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# 簡介

#### **INTRODUCTION**

### 壹、沿革

由於我國入出境管理及移民業務,多年來分屬不同單位管轄,事權分散, 88年5月21日「入出國及移民法」公布,規定內政部下設「入出國及移民署」 以統一事權,並著手研擬移民署組織法草案。歷經多次折衝,96年1月2日「內 政部入出國及移民署」正式成立運作。

「內政部入出國及移民署」係以前警政署入出境管理局工作為基礎,整合 僑務委員會的華僑證照服務業務、內政部戶政司的移民業務、警政署航空警察局 及各港務警察局的證照查驗業務、各縣市警察局的外僑及大陸人士管理業務、保 安警察第一、四、五總隊的收容遣返業務,並接收上述機關(單位)的部分員額。

本署之機關屬性,自此從警政機關轉為一般行政機關,並職司國境安全管理、移民照顧輔導、外來人口管理、人口販運防制、兩岸交流往來、國際交流合作、移民人權保障及移民政策推動等業務。

104年1月2日,配合政府組織改造,更名為「內政部移民署」,將原設置的專勤、服務及收容事務大隊業務整合,改以管轄區域分設北區、中區及南區3個事務大隊運作,以達組織精簡彈性、提高管理效能的目標,並將外籍與大陸配偶家庭服務及防制人口販運等事項納入法定職掌,更有效落實移民輔導及保障移民人權。

#### I. HISTORY

For decades, Taiwan's border control and immigration management had been separately subjected to various agencies. The Immigration Act was promulgated on May 21, 1999, which stated that the National Immigration Agency (hereinafter referred to as the NIA) shall be established under the Ministry of the Interior to take charge of border control and immigration affairs. After the Organization Act of the National Immigration Agency was drafted and then passed, the NIA officially started operating on January 2, 2007.

The NIA's functions and jurisdiction are based on the border control subject to the former Bureau of Entry and Exit and incorporate duties from various organizations including the issuance of documents administered by the Overseas Community Affairs Council, immigration affairs subject to the Department of Population of the Ministry of the Interior, document inspection administered by the Aviation Police Bureau and the Harbor Police Department of the National Police Agency, management of the foreign and mainland Chinese affairs administered by the local Police Department, and detention and deportation affairs administered by the First, Fourth, and Fifth Special Police Corps. In addition, some of the staff in the agencies mentioned above were transferred to the NIA.

Since then, the authority of the department has been changed from the police authority to the general administrative organ, and the NIA is responsible for border security management, immigrant care and assistance, foreign population management, human trafficking prevention, cross-strait exchange, international exchanges and cooperation, protection of immigrant human rights and implementation of immigration policy.

In line with the government restructuring, the NIA officially altered its Chinese name to「內政部移民署」 on January 2, 2015, reorganizing the affairs of its brigades, service centers and detention centers to form Northern, Central, and Southern Taiwan Administration Corps according to location in order to streamline services and to enhance management efficiency. Moreover, services and care for families with foreign and mainland Chinese spouses and the prevention of human trafficking have become its missions to offer better immigrant integration services and protect immigrants' human rights.

### 貳、組織

本署置署長1人,綜理全署業務;副署長2人及主任秘書1人,襄助署長處理署務;下設4組4室及4大隊,包括入出國事務組、移民事務組、國際及執法事務組、移民資訊組、秘書室、人事室、主計室、政風室、北區事務大隊、中區事務大隊、南區事務大隊及國境事務大隊,負責執行內政部移民署組織法第2條規定的各項職掌業務。另為辦理公務人員特種考試移民行政人員考試錄取人員專業訓練及本署在職人員訓練,並強化科技辦案能量及發展科技偵查技術,本署以任務編組型態設立訓練中心及科技偵查中心。

本署組織規模及員額龐大·轄區遍及全國直轄市、縣(市)(含臺、澎、金、馬)及海外·署本部設於臺北市廣州街 15 號·各直轄市、縣(市)設有專勤隊及服務站,另有 4 個大型收容所,在全國主要入出境機場及港口亦設有國境事務隊;同時,為服務海外僑民,本署在海外設有 28 個工作組,辦理入出境諮詢、服務事項。

#### II. STRUCTURE

In accordance with Article 2 of The Organization Act of the National Immigration Agency, the NIA, headed by one Director-general and assisted by two Deputy Directors-general and one Chief Secretary, consists of four divisions, four auxiliary offices and four corps. The four divisions are Entry and Exit Affairs Division, Immigration Affairs Division, International Affairs and Law Enforcement Division, and Immigration Information Division. The four auxiliary offices are Secretariat, Personnel Office, Accounting Office, and Civil Service Ethics Office. The four corps are Northern, Central, and Southern Taiwan Administration Corps, and Border Affairs Corps. In addition, the Training Center was established in order to provide both new recruits passing the Civil Service Special Examination for Immigration Personnel and current staff with professional training. The Technology Investigation Center was established in order to enhance high-tech crimefighting capabilities and develop high-tech investigation technologies.

The NIA executes its missions through the network of domestic offices and overseas liason offices. The headquarters is located at No.15, Guangzhou St., Zhongzheng Dist., Taipei City. Specialized operation brigades, service centers, and 4 detention centers are stationed across

Taiwan. Furthermore, Border Affairs Brigades are established at main airports and seaports in Taiwan. Overseas nationals may receive our assistance of consultation on entry and exit affairs and other services at 28 offices abroad.

### 參、業務內容

### 一、國境安全管理

#### (一)入出國查驗

本署國境事務大隊職司我國各入出境機場、港口旅客入出國(境)之安全管理工作,駐點分布於松山、桃園、臺中、嘉義、臺南、高雄、臺東、花蓮、金門及澎湖等 10 座機場,以及基隆、臺北、臺中、麥寮、布袋、安平、高雄、花蓮、和平、蘇澳、澎湖馬公、金門水頭及料羅、馬祖福澳及白沙等 15 座港口。主要任務係執行旅客證照查驗,防止不法人士持用偽(變)造及冒領(用)護照非法闖關偷渡,以維護國境安全,並兼顧為民服務與通關效能,使進出臺灣之旅客都能感受舒適及便利的通關服務,形塑國家良好形象。



外籍旅客入境通關擷取個人生物特徵 (臉部特徵與指紋) 之情形

Collection of biometric features (facial features and fingerprints) of foreign passengers upon entry



本署建置「偽變造護照辨識比對系統」,提供執 勤同仁比對防偽特徵

The "Suspicious Passport Comparison System" established by the NIA provides operational personnel with tools to compare security features of passports

### (二)國境資訊科技運用

為強化國境安全管理,本署已建置「航前旅客資訊系統 (Advance Passenger Information System, APIS)」、「航前旅客審查系統 (Advance Passenger Processing System, APP)」與「旅客訂位及行程分析系統 (Passenger Name Record System, PNR)」,將國境防線延伸至航班抵達前,有效事前篩濾入、出及過境之管制對象,俾供預作防範與處理。另自 104 年 8

月1日起於全國各主要入出境機場港口全面實施外來人口個人生物特徵(臉部特徵與指紋)之錄存及比對作業,以避免外來人口冒用他人身分入出國。復於105年1月1日啟用「偽變造護照辨識比對系統」,建立各國護照樣本庫,可協助比對護照細部防偽特徵、強化新進人員辨識偽變造護照能力。

因應各國邊境解封,入出境人次屢創高峰,為維持自動查驗通關系統(簡稱 e-Gate)服務水準,整合運用本署生物特徵辨識平臺,提升查驗能量及服務品質,深化國境安全管理。本署規劃 112 年至 114 年間汰換第一代 e-Gate 及第二代外來人口出境快速查驗閘門,並建置 76 座第四代 e-Gate,截至 113 年底止,已於桃園國際機場完成建置第四代 e-Gate 計 49 座,提供國人、持有居留證之外來人口及已註冊之互惠使用自動通關國家旅客入出國門,並開放外籍旅客出境使用,縮短旅客通關時間。

第四代 e-Gate 具備「註冊與通關二合一服務」,依旅客所持旅行證件之國籍帶出對應語言及語音,友善引導旅客通關。符合註冊資格者,可於通關時一併完成註冊程序,節省旅客註冊時間,提供便民服務。

本署透過前揭國境資訊系統之建置,可提升整體旅客通關服務品質,並有效防堵不法於國境線上,使企圖持用假照闖關之不法分子無所遁形,以維護國境安全,提升我國國際形象。



本署第三及第四代自動查驗通關系統·提升旅客通關效能·並強化國境安全管理
The third-generation and fourth-generation e-Gates enhancing immigration clearance and border security management

#### (三)國境通關服務

為擴大自動查驗通關系統之使用對象,本署研修「申請及使用入出國自動查驗通關系統作業要點」,自 114 年 1 月 1 日起凡年滿 10 歲、身高 120 公分以上持晶片護照之國人、無戶籍國民及具有居留證之外來人口,不需事先申請均可使用,該系統具有更方便、更親民、更多元、更快速等四大特色,最快 10 秒即可完成通關,讓旅客體驗快速又便捷的通關服務。

另為方便經常來臺之外來人士查驗通關,本署設有專屬快速查驗通關櫃檯, 提供由經濟部推薦或1年來臺3次以上之外籍商務人士(常客證)、持亞太商務 旅行卡、學術及商務旅行卡、梅花卡及就業金卡旅客,使用專檯查驗通關;同時, 配合行政院照顧弱勢民眾之政策方針,針對嬰幼兒、年長或行動不便者,設有「行 動不便與攜帶嬰幼兒」專檯,讓旅客享受便捷通關之餘,亦同時感受政府貼心、 便民之服務。



本署國境事務大隊同仁於「行動不便與攜帶嬰幼兒」專檯服務旅客‧讓旅客感受到最溫暖的服務 Border Affairs Corps personnel providing services at the "Special Counter for the Disabled and Those with Infants," ensuring the warmest service for passengers

#### (四)國境人蛇查緝

為加強查緝人蛇利用我國過境轉機偷渡其他國家的不法行為,針對往來美國、加拿大、日本、澳洲及歐洲等國之過境班機,規劃於候機室及過境室等場所實施查察,倘發現可疑旅客立即盤查與核對身分,以防杜轉機偷渡。



本署國境事務大隊同仁執行轉機巡查勤務 Border Affairs Corps personnel conducting transit inspection duties

# III. MISSIONS AND PRIORITIES A. BORDER SECURITY MANAGEMENT

### 1. Entry and Exit Inspection

The Border Affairs Corps of the NIA is responsible for the security management of passenger entry and exit at all airports and ports in Taiwan. The offices are situated in 10 airports Songshan, Taoyuan, Taichung, Chiayi, Tainan, Kaohsiung, Taitung, Hualien, Kinmen, and Penghu, as well as 15 ports including Keelung, Taipei, Taichung, Mailiao, Budai, Anping, Kaohsiung, Hualien, Heping, Suao, Magong in Penghu, Kinmen's Shuitou and Liaoluo, and Matsu's Fuao and Baisha. The main task is to carry out passport inspections to prevent illegal entry and exit by individuals using forged, altered, or stolen passports, thereby safeguarding border security while also ensuring efficient and convenient clearance services for passengers entering and leaving Taiwan, thus promoting a positive national image.

### 2. Application of Border Information Technology

To enhance effectiveness of immigration clearance and border management, the NIA sets up Advance Passenger Information System (APIS), Advance Passenger Processing System (APP) and the Passenger Name Record System (PNR), which allow early screening prior to the arrival of suspected travelers and other restricted passengers to prevent them from entering the border. The Biometric Verification System has been deployed in all main airports and ports since August 1, 2015, and individual data of aliens were filed using facial images and fingerprints to prevent imposters and identity fraud. The "Suspicious Passport Comparison System" was launched and a database of passport samples of various nations was established on January 1, 2016, assisting the NIA officers in the comparison of security features of passports being examined, enhancing the ability of verifying fraudulent/counterfeit and falsified passports of newly recruited officers, and elevating the service quality.

In order to maintain the service level of the automated immigration clearance system (e-Gate), the NIA is integrating and utilizing a biometric identification platform to enhance inspection capabilities and service quality. From 2023 to 2025, the NIA plans to replace the first and second-generation e-Gates with a total of 76 fourth-generation e-Gates. By the end of 2024, 49 fourth-generation e-Gates at Taoyuan International Airport are expected to be operational, providing clearance services for Taiwanese citizens, holders of Alien Resident Certificates (ARCs), and registered travelers from countries participating in mutual automatic immigration clearance agreements with Taiwan. Additionally, e-Gate will also be available for departing international tourists, significantly reducing clearance times.

The fourth-generation e-Gate features a "registration and clearance in one service," which allows travelers to complete their registration process during clearance. It automatically selects the appropriate language based on the nationality of the traveler's documents, offering multilingual guidance to facilitate the process. Those who meet the registration criteria can save time by registering while clearing immigration, thereby enhancing user convenience and overall efficiency in immigration procedures.

By establishing the systems mentioned above, the NIA can upgrade the overall immigration clearance service quality as well as effectively stop illegal activities at the borders and prevent suspected travelers using falsified documents from entering the borders, enhancing the international image of our country.

### 3. Speedy Immigration clearance services

In order to expand the scope of use, the NIA has revised certain regulations of the "Directions Governing Application and Using for Immigration e-Gate." From January 1, 2025, all citizens, nationals without household registration, and foreign residents above the age of 10 and taller than 120 cm holding an electronic passport can use the e-Gate without prior application. The e-Gate system features greater convenience, user-friendliness, diversity, and speed, allowing passengers to complete clearance in as quickly as 10 seconds, thus providing a quick and efficient clearance experience.

Additionally, to provide easy access to immigration clearance for foreigners who often travel to Taiwan, the NIA has set up speedy immigration clearance counters providing foreign business professionals who are recommended by the Ministry of Economic Affairs, have been to Taiwan more than 3 times within a year (Frequent Traveler Certificate), or have been granted APEC Business Travel Cards, Academic and Business Travel Cards, Blossom Cards, and Employment Golden Cards. Also, in accordance with the policy of the Executive Yuan concerning underprivileged minorities, the NIA has set up counters for disabled, elders, and people carrying infants to offer them speedy clearance, so they can enjoy warm, convenient, and attentive service of the government.

### 4. Anti human smuggling

To counter human smuggling transiting through Taiwan, investigations are carried out toward transit flights from and to countries such as the U.S., Canada, Japan, Australia, and Europe in boarding lounges and transit lounges. Inquiry and ID check will be conducted once suspicious passengers are spotted.

### 二、外來人口停(居)留業務

本署掌理外來人口入出國管理事項,在全國各直轄市、縣(市)設置服務站,辦理大陸地區人民、香港澳門居民及臺灣地區無戶籍國民申請入國(境)、停留、居留及定居,以及外國人停留延期、居留及永久居留等案件之審核及發證,推動友善、即時之便捷服務。

為便利國際往來及促進兩岸交流有序發展,推動東南亞國家人民來臺觀光有條件免簽、港澳居民入臺證、大陸地區人民來臺從事觀光、醫美健檢、就學及專業、商務活動交流等業務之網路申辦,經過審核後,在線上完成繳費即可直接列印許可證,復於110年8月起陸續推動外籍學生、仲介代辦外籍移工及試辦外國專業人才及親屬等線上申辦居留措施,另自113年1月4日起,實施「在臺移工一站式申請聘僱及居留服務」措施,透過與勞動部系統介接傳輸聘僱許可資料,本署得接續線上審核發給移工外僑居留證,營造友善便捷之申辦停(居)留服務。

#### **B. FOREIGN PERSONS WITH VISITOR OR RESIDENT STATUS**

The NIA is responsible for the management of the entry and exit of migrants. Service stations are set up in all municipalities to handle the applications for entry, visit, residence and registered permanent residence of people from mainland China, Hong Kong and Macao residents and nationals without household registration in Taiwan, as well as cases of extension of stay, residence and permanent residence of foreigners, and to promote friendly, timely, and convenient services.

To ensure the orderly development of international and cross-strait exchanges, online applications are available for foreigners from Southeast Asian countries applying for conditional visa-free visits to Taiwan, Hong Kong and Macao residents applying for entry permits, and people from mainland China applying for permits for the purposes of sightseeing, health care, education and professional and business exchanges. Once the visas or permits are granted, the permit can be directly printed online. Moreover, a launch of online application systems for foreign students and for manpower agencies applying on behalf of migrant workers, as well as a trial launch of an online application system for foreign professionals and their family members have been conducted since August, 2021. Recently, the "Migrant Worker One Stop Service for Working and Residency Application" has been implemented on January, 2024. Through the integration of data transmission with the Ministry of Labor's system, the NIA can proceed with online reviews and issue Alien resident Certificates (ARC) for migrant workers more efficiently. The NIA keeps improving application system that provides friendly and convenient services for foreign persons to file an application for extension of stay or residency.

#### 三、移民照顧輔導

為協助新住民適應我國生活、善用其多元文化優勢,同時提升我國競爭力,本署透過跨部會合作推動「新住民照顧服務措施」,進行生活適應輔導、醫療生育保健、保障就業權益、提升教育文化、協助子女教養、人身安全保護、健全法令制度及落實觀念宣導等 8 大重點工作。

新住民基本法(下稱基本法)經立法院於113年7月16日三讀通過,並奉總統於同年8月12日制定公布,適用對象除婚姻移民外,擴及專業及技術移民,保障對象並及於新住民子女。因應基本法第4條規定,內政部成立新住民事務中央三級行政機關籌備小組,就業務、員額、法制、廳舍及預算等各面向推動籌備工作。配合基本法之制定公布,除現已委外製播新住民多元文化廣播節目外,另推動新住民發展基金收支保管及運用辦法與行政院新住民事務協調會報設置要點等法令之修正作業,並積極辦理各項新住民發展基金之推廣服務,以擴大政府對新住民服務之效能。



本署製播新住民語言文化廣播節目「新住民心力量」 The NIA launched the broadcast program "The Power of New Immigrants"

本署持續辦理的新住民照顧服務措施包括:(一)補助各直轄市、縣(市)政府辦理新住民生活適應輔導,鼓勵其在臺共同生活親屬參與;(二)運用「新住民發展基金」補助公、私部門辦理新住民照顧服務;(三)設置「外來人士在臺生活諮詢服務熱線」(1990),對外提供即時且完整的免付費電話諮詢服務, 囊括中、英、日、越南、印尼、泰國、柬埔寨等7國語言;(四)建置新住民 培力發展資訊網(網址:https://ifi.immigration.gov.tw),並成立 Line 官方帳號 (@ifitw),整合政府相關新住民資訊,供各界與新住民及其家人獲取政府各類資訊;(五)結合各地服務站辦理初入境關懷服務、家庭教育課程、行動服務列車方案及建置關懷網絡等,增進新住民在臺之生活適應。



本署辦理「第 10 屆新住民及子女築夢計畫」
The NIA held "The 10th Dream-Building Program for New Immigrants and Their Children"



本署辦理「113 年新住民子女多元文化在地創生培育營」 The NIA held "Summer Camp for the Second-Generation Young New Immigrants 2024"

#### C. COUNSELING FOR IMMIGRANTS

To assist new immigrants in adapting to life in Taiwan and to increase national competitiveness with their multicultural backgrounds, the NIA cooperated with various government agencies to launch "The Caring Service Program for New Immigrants" which includes 8 broad areas: counseling service for life adaption, health care services, employment services, education opportunities, childhood care, personal safety, improving the quality of regulations, and promoting awareness.

New Immigrants Basic Act (hereinafter referred to as the Basic Act) was passed by the Legislative Yuan on July 16, 2024, and was enacted and promulgated by the President on August 12 of the same year. In addition to marriage immigrants, it is applicable to professional and technical immigrants, and the protection also includes the children of new immigrants. In response to Article 4 of the Basic Act, the Ministry of the Interior has established a preparatory group for new immigrant affairs at the three central administrative levels to promote preparatory work in various aspects, including affairs, staffing, legal system, office buildings and budget. In conjunction with the formulation and promulgation of the Basic Act, in addition to outsourcing the production and broadcasting of new immigrants' multicultural broadcasting programs, the NIA also promoted the revision of laws such as "Regulations on the Revenues, Expenditures, Custody and Utilization of the New Immigrants Development Fund" and "Regulations Governing the Establishment of the Executive Yuan's Coordination Meeting of New Immigrant Affairs", and actively handle various promotion services for the New Immigrants Development Fund to expand the effectiveness of the government's services to new immigrants.

The measures the NIA taking to take care and assist new immigrants include: 1. funding 22 Municipal and County governments to support new immigrants in adapting to communities, family members in Taiwan also encouraged to take part in related activities; 2. the use of "New Immigrants Development Fund" to subsidize public and private sectors to provide new immigrants and their children with support they need to adapt to their new communities; 3. "Foreigners in Taiwan Hotline" (1990) to provide free, counseling services in 7 languages, including Mandarin, English, Japanese,

Vietnamese, Indonesian, Thai, and Cambodian; 4. The NIA has launched the Immigrant Empowerment and Development Information Network website (https://ifi.immigration.gov.tw) and established an official Line account (@ifitw) to integrate government-related new immigrant information, so that all sectors and new immigrants and their families can obtain various government information; 5. The NIA integrates local service stations to provide initial entry care services, family education courses, mobile services, and the establishment of a care network to enhance the adaptation of new immigrants to life in Taiwan.

#### 四、移民人權保障

消除一切形式種族歧視國際公約 (ICERD),是聯合國九大核心人權公約之一,於西元 1965 年由聯合國大會通過,我國於 1966 年 3 月 31 日簽署,1970年完成批准及存放手續,並自 1971 年 1 月 9 日起對我國生效,是唯一一部我國完成簽署、批准及存放手續的國際公約。

總統府人權諮詢委員會第 33 次會議決議,為落實 ICERD 精神,請內政部積極辦理國家報告及國際審查相關事宜。行政院於 109 年 5 月 8 日核定 ICERD 推動計畫,作為規劃辦理教育訓練、宣導、法規檢視等相關配套工作之依據。內政部(本署)於 111 年 12 月提出首次國家報告,113 年 4 月舉辦 ICERD 首次國家報告國際審查會及結論性意見與建議發表記者會,113 年 8 月經行政院通過「ICERD 首次國家報告國際審查結論性意見與建議之落實及管考規劃」,未來將持續推動相關追蹤管考及宣導教育等事宜。



「消除一切形式種族歧視國際公約」首次國家報告國際審查會議
The Review Meeting of the R.O.C.'s Initial Report under the International Convention on the Elimination of All Forms of Racial Discrimination"

#### D. IMMIGRANT HUMAN RIGHTS

The International Convention on the Elimination of All Forms of Racial Discrimination (ICERD) is one of the nine core human rights conventions of the United Nations. It was adopted by the United Nations General Assembly in 1965. Taiwan signed it on March 31, 1966, and completed the ratification and deposit procedures in 1970. It came into force in Taiwan on January 9, 1971, and is the only international convention that Taiwan has completed the signature, ratification and deposit procedures.

The 33rd meeting of the Presidential Human Rights Advisory Committee resolved that in order to implement the spirit of ICERD, the Ministry of the Interior should actively handle matters related to national reporting and review meeting. The Executive Yuan approved the ICERD promotion plan on May 8, 2020 as the basis for planning and carrying out related supporting work such as education and training, publicity, and regulatory review. The Ministry of the Interior (the NIA) submitted its initial national report in December 2022. In April 2024, the NIA held the Review Meeting of the R.O.C.'s Initial Report under the ICERD and the press conference for the release of concluding observations and recommendations. In August 2024, the Executive Yuan approved implementation and evaluation planning of the Concluding Observations and Recommendations for the Review of the initial Report of ICERD. The NIA will continue implementing relevant evaluation, promotion and training in the future.

### 五、非法移民管理

地球村效應促使跨國商務往來、旅遊、求學、工作及結婚絡繹不絕,加上兩岸人民往來密切,在龐大的跨國性人口移動同時,也衍生不少外來人口在我國違法(規)的情事,因此,非法移民的管理工作日形重要。

本署目前於全國設置 22 個專勤隊及 4 個大型收容所,掌理外來人口訪查 (察)、面(訪)談、查緝、收容及遣送業務。由各直轄市、縣(市)專勤隊編排勤務, 針對外來人口在臺逾期停(居)留進行實地查察,並管控執行成效,倘發現外來 人口有涉嫌從事違法(規)活動情事,即依法偵辦。

外來人口非法入境或在臺從事違法 (規)活動,經本署專勤隊及各司法警察單位查獲後,即由本署依法辦理收容及遣送作業。為保障受收容人人權,本署收

容所定期與受收容人舉行座談、適時提供法律及勞資爭議扶助轉介服務,並就個人醫療、宗教及會客等需求提供必要之協助。同時,本署亦積極加速遣送作業,使受收容人能儘速返回母國。



本署辦理收容所防暴演練 The NIA held riot drill in detention center



本署專勤隊於建案工程工地執行查察
The specialized operation corps conducted an onsite inspection at the construction site

#### E. ILLEGAL IMMIGRATION MANAGEMENT

Driven by rapid economic growth and globalization, cross border human flow for business, travel, study, work, and marriage has grown more frequent nowadays. Moreover, as cross-strait interactions increase, violations and offences of criminal and administrative laws and regulations by new comers occur. Management of illegal immigration has become an important issue to Taiwan.

The NIA's Northern, Central, and Southern Taiwan Administration Corps comprised of 22 brigades and 4 detention centers nationwide. The corps are in charge of home visits, interviews, investigations, detentions, and repatriations of foreign nationals. The brigades conduct investigation on overstay cases and develop monitoring strategy to track the progress and outcomes of the actions taken. Moreover, the officials start investigating the cases once violations are found.

Aliens, entering Taiwan without permits or engaging in unlawful activities, once caught by the brigades or other law enforcement authorities, will be detained and deported by the NIA. To protect the human rights of detainees, the NIA holds regular discussions with detainees, provide timely referral services on legal aids and labor dispute assistance, and provide necessary assistance for personal medical, religious and visiting needs.

The NIA will also accelerate the deportation procedures in order to help detainees return to their countries of origin as soon as possible.

#### 六、科技偵查犯罪

本署致力推動「智慧偵防」,輔以科技、偵查、蒐情並重為目標,於 109年3月2日成立「科技偵查中心」,並於北區、中區、南區及國境事務大隊成立「科技偵查隊」,中心除與各友軍科技偵查單位交流,並規劃參加國內外專業講習及展覽,蒐羅各類科偵產品與應用技術,以期建置符合本署任務需求之數位鑑識設備、科偵系統及作業流程,並積極取得數位鑑識國際證照,期在偵辦移民犯罪時,運用科技設備及技術,輔助偵查。科技偵查中心將持續精進數位鑑識、科技偵蒐技能及培育本署新世代科技偵查人才,以提升本署執法效能,並完善外來人口管理。



科技偵查中心將持續培育本署新世代科技偵查人才、精進數位鑑識及科技偵蒐技能 提升本署執法效能

The Technology Investigation Center (TIC) will keep training a new generation of high-tech crime investigators, improving digital forensic and intelligence collection to enhance the effectiveness of law enforcement

### F. CRIME INVESTIGATION WITH TECHNOLOGY

The NIA is dedicated to promoting "Intelligent Detection and Prevention" and focuses on technology, investigation, and intelligence collection as its goal.

The Agency founded the Technology Investigation Center (TIC) on

March 2, 2020, and established technology investigation taskforces at all Administration Corps. Meanwhile, the TIC conducts visits to technological investigation units of other agencies and exchanges skills and information.

In addition, The TIC plans to participate in domestic and international professional seminars and exhibitions to collect various scientific investigation products and application technologies in order to establish digital forensic equipment, scientific investigation systems and operating procedures that meet the mission requirements of the agency. At the same time, the TIC are actively seeking to obtain international digital forensics certificates in order to use technological equipment and techniques to assist in investigations of immigration crimes.

The TIC will keep improving digital forensics, intelligence collection with technological skills and training a new generation of high-tech crime investigators to enhance the NIA's law enforcement efficiency and improve the management of foreign population.

#### 七、防制人口販運

人口販運嚴重侵犯人權,已被視為當代奴役問題,我國與世界各國均極為 重視,並持續不斷推動相關防制工作,以期澈底杜絕人口販運案件發生。

我國於 95 年 11 月由行政院頒布「防制人口販運行動計畫」,並於 96 年成立「行政院防制人口販運協調會報」(109 年 5 月 8 日更名為「行政院防制人口販運及消除種族歧視協調會報」),由本署負責整合各部會資源,積極協調落實推動人口販運防制工作。98 年 1 月「人口販運防制法」完成立法,另於112 年 6 月 14 日經總統公布修正,並經行政院核定於 113 年 1 月 1 日施行,除強化人口販運被害人相關保護措施外,亦擴大處罰態樣及加重刑責刑度,以增進人權保障並嚴懲不法,使我國防制人口販運工作獲得良好成效。自 99 年起已連續多年獲美國國務院人口販運問題報告評等防制績效為第 1 級國家,顯示我國在推動防制人口販運的整體作為持續獲得國際社會肯定。

我國人口販運防制工作重點與國際同步,目前採取 4P 面向包括追訴 (Prosecution)、保護 (Protection)、預防 (Prevention) 以及夥伴 (Partnership) 執行各項工作:

(一)追訴:各檢察及司法警察機關指定專責單位負責統籌規劃查緝人口販 運犯罪之相關業務,加強執行查緝起訴工作。

- (二)保護:落實被害人保護,提供被害人適當安置處所、生活照顧、心理諮商、醫療協助、通譯服務、法律協助、陪同偵訊、提供被害人居留許可與工作許可,以及安全送返原籍國等措施。
- (三)預防:透過媒體及活動宣導等多元管道,以增進民眾對防制人口販運內涵及工作之瞭解;每年並持續辦理跨部會防制人口販運通識教育訓練及防制人口販運研習營,以強化第一線實務工作人員之專業知能及辦案能力。
- (四)夥伴:辦理「防制人口販運國際工作坊」,邀請各相關國家官方及國際非政府組織(NGO)專家學者共同與會,以汲取他國防制人口販運新知與訊息,並納入非政府組織(NGO)力量,與國際社會接軌,同時與相關國家簽訂「移民事務與防制人口販運合作瞭解備忘錄(或協定)」,強化國際夥伴合作關係。



本署辦理「2024 年防制人口販運國際工作坊」
The NIA held the "International Workshop on Strategies for Combating Human Trafficking 2024

#### G. HUMAN TRAFFICKING PREVENTION

Human trafficking is a serious violation against human rights and is viewed as a modern form of slavery. The international community and our country have placed keen attention on this matter and have continuously implemented preventative measures, aiming for total eradication of trafficking cases.

The Executive Yuan had promulgated the "Human Trafficking Prevention Action Plan" in November 2006 and had set up Coordination Meeting for the Prevention of Human Trafficking in 2007 (renamed

"Executive Yuan Coordination Committee on Prevention of Human Trafficking and Elimination of Racial Discrimination" (hereinafter referred to as the "Coordination Committee") on May 8, 2010). The NIA coordinates resources within governmental departments and proactively carries out the plan. Besides, the Human Trafficking Prevention Act had been promulgated in January 2009, the amendments were promulgated by the President on June 14, 2023, and the Executive Yuan approved it into effect on January 1, 2024. These amendments not only strengthen protection measures for victims of human trafficking but also expand the scope of punishable offenses and impose stricter penalties, so as to enhance human rights protection and ensure severe punishment for illegal activities, thus achieving significant success in combating human trafficking. Therefore, Taiwan is ranked as a Tier-1 country in the "Trafficking in Persons Report" by the U.S. Department of State for several consecutive years since 2010, indicating that our efforts are recognized globally.

Taiwan shares the 4Ps strategic plan with the international community on human trafficking prevention, including prosecution, protection, prevention, and partnership.

#### 1. Prosecution

The prosecutor and judicial police authority assign a specific task force to coordinate the investigation and prosecution of human trafficking cases.

#### 2. Protection

The victims are provided with protection including shelters, care, psychological counseling, medical assistance, interpreting, legal aid, keeping accompany during interrogation, issuance of residence permits and work permits, and escorting them back to their countries of origin.

#### 3. Prevention

In order to raise public awareness of the issue of human trafficking, the NIA promotes the idea through multiple channels including the media and other kinds of activities. Inter-ministerial trainings on general knowledge of human trafficking prevention as well as workshops on related fields are held annually to strengthen professional skills and capabilities of the frontline officers.

#### 4. Partnership

The NIA has invited officials from other countries and experts and scholars of NGOs to participate in the "International Workshops on Prevention of Human Trafficking" every year for the purpose of updating information and knowledge of human trafficking prevention from other countries, incorporating resources of NGOs, and connecting with the international community. The NIA has also signed memorandum of understanding on immigration affairs and human trafficking preventions with international counterparts to strengthen international cooperation.

### 八、國際及兩岸合作

本署以平等互惠原則加強與國際合作,積極與友邦移民機關、駐華辦事處 及非政府組織 (NGO) 建立合作管道,以共同打擊跨國境犯罪及保障移民人權, 並協助解決雙邊僑民、外僑停留、居留或急難救助等事宜。

另外,本署亦推動與相關國家簽訂「移民事務與防制人口販運合作瞭解備 忘錄(或協定)」,加強與各國合作。目前已與蒙古、印尼、甘比亞、宏都拉斯、 越南、巴拉圭、美國、所羅門群島、貝里斯、聖克里斯多福及尼維斯、日本、瓜 地馬拉、史瓦濟蘭、諾魯、薩爾瓦多、巴拿馬、帛琉、聖文森、馬紹爾群島、比 利時、澳洲及菲律賓等國家簽署,就移民事務、防制人口販運及國境管理等方面 建立緊密合作。

為防制兩岸不法分子從事人口販運、偷渡及其他不法行為,破壞國內治安,並防堵不法分子利用兩岸往來便利藏匿對岸,本署依據「海峽兩岸共同打擊犯罪及司法互助協議」,積極推動兩岸移民執法機關互訪與交流,建立兩岸制度化協處機制,協助緝捕與遣返人犯,並在「全面合作,重點打擊」原則下,強化兩岸共同打擊犯罪機制。

### H. INTERNATIONAL AND CROSS-STRAIT COOPERATION

Under the principle of equality and reciprocity, international collaborations are enhanced and communication channels are established. The NIA actively promotes collaboration channels with immigration authorities of other countries, the foreign representative offices in Taiwan, and NGOs in order to jointly combat transnational crimes, protect human rights, and assist bilateral expatriates in dealing with matters regarding visit, residence, and emergency aid.

To work closely with other countries and international NGOs, the NIA signed the Memorandum of Understanding regarding immigration affairs and human trafficking prevention with Mongolia, Indonesia, The Gambia, Honduras, Vietnam, Paraguay, the U.S., Solomon Islands, Belize, Federation of Saint Christopher and Nevis, Japan, Guatemala, Eswatini, Nauru, El Salvador, Panama, Palau, Saint Vincent and the Grenadines, the Marshall Islands, Belgium, Australia and the Philippines.

Pursuant to the "Cross-Strait Joint Crime-Fighting and Judicial Mutual Assistance Agreement" and under the principle of "comprehensive cooperation and crackdown on major crimes," the NIA and the immigration authority of mainland China exchange visits and share ideas annually to establish a cooperative mechanism to apprehend and deport criminals involved in human trafficking, smuggling, and other illegal activities across the strait.

### 肆、未來展望

在全球化的時代趨勢下,本署肩負入出國(境)及移民相關業務,未來將秉持「強化國境管理;維護國家安全;尊重多元文化;保障移民人權」的施政願景,透過強化國境人流管理以及營造友善移民環境兩大工作面向,持續推動各項業務,達成政府施政目標。

### IV. PROSPECTS

Following the trend of globalization, the NIA takes responsibilities for border control and immigration management, and will continue to aim for the vision of "Enhancing border management, maintaining national security, respecting cultural diversity, and protecting human rights." By strengthening human flow management and constructing an immigrant friendly environment, the NIA will continue to make efforts in every aspect so that the goals of the government policy can be achieved.

### 伍、組織架構圖 V. ORGANIZATIONAL CHART

署長 Director-General

副署長 Deputy Director-General 副署長 Deputy Director-General

主任秘書 Chief Secretary

入出國事務組

Entry and Exit Affairs Division

移民事務組

**Immigration Affairs Division** 

國際及執法事務組

International Affairs and Law Enforcement Division

移民資訊組

Immigration

Information Division

秘書室

Secretariat

人事室

Personnel Office

主計室

**Accounting Office** 

政風室

Civil Service Ethics Office

北區事務大隊

Northern Taiwan Administration Corps

中區事務大隊

Central Taiwan Administration
Corps

南區事務大隊

Southern Taiwan Administration Corps

國境事務大隊

**Border Affairs Corps** 

訓練中心

Training Center

科技偵查中心

Technology Investigation Center

設5科

Comprised of 5 sections

設 6 科

Comprised of 6 sections

設5科

Comprised of 5 sections

設 6 科

Comprised of 6 sections

設 6 科

Comprised of 6 sections

設 3 科

Comprised of 3 sections

設 3 科

Comprised of 3 sections

設 2 科

Comprised of 2 sections

設7專勤隊、7服務站、2收容所、1機動隊 Comprised of 7 specialized operation brigades, 7 service centers, 2 detention centers, and 1 rapid response brigade

設7專勤隊、8服務站、1收容所

Comprised of 7 specialized operation brigades, 8 service centers, and 1 detention center

設8專勤隊、10服務站、1收容所

Comprised of 8 specialized operation brigades, 10 service centers, and 1 detention center

設 16 隊

Comprised of 16 border affairs brigades

任務編組

Task force unit

任務編組

Task force unit

# 陸、本署國內、外服務據點

# VI. THE NIA DOMESTIC AND OVERSEAS OFFICE LOCATIONS

### 一、本署海外服務據點 A. OVERSEAS OFFICES

亞太地區單位 (Asia-Pacific Region Unit)	地址 (Address)	電話 (Phone)	傳真 (Fax)
臺北駐日經濟文化代表處 Taipei Economic and Cultural Representative Office in Japan	東京都港區白金台五丁目 20 番 2 號 No.20-2 Shirokanedai, 5-Chome, Minato-Ku, Tokyo 108-0071, Japan	(+81-3) 32807807, 32807808	(+81-3) 32807783
臺北駐大阪經濟文化辦事處 Taipei Economic and Cultural Office in Osaka	大阪市北區中之島二丁目 3 番 18 號 17 樓及 19 樓 Nakanoshima Festival Tower17and19th Fl.,3-18-2- chome Nakanoshima Kita-KU, OSAKA 530-0005, Japan	(+81-3) 62278623	(+81-6) 62278464
駐韓國臺北代表部 Taipei Mission in Korea	韓國首爾市鐘路區世宗大路 149 號 ( 光化門大樓 6 樓 ) 6 <sup>th</sup> Fl., Gwanghwamun Bldg., 149, Sejongdaero, Jongno-Gu, Seoul 03186, Korea	(+82-2) 63296014	(+82-2) 63296010
臺北經濟文化辦事處 ( 香港 ) Taipei Economic and Cultural Office(Hong Kong)	香港灣仔港灣道 18 號中環廣場 49 樓 4908 室 Suite 4908, 49/F Central Plaza, 18 Harbour Road, Wan Chai, Hong Kong	(+852) 25258316	(+852) 28685460
臺北經濟文化辦事處 ( 澳門 ) Taipei Economic and Cultural Office(Macao)	澳門新口岸宋玉生廣場 411-417 號皇朝廣場 5 樓 J-O 座 A1.Dr.Carlos d'Assumpcao No.411-417,Edif.Dynasty Plaza 5 Andar J-O, Macau	(+853) 28306289	(+853) 28710437
駐菲律賓臺北經濟文化辦事處	41F, Tower 1,RCBC Plaza, 6819 Ayala Avenue, Makati	(+63-2)	(+63-2)
Taipei Economic and Cultural Office in the Philippines	City 1200, Metro Manila, Philippines	8876688	8877828
駐越南臺北經濟文化辦事處	20A/21st Floor, PVI Tower, No.1, Pham Van Bach Road,	(+84-24)	(+84-24)
Taipei Economic and Cultural Office in Vietnam	Yen Hoa Ward, Cau Giay District, Hanoi, Vietnam	38335501	37957782
駐胡志明市臺北經濟文化辦事處	336 Nguyen Tri Phuong Street, Ward 4, District 10, Ho	(+84-28)	(+84-28)
Taipei Economic and Cultural Office in Ho Chi Minh City	Chi Minh City, Vietnam	38349183	38349185
駐泰國臺北經濟文化辦事處	40/64 Vibhavadi-Rangsit 66, Laksi, 10210 Bangkok,	(+662)	(+662)
Taipei Economic and Cultural Office in Thailand	Thailand	1193555	1193566
駐馬來西亞臺北經濟文化辦事處	Level 7, Menara Yayasan Tun Razak, 200 Jalan Bukit	(+60-3)	(+60-3)
Taipei Economic and Cultural Office in Malaysia	Bintang, 55100 Kuala Lumpur, Malaysia.	21628167	21620902
駐新加坡臺北代表處	460 Alexandra Road, #23-00 PSA Building, Singapore 119963	(+65)	(+65)
Taipei Representative Office in Singapore		65000106	62716006
駐印尼臺北經濟貿易代表處	12th Floor, Gedung Artha Graha, Jalan. Jendral	(+62-21)	(+62-21)
Taipei Economic and Trade Office, Jakarta, Indonesia	Sudirman, Kav. 52-53 Jakarta 12190, Indonesia	5151111	5152451
駐雪梨臺北經濟文化辦事處	Suite 1902, Level 19, 25 Martin Place, Sydney, NSW 2000 Australia	(+612)	(+612)
Taipei Economic and Cultural Office in Sydney, Australia		86504205	86504206
駐印度代表處(駐印度臺北經濟文化中心)	34, Paschimi Marg, Vasant Vihar, New Delhi-110057,	(+91-11)	(+91-11)
Taipei Economic and Cultural Center in India	India	4607-7777	4607-7721
駐奧克蘭臺北經濟文化辦事處	Level 15, Tower 2, 205 Queen Street, Auckland Central, Auckland 1010, New Zealand	(+64)	(+64)
Taipei Economic and Cultural Office in Auckland		9303-3903#204	9302-3399
駐緬甸代表處 ( 駐緬甸臺北經濟文化辦事處 )	97/101(A), Dhammazedi Road, Kamayut Township,	(+95)	
Taipei Economic and Cultural Office in Myanmar	Yangon, Myanmar	1-527-249	
非洲地區單位 (Africa Region Unit)	地址 (Address)	電話 (Phone)	傳真 (Fax)
駐南非共和國臺北聯絡代表處	1147 Francis Baard Street, Hatfield, Pretoria, Republic of South Africa	(+27-12)	(+27-12)
Taipei Liaison Office in the Republic of South Africa		4306071	3427110
歐洲地區單位 (Europe Region Unit)	地址 (Address)	電話 (Phone)	傳真 (Fax)
駐法國臺北代表處	78 rue de l'Université 75007 Paris France	(+33-1)	(+33-1)
Bureau de Représentation de Taipei en France		44398819	44398871
駐英國臺北代表處	50 Grosvenor Gardens, London SW1W OEB,	(+44-20)	(+44-20)
Taipei Representative Office in the U.K.	United Kingdom	7881-2650	7730-3139
駐歐盟兼比利時代表處	Square de Meeûs 26-27, 1000 Bruxelles, Belgique	+32(0)2-287-	+32(0)2-513-
Taipei Representative Office in the EU and Belgium		2854	9590
北美地區單位 (North America Region Unit)	地址 (Address)	電話 (Phone)	傳真 (Fax)
駐美國臺北經濟文化代表處 Taipei Economic and Cultural Representative Office in the United States	4201 Wisconsin AVE.N.W., Washington, DC 20016- 2137 U.S.A.	(+1-202) 8951811	(+1-202) 2370285
駐洛杉磯臺北經濟文化辦事處	4401 Wilshire Blvd., Los Angeles, CA 90010, U.S.A.	(+1-213)	(+1-213)
Taipei Economic and Cultural Office in Los Angeles		3891215	3833245
駐邁阿密臺北經濟文化辦事處	2333 Ponce de Leon Boulevard, Suite 610 Coral Gables, FL 33134 U.S.A.	(+1-305)	(+1-305)
Taipei Economic and Cultural Office in Miami		4438917	4426054
駐紐約臺北經濟文化辦事處	4F, 1 East 42nd Street, New York, NY 10017 U.S.A.	(+1-212)	(+1-212)
Taipei Economic and Cultural Office in New York		3177381	2868826
駐舊金山臺北經濟文化辦事處	345 4th street, San Francisco CA94107 U.S.A.	(+1-415)	(+1-415)
Taipei Economic and Cultural Office in San Francisco		3645632	3627680
駐多倫多臺北經濟文化辦事處	151 Yonge Street. Suite 501, Toronto, Ontario, M5C 2W7 Canada	(+1-416)	(+1-416)
Taipei Economic and Cultural Office, Toronto		3699030	3699189
駐溫哥華臺北經濟文化辦事處	Suite 2200, PO Box 11522, 650 West Georgia Street,	(+1-604)	(+1-604)
Taipei Economic and Cultural Office, Vancouver	Vancouver, BC V6B 4N7 Canada	6894111	6893113

南美地區單位 ( South America Region Unit )	地址 (Address)	電話 (Phone)	傳真 (Fax)
	Avda. Aviadores del Chaco 3100, Torre Aviadores, Piso 11y13,	(+595-21)	(+595-21)
	Asuncion, Paraguay	662500	601122

### 二、本署北區事務大隊服務據點

### **B. NORTHERN TAIWAN ADMINISTRATION CORPS OFFICES**

單位 ( Unit)	地址 (Address)	電話 (Phone)	傳真 (Fax)
北區事務大隊 Northern Taiwan Administration Corps	新北市板橋區三民路 2 段 37 號 5 樓 5F., No.37, Sec. 2, Sanmin Rd., Banqiao Dist., New Taipei City	02-29611356	02-29612817
基隆市專勤隊 Keelung City Brigade	基隆市信義區義七路 9 巷 2 號 No.2, Lane 9, Yi 7th Rd., Xinyi Dist., Keelung City	02-24287172	02-24284718
基隆市服務站 Keelung City Service Center	基隆市中正區義一路 18 號 11 樓 ( A 棟 ) (Building A) 11F., No.18, Yi 1st Rd., Zhongzheng Dist., Keelung City	02-24276374	02-24285251
臺北市專勤隊 Taipei City Brigade	臺北市文山區興隆路 3 段 306 號 No.306, Sec. 3, Xinglong Rd., Wenshan Dist., Taipei City	02-22396393	02-22396396
臺北市服務站 Taipei City Service Center	臺北市中正區廣州街 15 號 No.15, Guangzhou St., Zhongzheng Dist., Taipei City	02-23885185	02-23310594
新北市專勤隊 New Taipei City Brigade	新北市中和區民安街 135 號 2 樓 2F., No.135, Min'an St, Zhonghe Dist., New Taipei City	02-82215701	02-82267760
新北市服務站 New Taipei City Service Center	新北市中和區民安街 135 號 No.135, Min'an St, Zhonghe Dist., New Taipei City	02-82282090	02-82282687
臺北收容所 Taipei Detention Center	新北市三峽區大埔路 150 號 No.150, Dapu Rd., Sansia Dist., New Taipei City	02-26730091	02-26730093
桃園市專勤隊 Taoyuan City Brigade	桃園市蘆竹區龍安街 2 段 968 號 3 樓 3F., No.968, Sec. 2, Long'an St., Luzhu Dist., Taoyuan City	03-2174577	03-2174887
桃園市服務站 Taoyuan City Service Center	桃園市桃園區縣府路 106 號 1 樓 1F., No.106, Xianfu Rd., Taoyuan Dist., Taoyuan City	03-3310409	03-3314811
宜蘭縣專勤隊 Yilan County Brigade	宜蘭縣冬山鄉梅花路 255 巷 22 弄 35 號 No.35, Aly.22, Ln.255., Sec.3 , Meihua Rd., Dongshan Township, Yilan County	03-9615700	03-9615066
宜蘭縣服務站 Yilan County Service Center	宜蘭縣宜蘭市民權路 1 段 53 號 No.53, Sec. 1, Minquan Rd., Yilan City, Yilan County	03-9575448	03-9574949
宜蘭收容所 Yilan Detention Center	宜蘭縣冬山鄉梅花路 255 巷 22 弄 33 號 No.33, Aly. 22, Ln. 255, Meihua Rd., Dongshan Township, Yilan County	03-9615101	03-9616033
花蓮縣專勤隊 Hualien County Brigade	花蓮縣花蓮市港口路 35 號 No.35, Gangkou Rd., Hualien City, Hualien County	03-8223363	03-8223477
花蓮縣服務站 Hualien County Service Center	花蓮縣花蓮市中山路 371 號 5 樓 5F., No.371, Zhongshan Rd., Hualien City, Hualien County	03-8329700	03-8339100
連江縣專勤隊 Lienchiang County Brigade	連江縣南竿鄉福沃村 135-6 號 2 樓 2F.,No.135-6, Fuwo Vil., Nangan Township, Lienchiang County	0836-23736	0836-23740
連江縣服務站 Lienchiang County Service Center	連江縣南竿鄉福沃村 135-6 號 2 樓 2F., No.135-6, Fuwo Vil., Nangan Township, Lienchiang County	0836-23736	0836-23740

### 三、本署中區事務大隊服務據點:

### C. CENTRAL TAIWAN ADMINISTRATION CORPS OFFICES

單位 ( Unit)	地址 (Address)	電話 (Phone)	傳真 (Fax)
中區事務大隊 Central Taiwan Administration Corps	臺中市南屯區文心南三路 22 號 4 樓 4F., No.22, Wenxin S.3Rd.,Nantun Dist., Taichung City	04-24725101	04-24725075
新竹市專勤隊 Hsinchu City Brigade	新竹市北區崧嶺路 122 號 No.122, Songling Rd., North Dist., Hsinchu City	03-5254336	03-5258542
新竹市服務站 Hsinchu City Service Center	新竹市中華路 3 段 12 號 1 樓、2 樓 1-2F., No.12, Sec. 3, Zhonghua Rd.,Hsinchu City	03-5243517	03-5245109

單位 ( Unit)	地址 (Address)	電話 (Phone)	傳真 (Fax)
新竹縣專勤隊 Hsinchu Country Brigade	新竹市北區崧嶺路 122 號 No.122, Songling Rd., North Dist., Hsinchu City	03-5251343	03-5278432
新竹縣服務站 Hsinchu County Service Center	新竹縣竹北市三民路 133 號 1 樓 1F., No.133, Sanmin Rd., Zhubei City, Hsinchu County	03-5519905	03-5519452
苗栗縣專勤隊 Miaoli County Brigade	苗栗縣苗栗市中正路 1297 巷 5 號 No.5, Lane 1297, Zhongzheng Rd., Miaoli City, Miaoli County	037-379045	037-379052
苗栗縣服務站 Miaoli County Service Center	苗栗縣苗栗市中正路 1291 巷 8 號 No.8, Ln. 1291, Zhongzheng Rd., Miaoli City, Miaoli County	037-322350	037-321093
臺中市專勤隊 Taichung City Brigade	臺中市南屯區文心南三路 22 號 3 樓 3F., No.22, Wenxin S.3Rd.,Nantun Dist., Taichung City	04-24725102	04-24725045
臺中市第一服務站 Taichung City First Service Center	臺中市南屯區文心南三路 22 號 1 樓 1F., No.22, Wenxin S.3Rd.,Nantun Dist., Taichung City	04-24725103	04-24725017
臺中市第二服務站 Taichung City Second Service Center	臺中市豐原區中山路 280 號 No.280, Zhongshan Rd., Fengyuan Dist., Taichung City	04-25269777	04-25268551
彰化縣專勤隊 Changhua County Brigade	彰化縣彰化市中山路 3 段 2 號 2 樓 2F., No.2, Sec. 3, Zhongshan Rd., Changhua City, Changhua County	04-7270109	04-7270103
彰化縣服務站 Changhua County Service Center	彰化縣彰化市中山路 3 段 2 號 1 樓 1F., No.2, Sec. 3, Zhongshan Rd., Changhua City, Changhua County	04-7270001	04-7270702
南投縣專勤隊 Nantou County Brigade	南投縣南投市文昌街 87 號 2 樓 2F., No.87, Wunchang St., Nantou City, Nantou County	049-2240146	049-2246841
南投縣服務站 Nantou County Service Center	南投縣南投市文昌街 87 號 1 樓 1F., No.87, Wenchang St., Nantou City, Nantou County	049-2200065	049-2247874
南投收容所 Nantou Detention Center	南投縣草屯鎮中正路 1776 巷 43 號 No.43, Lane 1776, Chung Cheng Rd., Caotun Township, Nantou County	049-2565261	049-2565263
澎湖縣專勤隊 Penghu County Brigade	澎湖縣馬公市新生路 177 號 2 樓 2F., No.177, Xinsheng Rd., Magong City, Penghu County	06-9263556	06-9261850
澎湖縣服務站 Penghu County Service Center	澎湖縣馬公市新生路 177 號 1 樓 1F., No.177, Xinsheng Rd., Magong City, Penghu County	06-9264545	06-9269469

### 四、本署南區事務大隊服務據點:

### D. SOUTHERN TAIWAN ADMINISTRATION CORPS OFFICES

單位 ( Unit)	地址 (Address)	電話 (Phone)	傳真 (Fax)
南區事務大隊 Southern Taiwan Administration Corps	高雄市新興區六合 1 路 113 號 3 樓 3F., No.113, Liuhe 1st Rd., Xinxing Dist., Kaohsiung City	07-2353268	07-2352326
雲林縣專勤隊 Yunlin County Brigade	雲林縣斗六市府前街 38 號 2 樓 2F.,No.38, Fuqian St., Douliou City, Yunlin County	05-5346119	05-5346143
雲林縣服務站 Yunlin County Service Center	雲林縣斗六市府前街 38 號 1 樓 1F., No.38, Fuqian St., Douliu City, Yunlin County	05-5345971	05-5346142
嘉義市專勤隊 Chiayi City Brigade	嘉義市東區林森西路 172 號 No. 172, Linsen W. Rd., East Dist., Chiayi City	05-2313609	05-2313705
嘉義市服務站 Chiayi City Service Center	嘉義市東區吳鳳北路 184 號 2 樓 2F., No.184, Wufeng N. Rd., East Dist., Chiayi City	05-2166100	05-2166106
嘉義縣專勤隊 Chiayi County Brigade	嘉義縣朴子市祥和二路西段 6 號 2 樓 2F., No.6, Sec. W., Xianghe 2nd Rd., Puzi City, Chiayi County	05-3625162	05-3621441
嘉義縣服務站 Chiayi County Service Center	嘉義縣朴子市祥和二路西段 6 號 1 樓 1F., No.6, Sec. W., Xianghe 2nd Rd., Puzi City, Chiayi County	05-3623763	05-3621731
臺南市專勤隊 Tainan City Brigade	臺南市善化區中山路 353 號 2 樓 2F., No.353, Zhongshan Rd., Shanhua Dist., Tainan City	06-5813019	06-5816328
臺南市第一服務站 Tainan City First Service Center	臺南市中西區府前路一段 262 號 No. 262, Sec. 1, Fuqian Rd., West Central Dist., Tainan City	06-2937641	06-2935775
臺南市第二服務站 Tainan City Second Service Center	臺南市善化區中山路 353 號 1 樓 1F., No.353, Zhongshan Rd., Shanhua Dist., Tainan City	06-5817404	06-5818924
高雄收容所 Kaohsiung Detention Center	高雄市永安區維新路光明三巷 17 號 No.17, Guangming 3rd Ln., Weixin Rd., Yong'an Dist., Kaohsiung City	07-6916910	07-6917300

單位 ( Unit)	地址 (Address)	電話 (Phone)	傳真 (Fax)
高雄市專勤隊 Kaohsiung City Brigade	高雄市新興區六合一路 113 號 1 樓 1F., No.113, Liuhe 1st Rd., Xinxing Dist., Kaohsiung City	07-2367524	07-2360446
高雄市第一服務站 Kaohsiung City First Service Center	高雄市苓雅區政南街 6 號 5 樓 5F., No. 6, Zhengnan St., Lingya Dist., Kaohsiung City	07-7151660	07-7151306
高雄市第二服務站 Kaohsiung City Second Service Center	高雄市岡山區岡山路 115 號 No.115, Gangshan Rd., Gangshan Dist., Kaohsiung City	07-6212143	07-6236334
屏東縣專勤隊 Pingtung County Brigade	屏東縣屏東市中山路 60 號 2 樓 2F., No.60, Zhongshan Rd., Pingtung City, Pingtung County	08-7662250	08-7661882
屏東縣服務站 Pingtung County Service Center	屏東縣屏東市中山路 60 號 1 樓 1F., No.60, Zhongshan Rd., Pingtung City, Pingtung County	08-7661885	08-7662778
臺東縣專勤隊 Taitung County Brigade	臺東縣臺東市長沙街 59 號 2 樓 2F., No.59, Changsha St., Taitung City, Taitung County	089-342095	089-342874
臺東縣服務站 Taitung County Service Center	臺東縣臺東市長沙街 59 號 No.59, Changsha St., Taitung City, Taitung County	089-361631	089-347103
金門縣專勤隊 Kinmen County Brigade	金門縣金湖鎮蓮庵里西村 46-3 號 No.46-3, Xicun, Lianan District , Jinhu Township, Kinmen County	082-333531	082-333443
金門縣服務站 Kinmen County Service Center	金門縣金城鎮西海路 1 段 5 號 2 樓 2F., No.5, Sec. 1, Xihai Rd., Jincheng Township, Kinmen County	082-323695	082-323641

# 五、本署國境事務大隊服務據點:

# **E. BORDER AFFAIRS CORPS OFFICES**

單位 ( Unit)	地址 (Address)	電話 (Phone)
桃園國際機場國境事務大隊 (大隊部) Headquarters, Taoyuan International Airport Border Affairs Corps	桃園市大園區航站南路 9 號(4 號停車場 4 樓) No.9, Hangjhan S. Rd., Dayuan Dist., Taoyuan City	03-3985010 #7401~7402
桃園國際機場國境事務隊 (第一航廈 ) First Terminal, Taoyuan International Airport Border Affairs Brigade	桃園市大園區航站南路 15 號 No.15, Hangjhan S. Rd., Dayuan Dist., Taoyuan City	03-3985010 #1311~1314
桃園國際機場國境事務隊 (第二航廈 ) Second Terminal, Taoyuan International Airport Border Affairs Brigade	桃園市大園區航站南路 9 號 No.9, Hangjhan S. Rd., Dayuan Dist., Taoyuan City	03-3985010 #2311~2314
松山機場國境事務隊 Songshan Airport Border Affairs Brigade	臺北市松山區敦化北路 340-9 號 No.340-9, Dunhua N. Rd., Songshan Dist., Taipei City	02-25474161
高雄機場國境事務隊 Kaohsiung Airport Border Affairs Brigade	高雄市小港區中山四路 2 號 No.2, Jhongshan 4 <sup>th</sup> Rd., Siaogang District, Kaohsiung City	07-8017311
基隆港國境事務隊 (基隆港隊部) Keelung Port Headquarters, Keelung Port Border Affairs Brigade	基隆市仁愛區港西街 6 號 210 室 Rm. 210, No.6, Gangsi St., Ren'ai Dist., Keelung City	02-24273005
基隆港國境事務隊 (臺北港分隊) Taipei Port Squad, Keelung Port Border Affairs Brigade	新北市八里區商港路 123 號 ( 行政大樓 2 樓 ) 2F., No.123, Shanggang Rd., Bali Dist., New Taipei City	02-86304169
基隆港國境事務隊 (蘇澳港分隊 ) Su'ao Port Squad, Keelung Port Border Affairs Brigade	宜蘭縣蘇澳鎮港區路 1 號 ( 行政大樓 5 樓 ) 5F., No.1,Gangqu Rd., Suao Township, Yilan County	03-9967021
基隆港國境事務隊 ( 花蓮港分隊 ) Hualien Port Squad, Keelung Port Border Affairs Brigade	花蓮縣花蓮市港口路 1-3 號 No.1-3, Gangkou Rd., Hualien City, Hualien County	03-8223951
基隆港國境事務隊 (福澳港分隊) Fu'ao Port Squad, Keelung Port Border Affairs Brigade	連江縣南竿鄉福沃村 135-6 號 1 樓 1F., No.135-6, Fuwo Vil., Nangan Township, Lienchiang County	0836-22606
基隆港國境事務隊 ( 白沙港分隊 ) Baisha Port Branch, Keelung Port Border Affairs Brigade	連江縣北竿鄉白沙村 72 號 No. 72, Baisha Village, Beigan Township , Lienchiang County	0836-55631
臺中港國境事務隊 (臺中港隊部) Taichung Port Headquarters, Taichung Port Border Affairs Brigade	臺中市沙鹿區中航路 1 段 168 號 4 樓 421 室 Rm.421,4F.,No.168, Sec. 1, Zhonghang Rd., Shalu Dist., Taichung City	04-26153351
臺中港國境事務隊 (臺中港分隊 ) Taichung Port Squad, Taichung Port Border Affairs Brigade	臺中市梧棲區臺灣大道 10 段 2 號 No.2, Sec. 10, Taiwan Blvd., Wuqi Dist., Taichung City	04-26564424
臺中港國境事務隊 (臺中機場分隊 ) Taichung Airport Squad, Taichung Port Border Affairs Brigade	臺中市沙鹿區中航路 1 段 168 號 No.168, Sec. 1, Zhonghang Rd., Shalu Dist., Taichung City	04-26153351-

單位 (Unit)	地址 (Address)	電話 (Phone)
臺中港國境事務隊 ( 麥寮港分隊 ) Mailiao Port Squad, Taichung Port Border Affairs Brigade	雲林縣麥寮鄉六輕工業區 1 號 (港區大樓 6 樓 ) 6F., No.1, Liucing Industrial Park, Mailiao Township, Yunlin County	05-6812751
臺中港國境事務隊 ( 澎湖馬公機場分隊 ) Magong Airport, Penghu, Taichung Port Border Affairs Brigade	澎湖縣湖西鄉隘門村 126-5 號 No.126-5, Aimen Village, Husi Township, Penghu County	06-9228710
高雄港國境事務隊 ( 高雄港隊部蓬萊分隊 ) Penglai Squad, Kaohsiung Port Headquarters, Kaohsiung Port Border Affairs Brigade	高雄市苓雅區海邊路 33 號 No.33, Haibian Rd., Lingya Dist., Kaohsiung City	07-2692831
高雄港國境事務隊 (安平分隊) Anping Squad, Kaohsiung Port Border Affairs Brigade	臺南市南區新港路 23 巷 30 號 No.30, Alley 23, Singang Rd., South. Dist., Tainan City	06-2616002
高雄港國境事務隊 ( 中興分隊 ) Zhongxin Squad, Kaohsiung Port Border Affairs Brigade	高雄市前鎮區亞太路 51 號 No.51, Yatai Rd., Cianjhen Dist., Kaohsiung City	07-8231538
高雄港國境事務隊 (東港分隊 ) Donggang Squad, Kaohsiung Port Border Affairs Brigade	屏東縣東港鎮朝隆路 35 號 2 樓 2F., No.35, Jhaolong Rd., Donggang Township, Pingtung County	08-8323376
金門國境事務隊 Kinmen Border Affairs Brigade	金門縣金城鎮西海路一段 5 號 No.5, Sihai Rd., Jincheng Township, Kinmen County	082-312131

### 柒、業務諮詢服務電話 VII. SERVICE LINE

外來人士在臺生活諮詢服務熱線 (Call Center):1990

### 捌、相關業務服務網絡 VIII. RELATED SERVICE NETWORK

一、「勞動部」:辦理工作許可相關事項

A. Ministry of Labor: Applying for work permit and related affairs.

網址: https://www.mol.gov.tw/ 地址:臺北市中山區松江路 207 號

總機: (02)8995-6866

外國人申請業務服務地址:臺北市中正區中華路一段39號10樓

1955 外籍移工 24 小時諮詢保護專線: 1955

#### 二<sup>、</sup>「衛生福利部中央健康保險署」: 辦理健保相關事項

B. National Health Insurance Administration, Ministry of Health and Welfare: Applying for health insurance and related affairs.

網址:https://www.nhi.gov.tw/

地址:臺北市大安區信義路三段 140 號

署本部總機: (02) 2706-5866 健保諮詢免付費專線: 0800-030-598

#### 三、「外交部領事事務局」: 辦理護照相關事項

C. Bureau of Consular Affairs, M.O.F.A.: Applying for passport and related affairs.

網址:https://www.boca.gov.tw/

地址:臺北市中正區濟南路一段2之2號3~5樓

電話: (02) 2343-2888

#### 四、「內政部戶政司」: 辦理歸化我國國籍相關事項

D. Department of Household Registration, M.O.I.: Applying for naturalization and related affairs.

網址: https://www.ris.gov.tw/ 地址:臺北市中正區徐州路5號 內政服務熱線:(02)7750-5096

#### 五、「內政部役政司」: 辦理役男相關事項

E. Department of Conscription Administration, M.O.I.: Conscription related affairs.

網址:https://dca.moi.gov.tw

地址:新北市新店區北新路三段 200 號 14 樓

電話: (02)8501-3927



100213 臺北市中正區廣州街15號 No. 15, Guangzhou St., Zhongzheng District, Taipei City 100-213, Taiwan, ROC. https://www.immigration.gov.tw

TEL: 886-2-2388-9393 FAX: 886-2-2361-1598

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