

e-Gate Adopts Simultaneous Facial and fingerprint Verification

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To improve the efficiency of customs clearance, National Immigration Agency adopts simultaneous facial and fingerprint verification at e-Gate starting from March 8, 2017. After either face or fingerprint is verified successfully, travelers can clear immigration.

e-Gate uses facial verification to identify travelers. If travelers fail facial verification due to hair or smile on their face, they can still use their fingerprint to pass verification and clear immigration. Since facial verification takes place before fingerprint verification, travelers may use fingerprint verification until they fail facial one. To shorten the verification time, e-Gate adopts simultaneous facial and fingerprint verification starting from March 8, 2017. Travelers can clear immigration after either face or fingerprint is verified successfully. The whole process takes only 10 seconds, allowing travelers to enjoy convenient and fast customs clearance. Travelers having enrolled e-Gate and had their fingerprints recorded do not have to apply again; those having not had their fingerprints recorded may still pass e-Gate. To shorten the customs clearance time, they may choose to register again and have their fingerprints recorded.

For travelers having not enrolled e-Gate, nationals aged 14 or more and more than 140cm in height may enroll with their passport and two ID cards containing their photo (such as ID Card, Health Insurance Card or Driver's License) present at the counter of National Immigration Agency; foreigners, nationals in mainland China, and residents in Hong Kong and Macau who are aged 14 or more and qualified for residency in Taiwan with a multiple entry permit may enroll with their passport and resident certificate present at the counter of National Immigration Agency. The enrollment is free of charge.

1. Starting from September 3, 2012, e-Gate is available for the following identities:
 - (1) Foreign nationals: Holding a Multiple Entry Permit and one of the following documents:
 - (1) Alien Resident Certificate
 - (2) Alien Permanent Resident Certificate
 - (3) Employment PASS Card
 - (2) Foreign nationals holding a Diplomat Certificate issued by Ministry of Foreign Affairs.
 - (3) Nationals without registered household in the Taiwan Area: Holding a Resident certificate for the Taiwan area and the Multiple Re-entry Permit with the same date of expiry.
 - (4) Hong Kong and Macao residents having residence and holding an Entry/Exit Permit for the Taiwan area.
 - (5) People of the Mainland China Area: Holding a Resident certificate and Multiple Entry/Exit Permit, Dependent Permit and Multiple Entry/Exit Permit.
2. Those who are qualified are required to present the following documents at e-Gate.

Identity	Required Document 1	Required Document 2
Foreign Nationals Holding Resident Certificate	Passport	<ol style="list-style-type: none">1. Alien Resident Certificate2. Alien Permanent Resident Certificate3. Employment PASS Card (choose one from three documents)

Diplomats	Passport	Diplomat Certificate
Nationals without Registered Household in Taiwan	Passport	Resident certificate for the Taiwan area (IC Card) (Multiple Re-entry Permit)
Hong Kong and Macau Residents Holding Resident Certificate	Passport	Resident Certificate for the Taiwan area (IC Card) Type: Entry/Exit Permit Taiwan Republic of China
People of the Mainland China Area Holding Resident Certificate	Mainland Residents Taiwan Pass	Entry/Exit Permit Taiwan Republic of China or Resident Certificate for the Taiwan area (IC Card) Type: Resident Certificate for the Taiwan area and Multiple Entry/Exit Permit or Dependent Permit for the Taiwan area and Multiple Entry/Exit Permit

3. How to use e-Gate (for Aliens)

(1) Aliens holding resident certificate (including diplomat certificate) or nationals without registered household in Taiwan:

(1) Present your electronic passport or resident certificate and align it against the passport reader for verification.

(2) e-Gate system will verify biologic characteristics (facial verification and fingerprint verification).

(2) Hong Kong and Macau residents or China nationals holding resident certificate:

(1) Present your Multiple Entry/Exit Permit and align it against the passport reader for verification.

(2) e-Gate system will verify biologic characteristics (facial verification and fingerprint verification).