職訓練如下：

(一) 移民班專業訓練

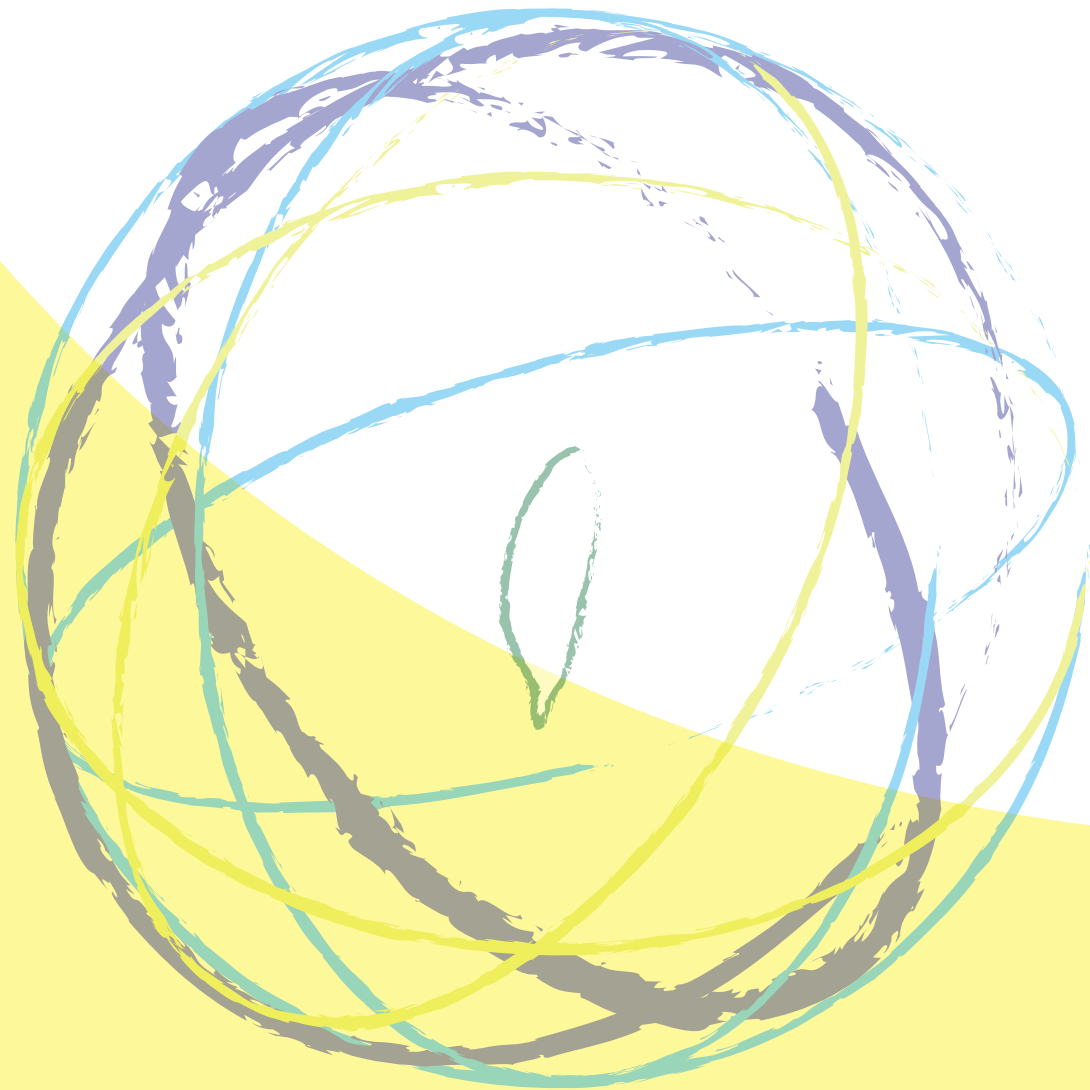
107 年移民班第六期錄取二等、三等（含中央警察大學國境警察學系移民事務組畢業錄取者）、四等共計 142 人，內政部部長徐國勇於 107 年 12 月 23 日蒞臨本署「移民班第六期學員結訓典禮」時致詞表示，移民官是國家的門面，期許勉勵學員不僅要當一個國境安全的守門員，更要做新住民的守護者。



內政部部長徐國勇與移民班優秀學員合影

(二) 在職訓練

為協助本署尚未具備移民行政職系資格之正式人員轉任本署移民行政職系職缺，使其具備相關專業知能，並達到「機關多元取才、同仁再寫生涯」之雙贏目標，爰於 107 年開辦「移民行政職系專長轉換班」，與移民班學員併班上課，計 12 人取得結業證書。



**National
Immigration Agency
Ministry of the Interior**

Annual Report " 2018

English Version

Preface by the Minister

Immigration policies are closely intertwined with the overall national population policy. In 2018, Taiwan became an aged society and as the total population of Taiwan starts experiencing negative growth in 2022, it is estimated to become a super-aged society by 2026. These forecasts come from the National Development Council's trend analysis in population development. By 2027, the percentage of the working age population will drop below 66.7%, signifying the loss of the demographic dividend enjoyed by the country for many years. Therefore, to alleviate the shortage in the working population and improve the country's competitiveness, the government has carefully planned countermeasures; for example, actively promoting measures for talent recruitment and retention to attract foreign professionals and mid-level technicians to meet the country's developmental needs for manpower and expertise. These measures are taken in the hope of ensuring the continuous development of the country and its human resources.

The National Immigration Agency of the Ministry of the Interior has positively engaged with the aforementioned policies in talent recruitment and retention. On February 8, 2018, the National Immigration Agency enacted the Regulations Governing Employment Gold Card Permits for Foreign Special Professionals and launched the Foreign Professionals Online Application Platform. These measures allow foreign professionals to complete online applications for the four-in-one Employment Gold Card, which combines the visa, work permit, alien resident certificate, and re-entry permit. The simplified review and issuance process has attracted international talent in the fields of technology, economics, education, arts & culture, and finance to seek employment in Taiwan, setting an important milestone for our country's achievements in talent recruitment. These measures have not only attracted foreign talent but have also contributed to retaining said talent by ensuring a life of dignity. The Agency shall further engage with the to-be-enacted New Economic Immigration Law to provide foreign professionals, foreign mid-level technicians, foreign nationals, and investment immigrants a better, friendlier, and more dependable environment to live in, both long and short-term.

Furthermore, the National Immigration Agency has sought to continuously improve on its performance and strive for the best results possible. For example, to safeguard border security, enable effective screening of high-risk travelers, and facilitate the entry/exit of visitors, the NIA has continued to install e-Gates and f-Gates, which are automated immigration clearance systems that shorten the entry/exit time to ten seconds. Moreover, the agency has expanded the use of these systems to some foreigners through international cooperation. As of present, Taiwan has established the mutual use of automated immigration clearance systems with Australia, South Korea, and the US. Taiwanese travelers may utilize these automated

immigration clearance systems to enter countries with which we have signed automated immigration clearance agreements and vice versa, thus shortening their wait time. It is also worthy to note that Taoyuan International Airport was named the winner of the World's Best Airport Immigration Service 2018 by the British independent survey company Skytrax. In regard to human trafficking prevention, Taiwan has been recognized for its anti-human trafficking performance and has been ranked as a Tier 1 country by the US Department of State for ten consecutive years. This continuous recognition by the international community is a testament to our country's overall effort towards preventing human trafficking and protecting human rights. For foreigners overstaying their visit or residency, the National Immigration Agency provides them with active assistance through the implementation of the Expanded Overstaying Foreign Nationals Self-Reporting Program to encourage them out of hiding and help them return to their home countries safely. Overstayers who report themselves during the specified time frame of the program are offered leniency. Upon the program's conclusion, the Immigration Act shall be amended with a time extension on entry restrictions and an increased penalty for undocumented migrant workers, so as to raise the cost for undocumented migrant workers, so as to ensure national security and the protection of human rights.

The Ministry of the Interior continues to build a safe home for members of society through its endeavors to establish a secure foundation for social development and enact civic-oriented policies. We are committed to achieving our goal of creating a peaceful environment for people, and the Ministry strives to be a collaborative team that is down-to-earth and pragmatic at work. It is with a heart filled with encouragement for the colleagues of the National Immigration Agency that I wrote this preface.



Minister of the Interior

Kuo-Yung Hsu

Preface by the Director-General

The National Immigration Agency shoulders the heavy responsibility of safeguarding our country's borders, and any traveler entering or exiting the country for personal or business reasons is required to have their documents verified by the NIA. Moreover, It goes without saying that the immigration law enforcement and service carried out by the NIA is especially important at border entry as this is the first impression a foreign visitor has of our government's civil service and its agencies.

2018 saw the number of entries and exits exceed 55 million, as such, ensuring the quality of both border enforcement and clearance services has become a major task for the NIA. Thanks to the conscientious work of the Border Affairs Corps, Taoyuan International Airport was named the winner of the World's Best Airport Immigration Service 2018 by Skytrax. In addition to providing these services, our colleagues have also detected crime through unapparent clues. In 2018, we identified 396 instances of passport fraud including fake or forged travel documents, we apprehended 12 transiting individuals committing passport fraud and/or in possession of fake or forged travel documents, and we arrested 1,317 wanted criminals. These measures have had great results, effectively helped keep illegal activities outside our borders.

The guidance and counseling of new immigrants and foreign nationals in Taiwan and the provision of services to meet their needs is another major task of the NIA. As of present, the number of foreign residents in Taiwan exceeds 1 million. Not only does the NIA promote new immigrant care services and measures, pay great attention how well they adapt to life in Taiwan, and carry out mid- to long-term life counseling projects for new immigrants, we have also expanded the scope of new immigrant care to their descendants. In recent years, the NIA has continued to organize the Cultivation Program for Second-Generation New Residents and the Nova Training Camp for Children of Immigrants in order to encourage the children of new immigrants to return to their grandparents' place of residence during winter and summer vacations. The goal is to allow them to experience life with their extended family, learn the language, and engage in cultural exchange. These efforts not only provide substantial help to second-generation new residents with a cross-cultural heritage, but also cultivates them as potential contributors as part of the New Southbound Policy by expanding their horizons for a globalized world. We hope these individuals will grow to become new shining beacons and serve as a new strength of the nation.

The NIA is also responsible for the important task of fighting immigration crimes. The immigration service may at first glance seem far removed from law enforcement, but they are actually two sides of the same coin. For example, the underprivileged are often subject to

bullying and are often taken advantage by those with ulterior motives. Therefore when seeking to take care of the underprivileged, we must also fight criminal activities to tackle the root cause of the problem and bring positive energy to society. This is my personal philosophy and the direction I pursue in life, something to which I have adhered to for many years. In 2018, the NIA investigated a total of 133 human trafficking cases, of which 38 were cases of labor exploitation and 95 were cases of sexual exploitation; 207 domestic and international human trafficking victims also had placements arranged for them. Key investigative breakthroughs in these human trafficking cases are the result of our colleagues' attentiveness to the fine detail often present in immigrant care.

I have often reminded myself and my colleagues to keep empathy at the center of our work. The NIA has therefore adopted the philosophies of compassion and care in its implementation of the Expanded Overstaying Foreign Nationals Self-Reporting Program from January to the end of June, 2019. By offering leniency, the program encourages overstayers to report themselves, it does this through waiving mandatory detention, a lowered fine of NT\$2,000, and shortened re-entry bans. Conversely, those who are apprehended are subject to strict penalties in the form of temporary mandatory detention, an NT\$10,000 fine, and the maximum length re-entry bans. Upon the conclusion of the program, both self-reported and apprehended overstayers shall be subject to a resumption of previous measures, which include detention, a raised fine, and longer re-entry bans in accordance with relevant laws. These measures have been enacted for several reasons; to provide the opportunity of a safe return home to foreigners hiding from the law due to their illegal status, to protect them from the exploitation of criminals, and to prevent them from falling victims to human trafficking. This is a testament to the NIA's commitment to the empathetic treatment of immigrants.

With the publication of this annual report, we hope to encourage our colleagues to continue to strive for the best results in our work. Besides, flaws in any report, this annual report included, are to a certain extent inevitable. Please do not hesitate to let us know should there be any errors that require correction.



Director-General, National Immigration Agency, Ministry of the Interior

Chiu, Feng-Kuang

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Overview

This annual report is a compilation of the National Immigration Agency's major activities in 2018. It is divided into seven chapters, which are briefly outlined below.

Chapter I: Border Security and Management

The NIA offers quality services for passengers while maintaining the security of the nation's borders. Some examples of the NIA's services include the automated immigration clearance system (e-Gate), the Advanced Passenger Information System (APIS), the Advanced Passenger Processing system (APP-OUT), the Biometrics Verification System (BVS) for Foreign Visitors, and the Suspicious Passport Comparison System (SPCS). These initiatives have upgraded the level of border inspections and identification.

Chapter II: Foreign Population Management

The NIA seeks to create a convenient, visitor-friendly environment for foreign residents in Taiwan. It continues to improve the entry and residency application process, upholds the principle of protecting the legal and combating the illegal, and works to prevent human trafficking through identifying and prosecuting offenders, protecting victims, and establishing partnerships.

Chapter III: Care and Counseling for New Immigrants

The NIA has initiated many policies to create an immigrant-friendly environment in Taiwan, including acculturation programs for second-generation of new immigrants, construction of the interpreter database, strategic alliances for cross-boundary cooperation, mobile service buses to remote areas, documentation of the struggles faced by new immigrants, and provision of new immigrant information channels. The objective is to raise the quality of life and improve the ability of new immigrants living in Taiwan.

Chapter IV: Immigration Policy and Immigrant Human Rights

In response to national population policies and trends in the international

community, the NIA has sought to ease relevant restrictions on immigration, create an immigrant-friendly environment, and help the nation attract and retain talented people. The Agency has also established an Immigrant Human Rights Advisory Panel to align with international human rights standards and guarantee the rights of immigrants.

Chapter V: Cross-Strait Exchanges

To facilitate cross-strait exchanges, the laws have been consolidated, streamlined, and simplified. Efforts have also been made to improve the quality of tourist and business activities, upgrade service efficacy, balance security and management, and promote the nation's competitiveness.

Chapter VI: Cooperation in International Affairs

The NIA seeks to reinforce international cooperative relations under the principles of equality and reciprocity. The Agency promotes the signing of memorandums of understanding regarding cooperation on immigration affairs and human trafficking prevention, and works jointly with other countries to crack down on transnational crime and guarantee immigrant rights. It also provides assistance for expatriates who have travel or residency issues, from both countries with or without bilateral agreements, as well as emergency aid.

Chapter VII: Administrative Affairs

The NIA has four offices—the Personnel Office, the Accounting Office, the Civil Service Ethics Office, and the Secretariat—and the NIA Training Center. The Personnel Office handles personnel appointments and dismissals, evaluation and training, and retirement and other benefits. The Accounting Office is in charge of budget preparation, auditing and internal controls. The Civil Service Ethics Office is responsible for promoting probity of the Agency's internal and external governance and carrying out transparent and clean governance work. The Secretariat assists agency personnel in general affairs, with sections dedicated to logistics; public relations; media operations; editing and archiving; documentation; legal affairs; and receipts and expenditures. The NIA Training Center oversees the eight-month professional development training program and in-service training program for personnel admitted through the immigration affairs special examination.

Chapter I. Border Security and Management

The number of visitors to Taiwan has increased rapidly in recent years. This, coupled with the government's New Southbound Policy, has led to extensive growth in the number of visa-free travelers from Southeast Asia. To ensure border security while providing quality service, the National Immigration Agency (NIA) has optimized its automated immigration clearance systems to provide passengers with a comfortable and secure environment for immigration clearance. The NIA has also strengthened border security by increasing travel document verification proficiency through international exchanges, with the aim of keeping illegal activities outside our borders.

1. Reducing Immigration Clearance Time and Optimizing Convenience of Services

(1) Continuing the promotion of automated immigration clearance systems

The number of entries and exits in 2018 was 55,263,697. This was an increase of approximately 2.55 million, or 5%, over 2017 numbers (52,703,886). To improve border security management and maintain service efficacy, the NIA is

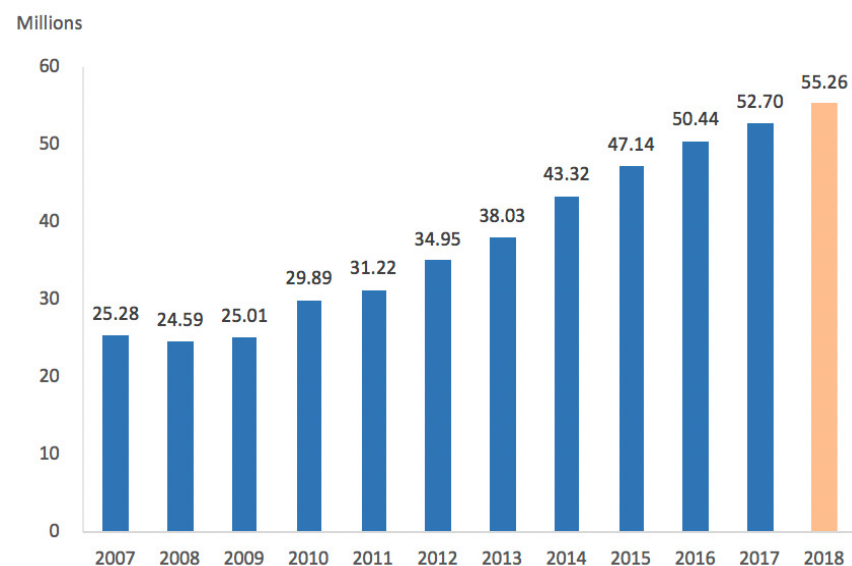


Figure 1-1 Number of entries and exits over the years

increasing the implementation of the automated immigration clearance system, which allows travelers to enter and exit the country with ease. The NIA launched its e-Gate automated immigration clearance system at Kinmen's Shuitou Port on March 29, 2011. After the trial run, the system was successively rolled out at Taipei Songshan Airport, Taoyuan International Airport, Taichung International Airport, and Kaohsiung International Airport. As of the end of 2018, 66 e-Gates had been installed.

To encourage use of e-Gates, the NIA offers easily accessible e-Gate enrollment services at the Taipei City Service Center, Taichung City First Service Center, Hualien Service Center, Chiayi City Service Center, Kaohsiung City First Service Center, and the service center on the first floor of the Ministry of Foreign Affairs' Bureau of Consular Affairs (1st Floor, North Tower, Joint Central Government Office Building), as well as the enrollment services provided at airports. To facilitate immigration clearance for the large number of departures during the Chinese New Year period, the NIA set up an additional 10 municipal and county (city) service centers to accept travelers' e-Gate enrollment applications. According to NIA statistics, as of the end of 2018, the cumulative number of applicants stands at 6,163,646, and the cumulative number of users stands at 75,213,285.

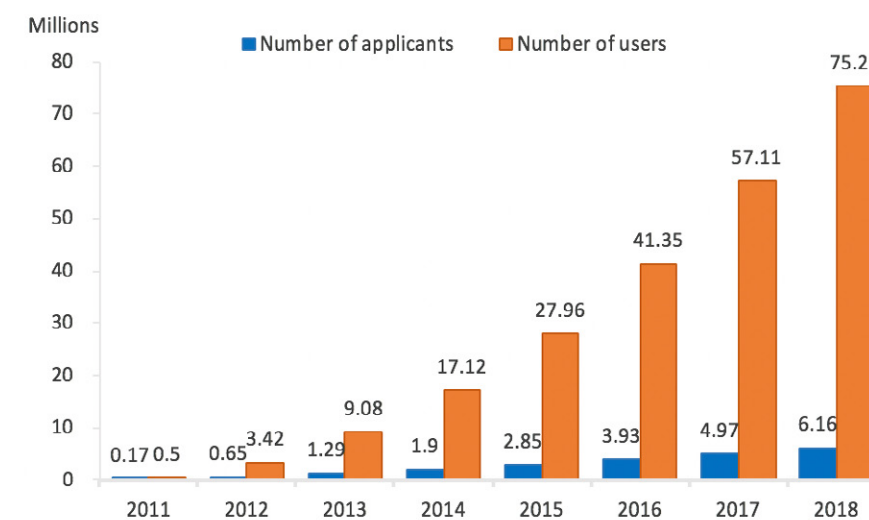


Figure 1-2 Number of e-Gate applicants and users

(2) Immigration preclearance services for cruise ship passengers

Cruise tourism has gained in popularity in recent years, with the number of cruise passengers entering Taiwan consistently breaking records. To facilitate immigration clearance, the NIA offers immigration preclearance services by

sending immigration officers to board cruise ships at the port of call directly preceding arrival in Taiwan to handle document inspections and security checks for passengers while the ship is on the high seas, simultaneously attending to both passenger convenience and border safety and management. According to NIA statistics, 143,255 cruise passengers entered Taiwan in 2018. The cruise ship Majestic Princess, which docked at the Port of Keelung on July 7, 2018, brought 4,304 visitors to Taiwan, breaking the local record for the highest number of visitor entries from a single cruise.

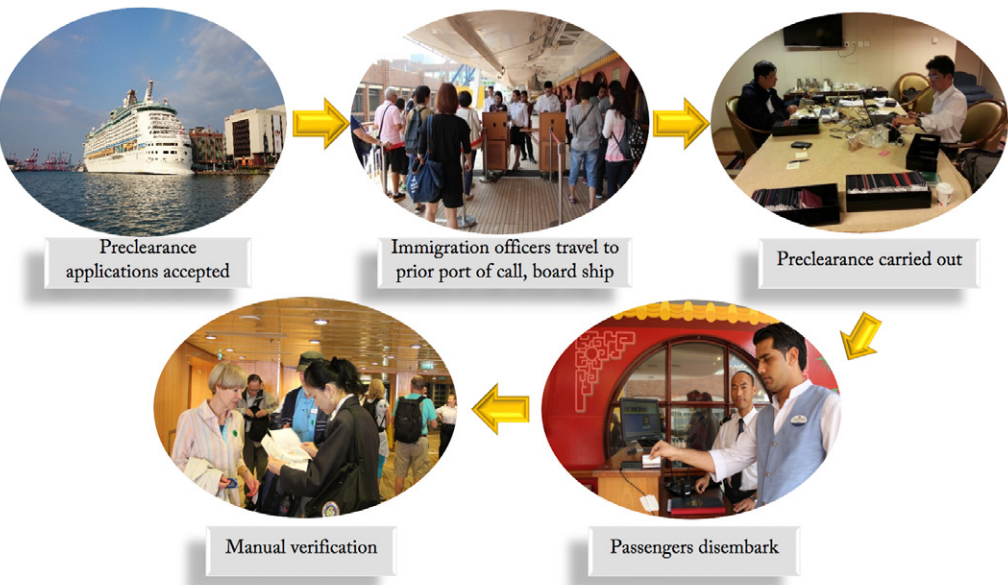


Figure 1-3 Preclearance procedures for cruise ship passengers

(3) Offering convenient, visitor-friendly immigration services

To provide passengers with convenient immigration services, the NIA takes the needs of all passengers into account by offering special service counters for passengers with mobility issues or strollers, APEC Business Travel Card holders,



The service counter for accompanying minor children at the automated immigration clearance gates



Service counters for APEC Business Travel Card holders and passengers with mobility issues or strollers

frequent visitors (expedited immigration counters), Academic and Business Travel Card holders, Employment Gold Card holders, and accompanying minor children at automated immigration clearance.

The excellent quality of the NIA’s service has time and again received praise from passengers from all over the world. Taoyuan International Airport was named the winner of the World’s Best Airport Immigration Service 2018 (out of 550 international airports) by the British nonprofit survey organization Skytrax (survey conducted from July, 2017 to February, 2018).



Named the World’s Best Airport Immigration Service in 2018

(4) Offering online completion of immigration arrival cards

Since July 1, 2015, foreign visitors have been able to fill in their immigration arrival cards online prior to entering the country. Furthermore, to implement the government’s New Southbound Policy, the *Online Travel Authorization Certificate Application System* for citizens of Southeast Asia (India, Vietnam, Indonesia, Myanmar, Cambodia, and Lao) traveling to Taiwan has been combined with the online arrival card service to decrease the time it takes for passengers to register their information online. NIA statistics show that the number of visitors using this service rose from 21,274 in 2015 to 488,710 in 2018, and continues to undergo rapid growth each year.



Electronic services—Online arrival card submissions

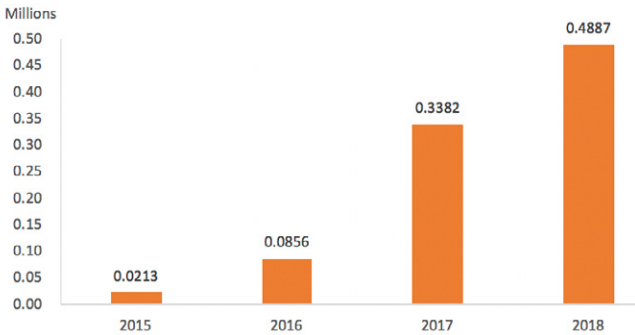


Figure 1-4 Number of online arrival card registrations

(5) Promoting Foreign Visitors Speedy f-Gate

The NIA put two f-Gates at Kaohsiung International Airport into full operation on September 1, 2016. In an effort to further extend this visitor-friendly service, the NIA installed eight more f-Gates at Terminal 1 of Taoyuan International Airport in February, 2018. By comparing the individual biometric data of foreign visitors collected on entry to that provided on their departure, the f-Gates allow passengers to swiftly pass through immigration clearance once their identities have been verified, considerably strengthening border security while effectively speeding up the immigration clearance process. As of the end of 2018, 2,879,218 foreigners had used the f-Gates.



The f-Gates

(6) Incorporating cloud services into the core entry/exit system

The software and hardware facilities used since the successive launches of the e-Gate automated immigration clearance system and the Advanced Passenger Information System in 2011 are currently nearing the end of their service life. To improve system stability and prepare for future increases in passenger numbers and business growth, the NIA has incorporated cloud technology into the system to enhance the capabilities of border inspection and security control. The NIA has completed the incorporation of its cloud operating environment into the Advanced Passenger Processing System and the Advanced Passenger Information System for vessels. As of March of 2018, all airports and harbors besides Terminal 2 of Taoyuan International Airport now utilize the cloud-based border inspection system.

(7) Promoting real-time entry/exit information disclosure

In compliance with government policy regarding government information disclosure, the NIA released data related to the four international airports of Taiwan



A webpage providing data projections for airport entries/exits

for real-time access in 2018. The Data.gov.tw website provides data projections for entries and exits at Taipei Songshan Airport, Taoyuan International Airport, Taichung International Airport, and Kaohsiung International Airport.

2. Using Information Technology and Strengthening Border Security

(1) Promoting the Biometrics Verification System for Foreign Visitors

The NIA formally launched the Biometrics Verification System for Foreign Visitors at every airport and harbor on August 1, 2015, thus implementing the collection of biometric data from foreign visitors and, in coordination with the Ministry of Foreign Affairs' Bureau of Consular Affairs and overseas embassies, collecting the fingerprints of foreign migrant workers when they apply for visas in order to verify their identities and strengthen security measures, thereby improving overall border security while ensuring convenience for passengers. As of the end of 2018, a cumulative 28,396,084 records had been filed, and a cumulative 41,711,995 fingerprints had been compared.



Collection of a foreign visitor's biometric data at the border

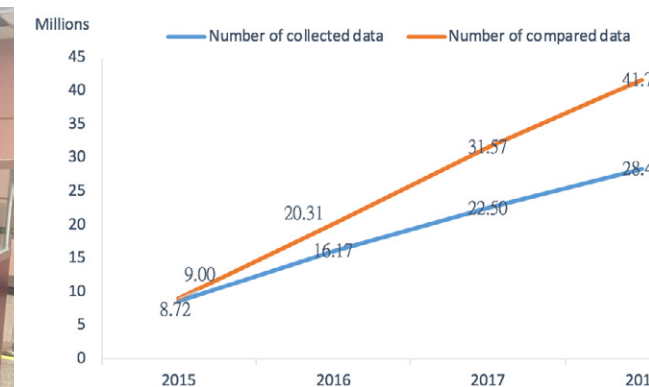


Figure 1-5 Number of foreign visitors whose biometric data were collected and compared

(2) Using the Advanced Passenger Processing System and Advanced Passenger Information System

The NIA established the Outbound Advanced Passenger Processing system (APP-OUT) in 2013. The system allows for real-time information exchange to prevent outbound passengers on watch lists from acquiring boarding passes, thereby effectively averting crimes. To strengthen measures for border security and passenger management, and prevent inbound passengers on watch lists from entering the borders, the NIA also established the Inbound Advanced Passenger Processing (APP-IN) system in 2017. The Advanced Passenger Identification

System (APIS) screens arriving, departing, and transiting passengers to pinpoint high-risk passengers in advance, thus ensuring passenger management and flight security.

3.Improving Inspections of Travel Documents

(1) Holding Border Management Seminar

The 2018 Border Management Seminar was held on October 4, 2018 at the Howard Civil Service International House in Taipei. Interior Minister Hsu Kuo-yung arrived in person to give the launch of mutual use of automated immigration clearance for Australian and R.O.C e-passport holders. Nine speakers were invited to the seminar to give talks on the following topics: *Security Mechanisms in Border Management, Technological Applications in Border Management, and International Cooperation in Border Enforcement*. The rich content and lively discussion at the seminar was covered by various media outlets.

The seminar attracted immigration officers from twenty-nine countries, including the United States, Canada, the United Kingdom, France, the Netherlands, Japan, Australia, and South Korea, who were stationed in the ROC or other neighboring countries. The seminar is highly valued by the government, foreign institutions stationed in the ROC, and immigration departments around the world, which has not only enhanced the NIA's image but also strengthened its cooperative relationships with its counterparts in other countries across the globe.



Border Management Seminar 2018

(2) Continued addition of information to the Suspicious Passport Comparison System

The NIA launched the Suspicious Passport Comparison System (SPCS) on January 4, 2016. The system identifies suspicious documents at the border by using samples of passports and travel documents collected from every country to prevent ill-intentioned individuals from entering or exiting the country with fake or altered passports. As of the end of 2018, the database contains samples of passports and travel documents from 203 countries and territories and 1,070 types of passports and travel documents in total.



The Suspicious Passport Comparison System is used to compare a problematic passport

4. Border Enforcement Effectiveness

The NIA's border law enforcement work includes preventing illegal entry into the country; identifying foreigners who have overstayed their visas or residence permits or who have entered the country illegally; and penalizing airlines and shipping companies that have violated passenger regulations. The NIA's major achievements in border enforcement in 2018 are as follows:

- (1) Arrests of 1,317 wanted criminals.
- (2) Prevention of 258 people forbidden from leaving the country from exiting, and of 445 people forbidden from coming into the country from entering.
- (3) Arrests of twelve individuals (including human traffickers) committing passport fraud and/or in possession of fake/forged travel documents who were in transit. The arrests are summarized below:
 - i. Arrest of an Afghan national on April 16, 2018 for using an altered Canadian passport attempting to transit through Taiwan while illegally immigrating to Canada.
 - ii. Arrest of a Sri Lankan national on April 20, 2018 for using a Canadian permanent resident card attempting to transit through Taiwan while illegally immigrating to Canada.

iii. Arrest of three Syrian nationals, one Turkish nationals, and one Swedish national on October 11, 2018. The three Syrian nationals were arrested for using altered Albanian passports attempting to transit through Taiwan while illegally immigrating to Europe; the one Turkish nationals and one Swedish national were arrested for attempting to smuggle the three aforementioned Syrian nationals.



The Border Affairs Corps apprehended illegal Syrian immigrants in transit

iv. Arrest of three Sri Lankan nationals on October 17, 2018. Two of the Sri Lankan nationals were arrested for using altered Schengen visas to transit through Taiwan while illegally immigrating to Austria; one of the Sri Lankan nationals was arrested for attempting to smuggle the two aforementioned Sri Lankan nationals.



The Border Affairs Corps apprehended illegal Sri Lankan immigrants in transit

v. Arrest of a Ghanan national on October 28, 2018 for using an altered Maltese passport attempting to transit through Taiwan while illegally immigrating to Canada.

vi. Arrest of a Sri Lankan national on December 12, 2018 for using an altered Canadian permanent resident card attempting to transit through Taiwan while illegally immigrating to Canada.

(4) Identification of 396 instances of passport fraud and fake/forged travel documents.

(5) Conduct of 5,326 border interviews, with 163 travelers denied entry and 363 travelers granted second interviews.

(6) Discovery of 1,166 violations of passenger regulations by airlines and shipping companies.

(7) Apprehension and penalties for 3,443 foreigners who overstayed visas or residence permits.

(8) Prevention of a cumulative 273,318 people with travel restrictions from entering or exiting the country, including 138,061 ROC nationals forbidden from exiting the country, 135,038 foreigners forbidden from entering the country, and 219 China/Hong Kong/Macau nationals and ROC nationals without household registration forbidden from entering the country.

Chapter II. Foreign Population Management

To deal with the trend of increasing transnational migration for purposes of international travel, finance and business, tourism, study, work, and marriage, the National Immigration Agency handles all types of applications for temporary and permanent residency. In addition, the Agency continuously makes an effort to make more application services available online. Following its principle of protecting the legal and combating the illegal, the Agency is dedicated to conducting thorough investigations into illegal or fraudulent marital immigration cases. The NIA also works closely with law enforcement units in different countries to implement security management. In addition, the NIA actively integrates resources from different divisions to work towards the prevention of human trafficking. The NIA is working to completely eradicate human trafficking through preventive measures, the investigation and prosecution of human trafficking cases, victim protection, and the establishment of partnerships.

1. Implementing information systems to offer service online

(1) User-friendly online services

The NIA launched its new website on December 26, 2018. The site includes online application services that provide instructions, applications forms, FAQs, and a search function. The website features responsive web design (RWD) and supports Open Document Format (ODF), a standardized format for government documents that does not require specific software to edit. The website design conforms to Web Content Accessibility Guidelines 2.0 Level AA.



The new NIA website

(2) Convenient Resident Certificate validity inquiry

The Resident Certificate Information Inquiry System webpage was redesigned with the rendered content optimized across a multitude of devices. Users can use the system to quickly discern the validity of a resident certificate through entering the required information from the resident certificate and a quick comparison by the system. A total of 382,493 inquiries were made using the system in 2018.



The Resident Certificate Information Inquiry System webpage

(3) Increasing the Convenience of the Entry/Exit and Immigration Administration System

The NIA's updated Entry/Exit and Immigration Administration System was fully launched in May 2015. Application processes at the counter have been simplified, and transparent process management makes it easy for applicants to look up their application status. To simplify the naturalization process for foreigners, the NIA has established the Alien Resident Certificate (ARC) Information

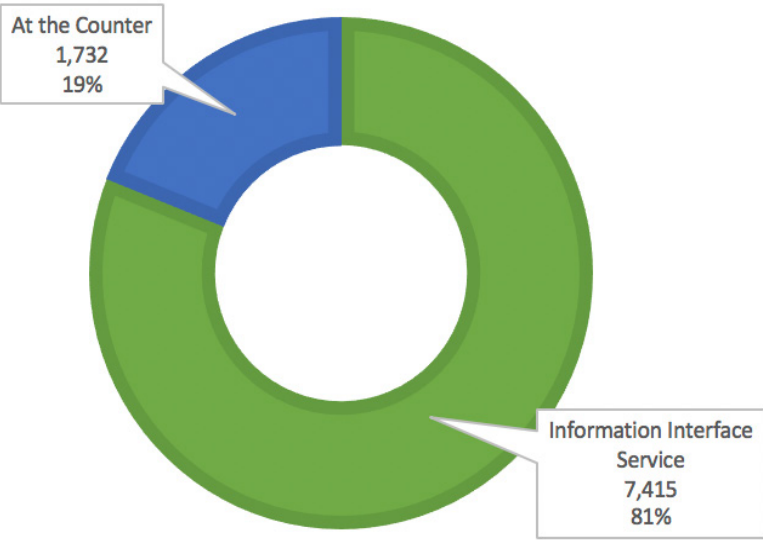


Figure 2-1 Number of Alien Resident Certificate applications in 2018

Interface Service to provide the Department of Household Registration (Ministry of the Interior) with a way to check the information of applicants' ARCs while handling applications for naturalization and save applicants the trouble of applying for the ARC at an NIA service center. In 2018, a total of 9,147 applications were accepted, including 1,732 applications accepted at the counter and 7,415 applications accepted by the Department of Household Registration through

the ARC Information Interface Service; with the latter accounting for 81% of all applications.

(4) Promoting the Online Cloud Application System and simplifying the application procedure

The NIA established the Immigrant Information Online Application System in 2017 to provide a user-friendly application service while increasing the efficiency of the screening and certificate issuing process. By providing a 24/7 online service akin to a “single virtual counter”, the system reduces administrative expenses while saving energy and reducing the carbon footprint, thus providing a higher quality of service while upholding an eco-friendly ideal. The service upgrades are summarized below:

- i. Since March 28, 2017, the NIA has offered the Overseas Applicant Online Application System at overseas offices staffed with immigration attaché to provide application services for Taiwan tourist visas for Chinese nationals living overseas as well as an application service for Exit & Entry Permits for Hong Kong and Macau residents. As of the end of 2018, a total of 336,596 applications had been accepted.
- ii. Since April 20, 2017, the NIA has offered a Foreign Workers Online Application System that provides ARC application, extension, and change of information services for recruitment agencies and employers of foreign migrant workers.
- iii. The NIA has offered a Foreign and Overseas Student Online Application System since July, 2017 as well as an online application system for students without a household registration since January, 2018. The systems provide application services for Citizen Digital Certificates, chip-embedded Alien Resident Certificate cards, Chinese Student Multiple Entry Permits, etc. As of the end of 2018, a total of 8,829 applications had been accepted.

(5) Promoting application services of Alien Citizen Digital Certificate

In order to increase the convenience of living in Taiwan for the foreign population, the NIA has accepted digital applications for the Foreign Natural Person Certificate from NIA-approved IC Chip Resident Certificate holders over the age of 18 since April 25, 2016. As of the end of 2018, a total of 1,677 applications were accepted.

(6) Establishing the Foreign Professionals Online Application Platform

In compliance with the Act for the Recruitment and Employment of Foreign Professionals and the Regulations Governing Employment Gold Card Permits for Foreign Special Professionals, the NIA is working to increase the recruitment of foreign talent to improve Taiwan’s competitiveness. In a joint collaboration with the Ministry of Foreign Affairs and the Ministry of Labor, the NIA officially launched the Foreign Professionals Online Application Platform on February 8, 2018. The NIA’s pioneering four-in-one Employment Gold Card is a combination of visa, work permit, alien resident certificate, and re-entry permit that can facilitate immigration procedures and improve administrative efficiency and service quality. Since operations were moved online, users have been able to complete the application and review process online. As of the end of 2018, a total of 320 applications had been accepted and 188 Employment Gold Cards issued that represents a major milestone in the implementation of Taiwan’s recruitment policies.

(7) Consultation services for online application services

The NIA established its Online Application Customer Service Center to provide consultation services for users of various online application or payment services. The center provides services to schools, travel agencies, businesses, organizations, foreigners, and foreign migrant worker recruitment agencies. A total of 62,183 users were provided with online consultation services in 2018.



The Online Application Customer Service Center provides online consultation services

2. Strengthening Foreign Population Management and Investigations into Illegal Activities

The foreign population in Taiwan is mostly composed of marriage migrants and migrant workers. The NIA conducts aperiodic visits and inspections to strengthen foreign population management and to strengthen investigations into fraudulent marriages, illegal employment, visa overstays, and activities in violation of the Human Trafficking Prevention Act. This supports the dual goals of eliminating illegal acts by foreign population, unscrupulous businesses, and

human trafficking organizations, and providing an understanding of the foreign population's living conditions within a given jurisdiction. Any case with living conditions requiring emergency aid can be immediately referred to the relevant units for assistive actions.

(1) Implementation of in-person visits and interviews for mainland Chinese spouses

The interview mechanism for mainland Chinese spouses of Taiwan nationals applying for approval of join-family to enter Taiwan was implemented on September 1, 2003. The NIA accepts applications of join-family for mainland Chinese spouses' entry to Taiwan by first interviewing the spouse who is a Taiwan national. This is followed by an at-the-border interview with the Taiwan national and mainland Chinese spouse upon their arrival at the airport or harbor. Entry is granted if both parties pass the interview. In the event of a flawed interview that requires confirmation, the case is transferred to brigade in charge for a second interview in Taiwan. In 2018, the NIA conducted 8,410 interviews, rejecting 930 applications, denying entry to 163 applicants at the border, and rejecting 26 applications on the second interview.



An immigration officer conducting an interview

(2) Increasing the effectiveness of investigations into illegal immigrants

The NIA has carried out joint investigation work with the National Police Agency of the Ministry of the Interior since 2007. Since 2012, it has also collaborated with a number of national security units such as the Coast Guard Administration of the Executive Yuan (now the Coast Guard Administration of the Ocean Affairs Council), the Military Police Command of the Ministry of National Defense, the Investigation Bureau of the Ministry of Justice, and the National Police Agency, Ministry of the Interior, on the Xiang An Special Project, an effort to step up investigations into illegal activities involving undocumented migrant workers in Taiwan. In 2018, the national security units apprehended a total of 20,712 undocumented migrant workers, a sign of the effectiveness of these investigations.

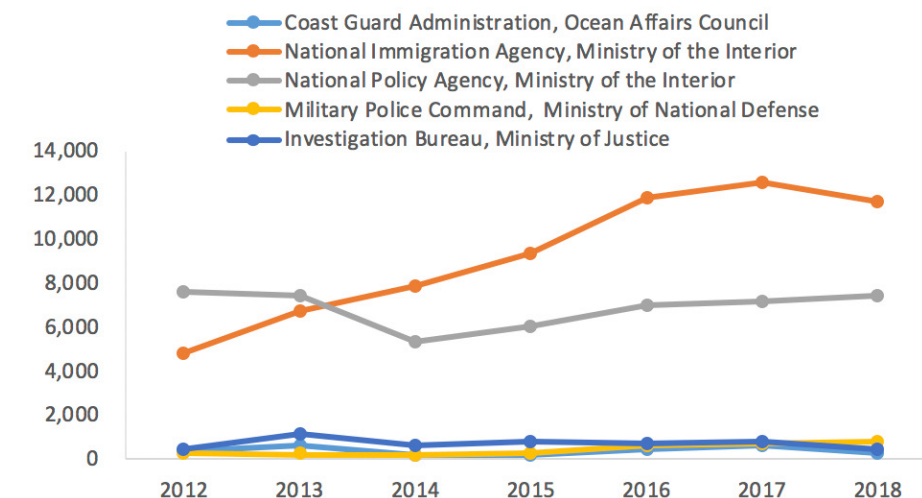


Figure 2-2 Number of undocumented migrant workers detained by national security organizations

3. Preventing Human Trafficking

The government launched the Human Trafficking Prevention Action Plan in November 2006 and established the Executive Yuan's Coordination Conference for Prevention of Human Trafficking in 2007. The NIA is responsible for integrating resources from different departments and implementing human trafficking prevention measures. The Human Trafficking Prevention Act, promulgated and implemented in June 2009, helped Taiwan achieve effective performance in terms of human trafficking prevention.

(1) Nine consecutive years of Tier 1 ranking in the Trafficking in Persons Report

On June 28, 2018, the US Department of State announced the results of the 2018 Trafficking in Persons Report (TIP). Among the 187 countries (regions) that were evaluated, Taiwan was ranked as a Tier 1 country for nine consecutive years, showing that Taiwan's overall performance in human trafficking prevention is continuing to gain international recognition.

(2) Promoting the 4Ps of human trafficking prevention

i. Prosecution

The various prosecution and judicial law enforcement agencies have designated units responsible for planning the investigation and prosecution of human trafficking. In 2018, the judicial law enforcement agencies investigated a total of 133 human trafficking cases, of which 38 were cases of labor exploitation and 95 were cases of sexual exploitation. Local district prosecutors prosecuted a total of 71 cases of human trafficking involving 113 defendants.

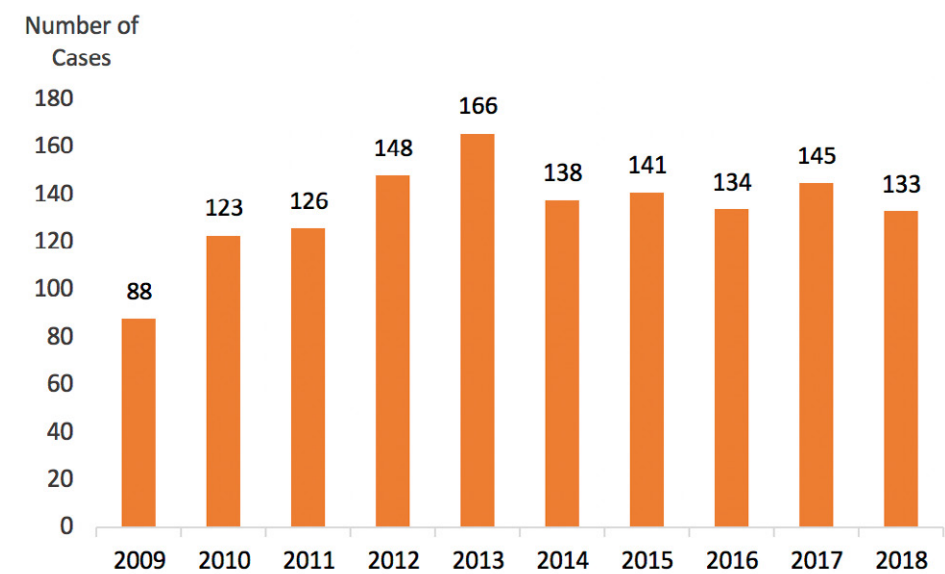


Figure 2-3 Number of human trafficking cases

ii. Protection

(i) Placement and Protective Services for Victims

A. Cross-border trafficking victims: In conjunction with the Ministry of Labor and private organizations, the NIA has set up 20 shelters for victim placement and protection in Northern, Central, Southern, and Eastern Taiwan, of which one is a privately managed shelter for victims of human trafficking. As of the end of 2018, a total of 120 new victims were placed in the shelters.

B. Taiwanese Victims of Human Trafficking: Placement is arranged by local social affairs organizations or non-governmental organizations (NGO). Among cases of human trafficking investigated and prosecuted in 2018, eight victims were Taiwan nationals age 18 and up. One of these victims was placed by a local social affairs organization. The remaining seven victims were unwilling to accept placements. There were 64 sex trade cases involving 115 victims who were Taiwan nationals under the age of 18. Among these victims, 86 were placed by local social affairs organizations, and 15 were returned to their parents.

(ii) In order to thoroughly screen suspected human trafficking victims for the purpose of providing proper placement and protection, a formalized set of procedures for detention centers to report suspected human trafficking victims has been implemented for screening and classifying detainees. A total of

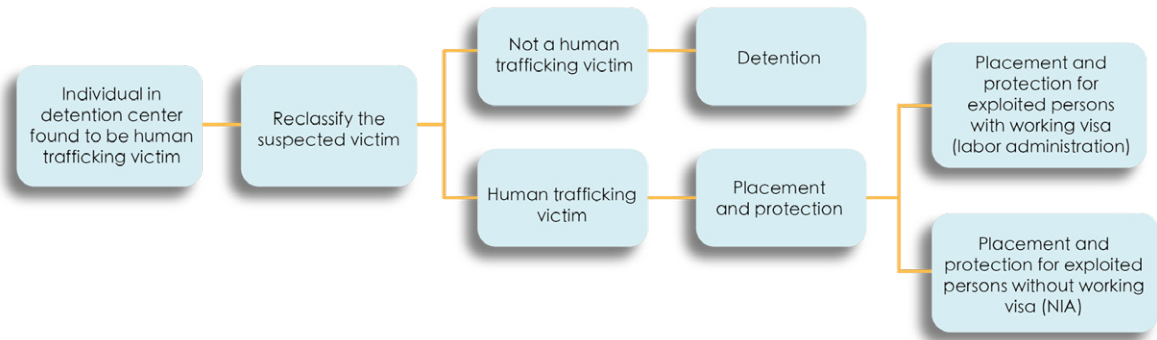


Figure 2-4 Procedures for Detention Centers to Report Suspected Human Trafficking Victims

twenty detainees were reclassified as human trafficking victims in 2018; they were transferred from the detention centers to other protective placements.

(iii) Temporary residence and work permits are issued to human trafficking victims to help them rebuild their lives. A total of 90 temporary residence permits were issued in 2018, and 143 applications for temporary residence permit extension were approved.

(iv) To implement protections during the investigative process, the judicial police authorities are required to provide interpretation services and make arrangements for accompaniment during interviews with human trafficking victims. In 2018, interpretation services were provided to 248 people, and accompaniment was provided to 228 people.

iii. Prevention

(i) Human trafficking prevention education, training, and awareness-raising

In 2018, the NIA held two human trafficking prevention conferences & workshops; the Agency also issued conference handbooks and promotional giveaways for the 2018 International Workshop on Strategies for Combating Human Trafficking and installed two advertising light boxes at Taoyuan International Airport to promote the prevention of human trafficking. Furthermore, the NIA also worked



A human trafficking prevention conference & workshop held in 2018

in conjunction with six different television companies (including Taiwan Television Enterprise, Ltd.) to broadcast the animated promotional short *The End of the Bad Wolves*. The short was broadcast 149 times.

(ii) Performance review of municipal and county/city governments in human trafficking prevention

To emphasize and strengthen human trafficking prevention efforts by municipal and county/city governments, experts and scholars together with representatives from the Ministry of Labor, the National Police Agency of the Ministry of the Interior, and the NIA conducted field assessments of eleven municipal and county/city governments including the Yilan County Government from May 2 to June 6, 2018. The governments of Hsinchu County and Kaohsiung City were publicly recognized for their outstanding performance in 2018 by the Ministry of the Interior.



Awarding of the 2018 Human Trafficking Prevention Outstanding Performance Awards

President Chen Chien-jen, American Institute in Taiwan Deputy Director Raymond Greene, and Minister of the Interior Hsu Kuo-yung as well as experts, scholars, and representatives from a variety of local and overseas organizations. The workshop significantly expanded networking programs with other countries, increased cooperation between the central and local governments as well as the private sector, and improved Taiwan's human trafficking prevention strategies.

(ii) Signing cooperative agreements or memorandums of understanding (MOUs) on immigration affairs and human trafficking prevention

Under the NIA's active promotion, and supported by the Ministry of Foreign Affairs and other governmental organizations, Taiwan signed the *Memorandum Of Understanding Between Taipei Representative Office in the European Union And Belgium And Belgium Office, Taipei On Cooperation In Immigration Affairs And Human Trafficking Prevention* with Belgium on August 30, 2018—thus enhancing collaboration with other countries on immigration affairs and joining forces with them to fight transnational crime and prevent human trafficking.

iv. Partnership

(i) The 2018 International Workshop on Strategies for Combating Human Trafficking

The 2018 International Workshop on Strategies for Combating Human Trafficking was held from July 25 to July 26, 2018. It was attended by Vice



The 2018 International Workshop on Strategies for Combating Human Trafficking

Chapter III. Care and Counseling for New Immigrants

As of the end of 2018, the number of new immigrants in Taiwan had reached 543,807. The measures of Caring Service for New Immigrants were implemented through cross-departmental cooperation to assist foreign and mainland Chinese spouses in adapting to life in Taiwan and utilizing the advantages of their cultural diversity to increase Taiwan's competitiveness. By focusing on eight key points of adjustment counseling—medical and pre- and post-natal care, employment rights and interests, cultural education, parenting assistance, personal safety protections, legal system improvements, and awareness raising campaigns—the lives of foreign and mainland Chinese spouses in Taiwan can be improved and Taiwan's human resources can also be strengthened.

1. A Helping Hand – Care and Counseling Services for New Immigrants

(1) Convening the Executive Yuan's Immigrant Affairs Coordination Committee

To ensure the rights of recent immigrants, the Executive Yuan approved the establishment of the Immigration Affairs Coordination Board on June 16, 2015. The important issues related to new immigrants are raised to the Executive Yuan level. Services for new immigrants have been improved by adopting a cross-ministerial model. The board is headed by a minister without portfolio while a deputy minister of the Ministry of the Interior serves as the vice chair; the NIA's director-general serves as the executive secretary. Currently, there are 31 members on the board, including fourteen deputy ministers of concerned ministries and councils, 6 deputy chiefs of municipalities and counties/cities, and 10 scholars, specialists, or representatives from social groups. Three meetings were convened in 2018.

(2) Cultivating the advantages of diversity in new immigrants and their children

The NIA initiated several projects in 2018 to implement the New Southbound Policy Guidelines and the New Southbound Policy Initiative, develop the strengths of new immigrant communities, and create a friendly environment that allows new immigrants and their children to use their language and cultural diversity as an

advantage and adapt to life in Taiwan, with the aim of cultivating immigrant children as seeds for a southbound future and creating a harmonious, flourishing society. These achievements are outlined below:

i. Cultivation Program for Second-Generation New Residents – Living and Learning Abroad Experience

To support new immigrants' native languages and diverse cultural backgrounds, the program arranged for children of new immigrants to return to their grandparents' place of residence during winter and summer vacations. There, they can experience family life, practice their mother tongue, and engage in cultural exchange to increase the country's competitiveness, broaden their horizons, and connect with the international community. The program is divided into three groups: the family group, parent-teacher group, and social services group. During the 2018 winter vacation, the program had a total of 81 participants, and during summer vacation, there were 142 participants.



Results presentation of the 2018 Cultivation Program for Second-Generation New Residents

ii. Nova Training Camp for Children of Immigrants

The Nova Training Camp for Children of Immigrants was held from July 16 to July 20, 2018 at the Chientan Youth Activity Center. Courses included career exploration, international workplace environment development, tour planning, corporate visits, and presentations. The program helped the children of immigrants understand their own possibilities and the future job market, and helped develop the talents of the international community for the future of the country. The camp had a total of 42 participants.



The Nova Training Camp for Children of Immigrants 2018

iii. Dream-Building Program for New Immigrants and their Children

The Dream-Building Program for New Immigrants and their Children helps new immigrants and their children accomplish their dreams. The candidates exhibited their vitality and passion for life as well as their devotion and desire to contribute to their families during the dream-building process. In 2018, the program helped a total of 24 teams fulfill their dreams.



The Dream-Building Program for New Immigrants and their Children, 2018

iv. Empowerment and scholarships for new immigrants and their children

The scholarship provides care and support in the form of an award to immigrants in Taiwan who demonstrate outstanding performance in the face of straitened conditions. It provides an incentive to work hard, helps reduce the family burden, and cultivates talent for the country. In 2018, a total amount of NT\$11,997,000 in scholarship money was issued to 2,910 recipients.

(3)Initiating guidance on cultural adaptation for new immigrants

The NIA launched the Mid- to Long-Term Adaptation Assistance Plan for New Immigrants to help them adapt to the lifestyle and living environment in Taiwan while retaining their own cultural identity to create a culturally diverse society. In 2018, a total of NT\$2,719,000 was appropriated for the 22 municipal and county/ city governments in the country to conduct 90 cultural adaptation courses, 8 seed workshops, 12 multicultural activities, and 40 lifestyle adaptation advocacy events. A total of 15,280 new immigrants attended these classes and activities.

(4)Increasing the effectiveness of the New Immigrant Development Fund

To help new immigrants adapt to Taiwanese society, the NIA continues to implement new immigrant care measures to help these newest members of our society become a fresh source of empowerment for the nation. The Agency established the Foreign Spouse Care and Assistance Fund in 2005 to facilitate intercultural exchanges. In 2016, the fund was renamed the New Immigrant Development Fund. The Fund receives an NT\$300 million funding appropriation annually. In 2018, 220 applications for funds were approved and a total of NT\$224,270,264 in subsidies was granted.

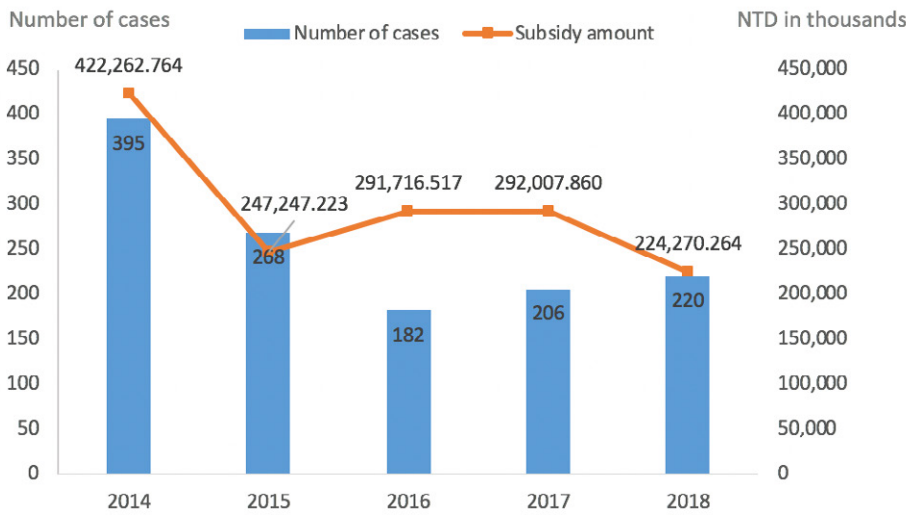


Figure 3-1 The number of cases and subsidy amount funded by the New Immigrant Development Fund

In 2018, the New Immigrant Development Fund was used to fund the Diverse Culture Promotion and Awareness-Raising Program. The status of the program is detailed below. Details regarding dates, promotional media, publication/broadcast times, number of publications/broadcasts, total expenses, and broadcasting channels for the promotional projects are listed on the NIA website and the Immigrant Empowerment and Development Information Network website.

Table 3-1 Funding status of the Diverse Culture Promotion and Awareness-Raising Program in 2018

Item	Applying organization (department)	Project title	Description	Promotional medium
1	Juridical Association for the Development of Women's Rights in Pingtung	The "Nanyang A-Kao International Family—You Are Not Alone" Special International Issue 5th Anniversary Project	Nanyang A-Kao International Family—You Are Not Alone Special International Issue	Physical publication
2	Kaohsiung City Christian Family Service Association	Publication project for the 2018 "Big Family of the South" Quarterly	Big Family of the South Quarterly	Physical publication
3	Penghu County Government	Project to compile a New Immigrant care & counseling publication in 2018	New Aura of Penghu Islands—New Immigrant Magazine	Physical publication
4	Chiayi City Government	The "Melding of Love and New Immigrants—Serendipity in Chiayi" exotic food and cultural trip micro movie project	The "Melding of Love and New Immigrants—Serendipity in Chiayi" exotic food and cultural trip micro movie	Movie

5	National Immigration Agency, Ministry of the Interior	New Immigrant Information Promotional TV Program Production in 2017	"We Are Family" TV program	Television
6	National Immigration Agency, Ministry of the Interior	Maintenance of New Immigrant News Website in 2018	Global News for New Immigrants	Website
7	Ciyou Chinese Association for the Care of Women and Children	"I am New Immigrant" radio program project	"I am New Immigrant" radio program	Radio broadcast
8	Yilan County New Resident Development Association	"Listening to Tales of a New Life"—New Immigrant Radio Cultural Promotion Program & Event	"Listening to Tales of a New Life" radio program	Radio broadcast
9	Health Media Industry Foundation	"Diverse Cultures of Love"—New Immigrant Radio Program Promotion Project	"Diverse Cultures of Love" radio program	Radio broadcast
10	Chinese Association for Foreign Spouses & Laborers	2018 subsidy application for the Formosa Radio national awareness-raising radio program	"Formosa Radio" national awareness-raising radio program	Radio broadcast
11	Kaohsiung City Christian Family Service Association	"United Nations of Love" 2018 Radio Program Project	"United Nations of Love" radio program	Radio broadcast
Total			NT\$51,581,127	

(5) Promoting primary interview services and family education advocacy for marital migrants

To improve guidance for immigrants, when foreign and mainland Chinese spouses visit NIA service centers to apply for resident certificates after entering Taiwan for the first time, immigration counselors interview them, tell them about regulations for foreign residents in Taiwan and provide the necessary information. A total of 10,725 new immigrants were interviewed in 2018. Meanwhile, family education activities were also conducted to help new immigrants adapt to family life in Taiwan, show support for cross-border marriage, urge people to respect cultural diversity and gender equality, and enhance interaction in the family. In 2018, 340 sessions were held, attracting a total of 8,414 attendees.



Family education activity for new immigrant families

(6) Establishing the New Immigrant Care and Services Network

A New Immigrant Care and Services Network has been set up in each of the 22 municipalities and counties/cities in the country. Every 6 months, central government agencies and the civil affairs, social affairs, education, labor affairs, and health authorities of each jurisdiction, as well as private organizations, local service centers for families with foreign spouses, and community service offices for foreign spouses, meet to examine issues concerning new immigrants. The central and local immigrant assistance networks and corresponding resources coordinate their work through presentations of special reports and discussion of individual cases. Twenty-two meetings were held in 2018.

(7) Information and counseling service channels

To prevent new immigrants from being unable to use the assistance system due to language barriers and to offer convenient counseling services regarding daily life needs and ease adaptation for foreigners, the NIA has set up the Foreigner Information and Counseling Service Hotline (0800-024-111). The hotline service is available in Mandarin Chinese, English, Japanese, Vietnamese, Indonesian, Thai, and Cambodian. Callers can find answers to questions about visas, residency, entry and exit procedures, work, taxes, National Health Insurance, transportation, medical care,

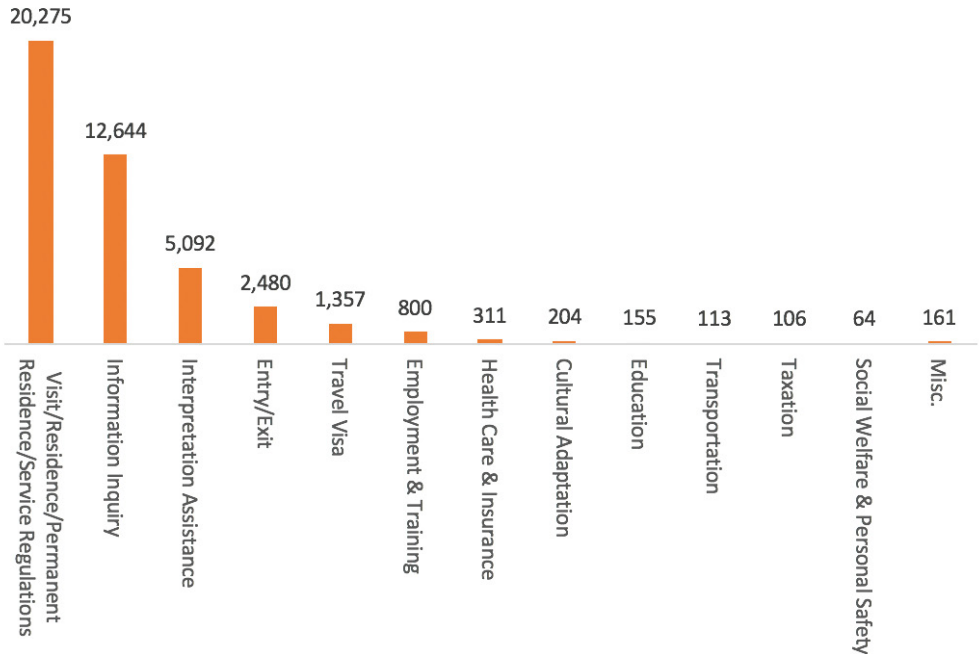


Figure 3-2 Number of calls made to the Foreigner Information and Counseling Service Hotline and the category of the service requested in 2018

personal safety, child-rearing, traffic information, social welfare, legal affairs, family relations, and other life issues. A total of 43,762 calls were received in 2018.

(8) The New Immigrant Empowerment and Development Information Network

The NIA has set up an official website called the Immigrant Empowerment and Development Information Network (<http://ifi.immigration.gov.tw>) that consolidates the resources of different ministries and councils to provide comprehensive protection of the rights and interests of Taiwan's new immigrants. The website is available in seven languages, namely Chinese, English, Vietnamese, Thai, Indonesian, Burmese, and Cambodian. An official Line account (ID: @ifitw) has also been set up to provide new immigrant families and Taiwan nationals with information regarding the welfare and rights offered to new immigrants by the various municipal and county/city governments. The website had 530,789 page views in 2018.

(9) The Interpreter Database

The NIA set up the Interpreter Database in 2009 to provide interpreting services to protect the rights and interests of foreign spouses and encourage them to participate in public affairs. As of the end of 2018, 1,715 interpreters were available to provide interpreting services in 23 languages including Vietnamese, English, Indonesian, Thai, Burmese, Filipino, Japanese, and Cambodian. These interpreters also provide services in the following 10 areas: immigration counseling, home visits, comprehensive social welfare, medical care, employment counseling, prevention of domestic violence, accompaniment for court appearances, accompaniment at police interviews, police services, and prevention of sexual assault.



Training and education of volunteers and interpreters

(10) Managing cross-border matchmaking services

To promote non-profit cross-border matchmaking services and prevent the commercialization of cross-border matchmaking, the NIA had approved 31 associations to engage in these services as of the end of 2018. To further improve

these associations' competence and the quality of these matchmaking associations, and to strengthen their social responsibility, the NIA performed service quality evaluations and operational training on 30 associations in 2018. Furthermore, the NIA's Cross-border Matchmaking Administration and Review Board reviewed and imposed sanctions on illegal cross-border matchmaking cases in 2018. A total of NT\$4.625 million in fines were imposed in 52 cases.

(11) Strengthening the management of immigration consultancy services

As most Taiwan nationals who intend to emigrate overseas choose to commission immigration consultancy services, the NIA has continued to strengthen its oversight of immigration consultancy services and stop illegal operations, while in turn protecting consumer rights. As of the end of 2018, 100 immigration consultancies were granted approval from the NIA and received registration certificates. The NIA's Immigration Consultancy Administration and Review Board has also reviewed and imposed sanctions on cases of illegal immigration consultancy services. In 2018, a total of NT\$300,000 in fines were imposed in 3 cases.

(12) Promoting the New Immigrant Digital Equal Opportunity Project

Mobile computer classrooms visited each service location to provide new immigrants in rural areas and their children with IT courses. Phase 3 of the project was launched in 2018, including both brick-and-mortar training sessions and digital learning sessions. A total of 363 brick-and-mortar IT training sessions were offered to 4,846 people. Six seed teachers fluent in new immigrants' native languages and 32 teaching assistants were trained, and 25 students obtained IT licenses. 12 new courses were included in the digital learning courses. A total of 4,969 people were motivated to engage in digital learning through multimedia animation-based courses, game-based courses, video-based courses, and augmented reality-based courses. A total of 9,815 people underwent IT education, of whom 4,830 have finished their education.



A course provided by the New Immigrant Digital Equal Opportunity Project

(13) Promoting the New Immigrant Broadband Internet Access Project

The project was based on three principles: to close the digital divide and facilitate information access for new immigrants; to create an environment that supports digital inclusion and protects new immigrants' right to broadband internet access; and to promote digital applications and create a positive digital experience. By employing three central concepts of mobile device-sharing, the establishment of new immigrant-friendly digital opportunity centers, and a new immigrant exchange platform, the project aims to establish an internet environment that grants new immigrants an equal opportunity for internet access. Priority is given to underprivileged new immigrant families with handicapped members, those in low-to-medium income households, or those undergoing other hardships. The Project strives to create a digitally inclusive environment that supports users from a diversity of backgrounds. Its major achievements are as follows:

i. Mobile device sharing

The NIA has implemented a free tablet renting service since May 10, 2018. As of the end of 2018, the service had been utilized 2,574 times. The Agency also organized 53 experience tours/seminars across Taiwan, provided outgoing phone counseling services 1,034 times, and raised the willingness of 309 citizens to utilize digital applications or engage in civic participation.



Children enjoying free Wi-Fi with rented tablets

ii. Establishment of new-immigrant-friendly digital opportunity centers

In October of 2018, the NIA established an accessible digital environment at its eight service centers (Taipei City Service Center, Taoyuan City Service Center, Taichung City First Service Center, Taichung City Second Service Center, Kaohsiung City First Service Center, Kaohsiung City Second Service Center, Yilan County Service Center, and Hualien County Service



Free Wi-Fi & Rent-free Tablet Services for New Immigrants

Center.) In addition to making improvements to the hardware infrastructure at these service centers, the Agency installed remotely monitored environmental control systems to ensure impeccable digital service. As of the end of 2018, the free computer and internet resources had been utilized 17,023 times.

iii. New immigrant exchange platform

The NIA established the platform on July 23, 2018. As of the end of 2018, a total of 60 articles had been published on the platform (in Simplified Chinese, English, Vietnamese, Thai, Indonesian, and Cambodian) and six online events had been organized. The platform has facilitated 10,770 exchanges between locals and new immigrants.

2. Innovative Value-Added Services

(1) Cross-sector cooperation through strategic alliances

In order to cultivate an appreciation for multicultural beliefs, extend immigrant services, and create a friendly international environment, governments, schools, and private organizations have been making a joint effort through resource sharing, the training of talents, lectures on special topics, project coordination, idea exchanges, legal services and lawyer referrals, and promotion of multiculturalism. These efforts serve to enhance the effectiveness of public services. As of the end of 2018, the NIA had signed strategic alliance agreements with 84 universities and four non-governmental organizations located in or outside of the country.

(2) Mobile outreach services

The NIA continues to promote its services through its program of mobile vehicle outreach services to rural areas. Through the program, the NIA promotes the government's services for new immigrants, processes residency extensions, offers legal consultation, processes changes of address, and provides counseling and information. Individuals that need assistance are referred to local social welfare organizations. This makes the locations and services more flexible, shortens the urban-rural divide, and helps balance regional development. In 2018, the mobile service vehicles were on duty 460 times and processed a total of 7,198 requests for services (including certificate pickups, application submissions, inquiries, and consultations.) The vehicles also visited special cases in rural areas in need of medium or high level care. A total of 464 new immigrant families were visited.

(3) Promoting cultural diversity through special television program productions

The NIA produces the television program *We Are Family*. The program's producers use a sympathetic lens and the narrators' perspectives to record stories of the lives of new immigrants in Taiwan, providing both native-born Taiwanese and new immigrants with channels for effective communication, and helping locals understand and appreciate Taiwan's increasingly multicultural society. In doing so, the government offers a helping hand to Taiwan's new residents by enhancing their quality of life and ability to make a living in Taiwan. The NIA produced 365 program episodes in 2018, including 313 two-minute special news programs and 52 one-hour special programs.

(4) Establishing the New Immigrant Global News Network website to provide an integrated portal platform

The New Immigrant Global News Network website was established with a subsidy funded by the New Immigrant Development Fund and has been in operation for four years. The website's staff conducts interviews and collects, edits, and produces text and video news related to new immigrants. The website supports multiple languages, including Chinese, English, Vietnamese, Thai, and Indonesian, providing an integrated portal platform of news and local information for new immigrants. The website also increases awareness of public, private, and academic sector resources via media promotions, and enlarges its vertical and horizontal capacities, providing new immigrants with rich, easy-to-access resources.

(5) Establishing the New Immigrant Employment Service Website and organizing job recruitment events

In order to offer job opportunities to new immigrants and recruitment channels to employers, the NIA cooperated with a job bank to set up the New Immigrant Employment Service Website. As of the end of 2018, the website had 1,050,123 page views, with 17,413 new immigrants signed up as members and 15,434 job matches completed.

Furthermore, to jointly benefit new immigrant families, the corporate sector, society, and the country, the NIA has collaborated with international fast food chains and five-star hotels to organize job recruitment events, promote friendly workplaces, and encourage first- and second-generation immigrants to join the workforce. This work facilitates the integration of new immigrants into Taiwanese society and uses

their linguistic strengths to boost the country's human capital. In 2018, the NIA organized 14 job recruitment events that involved two-hour workplace experience programs in Taipei City, New Taipei City, Taoyuan City, Taichung City, Tainan City, Kaohsiung City, and Hsinchu County.



First- and second-generation immigrants participating in a workplace experience program

Chapter IV. Immigration Policy and Immigrant Human Rights

Globalization has brought about transnational population movements, and immigrant populations have changed our society’s demographic structure, creating issues involving cultural adaptation, the economy, employment, parenting methods, and global competitiveness in attracting talent. In response to national population policies and trends in international development, the NIA has invested considerable effort into improving existing immigration laws and regulations, integrating and utilizing resources to reinforce immigrant rights, building an immigrant-friendly environment, and retaining talent in Taiwan.

1. Immigration Policy

(1) Current implications of immigration policies

i. As declining birth rates, a declining working-age population, and an increasingly aging population (back in 2014) and growing immigration rates became serious challenges for the future development of Taiwan, the Executive Yuan approved amendments to Taiwan’s population adaptation strategies in 2014 as an early response and countermeasure. This includes the basic concepts of refining immigration policies, ensuring the basic human rights of immigrants, creating a friendly environment for foreigners, and creating a new diversified and open society; formulating policies that respond to demographic changes by adapting to domestic economic, educational, technological, and cultural developments, and actively recruiting a diversity of professionals; facilitating immigrant social participation, advocating multiculturalism, and developing new and favorable human resources; and creating a friendly environment for immigrants and their families and ensuring equal treatment and rights. In addition, the relevant departments have requested reviews and formulated concrete measures, and employed a rolling assessment approach to the reviews.

ii. Evolution of the Immigration Policy Panel

The Immigration Policy Panel was added under the Executive Yuan Population Policy Board on December 19, 2016, convened by the National Development Council’s Minister. The panel is divided into two small working groups, one for devising immigration objectives and the other for implementing immigration policies. The teams study developments in the immigrant population, propose immigration objectives, organize and coordinate departmental resources, as well as formulate and promote immigration policies.

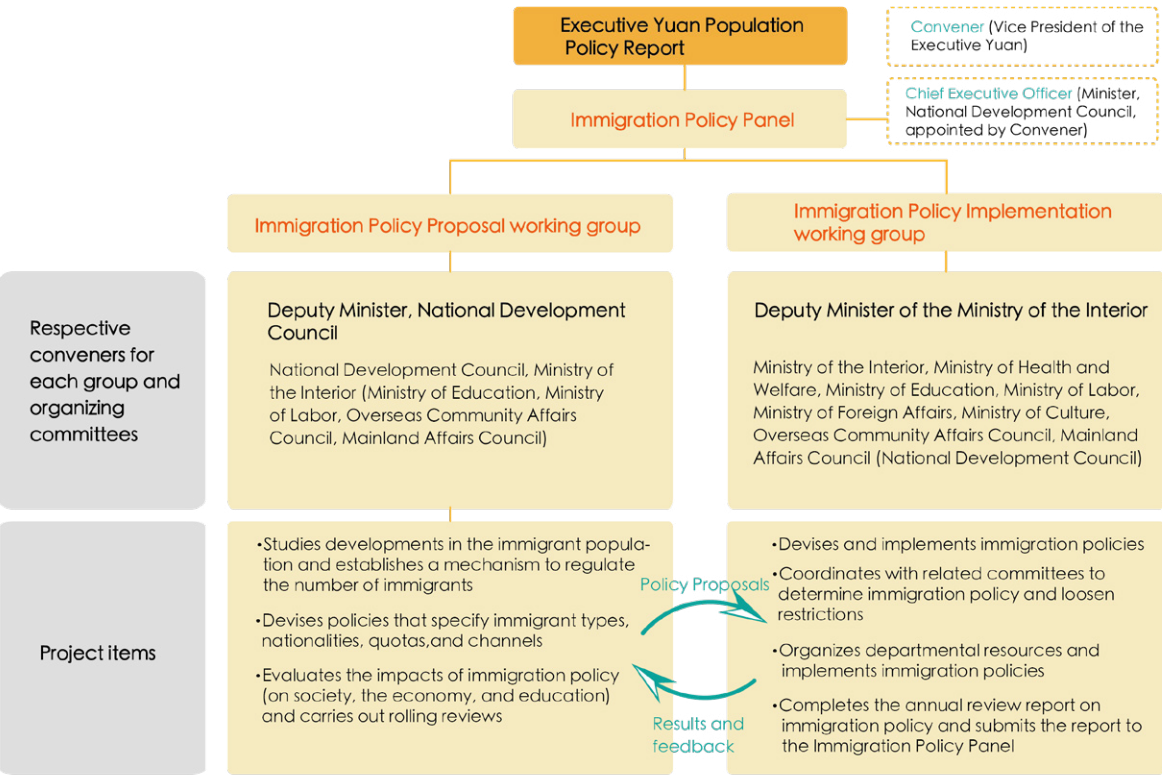


Figure 4-1 Organizational Structure of the Executive Yuan’s Immigration Policy Panel

In the face of society’s changing demographic makeup, the Executive Yuan has conducted exploratory conferences on the country’s population, manpower, talent recruitment, and immigration policy via special conferences. Since November 21, 2017, the Executive Yuan has convened numerous special conferences regarding the development of talent and immigration policy, with discussions on issues such as childbearing, parenting and nurturing, talent recruitment and retention, and immigration. The Executive Yuan implements policies based on the decisions made in

these meetings. As of the end of 2018, six such conferences have been convened, and NIA operations have been carried out in accordance with government policies.

(2) Creating an immigrant-friendly environment

- i. The NIA aims to attract professionals and special professionals from Hong Kong and Macau to seek employment in Taiwan. According to Article 20 of the Act for the Recruitment and Employment of Foreign Professionals, Residents of Hong Kong or Macau are subject, mutatis mutandis, to the provisions of Article 5, Article 6 Paragraph 1, Article 7, Article 8 and Article 10 of the same Act. To provide them with the legal basis for their residence in Taiwan, the Ministry of the Interior made amendments to the provisions of the Regulations Governing Permits for Hong Kong and Macau Residents Entering the Taiwan Area and Setting up Residence or Registered Permanent Residence in R.O.C. The amended regulations stipulate that the applicant's spouse, underage children, and children over 20 years of age, whose physical and mental disabilities prevent them for taking care of themselves, may apply for residency together.
- ii. Tibetan spouses of Taiwanese nationals were originally subject to the Guidelines for the Joint Residency Application Review of Taiwanese Nationals' Tibetan Spouses Holding Indian Identity Certificate, and were required to either have been married for a certain period of time or have biological children with household registration in Taiwan in order to apply for residency. The Executive Yuan took into account the right to family reunification and decided that the guidelines were no longer applicable. Tibetan spouses are now allowed to enter the country via visitor visa and apply for Alien Resident Certificate as per the policy for other foreign spouses. After verification by the NIA and other relevant agencies, the spouses may reside in Taiwan. As of the end of 2018, eleven Tibetan spouses of Taiwanese nationals were approved for residency.
- iii. In coordination with the implementation of the Act for the Recruitment and Employment of Foreign Professionals, the Regulations Governing Employment Gold Card Permits for Foreign Special Professionals was promulgated by the NIA on February 6, 2018, and was later implemented on February 8, 2018. Foreigners possessing the specified professional skills who wish to take up employment may apply for an Employment Gold Card, which is a combination of work permit, resident visa, alien resident certificate, and re-entry permit.

(3) Migrants Day multicultural activities

To celebrate International Migrants Day on December 18, and to express the local community's respect for and appreciation of new immigrants, in 2011 the Ministry of the Interior declared December 18 to be Taiwan's Migrants Day. On December 9, 2018, the NIA hosted the early Migrant's Day celebratory event "Taiwan, Dreamland of Happiness!" in Taichung Park. The event was attended by ambassadors to the ROC, representatives from private organizations, thousands of new immigrants, and migrant workers who all came together at a festival dedicated to and celebrating them. The NIA hoped that the activities would bring together new immigrants, migrant workers, and foreigners from different countries to share and pursue a life of happiness and make Taiwan the dreamland of happiness in their hearts.



Opening ceremony of the 2018 Migrants Day event



Interior Minister Hsu Kuo-yung and the fashion models of the Arts and Fashion charity event at the 2018 Migrants Day event

(4) Organizing forums with NGOs and foreign organizations in ROC

To enhance communication with NGOs and foreign institutions in the ROC, the NIA invited foreign institutions, immigrant counselling associations, and foundations to a face-to-face meeting on October 4, 2018. The meeting held discussions on issues such as protections for the victims of human trafficking, cultural differences, asylum policy, and detainees' human rights.



Discussion with NGOs and foreign institutions in ROC

2. Immigrants' Human Rights

(1) Immigrants' human rights consultation

To comply with international human rights standards and protect immigrant rights, the NIA established the Immigrants Human Rights Advisory Panel. Experts, scholars, and representatives from private organizations representing immigrant interests were invited to form the panel to carry out research and consultation to aid in the implementation of immigrant human rights protection. The panel also offers professional recommendations on specific issues, furthers the promotion of immigrant human rights, and facilitates mutual respect and consideration among various ethnic groups. The NIA hopes that this will ensure immigrant human rights.

(2) Promoting the human rights of detainees

i. To implement the human rights protection of detainees, the NIA's major detention centers coordinate with religious and private organizations such as medical facilities to provide medical and other necessary care and services. Monthly seminars are also conducted, and annual festivities are organized for Chinese New Year, Dragon Boat Festival, the Mid-Autumn Festival, and other special holidays. Regular outdoor activities, visits, telephone calls, and entertainment (such as television, magazines, and books) are provided. In addition, training for a variety of skills is offered. Regular maintenance staffs ensure basic sanitation and safety at the centers. Such humanitarian management balances the human rights of detainees with security control.



Routine visits from the detainees' friends and families



A dentist providing free medical diagnosis and treatment for a detainee

ii. The Regulations for Detainees brochures are printed in various languages to inform detainees of their basic rights, responsibilities, and channels for complaints. The NIA also acts as an intermediary between detainees and the Legal Aid

Foundation, which provides them with legal consultation and helps those unable to hire a lawyer with litigation and defense.

- iii. Food services at detention centers are outsourced to external businesses, which are responsible for the routine submission of samples for testing and ensuring the dietary health and safety of detainees. For Muslim detainees, the external businesses provide meals that conform with their religious practices to protect their dietary rights.
- iv. In compliance with the spirit of the International Covenant on Civil and Political Rights (ICCPR) and the International Covenant on Economic, Social, and Cultural Rights (ICESCR), the NIA has pushed to accelerate repatriation and reduce detention days to avoid using detention as a substitute for custody. The average duration of detention for detainees in 2018 has been reduced to 28.73 days.

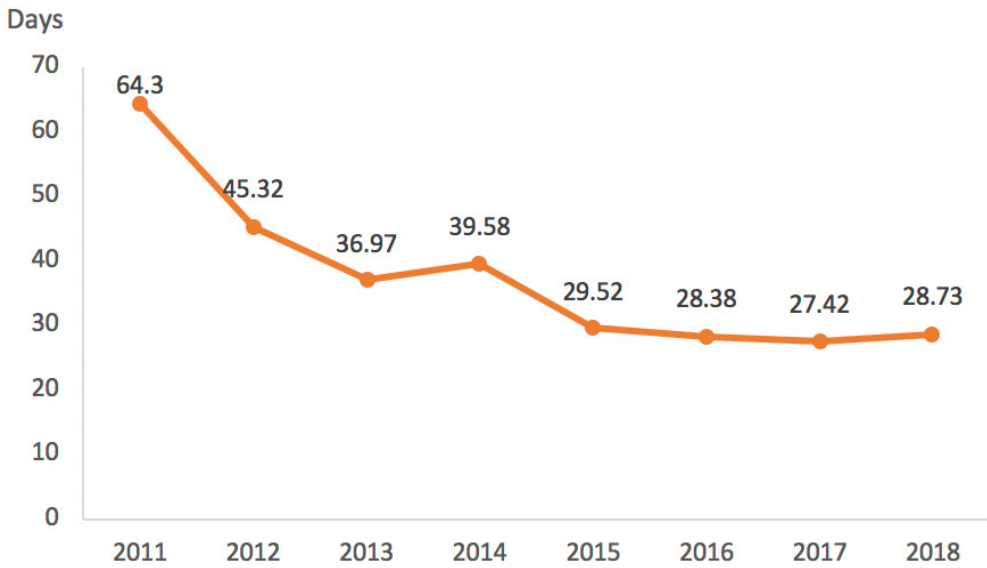


Figure 4-2 Average duration of detention for detainees

(3) Improving interview mechanisms

To protect the rights of mainland Chinese spouses to reunite with their families, the NIA provides an interview notification that contains detailed information on the interviewee's rights and channels for complaints prior to the interview. When the interview is completed, an anonymous questionnaire on satisfaction with the interview is administered for reference for future review and improvement. In order to improve interviewers' professional skills, the NIA regularly conducts workshops on interview

law as well as experience sharing seminars. The interview mechanism balances citizen rights with law enforcement to protect legitimate marriages and stop fraudulent ones.

(4) Ensuring the rights of children born to non-nationals

The NIA follows the Procedural Table and Flow Chart for the Establishment of Children Born to Non-Citizens in Taiwan as Stateless Individuals and the Standard Procedure for Issuance of Alien Resident Certificates to Disenfranchised Non-Citizen Children and Youth established by the Ministry of the Interior to ensure the fundamental rights of these children and youths. By doing so, helpless disenfranchised children and youth are able to receive proper care, medical attention, and education in Taiwan.

(5) Providing free health clinics for foreign fishermen to demonstrate humanitarian care without borders

The Suao Port of Yilan, the Donggang Port of Pingtung, and the Cianjhen Port of Kaohsiung are important bases of operation for Taiwan’s deep-sea fishing industry. As such, The NIA assembled external resources to organize free clinics for foreign fishermen and invited the Buddhist Tzu Chi Compassionate Relief Foundation and local Fishermen’s Associations to participate. The free clinics provide fishermen with accessible, attentive medical services near the ports. In addition to physicians from the Tzu Chi International Medical Association and Tzu Chi volunteers, new immigrants volunteering as interpreters also helped medical personnel communicate with the fishermen. This is a testament to the NIA’s promotion of humanistic care and diversity through the incorporation of social resources.



Providing foreign fishermen health care services with charitable organizations

To care for foreign fishermen, the NIA further incorporated resources from both the public and private sectors to organize welfare forums and equipment donation, providing them with sports equipment, bicycles, and free health counseling to effectively ensure their rights. The NIA hopes that these measures can reduce incidences of maltreatment and disappearances of foreign fishermen and demonstrate the NIA’s support for immigrant human rights.



Gifting foreign fishermen with bicycles donated by the private sector

Chapter V. Cross-Strait Exchanges

In response to increasing cross-strait travel and exchanges, the NIA continues to consolidate regulations and streamline procedures to facilitate the development of tourism between the two shores, reduce travel document issuance time, and enhance service efficiency. The NIA also supports cooperation in combating criminal activities by arranging regular visits and exchanges between law enforcement agencies across the strait and promoting stronger cross-strait joint crime-fighting mechanisms to maintain border security and prevent cross-strait organized crime, and to safeguard the welfare of the people on both sides of the Taiwan Strait. In the future, the NIA shall continue to simplify administrative procedures and speed up the issuance of documents through the use of new technologies to ensure both openness and security management mechanisms and maintain normal contacts between people on both sides of the strait.

1. Robust Cross-Strait Exchanges

Mainland Chinese apply to visit Taiwan for a variety of reasons, including sightseeing, social visits, and professional, business, and medical purposes. There were a total of 2,661,977 visits from mainland Chinese visitors to Taiwan in 2018. Tourism accounted for 1,910,934 of these visits (including 1,072,702 visits by individual travelers); 65,908 were social visits, 105,230 were visits for professional purposes; 83,682 for business purposes; and 24,363 for medical services. Another 310,676 visits were from passengers arriving via the Mini Three Links; the remaining 161,184 visits were for miscellaneous purposes.

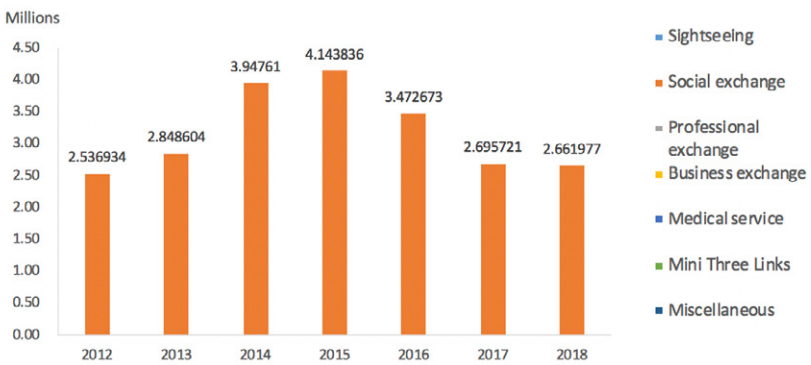


Figure 5-1 Number of mainland Chinese visits (2012-2018)

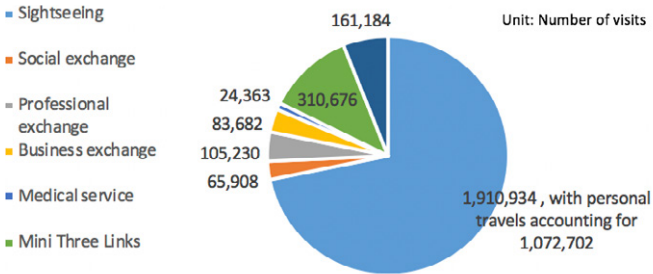


Figure 5-2 Breakdown of Mainland Chinese Visits to Taiwan in 2018

For the purpose of enhancing the management of Chinese professionals and businesspersons from mainland China entering Taiwan, the NIA conducts investigative visits for some cases, in accordance with Article 15 of the Rules Governing Permits for Chinese People Entering Taiwan. This is to ensure national security and that the normal order of cross-strait exchanges is maintained. In 2018, the NIA visited 7,866 persons related to such cases.

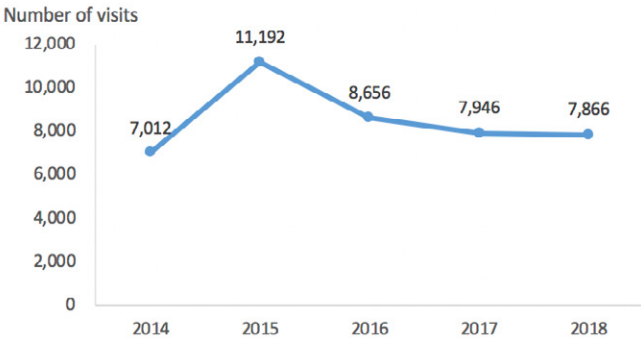


Figure 5-3 Number of investigative visits to mainland Chinese professionals/businesspersons

2. Services Available to Mainland Chinese Visiting Taiwan

(1) Convenient services through the Online Application System for Mainland Chinese Visitors

Since we launched the online application system for mainland Chinese visitors in June, 2011, the NIA has reduced the verification time from 5-10 working days to 2-5 working days and promoted twelve different types of visitor applications, including Type 1 personal visits (including cruises) for mainland Chinese, Type 3 personal visits, self-guided tours, two-day tours of Kinmen, Matsu, and Penghu, and business and professional visits. In 2018, the NIA accepted a total of 2,416,119 applications. The aforementioned system is integrated with the entry/exit verification system to facilitate the entry/exit of visitors, and is capable of instantly reporting the number of overstaying mainland Chinese visitors to the National Security Bureau and the National Police Agency of the Ministry of the Interior, strengthening enforcement capabilities and thus ensuring national security.



The website for the Online Application and Certificate Issuance System for Short Term Visitors from Mainland China, Hong Kong, and Macau

(2) Promoting the credit card payment function for online applications

In September, 2014, the NIA began offering a credit card payment function for mainland Chinese visitor applications in addition to the original bank transfer and

debit card functions already on the e-government service platform, thus providing applicants with a variety of payment methods for online applications. The NIA accepts credit cards from thirty credit card issuers. A total of NT\$502,170,500 in 79,453 credit card payments were made in 2018.

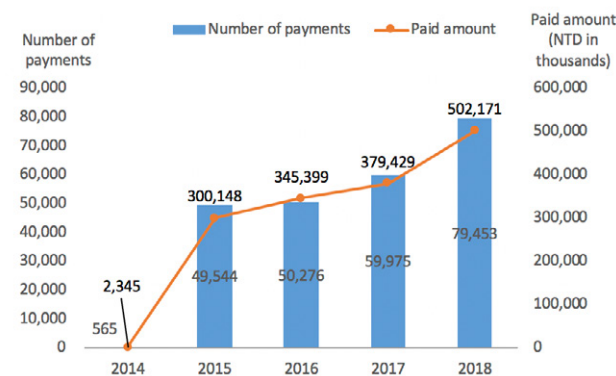


Figure 5-4 Number of credit card payments and paid amount

(3) Streamlining the process for the Mini Three Links landing visa

To provide a more visitor-friendly travel service, starting from July 1, 2016, mainland Chinese are no longer required to present a return boat ticket when applying for a landing visa. Around 300,000 mainland Chinese visited Kinmen, Matsu, and Penghu through the Mini Three Links in 2018, 56,000 (or 18.6% of the total number of visitors) of whom applied for a landing visa.

(4) Optimization of the professional business application system

On March 16, 2018, in order to improve our public services, the NIA started streamlining the operating procedure for the Mainland Chinese Professional/Business Exchange Online Application System. The schedule document that needs to be uploaded in the application form was originally required to be uploaded as an image in a PDF file. The required format has now been changed to an Excel spreadsheet. Submission of similar schedule documents or alterations to uploaded schedules may be changed electronically. By removing the time spent on scanning and file conversion, the operating procedure for applications has become a lot simpler.

3. Cross-Strait Joint Crime Fighting and Mutual Legal Assistance

To prevent cross-strait criminal elements from engaging in major human trafficking, human smuggling, and drug trade operations, and to thwart the attempts of criminals to escape the law by hiding in mainland China, the NIA has continued to promote normal cross-strait exchanges, enhance communication/collaboration on individual cases, and facilitate normal cross-strait interactions pursuant to the Cross-strait Joint Fight against Crime and Mutual Legal Assistance Agreement. These measures ensure the rights and well-being of citizens on both side of the strait

and helps achieve the goal of improving the effectiveness of cross-strait joint crime fighting. These achievements are outlined below:

(1) Contact and Case Cooperation with mainland China's Ministry of Public Security

- i. Cross-strait joint crime-fighting efforts against crimes such as human trafficking, human smuggling, and identity document forgery have continued in the form of information exchange, investigation, and seizure.
- ii. The NIA has implemented its Reporting Mechanism for Restrictions on Personal Freedoms Imposed on Mainland Chinese in Taiwan. A total of 413 individuals were reported to the Ministry of Justice in 2018.
- iii. The NIA has reached a consensus with the Ministry of Public Security in mainland China on how to handle unexpected incidents and overstays as well as continuing operations of the contact windows at airports and harbors designated for direct flights and shipping. The two sides have also reached agreement regarding the handling of identity verification for people who lose their travel documents while engaged in cross-strait travel and on notifying the other side in a timely manner as well as how such individuals will be repatriated. In 2018, 249 people were repatriated through the cooperative efforts of both sides.

(2) Implementation of the Kinmen Agreement

Repatriation of illegal immigrants was conducted two times in 2018, on February 27 and August 23. The missions were jointly carried out in Matsu by the NIA, the Red Cross Society of the ROC (Taiwan), the Red Cross Society of China, and the Fujian Province Public Security Border Control Corps.



Mainland Chinese awaiting repatriation at Fuao Port, Matsu



Designated watercraft for the implementation of the Kinmen Agreement (Anqi ferry service)

Chapter VI. Cooperation in International Affairs

Under the principle of equal and reciprocal relations with governments and international non-governmental organizations, the NIA has signed memorandums of understanding or agreements on immigrant affairs and the prevention of human trafficking with several countries to facilitate cooperation in the fight against cross-border crime, protection of the rights of immigrants, and solutions to problems when bilateral efforts are required to provide emergency relief to expatriates or foreign nationals or assist them with their temporary stays or residency.

1. Providing Overseas Services

In order to strengthen measures to prevent human trafficking, expand collaboration in counterterrorism, and enhance collaboration in immigrant affairs with the International Organization for Migration (IOM) and EU members, the NIA established a new representative office in the EU and Belgium on September 28, 2018. As of present, the NIA has stationed immigration attachés in 28 representative



Figure 6-1 Locations of the NIA' s representative offices

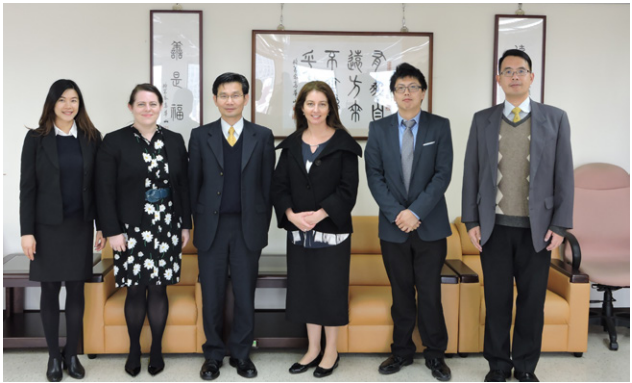
offices (including Hong Kong and Macau) to handle immigrant affairs. In 2018, the representative offices received 172,347 in-person applications and 135,839 online applications and processed 3,023 requests for services or assistance by ROC citizens. They also helped repatriate 88 Taiwanese nationals wanted in Taiwan and another 188 involved in criminal offenses overseas.

2. International Exchanges

(1) Foreign Governments

i. March 9, 2018

Consul Zoe Williams of the Australian Consulate-General in Hong Kong and Macau and Deputy Representative Susan Moore of the Australian Office in Taipei met with the NIA where views were exchanged on issues such as the signing of the *Memorandum of Understanding on Border Management and Information Exchange* and Australia's eligibility for e-Gate usage.



Consul Zoe Williams of the Australian Consulate-General in Hong Kong and Macau met with the NIA

ii. April 10, 2018

A Canadian parliamentary delegation of 8 representatives (including Sukh Dhaliwal MP and Gagan Sikand MP of the Liberal Party of Canada and Conservative Caucus Candice Bergen and Larry Maguire MP of the Conservative Party of Canada) met with the NIA to exchange views on issues such as immigration affairs, mutual use



A Canadian parliamentary delegation called on the NIA

of automated immigration clearance systems between Taiwan and Canada, asylum policies for refugees, and collaborating to prevent human trafficking.

iii. June 28, 2018

Director General Jang Se Geun of the Korea Immigration Service of the Ministry of Justice of South Korea met with the NIA to discuss and exchange views on Taiwan-Korea immigration affairs and future plans for international collaborations.



Director General Jang Se Geun of the Korea Immigration Service of the Ministry of Justice of South Korea met with the NIA

iv. August 22, 2018

A ninth delegation of United States congressional legislative assistants including Mr. Jose Borjon (Chief of Staff for Vicente Gonzalez, Democratic Congressman of Texas) and Mr. Dylan Chandler (Legislative Assistant for David Valadao, Republican Congressman of California) met with the NIA to exchange views on issues such as border management and immigration affairs between Taiwan and the US.



A ninth delegation of United States congressional legislative assistants met with the NIA

v. November 20, 2018

First Secretary Thorsten Schleuning of the German Federal Police met with the NIA to exchange views on issues such as future immigration affairs and border management.



First Secretary Thorsten Schleuning of the German Federal Police met with the NIA

vi. November 22, 2018

Representatives of the Ministry of Manpower of Singapore (Deputy Director Sherwin Tan and Senior Manager Camelia Soh of the Workplace Policy and Strategy

Division; Malcolm Lee, Head of the Foreign Manpower Management (Well-Being) Department, Foreign Manpower Management Division) met with the NIA to exchange views on issues such as caregiver management and actions taken by Taiwan to investigate cases of undocumented migrant workers.

vii. December 20, 2018

A second delegation of Canadian legislative assistants visiting the Ministry of Foreign Affairs in 2018 met with the NIA to exchange views on issues such as the mutual use of automated immigration clearance systems, human trafficking prevention, and illegal immigration.

(2) Non-Governmental Organizations

Mr. Isaac Laban Shaffer and Ms. Lynette Nam of Justice Centre Hong Kong and Ms. Eeling Chiu of the Taiwan Association for Human Rights met with the NIA on November 28, 2018 to exchange views on issues such as the incorporation of external evaluations in refugee screening mechanisms and the provision of legal aid to concerned parties.



Human rights representatives and non-governmental organization representatives from Hong Kong met with the NIA

(3) Embassies, diplomatic missions, and branch offices

i. January 25, 2018

Ms. Madeleine Majorenko, Head of the European Economic and Trade Office, met with the NIA to exchange views on issues such as visitor management, counter-terrorism information, and the impact of New Southbound Policy on the number of tourists, immigrants, and human trafficking victims.



The Head of the European Economic and Trade Office met with the NIA

ii. March 15, 2018

Representative Gary Cowan, Deputy Representative Susan Moore, and Research Officer Abraham Gerber of the Australian Office in Taipei met with the NIA to exchange views on issues such as the signing of the *Memorandum of Understanding on Border Management and Information Exchange* and Australia's eligibility for e-Gate usage.



The Representative of the Australian Office in Taipei met with the NIA

iii. December 11, 2018

Representative Didi Sumedi of the Indonesian Economic and Trade Office to Taipei met with the NIA to exchange views on issues such as the assistance of Indonesian migrant workers in Taiwan and the organization of the 7th Taiwan-Indonesia Conference on Immigration Affairs.

3. Cooperative Agreements and Memorandums of Understanding

(1) Immigration affairs and the prevention of human trafficking

As of the end of 2018, Taiwan has signed cooperative agreements or memorandums of understanding (MoU) relating to immigration affairs and the prevention of human trafficking with 21 countries, definitively furthering international cooperation between Taiwan and other countries on immigration affairs as well as joint efforts to prevent transnational criminal activity and human trafficking. The NIA shall further strengthen exchanges and cooperation with other countries in the future to realize the goals and spirit of Taiwan's fight against human trafficking. The cooperative agreements or memorandums of understanding signed by the NIA in 2018 are outlined below:

i. August 30, 2018

Representative Tseng Ho-jen of the Taipei Representative Office in the EU and Belgium and Director Rik Van Droogenbroeck of the Belgian Office in Taipei signed in counterpart the *Memorandum Of Understanding Between Taipei Representative Office in the European Union And Belgium And Belgium Office, Taipei On Cooperation In Immigration Affairs And Human Trafficking Prevention*.



Figure 6-2 Countries with which the NIA has signed cooperative agreements or memorandums of understanding relating to immigrant affairs and the prevention of human trafficking

ii. September 18, 2018

Representative Yii-Lih Charng of the Taipei Economic and Cultural Office in Australia and Representative Gary Cowan of the Australian Office in Taipei signed the *Memorandum of Understanding on Border Management and Information Exchange*.

(2) Promotion of the mutual use of automated immigration clearance systems with South Korea and Australia

To facilitate convenient, dignified traveling for Taiwanese citizens, attract international travelers to Taiwan, improve border check efficiency, and strengthen homeland security mechanisms, the NIA has negotiated mutual use of automated immigration clearance systems with various countries. The NIA's 2018 achievements in the mutual use of automated immigration clearance systems are outlined below:

i. The number of travelers traveling between Taiwan and South Korea has grown annually due to the close relationship between the two nations. To enhance the convenience of visiting one another's countries for Taiwanese and South Korean travelers, the NIA and the Korea Immigration Service signed a memorandum of understanding on the mutual use of automated immigration clearance systems



MoU Signing & Official Launch Ceremony of e-Gates for Korea and Smart Entry Service for Taiwan

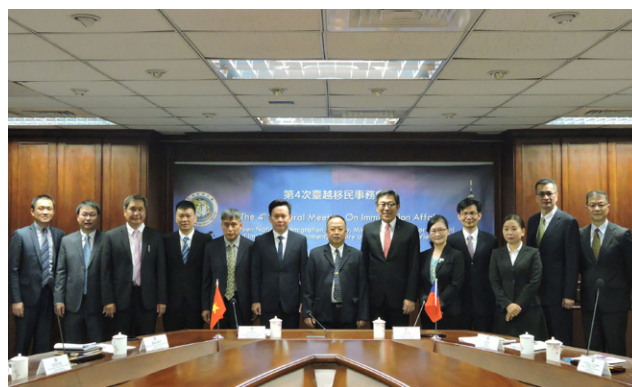
on June 27, 2018. The convenient and free application procedure will be of true benefit to the Taiwanese people.

- ii. In order to facilitate the development of tourism and trade between Taiwan and Australia, Australia allowed the use of SmartGate entry channels by Taiwanese citizens on November 6, 2017. To reciprocate their good will and strengthen our collaborative relationship, Taiwan allowed the use of e-Gates by registered Australian citizens on October 4, 2018. This has greatly improved the convenience of immigration clearance for the citizens of both countries.

4. Major International Conferences

(1) The 4th Bilateral Meeting on Immigration Affairs between Taiwan and Vietnam

The meeting was hosted on May 8, 2018 in Taipei by former NIA Director-General Jeff Yang and Deputy Director Tran Van Truoc of the Immigration Control Department of the Ministry of Public Security of Vietnam. The two sides exchanged views on issues such as resolutions to overstaying Vietnamese visitors/immigrants, the establishment of real-time bulletins to report high-risk individuals, and the relaxation of restrictions on Taiwanese eligibility for automatic immigration clearance. The issue of enrolling NIA personnel in the Vietnamese program of the Ho Chi Minh City University of Social Sciences and Humanities in coordination with the New Southbound Policy was also discussed.



The 4th Bilateral Meeting on Immigration Affairs between Taiwan and Vietnam

(2) The 6th Bilateral Meeting on Immigration Affairs between Taiwan and Indonesia

The meeting was hosted on July 10, 2018 in Taipei by former NIA Director-General Jeff Yang and Director-General Ronny Frangky Sompie of the Director General of Immigration of Indonesia. The two sides examined the implementation of items listed in the minutes of the previous meeting and held



The 6th Bilateral Meeting on Immigration Affairs between Taiwan and Indonesia

discussions on issues such as the establishment of real-time bulletins to report high-risk individuals, personnel exchange programs, and mutual collaboration measures that grant Taiwanese eligibility for automatic immigration clearance when entering Indonesia.

5. Other International Exchange Events

(1) October 2-8, 2018

The opening ceremony for the 2018 Immigration Benchmark Program was hosted by former NIA Director-General Jeff Yang. The one-week training program was held in Taiwan and invited 12 immigration officers from 8 different countries (including Belgium, Guatemala, Paraguay and the US) to participate. Through this program, the NIA shared its approaches to international cooperation, immigration information, the management of foreign visitors, border security, detention systems, human trafficking prevention, and advice & guidance for immigrants. The cadets participated in the 2018 Border Management Seminar, the Visa Fraud Prevention Conference, and on-site visits to the NIA's offices of the Northern, Southern, and Border Affairs Corps.



The immigration officers from 8 different countries were invited to participate in the 2018 Immigration Benchmark Program in Taiwan

(2) December 9, 2018

The NIA invited 30 ROC-stationed representatives/officers from 12 countries (Belize, the Solomon Islands, Papua New Guinea, the Netherlands, South Africa, the Philippines, Austria, Japan, Indonesia, Malaysia, Thailand, and Jordan) to participate in the Foreign Affairs Workshop 2018. The event helps foreign representatives and officers understand the new environmentally friendly measures implemented by the NIA, while also enhancing the communication and exchange between them and the NIA on issues concerning immigration.



Foreign Affairs Workshop 2018

Chapter VII. Administrative Affairs

The administrative units in the NIA include the Personnel Office, Accounting Office, Civil Service Ethics Office, and Secretariat and the NIA Training Center. The Personnel Office is responsible for personnel appointments and dismissals, performance evaluations and training, and matters associated with retirement benefits. The Accounting Office is in charge of annual budgeting, accounting, and statistics. The Civil Service Ethics Office has the responsibility of setting up networks both in and outside the NIA to prevent corruption and assure transparency in NIA operations. The Secretariat is responsible for public relations, media operations, document compilation and review, file management, daily affairs, word processing, receipts and expenditures, property management, and the processing of legal documents. The NIA Training Center is responsible for the professional and in-service training of individuals who have passed the Civil Service Special Examination for Immigration Personnel.

1. Personnel Office

(1) Personnel appointments and dismissals

- i. In 2018, the NIA allocated 2,281 personnel openings, 485 contract worker openings, and 61 technical and janitorial staff for a total of 2,827 personnel. As of the end of 2018, there were 2,183 in-service staff, 482 contract workers, and 58 technical and janitorial staff, totaling 2,723 people.
- ii. 247 personnel transfers were made. Ten personnel selection and review committee meetings were convened. 164 people were promoted internally and five people were transferred from other agencies.

Table 7-1 Overview of Personnel Appointments, 2018

Category	Budgeted Staff No.	Actual No. of Staff Members	Vacancies
Staff members	2,281	2,183	98
Contract workers	485	482	3
Janitorial staff (including technicians)	61	58	3
Total	2,827	2,723	104

(2) Performance evaluations and training

- i. Nine performance evaluation committee meetings were convened where rewards and penalties were given accordingly as follows:

- Two major merits: 2 persons
- One major merit: 35 persons
- Two minor merits: 53 persons
- One minor merit: 1,164 persons
- Two commendations: 2,555 persons
- One commendation: 14,899 persons
- One major demerit: 1 person
- One minor demerit: 3 persons
- Two reprimands: 8 persons
- One reprimand: 6 persons

- ii. The training courses for different units were consolidated and organized in accordance with the Ministry of the Interior and its Subordinate Agencies and Educational Institutes Training Program of 2018. A total of 565 training sessions to develop professional knowledge and skills and cultivate cultural literacy, and presentations on policy and regulations were conducted with the attendance of a total of 15,872 personnel. Every employee completed more than 20 hours of lifelong learning.

(3) Retirement and benefits

- i. The 2018 Employee Recreational Activity Fund provided every employee with a birthday coupon of NT\$1,800. An additional NT\$5,000 was provided to the head office, the Border Affairs Corps, and the Northern Administration Corps, the Central Administration Corps, and the Southern Administration Corps each quarter.
- ii. 44 employees retired in 2018. 4 farewell parties were held in their honor, with the Director-General giving souvenirs to the retiring personnel.

2. Accounting Office

(1) Final accounting of official business activities

- i. Annual incomes
The final accounts in 2018 totaled NT\$2,944,990,675, achieving only 92.35% of the projected annual income of NT\$3,189,078,000, mainly because the number of visitors from mainland

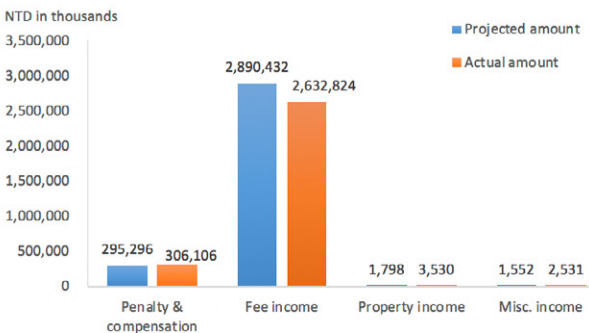


Figure 7-1 Projected and actual income in 2018

China, Hong Kong, and Macau was smaller than predicted, resulting in less income from visitor permit application fees.

ii. Annual expenditures

The projected annual expenditures for 2018 were NT\$4,258,980,000 and actual expenditures amounted to NT\$4,258,884,879, of which NT\$4,227,267,279 was actually spent and NT\$31,617,600 was reserved, executing 99.99% of the annual expenditures.

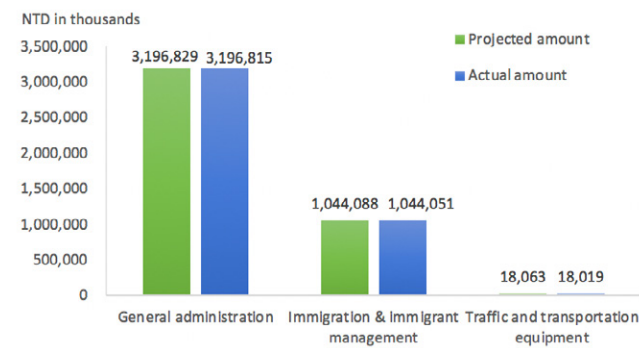


Figure 7-2 Projected and actual expenditures in 2018

(2) Final accounting of the New Immigrants Development Fund

i. Funding sources

The budget was NT\$302,010,000; NT\$302,614,750, or 100.20%, was actually received.

ii. Funds utilization

Of an annual budget for 2018 of NT\$313,180,000, the realized amount was NT\$288,126,136, with an execution rate of 92%, mainly because some of the funded projects extend beyond the end of the year and the sums involved can only be verified upon completion of the projects.

iii. Current surplus

After the amount used was subtracted from income, a surplus of NT\$14,488,614 remained, NT\$25,658,614 more than the predicted deficit of NT\$11,170,000.

(3) Compilation of official statistics

i. The NIA’s statistics are presented in thirty-one types of statistical reports: twenty-six monthly reports, one bimonthly report and four annual reports.

ii. The statistical reports are presented to the Department of Statistics of the Ministry of the Interior each month and also posted on the home page of the NIA website along with a description of how they are compiled. The home page also includes a Gender Statistics Section with gender-based statistical data on immigration clearance. The section is also linked to the Ministry of the Interior and the Directorate-General of Budget, Statistics, and Accounting (Executive Yuan).

(4) Internal control

The concept of internal control is reiterated at every meeting. In 2018, the NIA revised the 5th version of the NIA Internal Control System, and approved its implementation on June 28 of the same year. The NIA further signed the 2017 Internal Control System Declaration. According to the results of a self-evaluation of the internal control system as well as assessments by the Control Yuan and the National Audit Office, the design and implementation of the NIA’s internal control system in 2017 was considered effective.

3. Civil Service Ethics Office

(1) Recognition of integrity and effectiveness in NIA operations and strengthening corruption prevention measures

- i. Two anti-corruption board meetings were convened where external scholars were invited to discuss with the director-general, deputy director-generals, chief-secretaries, and first-level unit chiefs on related issues and provide suggestions for integrity measures and their implementation.
- ii. In the Anti-Corruption Board Meeting held on October 9, 2018, Deputy Minister of the Interior Hua Ching-chun publicly commended the NIA’s Secretary Cheng Hsiang-hui and Officer Chen Pei-yu of the International Affairs & Law Enforcement Division for their integrity and ability as civil servants (Senior Specialist Chen Wen-qin of the same division and Section Chief Lai Min-zhi accepted the awards on their behalf.)



Civil servants of the Ministry of the Interior commended for their integrity and ability

(2) Protection of agency security (classified information)

- i. On September 11, 2018, a Security Maintenance Bulletin meeting was convened to evaluate subordinate agencies’ security and risk factors for the protection of official confidential information. The departments are reminded to exercise caution.
- ii. The NIA initiated and implemented security maintenance work involving activities

such as Spring Security Work, personnel reviews, office relocation, firearm relocation, screenings for overseas consular officials, Special Examination Class closing ceremony, International Workshop on Strategies for Combating Human Trafficking, and Migrants Day.

iii. The Ethics Office conducted twice agency security and classified information maintenance inspections, and twice internal audit of information and personal data including information safety audit, to the NIA building and the special operations corps, service stations, detention centers and the Border Affairs Corps in all municipalities and county/city brigade.

(3) Corruption risk controls and measures

- i. Implementation of an early warning system for risk control and dispute settlement of labor rights arising from the procurement of administrative assistance services due to an increased quota of self-guided Chinese travelers. The system was implemented to help contract workers obtain their wages. A proposal to revise the labor contract was also proposed and accepted.
- ii. A comprehensive procurement analysis report of 2017 was implemented to conduct a comparative analysis on the agency's annual procurement and strengthen procurement supervision based on key points and method of implementation. If any indication of a violation is found, the agency is urged to enact the necessary preventive measures in order to effectively utilize the early warning function of the Civil Service Ethics Office and improve the soundness of procurement processes, so as to realize the goal of integrity in governance.
- iii. Conducting audits on NIA IT procurement projects, audits/reviews of the self-report mechanism for foreign visitors/residents overstaying their visit/residency, investigations of major IT procurement and security projects, and investigations of NIA IT system queries of personal information. These measures reduce the risk of the integrity in the agency.
- iv. Handling of citizen complaints and investigations assigned by senior officials or the superior civil service ethics office. There were a total of 51 cases, including; 1 public charge, 5 cases related to this agency's governmental ethics documents, 2 administrative liability, 6 administrative processing, 20 were clarified and closed, and 17 were filed for future reference or transferred to the competent authorities.

4. The Secretariat

(1) Editorial and archiving operations

- i. 22 executive meetings and 2 extended Agency Affairs Board meetings were convened in 2018. Two special lectures were given; one on Southeast Asia Education Day and another on anti-torture, sexual harassment prevention, and cross-domain integration and coordination were held to train executives and staff members to promote the concept of human rights, enhance their professional skills and expand their horizons.
- ii. Statistics on agency operations were posted on the NIA website each month. Items and contents were adjusted as necessary to facilitate access by other agencies, private organizations, academic groups, and the public.
- iii. The Secretariat publishes the Annual Report of the National Immigration Agency, Ministry of the Interior, and Immigration Bimonthly to help foreign envoys, government agencies, private organizations, and the public understand the operations and accomplishments of the NIA.
- iv. The Secretariat is responsible for document filing, registration, cataloging, custody, inspection and retrieval, and destruction, as well as other file management duties and maintenance of storage facilities. In 2018, 136,546 documents were filed and 844 volumes of files associated with 15 cases were destroyed.



The Immigration Bimonthly and Annual Report published by the NIA

(2) Procurement and related affairs

- i. The Secretariat handled purchases/procurements in excess of one-tenth of the public notice amount for the NIA, for a total of 131 items. The relevant operations were as follows:
 - (i) 77 service procurement projects totaling NT\$815,708,373
 - (ii) 27 property procurement projects totaling NT\$106,575,964

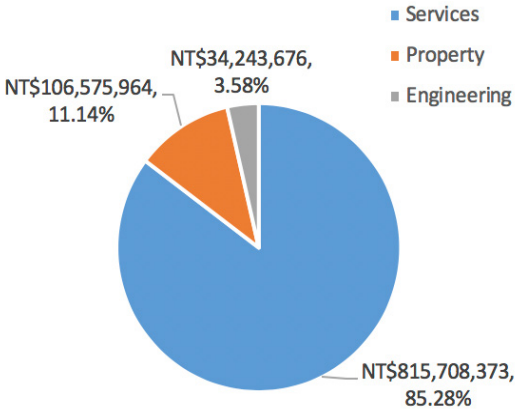


Figure 7-3 Procurement project award values and percentages

- (iii) 7 engineering projects totaling NT\$34,243,676
- ii. Two stages of workshops were conducted on the Government Procurement Act to help the staff members understand government procurement procedures, so that they can act accordingly when engaging in procurement operations.
- iii. One engineering workshop was conducted to help staff members understand engineering practices to enhance the quality of the NIA's engineering procurement projects.
- iv. Offices and dormitory space were redistributed. The government agency energy-saving policy was applied in the dispatch of government motor vehicles and verification of gasoline consumption as well as during cleaning and repair work throughout the NIA headquarters and during maintenance of the electromechanical and air-conditioning systems and fire equipment. The secretariat also held fire prevention and civil defense team training workshops, conducted environmental education courses, and procured 24-hour security service.
- v. The Secretariat handled appointments and dismissals, performance evaluations, awards and punishments, and retirement benefits for 9 technicians and 52 janitorial staff.

(3) Receipts and expenditures and property management

- i. The number of receipts in 2018 totaled approximately 230,000, an increase of roughly 80,000 compared to 2017.
- ii. Application fees were refunded in 3,814 cases, 400 cases less than in 2017, with amounts totaling approximately NT\$5,200,000.
- iii. In 2018 the Secretariat issued more than NT\$2,439,780,000 in salaries to a total of 39,200 recipients.
- iv. The Secretariat was in charge of 177 pieces of land (land improvements included) and 63 buildings and facilities, one piece of land and two buildings fewer than in 2017, mainly due to the conversion of the land and two buildings in Min-De section of Hualien City into non-public-use properties and their return to the National Property Administration, Ministry of Finance.
- v. The Secretariat completed a property inventory which included 19,449 items. The total property value was NT\$2,362,679,588. There were 62,405 articles in total.

(4) Legislative liaison and media operations

i. The Legislature

- (i) In 2018, the Agency accepted the requests for assistance and meeting participation from legislators and their assistants in regard to 574 cases.
- (ii) In 2018, the Agency accepted requests for advice from legislators and their assistants by making visits to the offices of legislators and political parties totaling over 20,000 meetings (approx. 80 meetings per day).
- (iii) All NIA units were given support to enhance their communication with legislators and explain the budgeting and law amendments to win their support, so that budget review could be smooth and amendments could be approved.

ii. Media operations

(i) *We Are Family* Production

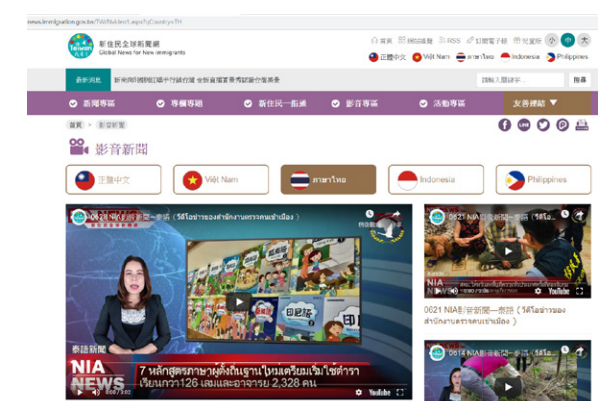
The NIA worked with Sanlih E-Television (SET) to produce *We Are Family* to promote and market multiculturalism. The program aired in 3 languages (Mandarin, English, Indonesian), and has received an accumulated 14.91 million views on SET channels during its 396 runs over the year. The program has also received 440,000 views on YouTube, while posts on the program's Facebook page have been viewed by 470,000 people.



We Are Family Production website

(ii) New Immigrant Global News Network

The NIA launched the New Immigrant Global News at the end of 2014 to provide new immigrants with an integrated platform of news and information accessible in Mandarin, English, Vietnamese, Thai, and Indonesian. In 2018, the NIA worked with I-Mei Multimedia e-Content Production



New Immigrant Global News website

and Marketing Co., Ltd. to publish 6,826 news articles. They were viewed 5,296,958 times and the number of fans totaled 37,251.

(5) Document operations

i. The number of documents received and issued by the NIA totaled 519,396, among which 426,646 documents were received, a decrease of 0.46% compared to 2017. 92,750 documents were issued, a decrease of 4.78% compared to 2017.

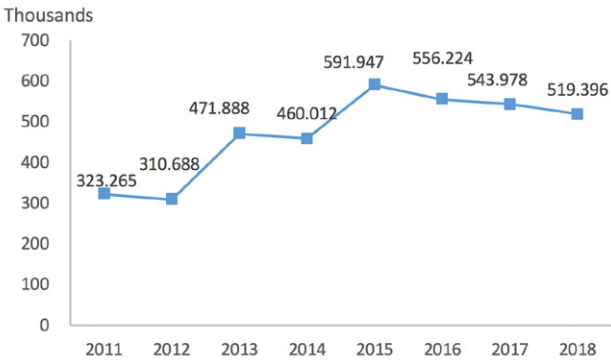


Figure 7-4 Number of documents received and issued

- ii. 80.83% of documents were signed online and 87.59% of documents were exchanged electronically as a result of our effort to promote the use of e-paper to save energy and reduce the use of paper.
- iii. To strengthen the NIA's internal control mechanisms and enhance staff members' knowledge of official document handling, a workshop on documentation was conducted on November 1, 2018. Discussion case studies of regulations concerning document handling were held to improve staff members' document writing skill and urge them to follow relevant regulations, procedures, and control mechanism.

(6) Legal operations

The Secretariat is responsible for reviewing and coordinating the enactment, amendment, and interpretation of laws and regulations by the various NIA departments, and overseeing the handling of cases involving state compensation, administrative appeal, and administrative litigation. The Secretariat also holds workshops on the legal system and administrative appeals in order to improve legal literacy among staff members. In addition, the Secretariat tracks and reviews departmental progress in enacting and amending laws and regulations in accordance with annual regulatory developments and changes. The implementation of these operations is summarized below:

i. Enactment and amendment of laws and regulations

The Secretariat helps coordinate departments on the reporting and compilation of annual regulatory developments and changes, and carries out monthly progress checks. In 2018, a total of 9 enactments/amendments were carried out by the NIA,

including 5 administrative regulations and 4 administrative directives. The details are as follows:

(i) Administrative regulations

Regulations Governing Permits for Hong Kong and Macao Residents Entering the Taiwan Area and Setting up Residence or Registered Permanent Residence in R.O.C The Regulations constitute 39 articles and were amended on February 6, 2018 pursuant to Ministry of the Interior Order No. Tai-Nei-Yi-Zi 10709414832, becoming effective on the date of issuance.
Regulations Governing Employment Gold Card Permits for Foreign Special Professionals The Regulations constitute 14 articles and were enacted on February 6, 2018 pursuant to Ministry of the Interior Order No. Tai-Nei-Yi-Zi 10709414242, becoming effective on February 8, 2018.
Fee-Charging Standards for Employment Gold Cards, Employment Pass Cards and Entrepreneur Visas The Standards constitute 8 articles and were enacted on February 8, 2018 pursuant to Ministry of the Interior Order No. Tai-Nei-Yi-Zi 10709414432, becoming effective on February 8, 2018.
Implementation Regulations Governing the Transfer and Remote Trial of Detention Requests Article 8 of the Regulations was jointly amended on February 26, 2018 pursuant to Executive Yuan Order No. Yuan-Tai-Fa-Zi 1070001738 and Judicial Yuan Order No. Yuan-Tai-Ting-Xing-Yi-Zi 1070004842, becoming effective on the date of issuance.
National Immigration Agency, Ministry of the Interior Staffing Table The Table was amended on December 10, 2018 pursuant to Ministry of the Interior Order No. Tai-Nei-Yi-Zi 10709445162, becoming effective on the date of issuance.

(ii) Administrative directives

<p>Definition Table of Business Establishment Types for Inspections by the National Immigration Agency, Ministry of the Interior</p> <p>The Table was amended on January 26, 2018 pursuant to Ministry of the Interior Order No. Tai-Nei-Yi-Zi 10709413072, becoming effective immediately.</p>
<p>Establishment and Operating Guidelines for the Review Committee of Forcible Deportation of Foreigners</p> <p>The Guidelines constitute 18 items and were enacted on February 27, 2018 pursuant to National Immigration Agency of the Ministry of the Interior Order No. Yi-Shu-Guo-Zi 10700256391, becoming effective immediately.</p>
<p>Cruise Ship Preclearance Guidelines for the National Immigration Agency of the Ministry of the Interior</p> <p>Item 1 and 3 of the Guidelines were amended on May 10, 2018 pursuant to National Immigration Agency of the Ministry of the Interior Order No. Yi-Shu-Jing-Tao-Guo-Zi 10700530722, becoming effective immediately.</p>
<p>Review Criteria Governing Application of Permanent Residency for Foreigners</p> <p>Item 3 of the Criteria was amended on July 12, 2018 pursuant to Ministry of the Interior Order No. Tai-Nei-Yi-Zi 10709430712, becoming effective immediately.</p>

ii. Establishment of individual case files on laws and regulations and administrative rules

To facilitate the enactment and amendment of laws and regulations, the NIA continuously collects and collates data on legal regulations and has completed 266 individual case volumes of operational management regulations and administrative rules.

5.The NIA Training Center

The NIA began holding the Civil Service Special Examination for Immigration The NIA began holding the Professional Immigration Personnel Training for Civil Service Special Examination Recruits in 2012. Initially, due to limited manpower and resources, the NIA sent people passing the examination for Grade 2 and Grade

3 positions for professional training at Central Police University and had to seek appropriate venues to train those recruited for Grade 4 positions. After the Ministry of Defense moved out of Dejing Base (now the Dejing Park), it was then renovated in Sep., 2015. On Jan. 1, 2016, the NIA Training Center was established and the venue was completed and inaugurated on Jan. 30, 2016. Since 2016, all new recruits passing the Civil Service Special Examination for Immigration Personnel (the fourth class) have been trained within the NIA Training Center. The professional and in-service training held by the NIA Training Center is summarized below:

(1) Professional training of immigration personnel

The sixth class of the Immigration Personnel Training Program consisted of 142 people recruited for Grade 2 and Grade 3 positions (including recruits graduated from the Immigration Affairs Program of the Department of Border Police, Central Police University). Interior Minister Hsu Kuo-yung presided over the Closing Ceremony of the Sixth Immigration Personnel Training Program on December 23, 2018. In his speech, he noted that immigration officers are the face of the country and encouraged trainees to safeguard border security and protect new immigrants.



Interior Minister Hsu Kuo-yung and the outstanding trainees of the Immigration Personnel Training Program

(2) In-service training

To help unqualified NIA staff members transfer to immigration administration positions and acquire the relevant professional knowledge, in 2018 the NIA established the Transfer Program for Immigration Administration Expertise, thus facilitating diverse talent recruitment and promoting career mobility. The transfer program currently has 12 trainee graduates who attend the same classes as those enrolled in the Immigration Personnel Training Program.



附 錄

Appendices

- 組織架構圖
Organizational Chart
- 本署國內、外服務據點
Outposts of Domestic and Overseas Service Locations
- 重要業務統計
Operational Statistics

本署國內、外服務據點

Outposts of Domestic and Overseas Service Locations

一、本署海外服務據點

A. OVERSEAS OFFICES

亞太地區單位 (Asia-Pacific Region Unit)	地址 (Address)	電話 (Phone)	傳真 (Fax)
臺北駐日經濟文化代表處 Taipei Economic and Cultural Representative Office in Japan	東京都港區白金台五丁目 20 番 2 號 No.20-2 Shirokanedai, 5-Chome, Minato-Ku, Tokyo 108-0071, Japan	(+81-3) 32807807, 32807808	(+81-3) 32807783
臺北駐大阪經濟文化辦事處 Taipei Economic and Cultural Office in Osaka	大阪府大阪市北区二丁目 3 番 1 8 號中之島フエステイハルタワー 17 階 & 19 階 Nakanoshima-festival-tower., 17&19 th Fl., 3-18, Osakashi 2-Chome,Kita-Ku,Osaka Japan	(+81-6) 62278623	(+81-6) 62037253
駐韓國臺北代表部 Taipei Mission in Korea	韓國首爾市鐘路區世宗大路 149 號 (光化門大樓 6 樓) 6 th Fl., Gwanghwamun Bldg., 149, Sejongdaero, Jongno-Gu, Seoul 03186, Korea	(+82-2) 3992785	(+82-2) 7301294
臺北經濟文化辦事處 (香港) Taipei Economic and Cultural Office(Hong Kong)	香港金鐘道 89 號力寶中心第一座 11 樓 1106 室 Room 1106, 11/F, Tower One, Lippo Centre, 89 Queensway, Hong Kong	(+852) 25258316	(+852) 28685460
臺北經濟文化辦事處 (澳門) Taipei Economic and Cultural Office(Macau)	澳門新口岸宋玉生廣場 411-417 號皇朝廣場 5 樓 J-O 座 Alameda Dr.Carlos d'Assumpcao No.411-417,Edif. Dynasty Plaza 5 Andar J-O, Macau	(+853) 28306289	(+853) 28710437
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駐新加坡臺北代表處 Taipei Representative Office in Singapore	460 Alexandra Road#23-00 PSA Building, Singapore 119963	(+65) 65000106	(+65) 62716006
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駐奧克蘭臺北經濟文化辦事處 Taipei Economic & Cultural Office in Auckland	Level 18, 120 Albert St., Auckland CBD 1010, New Zealand	(+64) -9 303-3903#204	(+64) -9 302-3399
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非洲地區單位 (Africa Region Unit)	地址 (Address)	電話 (Phone)	傳真 (Fax)
駐南非共和國臺北聯絡代表處 Taipei Liaison Office in the Republic of South Africa	1147 Schoeman Street, Hatfield, Pretoria, Republic of South Africa	(+27-12) 4306071	(+27-12) 34027110
歐洲地區單位 (Europe Region Unit)	地址 (Address)	電話 (Phone)	傳真 (Fax)
駐法國臺北代表處 Bureau de Représentation de Taipei en France	78 rue de l'Université 75007 Paris France	(+33-1) 44398819	(+33-1) 44398871
駐英國臺北代表處 Taipei Representative Office in the U.K.	50 Grosvenor Gardens, London SW1W OEB, United Kingdom	(+44-20) 7881-2650	(+44-20) 7730-6390
駐歐盟兼比利時代表處 Taipei Representative Office in the EU and Belgium	Square de Meeus 26-27 ,1000 Bruxelles, Belgique	+32(0)2-287-2800	+32(0)2-513-9590
北美地區單位 (North America Region Unit)	地址 (Address)	電話 (Phone)	傳真 (Fax)
駐美國臺北經濟文化代表處 Taipei Economic and Cultural Representative Office in the United States	4201 Wisconsin AVE.N.W., Washington, DC 20016-2137 U.S.A.	(+1-202) 8951800	(+1-202) 2370285
駐洛杉磯臺北經濟文化辦事處 Taipei Economic and Cultural Office in Los Angeles	3731 Wilshire Boulevard, Suite 700 Los Angeles, CA 90010, U.S.A.	(+1-213) 3827720	(+1-213) 3822307
駐邁阿密臺北經濟文化辦事處 Taipei Economic and Cultural Office in Miami	2333 Ponce de Leon Boulevard, Suite 610 Coral Gables, FL 33134 U.S.A.	(+1-305) 4438917	(+1-305) 5693068
駐紐約臺北經濟文化辦事處 Taipei Economic and Cultural Office in New York	4F, 1 East 42 nd Street, New York, NY 10017 U.S.A.	(+1-212) 3177381	(+1-212) 4217866
駐舊金山臺北經濟文化辦事處 Taipei Economic and Cultural Office in San Francisco	555 Montgomery Street. Suite 501 San Francisco CA94111 U.S.A.	(+1-415) 3645632	(+1-415) 7887066
駐多倫多臺北經濟文化辦事處 Taipei Economic and Cultural Office, Toronto	151 Yonge Street.Suite 501,Toronto,Ontario,M5C 2W7 Canada	(+1-416) 3699030	(+1-416) 3699189
駐溫哥華臺北經濟文化辦事處 Taipei Economic and Cultural Office, Vancouver	Suite 2200, PO Box 11522, 650 West Georgia Street, Vancouver, BC V6B 4N7 Canada	(+1-604) 6894111	(+1-604) 6893113

南美地區單位 (South America Region Unit)	地址 (Address)	電話 (Phone)	傳真 (Fax)
駐巴拉圭共和國大使館 Embassy of the Republic of China(Taiwan)in the Republic of Paraguay	Avda. Aviadores del Chaco 3100, Torre Aviadores, Piso 11 y 13, Asuncion,Paraguay	(+595-21) 662500	(+595-21) 601122

二、本署北區事務大隊服務據點

B. NORTHERN ADMINISTRATION CORPS OFFICES

單位 (Unit)	地址 (Address)	電話 (Phone)	傳真 (Fax)
北區事務大隊 Northern Administration Corps	新北市板橋區三民路 2 段 37 號 5 樓 5F., No.37, Sec. 2, Sanmin Rd., Banqiao Dist., New Taipei City	02-29611356	02-29612817
基隆市專勤隊 Keelung City Brigade	基隆市信義區義七路 9 巷 2 號 No.2, Lane 9, Yi 7 th Rd., Xinyi Dist., Keelung City	02-24287172	02-24284718
基隆市服務站 Keelung City Service Center	基隆市中正區義一路 18 號 11 樓 (A 棟) (Building A) 11F., No.18, Yi 1 st Rd., Zhongzheng Dist., Keelung City	02-24276374	02-24285251
臺北市專勤隊 Taipei City Brigade	臺北市文山區興隆路 3 段 306 號 No.306, Sec. 3, Xinglong Rd., Wenshan Dist., Taipei City	02-22396393	02-22396396
臺北市服務站 Taipei City Service Center	臺北市中正區廣州街 15 號 No.15, Guangzhou St., Zhongzheng Dist., Taipei City	02-23885185	02-23310594
新北市專勤隊 New Taipei City Brigade	新北市中和區民安街 135 號 2 樓 2F., No.135, Min'an St, Zhonghe Dist., New Taipei City	02-82215701	02-82267760
新北市服務站 New Taipei City Service Center	新北市中和區民安街 135 號 No.135, Min'an St, Zhonghe Dist., New Taipei City	02-82282090	02-82282687
臺北收容所 Taipei Detention Center	新北市三峽區大埔路 150 號 No.150, Dapu Rd., Sansia Dist., New Taipei City	02-26730091	02-26730093
桃園市專勤隊 Taoyuan City Brigade	桃園市蘆竹區龍安街 2 段 968 號 3 樓 3F., No.968, Sec. 2, Long'an St., Luzhu Dist., Taoyuan City	03-2174577	03-2174887
桃園市服務站 Taoyuan City Service Center	桃園市桃園區縣府路 106 號 1 樓 1F., No.106, Xianfu Rd., Taoyuan Dist., Taoyuan City	03-3310409	03-3314811
宜蘭縣專勤隊 Yilan County Brigade	宜蘭縣冬山鄉梅花路 255 巷 22 弄 35 號 No.35, Aly. 22, Ln. 255, Meihua Rd., Dongshan Township, Yilan County	03-9615700	03-9615066
宜蘭縣服務站 Yilan County Service Center	宜蘭縣羅東鎮純精路 3 段 160 巷 16 號 4 樓 4F., No.16, Ln. 160, Sec. 3, Chunjing Rd., Luodong Township, Yilan County	03-9575448	03-9574949
宜蘭收容所 Yilan Detention Center	宜蘭縣冬山鄉梅花路 255 巷 22 弄 33 號 No.33, Aly. 22, Ln. 255, Meihua Rd., Dongshan Township, Yilan County	03-9615100	03-9616033
花蓮縣專勤隊 Hualien County Brigade	花蓮縣花蓮市港口路 35 號 No.35, Gangkou Rd., Hualien City, Hualien County	03-8223363	03-8223477
花蓮縣服務站 Hualien County Service Center	花蓮縣花蓮市中山路 371 號 5 樓 5F., No.371, Zhongshan Rd., Hualien City, Hualien County	03-8329700	03-8339100
連江縣專勤隊 Lienchiang County Brigade	連江縣南竿鄉福沃村 135-6 號 2 樓 2F.,No.135-6, Fu'ao Vil., Nangan Township, Lienchiang County	0836-23736	0836-23740
連江縣服務站 Lienchiang County Service Center	連江縣南竿鄉福沃村 135-6 號 2 樓 2F., No.135-6, Fu'ao Vil., Nangan Township, Lienchiang County	0836-23736	0836-23740

三、本署中區事務大隊服務據點：

C. CENTRAL ADMINISTRATION CORPS OFFICES

單位 (Unit)	地址 (Address)	電話 (Phone)	傳真 (Fax)
中區事務大隊 Central Administration Corps	臺中市南屯區文心南三路 22 號 4 樓 4F., No.22, Wenxin S.3Rd.,Nantun Dist., Taichung City	04-24725101	04-24725075
新竹市專勤隊 Hsinchu City Brigade	新竹市松嶺路 122 號 No.122, Songling Rd.,Hsinchu City	03-5254336	03-5258542
新竹市服務站 Hsinchu City Service Center	新竹市中華路 3 段 12 號 1 樓、2 樓 1-2F., No.12, Sec. 3, Zhonghua Rd.,Hsinchu City	03-5243517	03-5245109
新竹縣專勤隊 Hsinchu Country Brigade	新竹市崧嶺路 122 號 No. 122, Songling Rd, Hsinchu City	03-5251343	03-5258542

單位 (Unit)	地址 (Address)	電話 (Phone)	傳真 (Fax)
新竹縣服務站 Hsinchu County Service Center	新竹縣竹北市三民路 133 號 1 樓 1F., No.133, Sanmin Rd., Zhubei City, Hsinchu County	03-5519905	03-5519452
苗栗縣專勤隊 Miaoli County Brigade	苗栗縣苗栗市中正路 1297 巷 5 號 No.5, Lane 1297, Zhongzheng Rd., Miaoli City, Miaoli County	037-379045	037-379052
苗栗縣服務站 Miaoli County Service Center	苗栗縣苗栗市中正路 1291 巷 8 號 No.8, Ln. 1291, Zhongzheng Rd., Miaoli City, Miaoli County	037-322350	037-321093
臺中市專勤隊 Taichung City Brigade	臺中市南屯區文心南三路 22 號 3 樓 3F., No.22, Wenxin S.3Rd.,Nantun Dist., Taichung City	04-24725102	04-24725045
臺中市第一服務站 Taichung City First Service Center	臺中市南屯區文心南三路 22 號 1 樓 1F., No.22, Wenxin S.3Rd.,Nantun Dist., Taichung City	04-24725103	04-24725017
臺中市第二服務站 Taichung City Second Service Center	臺中市豐原區中山路 280 號 No.280, Zhongshan Rd., Fengyuan Dist., Taichung City	04-25269777	04-25268551
彰化縣專勤隊 Changhua County Brigade	彰化縣彰化市中山路 3 段 2 號 2 樓 2F., No.2, Sec. 3, Zhongshan Rd., Changhua City, Changhua County	04-7270109	04-7270103
彰化縣服務站 Changhua County Service Center	彰化縣彰化市中山路 3 段 2 號 1 樓 1F., No.2, Sec. 3, Zhongshan Rd., Changhua City, Changhua County	04-7270001	04-7270702
南投縣專勤隊 Nantou County Brigade	南投縣南投市文昌街 87 號 2 樓 2F., No.87, Wunchang St., Nantou City, Nantou County	049-2240146	049-2246841
南投縣服務站 Nantou County Service Center	南投縣南投市文昌街 87 號 1 樓 1F No.87, 1F., Wenchang St., Nantou City, Nantou County	049-2200065	049-2247874
南投收容所 Nantou Detention Center	南投縣草屯鎮中正路 1776 巷 43 號 No.43, Lane 1776, Chung Cheng Rd., Caotun Township, Nantou County	049-2565261	049-2565263
澎湖縣專勤隊 Penghu County Brigade	澎湖縣馬公市新生路 177 號 2F 2F., No.177, Xincheng Rd., Magong City, Penghu County	06-9263556	06-9261850
澎湖縣服務站 Penghu County Service Center	澎湖縣馬公市新生路 177 號 No.177, Xincheng Rd., Magong City, Penghu County	06-9264545	06-9269469

四、本署南區事務大隊服務據點：

D. SOUTHERN ADMINISTRATION CORPS OFFICES

單位 (Unit)	地址 (Address)	電話 (Phone)	傳真 (Fax)
南區事務大隊 Southern Administration Corps	高雄市新興區六合 1 路 113 號 3 樓 3F., No.113, Liuhe 1 st Rd., Xinxing Dist., Kaohsiung City	07-2353268	07-2352326
雲林縣專勤隊 Yunlin County Brigade	雲林縣斗六市府前街 38 號 3 樓 3F.,No.38, Fuqian St., Douliou City, Yunlin County	05-5346119	05-5346143
雲林縣服務站 Yunlin County Service Center	雲林縣斗六市府前街 38 號 1 樓 1F., No.38, Fuqian St., Douliu City, Yunlin County	05-5345971	05-5346142
嘉義市專勤隊 Chiayi City Brigade	嘉義市西區中興路 353 號 10 樓 10F., No.353, Zhongxing Rd., West Dist., Chiayi City	05-2313609	05-2313705
嘉義市服務站 Chiayi City Service Center	嘉義市東區吳鳳北路 184 號 2 樓 2F., No.184, Wufeng N. Rd., East Dist., Chiayi City	05-2166100	05-2166106
嘉義縣專勤隊 Chiayi County Brigade	嘉義縣朴子市祥和二路西段 6 號 2 樓 2F., No.6, West section., Xianghe 2 nd Rd., Puzi City, Chiayi County	05-3625162	05-3621441
嘉義縣服務站 Chiayi County Service Center	嘉義縣朴子市祥和二路西段 6 號 1 樓 1F., No.6, West section., Xianghe 2 nd Rd., Puzi City, Chiayi County	05-3623763	05-3621731
臺南市專勤隊 Tainan City Brigade	臺南市善化區中山路 353 號 2 樓 2F., No.353, Zhongshan Rd., Shanhua Dist., Tainan City	06-5813019	06-5816328
臺南市第一服務站 Tainan City First Service Center	臺南市中西區府前路 2 段 370 號 No.370, Sec. 2, Fuqian Rd., West Central Dist., Tainan City	06-2938785	06-2935775
臺南市第二服務站 Tainan City Second Service Center	臺南市善化區中山路 353 號 1 樓 1F., No.353, Zhongshan Rd., Shanhua Dist., Tainan City	06-5817404	06-5818924
高雄收容所 Kaohsiung Detention Center	高雄市永安區維新路光明三巷 17 號 No.17, Guangming 3rd Ln., Weixin Rd., Yong' an Dist., Kaohsiung City	07-6916910	07-6917300

單位 (Unit)	地址 (Address)	電話 (Phone)	傳真 (Fax)
高雄市專勤隊 Kaohsiung City Brigade	高雄市新興區六合一路 113 號 No.113, Liuhe 1 st Rd., Xinxing Dist., Kaohsiung City	07-2367524	07-2360446
高雄市第一服務站 Kaohsiung City First Service Center	高雄市苓雅區政南街 6 號 5、6 樓 5&6F., No.6, Zhengnan St., Lingya Dist., Kaohsiung City	07-7151660	07-7151306
高雄市第二服務站 Kaohsiung City Second Service Center	高雄市岡山區岡山路 115 號 No.115, Gangshan Rd., Gangshan Dist., Kaohsiung City	07-6212143	07-6236334
屏東縣專勤隊 Pingtung County Brigade	屏東縣屏東市中山路 60 號 2 樓 2F., No.60, Zhongshan Rd., Pingtung City, Pingtung County	08-7662250	08-7661882
屏東縣服務站 Pingtung County Service Center	屏東縣屏東市中山路 60 號 1 樓 1F., No.60, Zhongshan Rd., Pingtung City, Pingtung County	08-7661885	08-7662778
臺東縣專勤隊 Taitung County Brigade	臺東縣臺東市長沙街 59 號 2 樓 2F., No.59, Changsha St., Taitung City, Taitung County	089-342095	089-342874
臺東縣服務站 Taitung County Service Center	臺東縣臺東市長沙街 59 號 No.59, Changsha St., Taitung City, Taitung County	089-361631	089-347103
金門縣專勤隊 Kinmen County Brigade	金門縣金湖鎮蓮庵里西村 46-3 號 No.46-3, Xicun, Lianan District , Jinhu Township, Kinmen County	082-333531	082-333443
金門縣服務站 Kinmen County Service Center	金門縣金城鎮西海路 1 段 5 號 2 樓 2F., No.5, Sec. 1, Xihai Rd., Jincheng Township, Kinmen County	082-323695	082-323641

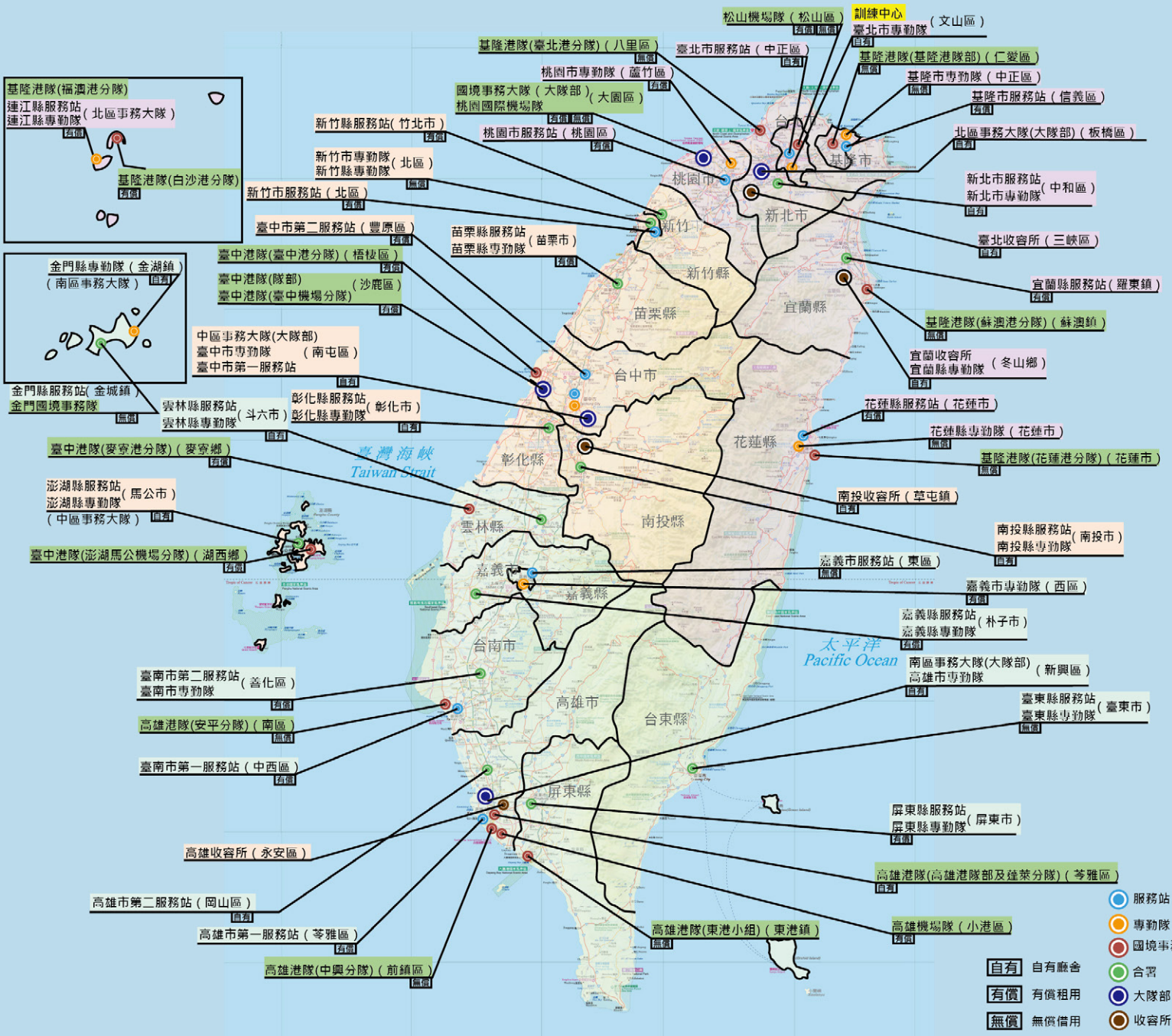
五、本署國境事務大隊服務據點：

E. BORDER AFFAIRS CORPS OFFICES

單位 (Unit)	地址 (Address)	電話 (Phone)
桃園國際機場國境事務大隊 (大隊部) Headquarters, Taoyuan International Airport Border Affairs Corps	桃園市大園區航站南路 9 號 No.9, Hangjhan S. Rd., Dayuan Dist., Taoyuan City	03-3985010 #7401~7402
桃園國際機場國境事務隊 (第一航廈) First Terminal, Taoyuan International Airport Border Affairs Brigade	桃園市大園區航站南路 15 號 No.15, Hangjhan S. Rd., Dayuan Dist., Taoyuan City	03-3985010 #1311~1314
桃園國際機場國境事務隊 (第二航廈) Second Terminal, Taoyuan International Airport Border Affairs Brigade	桃園市大園區航站南路 9 號 No.9, Hangjhan S. Rd., Dayuan Dist., Taoyuan City	03-3985010 #2311~2314
松山機場國境事務隊 Songshan Airport Border Affairs Brigade	臺北市松山區敦化北路 340-9 號 No.340-9, Dunhua N. Rd., Songshan Dist., Taipei City	02-25474161
高雄機場國境事務隊 Kaohsiung Airport Border Affairs Brigade	高雄市小港區中山四路 2 號 No.2, Jhongshan 4 th Rd., Siaogang Dist, Kaohsiung City	07-8017311
基隆港國境事務隊 (基隆港隊部) Keelung Port Headquarters, Keelung Port Border Affairs Brigade	基隆市仁愛區港西街 6 號 210 室 Rm. 210, No.6, Gangsi St., Ren' ai Dist., Keelung City	02-24273005
基隆港國境事務隊 (臺北港分隊) Taipei Port Squad, Keelung Port Border Affairs Brigade	新北市八里區商港路 123 號 (行政大樓 2 樓) 2F., No.123, Shanggang Rd., Bali Dist., New Taipei City	02-86304169
基隆港國境事務隊 (蘇澳港分隊) Su'ao Port Squad, Keelung Port Border Affairs Brigade	宜蘭縣蘇澳鎮港區路 1 號 (行政大樓 5 樓) 5F., No.1,Gangqu Rd., Su'ao Township, Yilan County	03-9967021
基隆港國境事務隊 (花蓮港分隊) Hualien Port Squad, Keelung Port Border Affairs Brigade	花蓮縣花蓮市港口路 1-3 號 No.1-3, Gangkou Rd., Hualien City, Hualien County	03-8223951
基隆港國境事務隊 (福澳港分隊) Fu'wo Port Squad, Keelung Port Border Affairs Brigade	連江縣南竿鄉福沃村 135-6 號 1 樓 1F.,No.135-6, Fu'wo Vil., Nangan Township, Lienchiang County	0836-22606
基隆港國境事務隊 (白沙港分隊) Baisha Port Squad, Keelung Port Border Affairs Brigade	連江縣北竿鄉白沙村 72 號 No. 72, Baisha Village, Beigan Township , Lienchiang County	0836-55631
臺中港國境事務隊 (臺中港隊部) Taichung Port Headquarters, Taichung Port Border Affairs Brigade	臺中市沙鹿區中航路 1 段 168 號 4 樓 4F.,No.168, Sec. 1, Zhonghang Rd., Shalu Dist., Taichung City	04-26153351
臺中港國境事務隊 (臺中港分隊) Taichung Port Squad, Taichung Port Border Affairs Brigade	臺中市梧棲區臺灣大道 10 段 2 號 No.2, Sec. 10, Taiwan Blvd., Wuqi Dist., Taichung City	04-26564424

單位 (Unit)	地址 (Address)	電話 (Phone)
臺中港國境事務隊 (台中機場分隊) Taichung Airport Squad, Taichung Port Border Affairs Brigade	臺中市沙鹿區中航路 1 段 168 號 4 樓 4F., No.168, Sec. 1, Zhonghang Rd., Shalu Dist., Taichung City	04-26153351
臺中港國境事務隊 (麥寮港分隊) Mailiao Port Squad, Taichung Port Border Affairs Brigade	雲林縣麥寮鄉六輕工業區 1 號 (港區大樓 6 樓) 6F., No.1, Liucing Industrial Park, Mailiao Township, Yunlin County	05-6812751
臺中港國境事務隊 (澎湖馬公機場分隊) Magong Airport Squad, Penghu, Taichung Port Border Affairs Brigade	澎湖縣湖西鄉隘門村 126-5 號 No.126-5, Aimen Village, Hushi Township, Penghu County	06-9228710
高雄港國境事務隊 (高雄港隊部蓬萊分隊) Penglai Squad, Kaohsiung Port Headquarters, Kaohsiung Port Border Affairs Brigade	高雄市苓雅區海邊路 33 號 No.33, Haibian Rd., Lingya Dist., Kaohsiung City	07-2692831
高雄港國境事務隊 (安平分隊) Anping Squad, Kaohsiung Port Border Affairs Brigade	臺南市南區新港路 23 巷 30 號 No.30, Alley 23, Singang Rd., South. Dist., Tainan City	06-2616002
高雄港國境事務隊 (中興分隊) Zhongxin Squad, Kaohsiung Port Border Affairs Brigade	高雄市前鎮區亞太路 4 號聯合辦公大樓 A 棟 2 樓 2F., No.4, Yatai Rd., Cianjhen Dist., Kaohsiung City	07-8231538
高雄港國境事務隊 (東港分隊) Donggang Squad, Kaohsiung Port Border Affairs Brigade	屏東縣東港鎮朝隆路 35 號 2 樓 2F., No.35, Jhaolong Rd., Donggang Township, Pingtung County	07-8323376
金門國境事務隊 Kinmen Border Affairs Brigade	金門縣金城鎮西海路一段 5 號 No.5, Sihai Rd., Jincheng Township, Kinmen County	082-312131

內政部移民署各事務大隊及所屬站隊收容所分布圖



107年度各機場、港口入出國(境)人數統計表 Number of Entries and Exits by Place														單位：人次 Unit : Passengers		
月份 Month	總計 Total	桃園機場 Taoyuan Airport	高雄機場 Kaohsiung Airport	松山機場 Songshan Airport	臺中機場 Taichung Airport	花蓮機場 Hualien Airport	馬公機場 Magong Airport		基隆港 Keelung Sea Port	臺中港 Taichung Sea Port	高雄港 Kaohsiung Sea Port	花蓮港 Hualien Sea Port	麥寮港 Mailiao Sea Port	金門 Kinmen	馬祖 Mazu	其他 Others
1月Jan	4,197,947	3,188,070	408,811	262,100	115,927	7,811	-		55,730	4,356	4,814	37	280	129,060	3,620	17,331
2月Feb	4,426,263	3,389,346	451,317	243,968	120,285	5,392	-		36,539	5,541	2,424	35	249	141,476	5,187	24,504
3月Mar	4,662,521	3,526,241	477,262	273,233	129,819	6,823	-		70,945	3,806	8,849	279	299	137,521	4,895	22,549
4月Apr	4,790,920	3,549,560	484,773	271,400	131,067	8,580	379		117,694	8,227	19,704	71	292	166,668	6,193	26,312
5月May	4,569,691	3,341,448	474,463	271,762	131,915	9,406	588		144,509	6,760	3,411	126	305	152,690	5,355	26,953
6月Jun	4,694,955	3,468,441	487,338	269,085	139,660	9,674	-		110,482	8,608	10,360	514	288	153,958	5,831	30,716
7月Jul	4,876,366	3,575,493	524,075	278,003	156,021	5,950	-		100,011	10,132	17,110	57	295	170,893	4,998	33,328
8月Aug	4,884,087	3,582,791	522,784	290,161	150,071	6,395	-		91,525	10,068	2,848	26	319	189,386	5,302	32,411
9月Sep	4,233,427	3,168,888	416,297	264,350	131,298	5,294	64		70,085	5,634	2,815	45	239	143,977	4,060	20,381
10月Oct	4,652,178	3,483,030	463,108	278,423	138,898	4,924	774		58,681	6,227	3,133	32	270	184,878	4,901	24,899
11月Nov	4,576,483	3,445,843	460,100	279,124	129,683	-	232		63,006	3,544	8,107	115	303	159,765	3,911	22,750
12月Dec	4,698,859	3,536,021	474,699	277,090	143,061	-	-		52,715	3,109	8,023	507	273	177,753	3,759	21,849
總計Total	55,263,697	41,255,172	5,645,027	3,258,699	1,617,705	70,249	2,037		971,922	76,012	91,598	1,844	3,412	1,908,025	58,012	303,983

107年自動查驗通關系統註冊及通關人數統計表 Number of e-Gate Applicants and Users														單位：人次 Unit : Passengers	
月份 Month	總計 Total		金門水頭商港 Kinmen Shuitou Harbor		高雄機場 Kaohsiung Airport			松山機場 Songshan Airport		桃園機場-T2 Taoyuan Airport-T2		桃園機場-T1 Taoyuan Airport-T1		臺中機場 Taichung Airport	
	註冊 Applicants	通關 Users	註冊 Applicants	通關 Users	註冊 Applicants	通關 Users		註冊 Applicants	通關 Users	註冊 Applicants	通關 Users	註冊 Applicants	通關 Users	註冊 Applicants	通關 Users
1月Jan	72,771	1,259,535	4,055	46,311	6,589	108,338		6,312	75,002	33,364	603,859	19,397	392,159	3,054	33,866
2月Feb	80,584	1,321,925	3,449	40,438	6,540	111,567		7,459	64,659	37,892	618,693	21,947	455,120	3,297	31,448
3月Mar	101,016	1,508,637	4,107	48,670	10,467	134,275		12,630	87,098	45,672	733,201	24,038	467,086	4,102	38,307
4月Apr	107,904	1,632,070	3,800	53,437	9,442	140,359		11,414	94,936	46,304	774,371	33001	528776	3,943	40,191
5月May	112,239	1,577,250	4,190	51,864	9,984	139,906		11,981	95,570	53,192	766,558	28,990	481,107	3,902	42,245
6月Jun	106,887	1,543,536	4,168	53,186	9,170	132,390		11,070	90,530	48,474	733,864	29,706	491,233	4,299	42,333
7月Jul	122,819	1,480,122	4,212	56,575	9,936	128,363		15,165	90,757	50,581	685,040	38,412	476,916	4,513	42,471
8月Aug	109,141	1,484,923	4,346	57,661	9,164	130,778		12,830	88,025	43,796	686,538	34,761	481,529	4,244	40,392
9月Sep	96,455	1,569,744	3,984	53,243	8,418	129,224		9,698	89,904	40,488	749,146	29,437	505,215	4,430	43,012
10月Oct	97,963	1,631,761	4,120	57,721	9,101	141,897		9,790	92,034	42,632	775,529	28,036	520,809	4,284	43,771
11月Nov	92,485	1,593,604	3,004	52,730	7,871	137,101		9,135	92,308	40,769	769,385	27,445	500,993	4,261	41,087
12月Dec	91,547	1,498,253	2,930	50,655	8,425	135,955		8,857	88,415	38,831	706,156	27,847	473,872	4,657	43,200
總計Total	1,191,811	18,101,360	46,365	622,491	105,107	1,570,153		126,341	1,049,238	521,995	8,602,340	343,017	5,774,815	48,986	482,323

107年大陸地區專業、商務人士進入台灣地區申請案件統計表 Number of Mainland Chinese Visitors for Business Purposes and Professional Exchanges												單位：人次 Unit : Passengers	
月份 Month	申請 Applicants			核准 Approval				入境 Entries				出境 Exits	
	合計 Total	男 Male	女 Female	合計 Total	男 Male	女 Female		合計 Total	男 Male	女 Female		合計 Total	男 Male
1月Jan	16,892	10,023	6,869	15,442	9,113	6,329		12,208	8,726	3,482	24,232	12,853	11,379
2月Feb	6,790	4,774	2,016	8,339	5,297	3,042		16,544	8,434	8,110	7,837	5,388	2,449
3月Mar	15,723	10,776	4,947	12,343	8,562	3,781		11,943	8,364	3,579	11,002	7,809	3,193
4月Apr	16,856	11,006	5,850	13,689	9,321	4,368		12,477	8,609	3,868	12,056	8,525	3,531
5月May	24,145	15,130	9,015	20,017	12,779	7,238		15,962	10,960	5,002	13,774	9,343	4,431
6月Jun	21,208	12,420	8,788	21,112	12,529	8,583		17,529	12,025	5,504	24,355	15,127	9,228
7月Jul	19,685	12,269	7,416	20,892	12,225	8,667		18,242	11,630	6,612	21,045	12,482	8,563
8月Aug	17,613	12,189	5,424	16,482	11,370	5,112		15,554	10,265	5,289	17,704	11,267	6,437
9月Sep	13,023	9,087	3,936	12,551	8,679	3,872		24,415	14,181	10,234	15,569	11,000	4,569
10月Oct	14,195	9,872	4,323	12,851	8,982	3,869		14,866	10,431	4,435	13,862	9,695	4,167
11月Nov	16,944	11,383	5,561	14,591	10,205	4,386		11,527	8,233	3,294	11,280	8,044	3,236
12月Dec	14,135	8,796	5,339	14,774	9,268	5,506		17,645	12,571	5,074	18,790	13,388	5,402
總計Total	197,209	127,725	69,484	183,083	118,330	64,753		188,912	124,429	64,483	191,506	124,921	66,585

107年大陸地區人民來臺觀光人數統計表 (含第一、二、三類及個人旅遊) Number of Mainland Chinese Tourists, Including Type I, II, III and Independent											單位：人次 Unit : Passengers		
月份 Month	申請 Applicants			核准 Approval				入境 Entries			出境 Exits		
	合計 Total	男 Male	女 Female	合計 Total	男 Male	女 Female		合計 Total	男 Male	女 Female	合計 Total	男 Male	女 Female
1月Jan	246,822	99,446	147,376	228,958	92,968	135,990		170,711	68,951	101,760	160,811	64,471	96,340
2月Feb	119,479	49,763	69,716	130,227	54,447	75,780		213,480	87,831	125,649	233,989	94,669	139,320
3月Mar	167,891	66,010	101,881	155,260	61,919	93,341		135,716	54,349	81,367	137,170	56,168	81,002
4月Apr	153,758	59,720	94,038	153,854	60,595	93,259		163,665	64,241	99,424	149,449	58,930	90,519
5月May	148,845	58,906	89,939	144,624	57,907	86,717		131,242	51,933	79,309	149,127	58,334	90,793
6月Jun	140,109	54,724	85,385	136,443	54,086	82,357		134,314	53,490	80,824	131,327	52,454	78,873
7月Jul	180,634	70,452	110,182	169,616	66,954	102,662		156,052	61,322	94,730	142,802	56,549	86,253
8月Aug	176,668	69,864	106,804	176,789	70,391	106,398		178,641	70,460	108,181	197,026	77,289	119,737
9月Sep	172,237	68,734	103,503	168,308	67,798	100,510		145,090	58,162	86,928	116,502	46,928	69,574
10月Oct	146,251	59,413	86,838	136,772	56,311	80,461		173,034	70,435	102,599	192,883	77,923	114,960
11月Nov	162,417	65,663	96,754	159,399	65,336	94,063		147,831	60,860	86,971	143,876	59,110	84,766
12月Dec	171,462	70,773	100,689	167,720	69,624	98,096		161,158	65,157	96,001	144,087	60,428	83,659
總計Total	1,986,573	793,468	1,193,105	1,927,970	778,336	1,149,634		1,910,934	767,191	1,143,743	1,899,049	763,253	1,135,796

107年大陸地區人民來臺觀光第一類統計表 Number of Mainland Chinese Tourists–Type I											單位：人次 Unit：Passengers	
月份 Month	申請 Applicants			核准 Approval			入境 Entries			出境 Exits		
	合計 Total	男 Male	女 Female	合計 Total	男 Male	女 Female	合計 Total	男 Male	女 Female	合計 Total	男 Male	女 Female
1月Jan	95,556	37,685	57,871	85,670	33,918	51,752	80,338	31,914	48,424	70,321	28,519	41,802
2月Feb	59,313	25,097	34,216	65,421	27,487	37,934	76,387	31,821	44,566	84,401	33,985	50,416
3月Mar	69,864	26,825	43,039	61,217	23,566	37,651	58,536	22,745	35,791	60,454	24,200	36,254
4月Apr	67,424	25,463	41,961	70,856	26,764	44,092	74,599	28,141	46,458	72,339	27,353	44,986
5月May	57,341	21,977	35,364	56,834	21,714	35,120	58,623	22,374	36,249	62,539	23,888	38,651
6月Jun	48,635	18,390	30,245	48,492	18,338	30,154	51,651	19,774	31,877	50,883	19,454	31,429
7月Jul	65,307	24,644	40,663	59,509	22,475	37,034	58,473	22,104	36,369	54,738	20,863	33,875
8月Aug	62,791	24,005	38,786	65,301	24,901	40,400	68,386	26,153	42,233	76,124	29,012	47,112
9月Sep	56,071	21,515	34,556	53,777	20,579	33,198	48,180	18,590	29,590	44,531	17,135	27,396
10月Oct	54,234	21,331	32,903	49,516	19,342	30,174	57,872	22,611	35,261	57,025	22,249	34,776
11月Nov	59,834	23,603	36,231	61,981	24,522	37,459	62,876	24,952	37,924	60,006	23,641	36,365
12月Dec	52,074	21,990	30,084	50,160	21,063	29,097	54,490	22,614	31,876	58,643	24,115	34,528
總計Total	748,444	292,525	455,919	728,734	284,669	444,065	750,411	293,793	456,618	752,004	294,414	457,590

107年大陸地區人民來臺個人旅遊統計表 Number of Mainland Chinese Tourists - Independent											單位：人次 Unit：Passengers	
月份 Month	申請 Applicants			核准 Approval			入境 Entries			出境 Exits		
	合計 Total	男 Male	女 Female	合計 Total	男 Male	女 Female	合計 Total	男 Male	女 Female	合計 Total	男 Male	女 Female
1月Jan	144,021	59,525	84,496	137,478	56,929	80,549	84,327	34,703	49,624	81,540	32,633	48,907
2月Feb	54,481	22,938	31,543	60,302	25,338	34,964	132,196	54,101	78,095	144,580	58,722	85,858
3月Mar	89,063	36,574	52,489	86,763	35,744	51,019	69,198	28,614	40,584	70,236	29,439	40,797
4月Apr	78,042	31,921	46,121	76,406	31,481	44,925	82,499	33,533	48,966	70,158	28,977	41,181
5月May	82,652	34,396	48,256	80,585	33,605	46,980	65,396	26,950	38,446	78,732	31,543	47,189
6月Jun	83,322	33,899	49,423	81,496	33,348	48,148	75,353	30,876	44,477	73,414	30,305	43,109
7月Jul	106,857	43,415	63,442	103,411	42,115	61,296	90,958	36,664	54,294	81,222	33,025	48,197
8月Aug	106,208	43,513	62,695	104,932	43,128	61,804	102,244	41,362	60,882	112,910	45,316	67,594
9月Sep	108,283	44,791	63,492	108,399	44,940	63,459	90,400	37,060	53,340	65,601	27,343	38,258
10月Oct	82,302	35,037	47,265	79,360	34,030	45,330	108,024	45,008	63,016	128,562	52,832	75,730
11月Nov	91,871	38,768	53,103	88,757	37,659	51,098	77,687	33,092	44,595	76,908	32,750	44,158
12月Dec	111,013	46,190	64,823	109,865	45,726	64,139	94,420	37,942	56,478	76,181	32,772	43,409
總計Total	1,138,115	470,967	667,148	1,117,754	464,043	653,711	1,072,702	439,905	632,797	1,060,044	435,657	624,387

各縣市外裔、外籍與大陸(含港澳)配偶人數-按性別及原屬國籍分 (76年1月至107年12月底)																												單位：人次					
Foreign and Mainland Chinese Spouses by City and County - Gender and Original Nationality from Jan 1987 to Dec 2018																												Unit : Persons					
縣市別 City / County	合 計 Total			越 南 Vietnam			印 尼 Indonesia			泰 國 Thailand			菲 律 賓 Philippines			柬 埔 寨 Cambodia			日 本 Japan			韓 國 South Korea			大陸地區 Mainland China			港澳地區 HongKong and Macau			其他國家 Others		
	計 Total	男 Male	女 Female	計 Total	男 Male	女 Female	計 Total	男 Male	女 Female	計 Total	男 Male	女 Female	計 Total	男 Male	女 Female	計 Total	男 Male	女 Female	計 Total	男 Male	女 Female	計 Total	男 Male	女 Female	計 Total	男 Male	女 Female	計 Total	男 Male	女 Female			
新北市 New Taipei City	105,985	11,360	94,625	18,395	361	18,034	3,746	148	3,598	1,643	416	1,227	1,603	170	1,433	443	1	442	995	451	544	464	169	295	67,949	4,324	63,625	5,575	2,554	3,021	5,172	2,766	2,406
臺北市 Taipei City	61,135	9,149	51,986	5,597	108	5,489	1,129	84	1,045	507	59	448	627	62	565	187	1	186	1,627	707	920	473	147	326	42,413	3,025	39,388	3,888	1,830	2,058	4,687	3,126	1,561
桃園市 Taoyuan city	60,394	5,515	54,879	10,825	296	10,529	4,817	221	4,596	2,367	861	1,506	1,784	179	1,605	301	-	301	400	182	218	134	46	88	36,346	2,165	34,181	1,527	610	917	1,893	955	938
臺中市 Taichung City	56,869	4,562	52,307	10,979	188	10,791	2,315	45	2,270	874	450	424	903	59	844	749	1	748	526	251	275	157	65	92	36,836	1,497	35,339	1,479	601	878	2,051	1,405	646
臺南市 Tainan City	34,014	2,387	31,627	8,208	98	8,110	1,094	17	1,077	524	225	299	483	38	445	331	-	331	245	128	117	76	42	34	21,555	990	20,565	628	245	383	870	604	266
高雄市 Kaohsiung City	62,107	4,145	57,962	12,065	114	11,951	2,119	37	2,082	623	155	468	979	54	925	438	1	437	483	262	221	165	67	98	42,373	1,928	40,445	1,244	494	750	1,618	1,033	585
宜蘭縣 Yilan County	8,567	419	8,148	2,354	14	2,340	462	5	457	117	28	89	95	6	89	131	-	131	45	30	15	9	3	6	4,995	152	4,843	142	46	96	217	135	82
新竹縣 Hsinchu County	13,660	801	12,859	2,525	46	2,479	2,456	32	2,424	324	65	259	590	22	568	52	-	52	90	33	57	45	28	17	6,871	226	6,645	191	76	115	516	273	243
苗栗縣 Miaoli County	14,278	535	13,743	3,167	38	3,129	1,926	21	1,905	273	91	182	307	15	292	73	-	73	36	15	21	10	2	8	8,121	226	7,895	126	27	99	239	100	139
彰化縣 Changhua County	23,237	975	22,262	7,250	113	7,137	1,769	13	1,756	494	202	292	422	27	395	412	1	411	67	24	43	24	10	14	12,201	325	11,876	268	68	200	330	192	138
南投縣 Nantou County	10,816	452	10,364	3,413	25	3,388	931	4	927	170	59	111	121	6	115	227	-	227	23	18	5	4	3	1	5,609	180	5,429	128	51	77	190	106	84
雲林縣 Yunlin County	16,189	423	15,766	4,497	30	4,467	1,846	6	1,840	216	79	137	174	2	172	260	-	260	27	11	16	15	8	7	8,868	196	8,672	113	20	93	173	71	102
嘉義縣 Chiayi County	13,085	380	12,705	3,834	29	3,805	1,207	3	1,204	140	46	94	132	5	127	167	-	167	16	6	10	3	2	1	7,368	211	7,157	91	21	70	127	57	70
屏東縣 Pingtung County	19,283	928	18,355	4,987	25	4,962	1,731	13	1,718	209	49	160	803	10	793	241	1	240	52	27	25	12	7	5	10,717	571	10,146	224	53	171	307	172	135
臺東縣 Taitung County	4,324	281	4,043	989	4	985	261	-	261	30	3	27	85	-	85	42	-	42	30	21	9	5	2	3	2,700	143	2,557	47	12	35	135	96	39
花蓮縣 Hualien County	7,832	753	7,079	1,124	4	1,120	542	4	538	65	26	39	71	6	65	64	-	64	50	36	14	15	5	10	5,521	461	5,060	148	56	92	232	155	77
澎湖縣 Penghu County	1,858	48	1,810	578	-	578	320	-	320	-	-	-	7	-	7	42	-	42	8	5	3	1	-	1	850	18	832	22	4	18	30	21	9
基隆市 Keelung City	10,248	670	9,578	1,781	14	1,767	302	4	298	117	15	102	103	4	99	67	-	67	53	28	25	29	7	22	7,304	374	6,930	253	94	159	239	130	109
新竹市 Hsinchu City	9,250	768	8,482	1,449	22	1,427	707	21	686	151	36	115	282	7	275	24	-	24	138	58	80	59	12	47	5,715	234	5,481	245	85	160	480	293	187
嘉義市 Chiayi City	4,999	338	4,661	944	13	931	194	2	192	40	12	28	64	3	61	63	-	63	28	13	15	10	2	8	3,444	180	3,264	86	31	55	126	82	44
金門縣 Kinmen County	2,690	105	2,585	180	-	180	114	2	112	5	1	4	4	-	4	3	-	3	4	1	3	1	-	1	2,307	68	2,239	52	26	26	20	7	13
連江縣 Lienchiang County	589	95	494	47	-	47	6	-	6	3	-	3	1	-	1	3	-	3	-	-	-	-	-	-	519	94	425	4	-	4	6	1	5
不詳 Unknown	2,398	289	2,109	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2,288	233	2,055	110	56	54	-	-	-
總 計 Total	543,807	45,378	498,429	105,188	1,542	103,646	29,994	682	29,312	8,892	2,878	6,014	9,640	675	8,965	4,320	6	4,314	4,943	2,307	2,636	1,711	627	1,084	342,870	17,821	325,049	16,591	7,060	9,531	19,658	11,780	7,878

107年移民照顧輔導成果統計表 Immigrant Counseling and Assistance											單位：次 Unit：Times	
月份 Month	外籍配偶 諮詢專線 Foreign Spouses CounselingHotline	外來人士在臺生 活諮詢服務熱線 Foreigner Information and CounselingHotline	諮詢服務 Counseling Service	轉介服務 Referral Service	關懷訪視 Home Visit		宣導法令 Declaring Decree	參與活動 Participating Activity	宣導單張放置 Leaflet Placement	參與地方 聯繫會報 Participating in Local Contact Bulletins	志工服務 Volunteer Service	通譯服務 Interpretation Service
1月Jan	3,749		9,669	157	1,354		17	16	1,678	22	55,766	15,231
2月Feb	2,825		8,103	135	1,274		38	14	1,970	16	40,570	10,651
3月Mar	4,156		11,111	130	1,407		23	30	1,620	28	59,289	15,808
4月Apr	3,765		10,620	161	1,288		17	31	2,533	15	54,385	15,352
5月May	4,326		10,792	98	1,160		22	40	2,578	35	56,592	17,213
6月Jun	3,798		10,407	134	1,280		37	37	3,379	44	53,817	15,739
7月Jul	3,950		11,543	126	1,375		20	24	3,839	38	57,228	16,975
8月Aug	3,521		11,596	140	1,550		16	22	2,424	34	64,666	18,755
9月Sep	3,530		12,572	120	1,569		28	23	3,029	25	57,480	19,047
10月Oct	3,395		10,638	130	1,248		22	36	2,166	38	54,611	18,124
11月Nov	3,390		9,441	147	1,203		22	34	4,799	31	54,502	17,997
12月Dec	3,357		9,981	156	1,216		18	24	2,888	40	49,043	16,566
總計Total	43,762		126,473	1,634	15,924		280	331	32,903	366	657,949	197,458

107年大陸地區配偶申請來臺團聚面談 Interviews Conducted to Mainland Chinese Spouses for Family Reunification												單位：件、百分比% Unit: Cases; %			
月份 Month	合計 Total	通過訪查 Passed	未通過訪查需訪談 Visits and Interviews				國境線面談 Border Interviews					二度面談 Secondary Interviews			
			計 Sub-Total	通過訪談 Passed	不予通 過訪談 Refused	不予通 過比率 Refused Rate(%)	計 Sub-Total	通過面談 Passed	不予通 過面談 Refused	需二度面談 Require Secondary Interviews	不予通過 面談比率 Refused Rate(%)	計 Sub-Total	通過面談 Passed	不予通 過面談 Refused	不予通過 面談比率 Refused Rate(%)
1月Jan	611	320	291	203	88	14.40	428	368	20	40	5.15	34	31	3	8.82
2月Feb	334	179	155	93	62	18.56	560	521	16	23	2.98	30	28	2	6.67
3月Mar	556	320	236	149	87	15.65	387	328	22	37	6.29	38	35	3	7.89
4月Apr	453	248	205	130	75	16.56	425	385	5	35	1.28	29	28	1	3.45
5月May	537	278	259	153	106	19.74	390	354	6	30	1.67	32	30	2	6.25
6月Jun	486	262	224	150	74	15.23	403	373	2	28	0.53	38	35	3	7.89
7月Jul	546	290	256	177	79	14.47	434	407	7	20	1.69	23	21	2	8.70
8月Aug	578	289	289	182	107	18.51	472	443	5	24	1.12	19	16	3	15.79
9月Sep	452	241	211	140	71	15.71	524	469	16	39	3.30	23	21	2	8.70
10月Oct	436	218	218	152	66	15.14	468	423	14	31	3.20	30	29	1	3.33
11月Nov	429	234	195	135	60	13.99	427	367	29	31	7.32	29	28	1	3.45
12月Dec	478	281	197	142	55	11.51	408	362	21	25	5.48	23	20	3	13.04
總計Total	5,896	3,160	2,736	1,806	930	15.77	5,326	4,800	163	363	3.28	348	322	26	7.47

臺灣地區現持有效居留證(在臺)外僑居留人數統計(按職業及區域分)(76年1月至107年12月底) Foreign Residents by Occupation and Region from Jan 1987 to Dec 2018														單位：人 Unit : Persons	
縣市別 City / County	合計 Total			年滿十五歲以上居留外僑按經濟活動分 15 Years Old and Above by Economic Activities										未滿十 五歲者 Under 15 years Old	
	合計 Total	男 Male	女 Female	計 Sub-Total	商 Trader	工程師 Engineer		教師 Teacher	傳教士 Missionary	技工技匠 Technician	外籍移工 Foreign migrant worker	其他 Others	失業 Unemployed		非勞動力 Non - Labor
新北市 New Taipei City	106,803	42,317	64,486	106,142	632	309		1,168	174	69	85,955	6,885	889	10,061	661
臺北市 Taipei City	67,031	16,510	50,521	64,552	2,631	535		1,761	237	24	37,854	11,366	576	9,568	2,479
桃園市 Taoyuan city	118,858	66,069	52,789	118,505	126	217		360	72	47	104,304	7,826	1,009	4,544	353
臺中市 Taichung City	108,228	61,101	47,127	107,687	521	251		967	301	93	94,781	2,485	837	7,451	541
臺南市 Tainan City	62,839	32,327	30,512	62,662	64	145		400	73	43	55,775	1,474	495	4,193	177
高雄市 Kaohsiung City	68,223	30,244	37,979	67,772	340	342		693	155	30	55,561	2,265	520	7,866	451
宜蘭縣 Yilan County	13,181	5,601	7,580	13,155	11	8		89	29	7	11,960	188	25	838	26
新竹縣 Hsinchu County	31,731	13,405	18,326	31,551	130	229		265	48	22	27,820	566	430	2,041	180
苗栗縣 Miaoli County	21,476	8,263	13,213	21,436	21	49		70	18	2	19,706	252	418	900	40
彰化縣 Changhua County	54,195	33,073	21,122	54,151	9	7		131	28	7	50,381	529	123	2,936	44
南投縣 Nantou County	13,041	5,439	7,602	13,025	15	5		70	26	17	11,474	251	186	981	16
雲林縣 Yunlin County	19,971	9,230	10,741	19,856	25	31		65	21	19	17,468	509	218	1,500	115
嘉義縣 Chiayi County	14,413	6,617	7,796	14,387	10	4		36	26	14	11,899	123	56	2,219	26
屏東縣 Pingtung County	16,340	7,043	9,297	16,305	13	10		65	55	10	14,006	264	94	1,788	35
臺東縣 Taitung County	2,711	686	2,025	2,688	15	4		64	23	3	2,206	115	81	177	23
花蓮縣 Hualien County	7,236	2,143	5,093	7,208	15	3		76	30	4	5,500	379	348	853	28
澎湖縣 Penghu County	2,836	1,836	1,000	2,834	1	–		17	2	1	2,681	41	41	50	2
基隆市 Keelung City	6,668	1,871	4,797	6,650	24	8		55	6	2	5,202	207	229	917	18
新竹市 Hsinchu City	17,615	5,600	12,015	17,198	96	497		365	114	4	12,219	785	39	3,079	417
嘉義市 Chiayi City	3,823	741	3,082	3,790	15	11		75	33	7	3,146	91	46	366	33
金門縣 Kinmen County	1,136	290	846	1,135	3	5		37	2	–	944	68	12	64	1
連江縣 Lienchiang County	228	90	138	228	–	–		2	-	–	175	34	11	6	–
總計 Total	758,583	350,496	408,087	752,917	4,717	2,670		6,831	1,473	425	631,017	36,703	6,683	62,398	5,666

107年各司法警察機關查緝人口販運案件統計表 Human Trafficking Cases Investigated by the Judicial Law Enforcement Agencies															單位：案件 Unit：Cases
月份 Month	合計 Total			內政部警政署 National Police Agency, MOI			內政部移民署 National Immigration Agency, MOI			海洋委員會海巡署 Coast Guard Administration, OAC			法務部調查局 Investigation Bureau, MOJ		
	合計 Total	勞力剝削 Labor Exploitation	性剝削 Sexual Exploitation	計 Sub-Total	勞力剝削 Labor Exploitation	性剝削 Sexual Exploitation	計 Sub-Total	勞力剝削 Labor Exploitation	性剝削 Sexual Exploitation	計 Sub-Total	勞力剝削 Labor Exploitation	性剝削 Sexual Exploitation	計 Sub-Total	勞力剝削 Labor Exploitation	性剝削 Sexual Exploitation
1月Jan	6	2	4	5	1	4	0	0	0	1	1	0	0	0	0
2月Feb	7	3	4	3	1	2	4	2	2	0	0	0	0	0	0
3月Mar	8	2	6	6	1	5	2	1	1	0	0	0	0	0	0
4月Apr	11	4	7	6	0	6	2	1	1	2	2	0	1	1	0
5月May	10	6	4	4	2	2	4	4	0	0	0	0	2	0	2
6月Jun	14	5	9	11	2	9	2	2	0	0	0	0	1	1	0
7月Jul	17	3	14	14	1	13	2	2	0	0	0	0	1	0	1
8月Aug	30	3	27	25	0	25	5	3	2	0	0	0	0	0	0
9月Sep	11	4	7	10	3	7	1	1	0	0	0	0	0	0	0
10月Oct	6	1	5	4	0	4	2	1	1	0	0	0	0	0	0
11月Nov	11	5	6	3	2	1	2	1	1	0	0	0	6	2	4
12月Dec	2	0	2	2	0	2	0	0	0	0	0	0	0	0	0
總計Total	133	38	95	93	13	80	26	18	8	3	3	0	11	4	7

107年各司法警察機關查獲失聯移工人數統計表 Undocumented Migrant Workers Arrested by the Judicial Law Enforcement Agencies																	單位：人 Unit：Persons		
月份 Month	合計 Total			內政部移民署 National Immigration Agency, MOI			內政部警政署 National Police Agency, MOI				海洋委員會海岸巡防署 Coast Guard Administration, OAC			法務部調查局 Investigation Bureau, MOJ			國防部憲兵指揮部 Military Police Command, MND		
	合計 Total	男 Male	女 Female	計 Sub-Total	男 Male	女 Female	計 Sub-Total	男 Male	女 Female		計 Sub-Total	男 Male	女 Female	計 Sub-Total	男 Male	女 Female	計 Sub-Total	男 Male	女 Female
1月Jan	1,936	1,049	887	1,048	531	517	749	433	316		22	15	7	35	11	24	82	59	23
2月Feb	1,338	691	647	558	203	355	475	304	171		28	19	9	18	5	13	259	160	99
3月Mar	1,898	876	1,022	1,085	395	690	655	385	270		24	16	8	48	22	26	86	58	28
4月Apr	1,900	940	960	1,067	405	662	694	446	248		20	14	6	36	17	19	83	58	25
5月May	2,109	931	1,178	1,320	478	842	697	400	297		26	17	9	30	14	16	36	22	14
6月Jun	1,608	837	771	834	352	482	688	434	254		13	5	8	31	20	11	42	26	16
7月Jul	1,769	851	918	966	396	570	684	393	291		39	21	18	39	17	22	41	24	17
8月Aug	1,648	789	859	922	374	548	631	354	277		41	28	13	21	8	13	33	25	8
9月Sep	1,482	767	715	820	379	441	592	333	259		16	12	4	22	17	5	32	26	6
10月Oct	1,760	811	949	1,081	453	628	562	282	280		45	31	14	36	20	16	36	25	11
11月Nov	1,500	712	788	1,004	424	580	421	245	176		27	15	12	18	5	13	30	23	7
12月Dec	1,764	937	827	1,015	478	537	584	355	229		26	19	7	87	41	46	52	44	8
總計Total	20,712	10,191	10,521	11,720	4,868	6,852	7,432	4,364	3,068		327	212	115	421	197	224	812	550	262

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