

Q1：什麼是「人口販運」？

「人口販運」就是現代奴役，主要是透過暴力、脅迫、恐嚇、監控、欺詐、不當債務約束或其他強制方法，來達成買賣或質押人口、勞力剝削或是性剝削的目的。

Q2：臺灣目前有哪些人口販運問題？

臺灣目前主要的人口販運問題包括性剝削及勞力剝削，舉例來說，非法雇主僱用1名行蹤不明外籍勞工A女於家中從事洗菜、切菜工作，並限制其行動自由(勞力剝削)，或以脅迫方式，使其在自己經營的茶室與客人性交(性剝削)。

Q3：外籍勞工因為勞力剝削所造成的人口販運問題對臺灣所帶來的影響？

臺灣重視人權保障，但是近年來包括美國所發布的「全球人口販運報告」等國際人權評比中，臺灣卻因人販運問題未妥善處理造成評等不佳，影響國家形象。

Q1. What is "human trafficking"?

"Human trafficking" is modern-day slavery. It mainly uses force, intimidation, monitoring, deceit, improper debt constraint or other forceful means, to engage in the purpose of selling and impawning of human beings, labor or sexual exploitation.

Q2. What kind of human trafficking problems exist in Taiwan?

Human trafficking problems in Taiwan include sexual and labor exploitation. For instance, an illegal employer hires an unaccounted-for foreign worker to engage in vegetable washing and cutting work, but her freedom is restricted (labor exploitation) or she is forced to engage in sexual activity in the so called tea house the employer runs. (sexual exploitation)

Q3. What kind of impact does the labor exploitation which brings about human trafficking problems have on Taiwan?

Taiwan values the protection of human rights, but recent evaluation reports released by international human rights groups including "Global Human Trafficking Report" by US that give Taiwan poor rating due to its mishandling of the human trafficking problems and this has affected the image of Taiwan.

Q4：如何有效避免外籍勞工遭人口販運？

要有效防制人口販運，必須從「預防」、「起訴」及「保護」三個方向來進行。一、「預防」係為提升相關單位及人員對人口販運議題之認識瞭解，並且強化外籍勞工對其權益及自我保護之認識。二、「起訴」則強調主動查處及移送外籍勞工疑似遭受人口販運案件，追訴加害人刑責。三、「保護」係給予被害人適當庇護安置處所，確保其人身安全，並協助其轉換雇主等各種支持、輔導措施。

Q5：民衆應該要如何配合政府政策，避免外籍勞工遭受人口販運？

我們應把外籍勞工視為幫助臺灣進步的好朋友，以平等心友善關懷他們。如果發現有任何非法聘僱或疑似人口販運的情形，一定要踴躍檢舉，幫助受勞力剝削或性剝削的外籍勞工脫離困境。

Q4. How to prevent the human trafficking of foreign workers effectively?

To prevent human trafficking, we must follow three steps: prevention, prosecution and protection. First, prevent is to increase the awareness of human trafficking on the part of related government agencies and personnel. Second, to prosecute is to investigate and bring the human trafficking case to court and increase the punishment of the offender. Third, to protect is to provide safe shelter to the victim and ensure his/her personal safety, and assist with the transfer of the employer and provide all kinds of counseling and support.

Q5. What should the public do in line with the government's policy to prevent human trafficking on the part of foreign workers?

We should view the foreign workers as friends who help with the development of Taiwan, treat them fairly and care about them. If you notice illegal unemployment or a suspicious human trafficking activity, you must report it to the authorities and help the foreign worker escape the labor or sexual exploitation.



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本局設置英語、泰語、越南語及印尼語等免費外勞申訴專線，及機場服務電話

The bureau has set up toll-free complaint numbers in English, Thai, Vietnamese and Indonesian languages as well as service center numbers at international airports

英語 English：0800-885885
印尼語 Indonesian：0800-885958
泰語 Thai：0800-885995
越南語 Vietnamese：0800-017858
桃園機場：03-398-9002
Taoyuan International Airport
高雄小港機場：07-803-6804
Kaohsiung International Airport

提供外勞諮詢與申訴，並於受理後，儘速查處
Providing counseling and complaint service to foreign workers. Once the complaint is received, it will be immediately taken care of.