



**內政部移民署**

National Immigration Agency, Ministry of the Interior

**112年年報**

**2023 ANNUAL REPORT**



## 部長序

內政部為了消除種族歧視、促進族群平等、尊重多元文化及實踐國際人權公約，廣納各界建議於 111 年 12 月 14 日首次發表「消除一切形式種族歧視國際公約」(ICERD) 國家報告，這是臺灣人權史上重大的里程碑，更讓 ICERD 精神逐步落實於我國法律及政策中。

過去一年，內政部移民署完成許多重要工作成果，包括推動「入出國及移民法」及「人口販運防制法」修正、國境安全維護、外來人口管理、新住民照顧輔導、友善移民環境暨人權保障、中港澳交流暨國際合作，以及提升資訊安全強化、行政業務等八大面向。

隨著嚴重特殊傳染性肺炎 (COVID-19) 疫情緩解，我國於 111 年 10 月 13 日起邊境解封，入出境機場、港口湧現人潮，移民署推動汰換升級自動查驗通關系統，開放智慧閘道註冊，讓旅客享受更安全、便捷、優質的通關環境時，也能確保國境安全。

移民署肩負我國外來人口各項執法、服務及國安責任，為吸引國際優秀人才來臺，打造更友善便捷的移民環境，移民署持續完善面 (訪) 談機制，同時加強查處逾期停 (居) 留、人口販運等非法行為。

截至 112 年底為止，我國新住民人數共計 59 萬 2,561 人，新住民子女已逾 47 萬人。為協助新住民適應臺灣社會、落實照顧措施，移民署建置全國各縣市新住民關懷網絡，透過「行政院新住民事務協調會報」跨部會平台機制，保障新住民權益；「新住民發展基金」補助公私部門，推動對新住民及其子女的照顧、

服務、通譯及培力，以及藉由各縣市服務站，辦理行動列車宣導服務措施。

國際合作部分，移民署積極推動與其他國家簽訂「移民事務與防制人口販運協定或合作瞭解備忘錄」及互惠使用自動查驗通關系統，以平等互惠原則，共同打擊跨國境犯罪、保障移民人權。

這些業務進展、成果的背後，仰賴著移民署全體同仁努力，在此感謝同仁們的辛勞付出，也期盼移民署不斷精進、追求更好，讓每位國人同胞、國外友人都能感受到移民署熱忱、用心的服務協助。

內政部 部長

劉世芳

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## 署長序

本署身為內政團隊的一員，除承擔維護國家大門安全外，同時也扮演著執法查處及友善移民的多重角色。藉由年報的發行，呈現本署的

重要工作紀錄，也是每階段入出國管理及移民事務的具體展現。在此，特別感謝全體同仁過去 1 年盡心竭力的完成各項任務，共同合作努力，為社會和國家的發展貢獻心力。

為了有效吸引優質人才來臺，因應提升移民人權保障的未來趨勢，同時強化人流安全管理，本署研修「入出國及移民法」，該法於 112 年 6 月 28 日經總統修正公布，行政院核定分別於 113 年 1 月 1 日及 113 年 3 月 1 日施行。本署同步配合修正該法之 55 項子法及相關配套措施，藉由與時俱進的執法，持續打造更加友善的移民及攬才環境。

此外，「人口販運防制法」也於 112 年 6 月 14 日經總統公布修正，並經行政院核定於 113 年 1 月 1 日施行，以期加強打擊人口販運犯罪，並加強保障被害人權益。我國防制人口販運工作重點，從一開始的犯罪預防工作，進而強化對於犯罪被害人的妥適保護及對加害人的追訴，乃至結合民間資源強化政府效能與加強國際交流及合作等，整體防制作為讓我國在防制人口販運評比，已連續 14 年獲得美國國務院評列為第 1 級國家之肯定。我們深知強化犯罪被害人的權益及保護工作，為國際社會高度重視之事項，本署也會不餘遺力地在維護基本人權相關工作上，持續貢獻力量。

自 COVID-19 疫情爆發以來，各國實施邊境管制及國際航班停（減）航，使得逾期停（居）留之遣送人數下降，為協助疫情期間因無航班返國而滯留之逾期停（居）留外來人口儘速平安返國，本署以剛柔並濟的執法策略，自 112 年 2



月至6月執行內政部「擴大逾期停(居)留外來人口自行到案專案」，採取免收容、低罰鍰及不管制再入國期間等措施，以鼓勵逾期的外來人口踴躍自行到案，並搭配國安團隊聯合查察機制展現政府執法效能，至112年底，整體專案查處人數已超越設定之目標值，達到歷年以來最佳的成效。

為了使國人出國旅遊更為便利，我國積極與各國洽談互惠使用自動查驗通關合作事宜，112年7月27日臺新互惠使用自動查驗通關系統完成啟用，是繼美國、韓國、澳洲、義大利、德國後，新加坡為第6個與我國互惠使用自動通關系統之國家。

本署也持續推動多項友善移民與移民輔導措施，像是「1990」諮詢熱線提供外來人口24小時諮詢服務，以滿足外來人口在臺生活及適應方面之諮詢需求；試辦「外國專業人才及其親屬線上申辦系統」，使符合條件之民眾可線上申辦居留證，縮減臨櫃辦理時間等。此外，新住民照顧服務措施也持續進行，本署推動「多元文化樂活創新行動方案競賽」，希望能藉以鼓勵新住民及其子女發揮多元文化背景優勢，並積極推廣多元文化與消除一切形式種族歧視國際公約概念；另辦理「保障新住民寬頻上網廣續計畫」，改善新住民數位落差情形，幫助新住民能數位學習成長及開啟數位新生活，加速適應臺灣社會，以構築臺灣多元友善與數位包容環境。

這些具體作為顯現了我國對於落實人權保障之努力、關懷與支持，未來期盼全體同仁能秉持一貫的服務熱誠，落實政府對多元文化尊重與關懷的理念，彰顯臺灣重視人權，人人生而平等的價值。未來仍有各項重大工作持續推動，期望全署同仁上下團結一心，尊重多元，欣賞差異，共同打造更加和諧、穩定和繁榮的社會。

內政部移民署 署長

陸景琨

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# 目次

## 第壹章 重大法案修正

01

一、入出國及移民法修正 .....	1
(一) 保障移民人權 .....	1
(二) 友善攬才環境 .....	1
(三) 強化人流安全管理 .....	2
二、人口販運防制法修正 .....	2
(一) 接軌國際規範及趨勢 .....	2
(二) 深化保護被害人權益 .....	3
(三) 加重處罰並嚴懲不法 .....	3
(四) 強化供應鏈管理 .....	3

## 第貳章 國境安全維護

02

一、便民通關服務 .....	5
(一) 推廣自動查驗通關 .....	5
(二) 建置第四代自動查驗通關系統 .....	6
(三) 執行郵輪前站查驗 .....	7
(四) 溫馨便民通關服務 .....	7
二、資訊科技輔助 .....	7
(一) 擴充「旅客訂位及行程分析系統」 .....	7
(二) 應用「航前旅客資訊、審查系統」 .....	8
(三) 運用「自動防闖偵測系統」 .....	8
(四) 更新「偽變造護照辨識比對系統」 .....	9
(五) 強化「人別確認輔助系統」 .....	9
(六) 打造「緊急人別確認輔助系統」 .....	9
(七) 擴展大數據分析平臺 .....	9
三、精進查驗職能 .....	10
(一) 舉辦國境管理國際研討會 .....	10
(二) 辦理防制簽證詐欺工作會報 .....	11
(三) 推行證照辨識達人比賽 .....	11
四、嚴守國境大門 .....	11
(一) 查察違反護照條例案件（以國境事務大隊為例） .....	11
(二) 阻絕非洲豬瘟於境外 .....	12
(三) 預防、查緝及偵辦海外人口販運案 .....	12

## 第參章 外來人口管理

03

一、強化外來人口管理 .....	13
------------------	----

(一) 落實查察、面(訪)談機制 .....	13
(二) 提升查處非法外來人口效能 .....	13
(三) 推動「擴大逾期停(居)留外來人口自行到案專案」 .....	15
<b>二、精進人口販運防制 .....</b>	<b>16</b>
(一) 防制成效 .....	16
(二) 國際評比 .....	19
(三) 修正相關配套措施及未來精進事項 .....	19
<b>三、增進資訊系統功能 .....</b>	<b>20</b>
(一) 試辦「外國專業人才及其親屬線上申辦系統」 .....	20
(二) 擴展「外國與外僑、大陸與港澳及無戶籍國民學生線上申辦系統」 .....	21
<b>四、加強科技偵查能量 .....</b>	<b>21</b>
(一) 運用人別辨識完成跨機關、多情境之勤務目標行動化 .....	21
(二) 精進科技設備提升偵查量能 .....	21

## 第肆章 新住民照顧輔導

04

<b>一、建立跨機關平台服務 .....</b>	<b>23</b>
(一) 行政院新住民事務協調會報 .....	23
(二) 新住民關懷網絡會議 .....	23
<b>二、營造新家鄉安居環境 .....</b>	<b>24</b>
(一) 新住民發展基金 .....	24
(二) 新住民生活適應輔導 .....	24
(三) 婚姻移民初入境關懷訪談服務及家庭教育宣導 .....	25
(四) 設籍前新住民遭逢特殊境遇相關福利及扶助計畫 .....	25
<b>三、培力新住民及其子女 .....</b>	<b>25</b>
(一) 新住民及其子女築夢計畫 .....	25
(二) 新住民及其子女培力與獎助(勵)學金 .....	26
(三) 新住民子女多元文化在地創生培育營 .....	26
(四) 多元文化樂活創新行動方案競賽 .....	27
(五) 新住民數位應用資訊計畫 .....	27
(六) 保障新住民寬頻上網廣續計畫 .....	28

## 第伍章 友善移民環境暨人權保障

05

<b>一、打造便捷服務措施 .....</b>	<b>29</b>
(一) 1990 外來人士在臺生活諮詢服務熱線 .....	29
(二) 新住民培力發展資訊網 .....	29
(三) 辦理家事類移工入國一站式居留申請案 .....	30
(四) 便民行動服務列車 .....	30

<b>二、吸引國際人才來臺</b>	<b>31</b>
(一) 優化「外國專業人才申辦窗口平臺」	31
(二) 修正「外國人停留居留及永久居留辦法」	31
(三) 修正「就業金卡與就業 PASS 卡及創業家簽證規費收費標準」	32
<b>三、宣導多元文化理念</b>	<b>32</b>
(一) 製播新住民專題電視節目	32
(二) 提供整合性網站入口平臺	33
(三) 舉辦移民節多元文化活動	34
<b>四、落實人權保障精神</b>	<b>34</b>
(一) 保障受收容人人權	34
(二) 完善面(訪)談機制	35
(三) 海難救助與人道關懷	35
(四) 推動「消除一切形式種族歧視國際公約」(ICERD)	37

## 第陸章 中港澳交流暨國際合作

06

<b>一、持續推動與中港澳之交流</b>	<b>39</b>
(一) 配合小三通復航，強化邊境安全管制	39
(二) 逐漸恢復大陸專業及商務人士來臺，維持有序交流	39
(三) 重啟港澳居民自由行，回歸常態申請	40
(四) 兩岸共打及司法互助	40
<b>二、強化海外服務與國際合作</b>	<b>40</b>
(一) 提供海外服務	40
(二) 協處赴東南亞工作遭詐騙國人返國	41
(三) 促進國際事務交流及活動	42
(四) 推動與友好國家互惠使用自動查驗通關系統	44

## 第柒章 資訊安全強化

07

<b>一、辦理社交工程演練及認知教育</b>	<b>45</b>
(一) 內政部社交工程演練	45
(二) 自辦社交工程演練	45
(三) 資通安全教育訓練	46
(四) 培訓資通安全人才	46
<b>二、提升資通安全監控及防護作業</b>	<b>46</b>
(一) 資通安全威脅偵測管理(SOC)	46
(二) 資通安全防護系統	46
(三) 資通安全健診及安全性檢測	47
<b>三、滾動檢討資安及個資保護規定</b>	<b>47</b>
(一) 訂定陸製軟硬體產品自檢表	47
(二) 修訂資通安全(ISMS)及個資保護(PIMS)文件	47

(三) 定期召開管理審查會議 .....	48
<b>四、落實內外部及第三方稽核作業 .....</b>	<b>48</b>
(一) 內部稽核 .....	48
(二) 上級及外部機關稽核 .....	49
(三) 外機關及委外廠商訪視 .....	49
(四) 第三方稽核 .....	50

## 第捌章 行政業務

08

<b>一、人事業務 .....</b>	<b>51</b>
(一) 精進遴補措施，強化人力運用及配置 .....	51
(二) 落實勤休新制，兼顧人員勤務與健康 .....	51
(三) 擴大醫療照護，支持同仁身心之照顧 .....	51
<b>二、主計業務 .....</b>	<b>52</b>
(一) 公務決算 .....	52
(二) 新住民發展基金決算 .....	53
(三) 公務統計 .....	53
(四) 內部控制制度 .....	54
<b>三、政風業務 .....</b>	<b>54</b>
(一) 反(防)貪作為 .....	54
(二) 機關安全(機密)維護 .....	55
(三) 廉政風險控管及處置 .....	56
<b>四、秘書業務 .....</b>	<b>57</b>
(一) 國會聯絡及新聞發布 .....	57
(二) 刊物出版及公報登載 .....	57
(三) 公文文書及檔案保存 .....	58
(四) 採購作業及庶務管理 .....	59
(五) 出納作業及財物管理 .....	60
(六) 法制作業 .....	60
<b>五、訓練業務 .....</b>	<b>63</b>
 <b>附錄 .....</b>	 <b>135</b>
<b>組織架構圖 .....</b>	<b>136</b>
<b>本署國、內外服務據點 .....</b>	<b>137</b>
<b>重要業務統計 .....</b>	<b>143</b>

# 圖表目次

圖 2-1 歷年入出國旅客統計表

圖 2-2 自動查驗通關系統申請註冊及累計使用人次

圖 2-3 旅客訂位及行程分析系統介接率

圖 3-1 國安機關查處失聯移工人數統計

表 3-1 112 年及 108 年「擴大自行到案專案」查處成效比較表

圖 3-2 司法警察移送人口販運案件數

圖 4-1 新住民發展基金補助案件數及金額

圖 8-1 112 年歲入預算及決算

圖 8-2 112 年歲出預算及決算

圖 8-3 總收發文件數統計

圖 8-4 各類採購案件決標金額與比例



# 本書簡介

本書為本署 112 年各項主要工作內容之彙整，全書共分八章節，分別簡要敘述。

## 第壹章 - 重大法案修正

為加強延攬優質人才來臺，增進移民人權保障，並強化人流安全管理，本署研修「入出國及移民法」，於112年6月28日經總統修正公布；此外，「人口販運防制法」也於112年6月14日經總統修正公布，藉以打擊人口販運犯罪，並加強保障被害人權益。

## 第貳章 - 國境安全維護

隨著嚴重特殊傳染性肺炎 ( COVID-19 ) 疫情趨緩，我國於 111 年 10 月 13 日起邊境解封，為兼顧國境安全及通關效能，本署持續透過專業訓練及資訊科技輔助，以強化國境防線；同時，汰換升級自動查驗通關系統，開放智慧閘道註冊，讓旅客享受更安全、便捷、優質的通關環境。

## 第參章 - 外來人口管理

為強化外來人口安全管理機制，並確保其合法權益，本署採取標本兼治作為，從源頭遏止外來人口在臺違法情事，結合國內相關單位查緝量能，加強查處逾期停 ( 居 ) 留、非法工作、虛偽結婚及人口販運等非法行為，以杜絕外來人口、不肖業者或人蛇集團從事非法行為。

## 第肆章 - 新住民照顧輔導

為協助新住民及新住民子女儘速適應我國生活，透過跨部會合作，推動「新住民照顧服務措施」，進行生活適應輔導、醫療生育保健、保障就業權益、提升教育文化、協助子女教養、人身安全保護、健全法令制度及落實觀念宣導等 8 大重點工作，以增進新住民在臺之生活適應，並厚植我國人力資本。

## 第伍章 - 友善移民環境暨人權保障

面對國際人才競逐挑戰，多管齊下打造更友善便捷的移民環境，讓更多喜愛臺灣的外國朋友感受臺灣的美好，以吸引國際優秀人才來臺，俾為我國留才攬才；此外，持續完善面 ( 訪 ) 談機制，並辦理外籍漁工關懷及送暖活動，以彰顯我國重視移民人權之決心。

## 第陸章 - 中港澳交流暨國際合作

疫後邊境開放，逐步推動小三通復航及兩岸專業及商務活動交流，並恢復香港或澳門居民來臺自由行；同時，強化相關安全管理機制，以兼顧有序交流與國家安全。此外，為加強國際合作，本署致力推動與他國簽訂「移民事務與防制人口販運協定或合作瞭解備忘錄 ( MOU ) 」及互惠使用自動查驗通關系統，並以平等互惠原則，強化與各國及國際非政府組織 ( NGO ) 合作，共同打擊跨國境犯罪及保障移民人權，協助解決雙邊僑民、外僑停留、居留或急難救助等事宜。

## 第柒章 - 資訊安全強化

因應駭客攻擊技術及手法日新月異，本署 112 年辦理社交工程演練及認知教育、提升資通安全監控及防護作業、滾動檢討資安及個資保護規定及落實內外部及第三方稽核作業，以強化資訊安全防護。

## 第捌章 - 行政業務

本署行政業務分人事、主計、政風、秘書等四室及訓練中心等業務，人事室職掌編制任免、考核訓練及退休福利工作；主計室職掌歲計、會計及統計工作；政風室推動建構內、外完整廉政網絡及落實執行透明廉政工作；秘書室辦理公關、新聞、編審、檔案、事務、文書、出納、財物及法制等工作；訓練中心負責培育移民特考錄取人員專業訓練等工作。

## 重大法案修正

為加強延攬優質人才來臺，增進移民人權保障，並強化人流安全管理，本署研修「入出國及移民法」，於 112 年 6 月 28 日經總統修正公布；此外，「人口販運防制法」也於 112 年 6 月 14 日經總統修正公布，藉以打擊人口販運犯罪，並加強保障被害人權益。

### 一、入出國及移民法修正

#### (一) 保障移民人權

1. 增訂外籍配偶喪偶或曾為合法居留的外籍配偶，對其在臺灣地區已設有戶籍未成年子女，有撫育事實、行使負擔權利義務或會面交往等情事，持停留簽證入國後可申請居留之規定，以保障婚姻移民家庭團聚權及獨立自主權，落實性別平等之價值觀，以及消除對婦女一切形式歧視公約之建議，同時符合兒童權利公約精神，保障兒少最佳利益。
2. 開放律師事務所經營移民業務，增加移民人口選擇移民業務機構之權益及多重保障。申請人於國內接受面談及受驅逐出國之外國人於陳述意見或召開驅逐出國審查會時，得藉由委任律師在場，適時表示法律意見，以保障其權益。

#### (二) 友善攬才環境

1. 放寬持有我國護照之臺灣地區無戶籍國民入國相關限制，有效凝聚海外華僑之向心力，並解決臺灣地區設有戶籍國民於海外出生已成年子女，返國後申請定居設籍問題；放寬無戶籍國民申請定居之條件，以吸引海外華僑返國貢獻，提升我國人力素質。



入出國及移民法新制說明宣導海報

2. 簡化外籍人士於國內停留改辦居留之行政作業申請流程、鬆綁外籍人才及其配偶、子女居留及永久居留規定，並提升合法外僑在臺權益保障，建構友善且便利之生活環境，增進我國整體競爭力。
3. 透過「外國專業人才申辦窗口平臺」，針對我國審認具備外國特定專業人才資格者，核發四證合一之「就業金卡」，截至 112 年底止，累計核發就業金卡 8,962 張。

### (三) 強化人流安全管理

1. 藉由篩濾旅客入出國資料，事先掌握管制對象入出境動態，阻絕不法分子於境外；並可藉由訂位紀錄分析旅客軌跡，研判有無異常同行者，期能發掘人蛇集團偷渡案件。
2. 加重逾期停(居)留者之罰鍰金額及管制年限，同時增訂違法、違規態樣，如意圖使逾期者從事不法而為容留、或使受禁止出國處分者出國等，以期有效嚇阻不法，改善社會治安問題。

## 二、人口販運防制法修正

人口販運罪是國際社會公認惡性重大且嚴重殘害人權之犯罪行為，我國人口販運防制法自 98 年 6 月 1 日制定施行以來，除 105 年 5 月曾酌作少數條文之文字修正外，未曾有實質全面的檢討。111 年發生國人遭詐騙至境外拘禁而被迫從事犯罪行為之事件，實有擴大處罰之必要，因此，本署參考「聯合國打擊跨國有組織犯罪公約關於預防、禁止和懲治販運人口特別是婦女和兒童行為的補充議定書」及「歐盟 2011 年之預防和對抗人口販運及保護其受害者指令」等相關規範，全面研修「人口販運防制法」，於 113 年 1 月 1 日修正施行，以強化我國對人口販運被害人之權益保障。此次修正幅度相當廣泛，重點如下：

### (一) 接軌國際規範及趨勢

國際間已逐漸認定利用被害人從事犯罪活動並加以剝削，屬於勞動剝削樣態，考量修正前人口販運定義對勞動剝削的範圍，與「聯合國打擊人口販運議定書」尚有落差，因此增訂意圖剝削或故意使被害人「實行依我國法律有刑罰規定的行為」，納入勞動剝削範圍，同時增訂相關刑事處罰要件，以周延立法並與國際趨勢接軌。

## (二) 深化保護被害人權益

增訂疑似被害人不服司法警察鑑別結果者，得經原鑑別機關（單位）向其上級提出異議，使救濟程序更迅速；為利外籍被害人留臺提高作證或指認加害人的意願，修正放寬核發 1 年期的居留許可；此外，也增訂非機構式之安置服務，讓被害人在外居住時，也能獲得陪同出庭及經濟補貼等服務措施。

## (三) 加重處罰並嚴懲不法

增訂犯罪分子如剝削並利用被害人實行依我國法律有刑罰規定的行為，可處 1 年以上、7 年以下有期徒刑；同時也新增犯罪分子如果意圖剝削，以強暴、脅迫、詐術等不法手段而進行招募運送容留等不法作為，可處 5 年以下有期徒刑，被害人如未滿 18 歲，更可處 7 年以下有期徒刑。此外，對於以強暴、脅迫、詐術等不法手段，使人從事勞動與報酬顯不相當的工作時，增訂最低刑度為 1 年以上，期嚇阻不法，維護勞動者基本人權。

## (四) 強化供應鏈管理

為強化打擊人口販運及銜接國際人權標準，增訂觸犯人口販運罪經有罪判決確定的自然人、法人或非法團體，自判決確定之日起，5 年內不得參加政府採購投標或作為決標對象或分包廠商，以維護政府採購供應鏈的合法正當競爭秩序。



防制人口販運宣導海報



# 國境安全維護

隨著嚴重特殊傳染性肺炎 ( COVID-19 ) 疫情趨緩，我國於 111 年 10 月 13 日起邊境解封，睽違 3 年後各機場、港口再度湧現旅客人潮，全球各地亦出現報復性旅遊潮。為兼顧國境安全及通關效能，本署持續透過專業訓練及資訊科技輔助，以強化國境防線；同時，汰換升級自動查驗通關系統，開放智慧閘道註冊，讓旅客享受更安全、便捷、優質的通關環境。

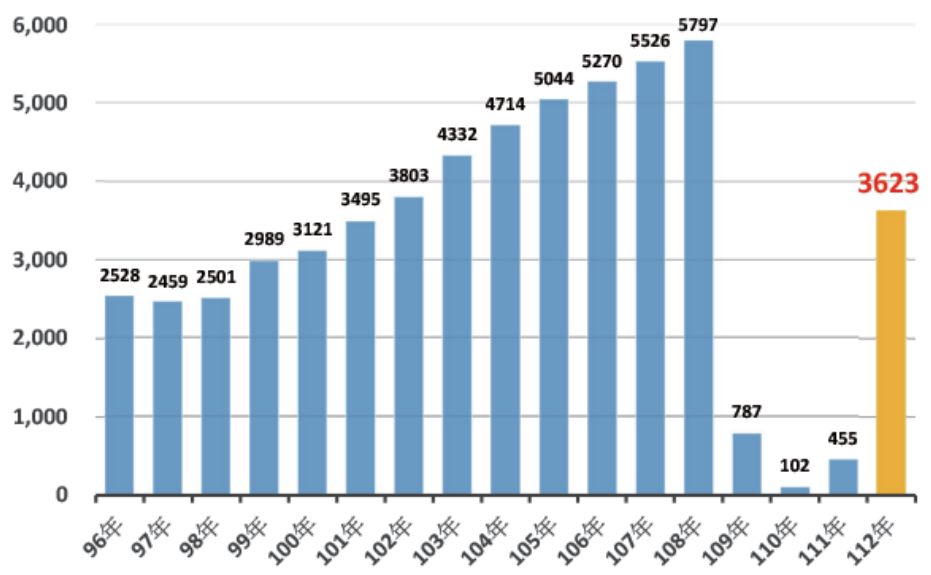


圖 2-1 歷年入出國旅客統計表 ( 單位：萬 / 人次 )

## 一、便民通關服務

### (一) 推廣自動查驗通關

1. 本署於全國各機場、港口設置自動查驗通關系統 (e-Gate) 共計 111 座，截至 112 年底止，申請 e-Gate 註冊者已達 978 萬 9,034 人，累計使用 e-Gate 通關旅客已突破 1 億 2,094 萬 3,610 人次。



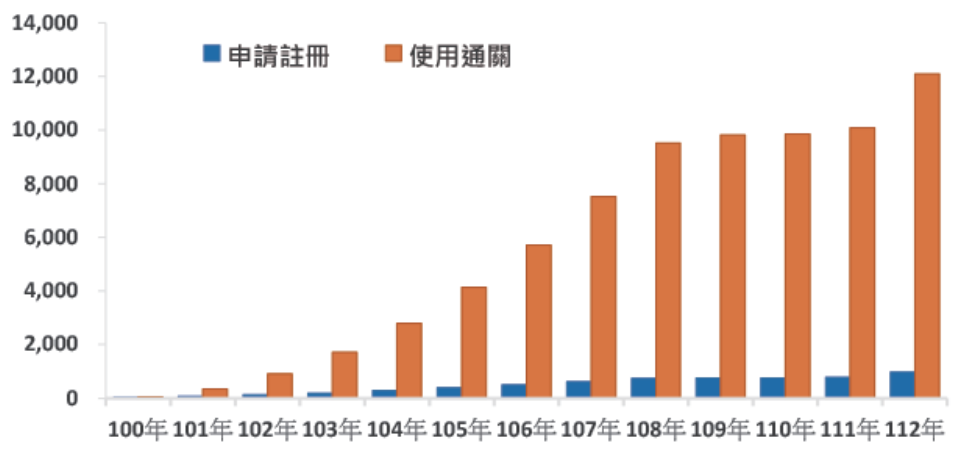


圖 2-2 自動查驗通關系統申請註冊及累計使用人次 (單位：萬 / 人次)

2. 自 111 年 11 月 1 日起提供「註冊 + 通關二合一服務」，凡年滿 12 歲以上國人與持外僑居留證之外來人口，不需事先至人工櫃檯辦理註冊，利用入出國時於 e-Gate 出示晶片護照進行比對，並同意錄存臉部影像或擷取指紋資料後，即可完成註冊並直接通關，且終身 (居留證效期內) 均得使用，大幅簡化註冊程序及節省時間。截至 112 年底止，此類成功註冊者計 151 萬 1,523 人，國人 e-Gate 使用率從疫情前 108 年的 59.3%，112 年底已提升至 75.03%。

## (二) 建置第四代自動查驗通關系統

1. 第四代自動查驗通關系統導入迅捷生物特徵辨識機制，具備更佳引導燈號及圖示介面，可提升辨識率及減少旅客通關所需時間。除提供行進間臉部辨識、國人及持居留證者閘道內註冊等功能外，並開放外籍旅客出境使用，以提升查驗能量，讓旅客體驗更優質的通關服務。
2. 本署於 112 年建置第四代自動查驗通關系統 19 座，包括第一航廈入境 4 座及出境 5 座、第二航廈入境 5 座及出境 5 座；預計 113 年建置 23 座，包括第一航廈入境 5 座及出境 6 座，第二航廈入境 6 座及出境 6 座。



第四代自動查驗通關系統

## (三) 執行郵輪前站查驗

112 年疫情終於告一段落，各國港口陸續開放邊境管制，為沉寂許久的國際郵輪靠岸觀光事業帶來曙光，本署為配合振興觀光政策，也同時提供郵輪前站查驗服務。112 年高雄港計有 68 艘郵輪航次，基隆港有 84 艘郵輪航次，兩港口的旅客通關入出境總人數達 45 萬 4,961 人次。

## (四) 溫馨便民通關服務

依據不同旅客通關需求，本署已設置「行動不便及嬰兒車專用櫃檯」、「亞太經濟合作商務旅行卡」、「外籍商務人士快速查驗通關（常客證）」、「學術與商務旅行卡專用櫃檯」及「就業金卡櫃檯」等便利通關櫃檯外；此外，為便利攜帶 12 歲以下兒童之家庭旅客，在週六、日或連續假期及寒暑假尖峰時段，於自動查驗通關櫃檯旁加開「親子友善櫃檯」，讓與幼童同行之旅客享受便捷貼心的通關服務。



行動不便人士及嬰兒車專用櫃檯

## 二、資訊科技輔助

### (一) 擴充「旅客訂位及行程分析系統」

1. 「旅客訂位及行程分析系統」結合業務單位偵查經驗，透過建立各項風險預警或篩濾規則進行旅客風險分析，藉由系統篩濾高風險旅客名單提供業務單位強化處置。
2. 截至 112 年底止，完成持續飛航我國航空公司之旅客訂位資料介接 42 家，達入出境旅客總量 90%，提前達成 112 年度 85% 之目標。本署將持續辦理其餘飛航我國之航空公司資料介接，以強化旅客資料分析之完整性。

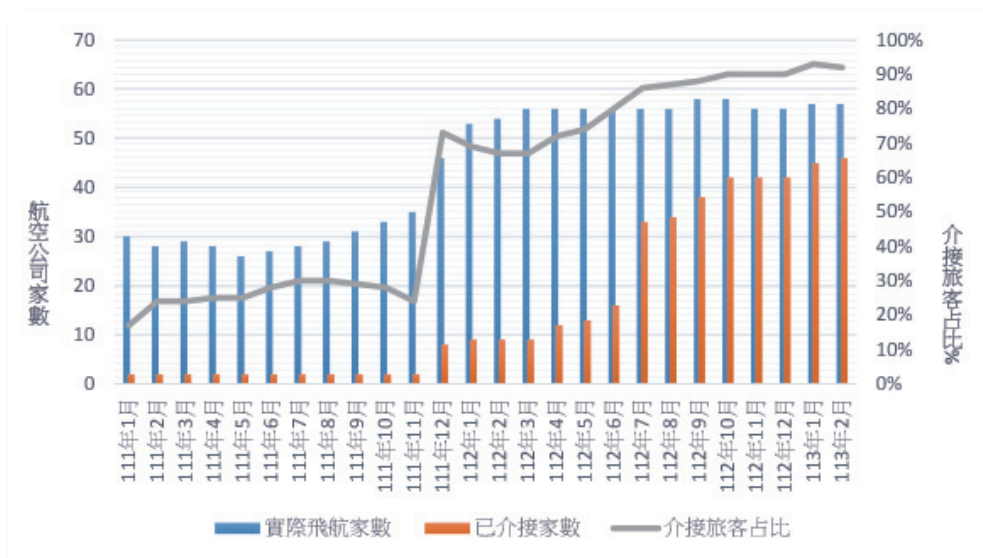


圖 2-3 旅客訂位及行程分析系統介接率

## （二）應用「航前旅客資訊、審查系統」

為強化國境人流安全管理，本署於 102 年建置「出境航前旅客審查系統」（Outbound Advance Passenger Processing, APP-OUT），即時進行資訊交換傳送，防堵管制出境對象取得登機證；及為阻絕禁止入國對象於境外，爰於 106 年建置「入境航前旅客審查系統」（Inbound Advance Passenger Processing, APP-IN）；此外，持續透過「航前旅客資訊系統」（Advance Passenger Information System, APIS），過濾入出境及過境航班旅客，預先執行高風險旅客篩濾作業，以確保國境人流管理及飛航安全。112 年攔獲通緝對象 2,178 人，攔獲禁止入出國對象 256 人，合計 2,434 人。

## （三）運用「自動防闖偵測系統」

於桃園國際機場第一及第二航廈設置「自動防闖偵測系統」，旅客如進入未開放之證照查驗櫃檯與自動通關閘門週邊，即自動偵測，並提出警告，同時顯示即時影像供監控人員採取應變措施，以確保國境安全。

### (四) 更新「偽變造護照辨識比對系統」

透過「偽變造護照辨識比對系統」蒐集各國護照及旅行證件樣本，以利察覺有問題之證照，避免有心人士持偽（變）造護照入出境。截至 112 年底止，已蒐集 208 個國家或地區，總計 1,198 種護照及旅行文件版本。



偽變造護照辨識比對系統進行護照樣本建檔

### (五) 強化「人別確認輔助系統」

為強化入出國身分查核、非法在臺外人追緝及本署各式臉部辨識比對業務量能，112 年 5 月 1 日完成人別確認輔助系統硬體設備擴充，並建立異地備援設備安裝與連接，以提升「人別確認輔助系統」可用性。截至 112 年底止，共比對 1 千 9 百萬餘人次。

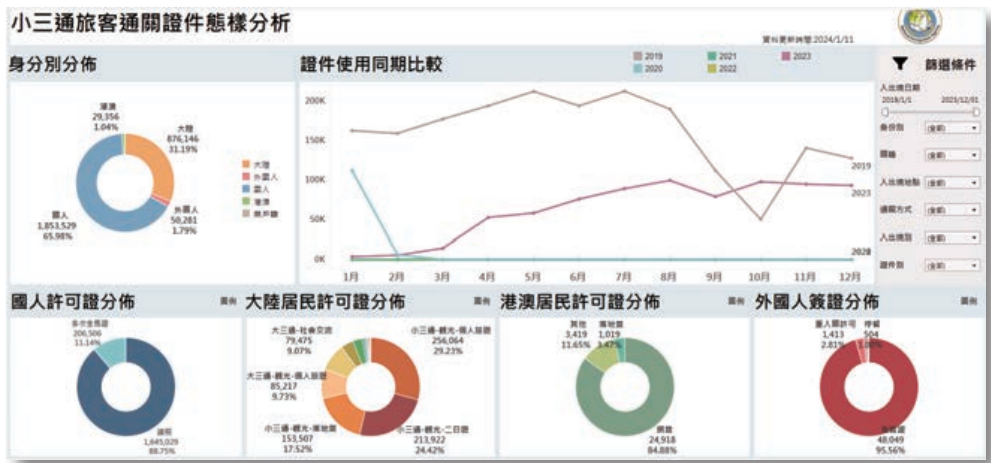
### (六) 打造「緊急人別確認輔助系統」

為維持緊急狀態下，入出國身分查核、非法在臺外人追緝及本署各式臉部辨識比對運作正常，並兼顧正確性、高效率及高可用性之需要，本署於桃園、松山、高雄、臺中機場及金門水頭港開發建置「緊急人別確認輔助系統」相關軟硬體，並於 112 年 10 月 19 日啟用，以持續深化影像辨識系統應用於國境安全管控業務，完善查驗通關人別辨識作業，強化臉部辨識業務韌性。

### (七) 擴展大數據分析平臺

本署大數據分析平臺於 112 年運用入出境紀錄、大陸港澳 / 外人停（居）留紀錄、航前旅客、護照遺失 / 發證紀錄及小三通紀錄等資料建置 6 項動態視覺化儀表板，透過多維度分析、條件篩選及動態圖形介面方式尋找特徵點；另同時新增 2 項社會網路分析及 2 項人工智慧預測，使用關聯展開方式追蹤旅客、外來人口之關聯人士，並預測入境人士違法違規風險，以協助提升通關效率，並輔助法規研議等方面之決策。





小三通旅客通關證件態樣分析

三、精進查驗職能

(一) 舉辦國境管理國際研討會

112 年 10 月 25 日舉辦「2023 年國境管理國際研討會」，邀集美國國土安全調查署、加拿大駐香港總領事館及荷蘭在臺辦事處等移民執法官員擔任講者，會中以「國境執法之國際合作」及「國境管理之科技運用」等 2 大主題，交流分享各國國境管理制度、打擊非法偷渡經驗及入出境通關最新科技，尤其是非常適合後疫情時期的非接觸式「Single Token」通關模式，本次會議共有近 150 位國內外政府機關、航空公司代表及專家學者參加。



2023 年國境管理國際研討會

## (二) 辦理防制簽證詐欺工作會報

1. 112 年 5 月 11 日辦理本年度第 1 次防制簽證詐欺工作會報 ( Anti-Fraud Meeting )，邀集美國、加拿大、英國、法國、德國、義大利、澳洲及我國共 8 國簽證及移民執法官員計 23 人參與，就近期偽變造護照及人蛇偷渡流行趨勢進行深入交流。
2. 112 年 10 月 26 日辦理本年度第 2 次防制簽證詐欺工作會報，本次會議結合「2023 年國境管理國際研討會」，邀集美國、加拿大、英國、法國、德國、義大利、澳洲、日本、新加坡及我國共 10 國之簽證及移民執法官員計 24 人參與，除分享交流偽變造護照及人蛇偷渡之流行趨勢，亦就郵輪前站查驗及自動查驗通關系統等相關議題進行討論。



112 年防制簽證詐欺工作會報

## (三) 推行證照辨識達人比賽

112 年 12 月 23 日舉行證照辨識達人比賽，此為自 98 年起創辦以來的第 13 屆，且是受疫情影響中斷 2 年後再度舉辦，本次比賽共有 24 位移民官報名角逐「達人」的殊榮，藉由競賽方式，激勵移民官持續提升證照辨識專業職能，藉以達到全面強化國境防禦能力，有效確保我國國境安全。



證照辨識達人比賽各隊參賽代表合影

## 四、嚴守國境大門

### (一) 查察違反護照條例案件 (以國境事務大隊為例)

1. 偵辦國人蔡○傑等 2 人涉嫌買賣護照違反護照條例案，於 112 年 3 月 15 日函送屏東地檢署偵辦。



2. 偵辦國人黃○博等 4 人涉嫌買賣護照違反護照條例案，於 112 年 4 月 20 日函送嘉義地檢署偵辦。
3. 偵辦國人張○鐘等 66 人涉嫌違反入出國及移民法第 73 條案，於 112 年 9 月 5 日函送桃園地檢署偵辦。
4. 偵辦國人劉○楠等 3 人涉嫌買賣護照違反護照條例案，於 112 年 10 月 17 日函送臺北地檢署偵辦。
5. 偵辦國人江○興等 2 人涉嫌買賣護照違反護照條例案，於 112 年 11 月 15 日函送新北地檢署偵辦。

## (二) 阻絕非洲豬瘟於境外

我國針對防範非洲豬瘟入侵所實施的強化邊境管制政策已邁入第 6 年，目前我國也是東亞唯二之非洲豬瘟非疫國，此證明嚴格且落實的邊境防疫檢疫工作，確實能有效地阻絕疫情入侵。本署針對違規攜帶豬肉製品入境且無力繳納罰鍰之外來旅客執行遣返作業，112 年共執行 104 件，歷年累計已遣返 400 名旅客。



入境查驗區宣導防範非洲豬瘟

## (三) 預防、查緝及偵辦海外人口販運案

為防範國人遭人蛇集團誘騙至柬埔寨工作，針對搭機前往柬埔寨、泰國、杜拜及高加索等高風險國家(區域)之國人，詢問出國目的，並於查驗櫃檯設置 LED 看板跑馬燈，製作相關宣導海報，提醒國人提高警覺，對疑似遭詐騙出國者，勸阻其出國。截至 112 年底止，針對出境之旅客進行宣導計 2,121 人次；針對駐泰國、越南胡志明市、緬甸等我駐外辦事處轉報之疑似被害人，於入境查驗時進行關懷，並移由警政署航空警察局接案處理，共協處 517 人次。此外，本署並交叉比對特定航班資料庫及駐外館處詐騙協處名單，提供警政署等相關友軍單位使用。

## 外來人口管理

為強化外來人口安全管理機制，並確保其合法權益，本署採取標本兼治作為，從源頭遏止外來人口在臺違法情事，結合國內相關單位查緝量能，加強查處逾期停（居）留、非法工作、虛偽結婚及人口販運等非法行為，以杜絕外來人口、不肖業者或人蛇集團從事非法行為；此外，如發現生活狀況急需幫助個案，亦可立即轉介相關單位協助。

### 一、強化外來人口管理

#### （一）落實查察、面（訪）談機制

1. 為防杜大陸地區人民虛偽結婚來臺，本署受理大陸配偶團聚申請案時，先就國人實施境內訪查（談），於申請人抵達機場或港口時，再於國境線上對國人及大陸配偶實施面（訪）談，須通過面談後始許可入境，如受面談人說詞有瑕疵而有再查證之必要者，入境後由所轄專勤隊實施二度面談；112 年大陸配偶申請來臺團聚面（訪）談案件 7,538 件，不予通過訪談 488 件；國境線上面談案件 5,803 件，不予通過 131 件；二度面談案件 169 件，不予通過 4 件。



大陸配偶團聚申請案面（訪）談

2. 除大陸地區人民訪查與面（訪）談機制外，本署各專勤隊亦執行外交部、戶政司函交之外籍配偶申辦簽證及歸化國籍訪查勤務，作為相關單位審查之重要參考，以強化外來人口管理作為。

#### （二）提升查處非法外來人口效能

1. 為強化外來人口安全管理，本署與警政署自 96 年起實施聯合查察工作，101 年起更協同國防部憲兵指揮部、法務部調查局及海洋委員會海巡署等國安機關，實施加強查處失聯移工在臺非法活動專案。經統計，112 年查處逾期停（居）留外來人口計 4 萬 2,851 人；其中，失聯移工 2 萬 7,048 人，成效為歷年最佳。



協同國安機關實施聯合查察



本署專勤隊查處非法外來人口

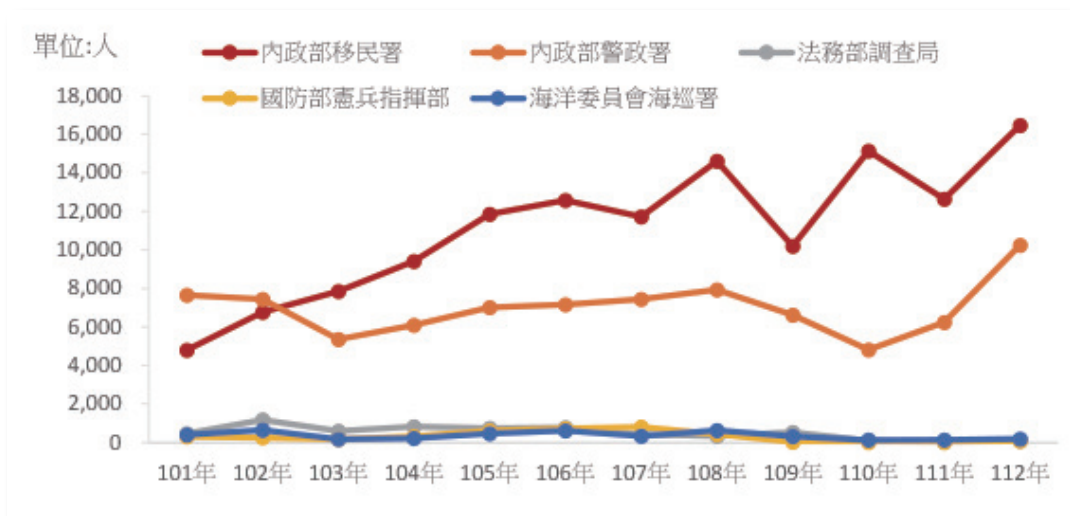


圖 3-1 國安機關查處失聯移工人數統計

2. 為保障同仁執勤安全及強化查處非法外來人口效能，本署自 101 年起辦理技術教官訓練及術科訓練，112 年調訓各事務大隊員教學及服務熱忱之教官 41 名於警政署保安警察第一總隊辦理技術教官訓練；另聘任各領域之專業講師授課，除安排射擊、綜合逮捕術及體能訓練等術科課程外，並編排應勤裝備操作、查處現場衝突應處、車輛駕駛及攔檢、風險辨識及預防、基礎救護等實務課程，以提升同仁實務查處效能及強化執勤安全，減少執勤風險及傷亡發生。





技術教官訓 - 射擊訓練



技術教官訓 - 戰術體能訓練

### (三) 推動「擴大逾期停(居)留外來人口自行到案專案」

1. 為協助疫情期間因無航班返國而滯留之逾期停(居)留外來人口儘速平安返國。自112年2月1日至6月30日止，推動「擴大逾期停(居)留外來人口自行到案專案」，專案期間「自行到案」者，「從寬」論處，採取「免收容」、「繳最低逾期罰鍰2千元」及「不管制禁止入國期間」等措施，以鼓勵逾期停(居)留外來人口自行到案；同時輔以例行性聯合查察專案，期以寬嚴並濟之執法措施，降低在臺逾期停(居)留外來人口人數，達到短期內展現政府執法效能，並兼顧勞動市場平衡之效益。



擴大逾期停(居)留外來人口自行到案  
專案宣傳海報

2. 經統計，本專案查處逾期停（居）外來人口目標值為1萬8,360人（「自行到案」1萬350人、「查獲到案」8,010人）；實際查處人數達2萬1,932人（「自行到案」1萬2,478人、「查獲到案」9,454人），整體查處人數超越推估目標，達成率為119%，尤以「失聯移工」查獲人數顯著增長，本專案整體成效已較往年提升。

表 3-1 112 年及 108 年「擴大自行到案專案」查處成效比較表

項目 年度	失聯移工			非失聯移工			合計		
	查獲 到案	自行 到案	小計	查獲 到案	自行 到案	小計	查獲 到案	自行 到案	小計
112年 2至6月	7,268	6,736	14,004	2,186	5,742	7,928	9,454	12,478	21,932
108年 2至6月	4,394	7,925	12,319	2,418	6,386	8,804	6,812	14,311	21,123
較 108 年 同 期增減	+65%	-15%	+14%	-10%	-10%	-10%	+39%	-13%	+4%

## 二、精進人口販運防制

### （一）防制成效

我國的人口販運防制對策，採取追訴（Prosecution）、保護（Protection）、預防（Prevention）及夥伴（Partnership）等四個面向，與國際間多數國家的防制人口販運策略相同。內政部於112年訂定「2023-2024反剝削行動計畫」，本計畫包含19項待解決議題及對應之81項具體措施，藉以強化中央各機關推動防制人口販運作為及量能，並使地方政府配合或參考中央規劃策略據以執行。112年防制成效摘要分述如下：

## 1. 追訴 ( Prosecution )

由各檢察及司法警察機關指定專責單位負責統籌規劃查緝人口販運犯罪業務，並執行查緝起訴工作；各司法警察機關 112 年共移送人口販運案 148 件，其中勞動剝削 63 件、性剝削 80 件，器官摘取 5 件，被害人共 308 人；各地方檢察署起訴人口販運案件計 231 件，被告共 404 人。

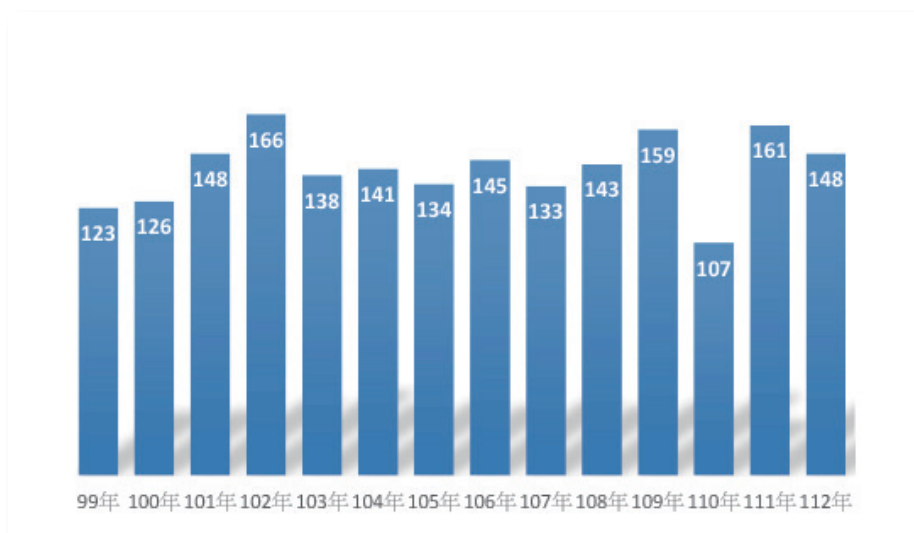


圖 3-2 司法警察移送人口販運案件數

## 2. 保護 ( Protection )

### (1) 提供被害人安置

- A. 外籍人口販運被害人：本署與勞動部勞動力發展署結合民間團體設置約 25 處庇護所，提供外籍人口販運被害人安置期間之生活照顧、心理輔導、通譯服務、法律協助、陪同偵訊及必要之醫療協助等相關保護服務，112 年新安置外籍被害人 109 人。
- B. 本國籍人口販運被害人：由當地社政單位或非政府組織安置本國籍人口販運被害人，112 年查獲移送人口販運案件中，被害人為 18 歲以上本國籍者 5 人，3 人交由當地社政單位安置，2 人無意願接受安置已自行返家或為其他處置；被害人未滿 18 歲遭性剝削之本國籍者 94 人，其中 32 人交由當地社政單位安置，57 人由家長領回，4 人轉成年自行返家，1 人送少年觀護所。



- (2) 核發人口販運被害人臨時停留許可，協助被害人重建生活，112 年核發臨時停留許可證 38 件；延長臨時停留許可證效期 29 件。
- (3) 為落實偵審保護制度，司法警察機關於調查人口販運案件時，須提供通譯服務，並適時安排陪同偵訊，112 年提供通譯服務 99 人次，陪同偵訊 162 人次。

### 3. 預防 ( Prevention )

#### (1) 辦理防制人口販運教育訓練及宣導活動

112 年 11 月 1 日及 11 月 10 日辦理 2 場「112 年度人口販運防制暨數位網路性別暴力」通識基礎培訓，共計 169 人參訓；同年 11 月 24 日辦理「圓桌論壇 - 第 2 屆防制人口販運種子教官培訓」，共計 34 人參訓，以強化人口販運防制及數位 / 網路性別暴力防治作為。



「112 年度人口販運防制暨數位網路性別暴力」通識基礎培訓

#### (2) 透過多元管道辦理防制人口販運宣導活動

為深化國人瞭解人口販運議題，強化外來人口認知自身權益，以及配合「人口販運防制法」大幅度修正，本署於官網建置「人口販運防制法修法專區」，並製作「惡狼有惡報」宣導短片、5 款中、英文版防制人口販運宣導海報及 4 款宣導圖卡，並於辦理新住民家庭教育宣導課程、行動服務列車及移民節等活動，向新住民等宣導防制人口販運議題。

## 4. 夥伴 ( Partnership )

112 年 9 月 6 日至 7 日舉辦「2023 年防制人口販運國際工作坊」實體兼視訊之研討活動，邀請美國、韓國、英國、比利時、印尼、日本、越南等國官方、學者專家及民間組織代表，針對疫情後人口販運新興樣態及趨勢、人口販運與詐騙現況及挑戰、脆弱群體之防制人口販運策略及外籍學生於人口販運中的風險與預防等 4 項議題進行交流會談，有助於各國打擊不法。



2023 年防制人口販運國際工作坊

## (二) 國際評比

美國國務院於 112 年 6 月 16 日公布「2023 年人口販運問題報告」(Trafficking in Persons Report, TIP Report)，我國在全球 180 多個受評國家 ( 地區 ) 中，防制績效蟬聯 14 年評列為第 1 級國家，顯示我國在推動防制人口販運之整體作為雖受疫情影響，但政府仍與民間攜手，克服各項困難並解決人口販運問題，獲得國際社會肯定。

## (三) 修正相關配套措施及未來精進事項

### 1. 配套措施

「人口販運防制法」於 98 年 6 月 1 日施行以來，本次係 14 年來最大幅度修正，該法於 113 年 1 月 1 日修正施行，本署因應修法之配套措施，陸續增訂相關行政規則及流程，如「人口販運被害人鑑別原

則」、「司法警察機關(單位)受理疑似人口販運案件鑑別及不服鑑別之異議流程」(含鑑別異議書、鑑別異議結果通知書)、「疑似人口販運被害人權益告知書」、「人口販運被害人補助金申請書」及「公私協力人口販運被害人安全返回原籍國(地)作業流程」等；以及修正移民管理系統有關人口販運被害人之登錄資訊、居留證件版面，以及線上檢舉平台等事宜。

## 2. 未來精進事項

由於本次「人口販運防制法」修正幅度甚鉅，連帶相關之配套措施亦須配合擬定或修正，因此，本署在 113 年完成相關配套措施後，將持續不定期滾動檢討相關法規或制度，以提供被害人最佳利益及保障。

## 三、增進資訊系統功能

### (一) 試辦「外國專業人才及其親屬線上申辦系統」

「外國專業人才及其親屬線上申辦系統」自 111 年 7 月 1 日起試辦上線，針對已取得勞動部聘僱許可之外國專業人才及其親屬，提供線上申辦居留證服務。此外，配合入出國及移民法修法，於 112 年底修改外國專業人才持居留簽證入國申請居留證之入國日數，由原本 15 日放寬為入國後之翌日起算 30 日內；另申請延期居留者，由原居留期限屆滿前 30 日內申請，放寬為屆滿前三個月內申請。截至 112 年底止，已受理申請案計 8,023 件。



「外國專業人才及其親屬線上申辦系統」入口網

## (二) 擴展「外國與外僑、大陸與港澳及無戶籍國民學生線上申辦系統」

「外國與外僑、大陸與港澳及無戶籍國民學生線上申辦系統」自 106 年 7 月上線以來，歷經多次系統優化及調整。為配合入出國及移民法修法，於 112 年底修改放寬多項措施，如開放外國學生可申請 2 年或 3 年居留效期之居留證、外國學生持停留簽證入國可申請居留、取得學生居留簽證入國後逾 30 日申請居留證或逾期居留未滿 30 日申請居留證者，繳清罰鍰後可線上申請居留等。截至 112 年底止，已受理申請案計 30 萬 7,796 件。



「外國與外僑、大陸與港澳及無戶籍國民學生線上申辦系統」

## 四、加強科技偵查能量

### (一) 運用人別辨識完成跨機關、多情境之勤務目標行動化

因應多樣勤務之臉部辨識需求，112 年 12 月 29 日開發完成本署「人別確認輔助系統」跨機關運用程式介面，提供跨機關行動辨識及支援多情境之勤務目標，以提升使用臉部辨識業務之便利性。

### (二) 精進科技設備提升偵查量能

1. 運用「車載式行動偵蒐及定位系統」進行定位比對，篩濾目標對象藏匿處所，快速且正確找出不法分子之所在，以輔助移民犯罪偵查。112



年「車載式行動偵蒐及定位系統」於全國共計出勤 32 次，並完成 150 次定位任務。

2. 針對偏遠山區、幅員遼闊或人員難以抵達等特殊區域，藉無人機高空飛行優勢克服地形障礙輔助偵查，以有效即時掌握查處對象動態行蹤。本署持續規劃採購遙控無人機配置予北中南三區事務大隊，並辦理無人機操作證照考照訓練。112 年共計 25 人考取操作證照並經考核登錄為本署操作人員。



本署科技偵查中心辦理無人機操作訓練

3. 因應智慧型行動裝置產生的資訊量日漸提升，利用「手機取證軟體」及「手機關聯性數據分析軟體」進行數位取證作業至關重要。112 年規劃辦理數位取證專業訓練培養取證人才，以人工智慧快速分類、解析數據，協助調查人員找尋關鍵線索與目標情資，大幅節省工作量與時間成本，同時提升偵辦移民犯罪之效率。

# 新住民照顧輔導

截至 112 年底止，我國新住民人數共計 59 萬 2,561 人，新住民子女也已逾 47 萬人之多，為協助渠等儘速適應我國生活，透過跨部會合作，推動「新住民照顧服務措施」，進行生活適應輔導、醫療生育保健、保障就業權益、提升教育文化、協助子女教養、人身安全保護、健全法令制度及落實觀念宣導等 8 大重點工作，以增進新住民在臺之生活適應，並厚植我國人力資本。

## 一、建立跨機關平台服務

### (一) 行政院新住民事務協調會報

為保障新住民相關權益，行政院於 104 年 6 月 16 日成立新住民事務協調會報，將新住民相關事務提升至行政院層級，以跨部會模式加強為新住民服務，由行政院政務委員兼任召集人，內政部副首長兼任副召集人，本署署長兼任執行秘書，委員共 31 人，其中，政務委員 1 人、相關部會副首長 14 人、直轄市及縣（市）副首長 6 人、學者專家或社會團體代表 10 人，112 年召開會議 2 次。

### (二) 新住民關懷網絡會議

於全國 22 個直轄市、縣（市）建置新住民關懷網絡，且邀集中央部會及轄內民政、社政、教育、勞政、衛政、民間團體、新住民家庭服務中心及新住民社區服務據點等相關單位，召開網絡會議，俾串聯中央與地方移民輔導網絡，探討新住民關注議題，並透過專題報告與個案討論等方式，發揮資源運用功能，112 年召開網絡會議 22 場次。



本署服務站辦理新住民關懷網絡會議



## 二、營造新家鄉安居環境

### (一) 新住民發展基金

為協助新住民適應臺灣社會，持續落實照顧新住民措施，俾加強培力新住民及其子女發展成為國家新力量，以及增進社會多元文化交流；於 94 年設置「外籍配偶照顧輔導基金」，嗣於 105 年更名為「新住民發展基金」，基金預算規模為 10 億元，原則上每年編列 3 億元。112 年補助 205 件，補助金額共 3 億 4,483 萬 2,473 元。

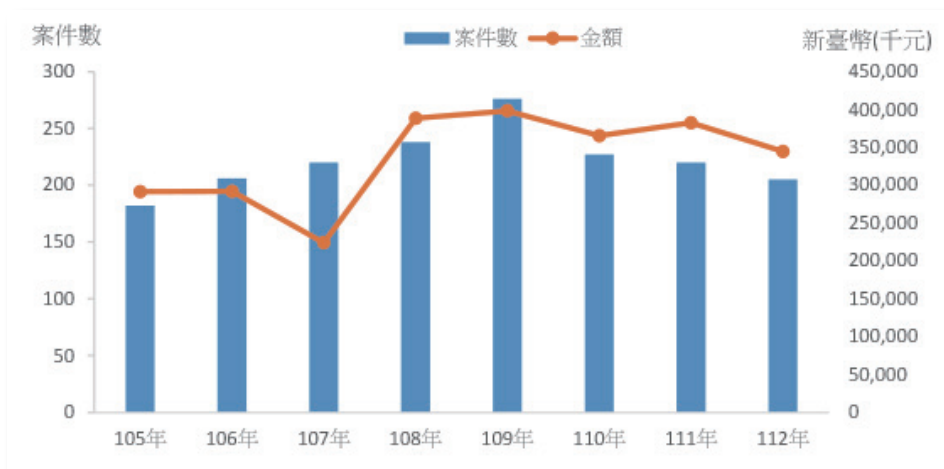


圖 4-1 新住民發展基金補助案件數及金額

### (二) 新住民生活適應輔導

為提升新住民在臺生活適應能力，促使其及早適應我國生活環境，俾共創多元文化社會，112 年補助全國 22 個直轄市、縣（市）政府辦理「新住民生活適應輔導」共新臺幣（以下同）139 萬 6,000 元，包括生活適應輔導班 107 班、種籽研習營 10 班、推廣多元文化活動 5 場次及生活適應宣導 38 場次，參與或受益者共 8,905 人。



嘉義市政府新住民生活適應輔導班

## (三) 婚姻移民初入境關懷訪談服務及家庭教育宣導

為強化移民輔導，於新住民入國（境）後至本署申請居留證時，進行關懷訪談，並宣導在臺居留法令及相關生活資訊。112 年提供初入境訪談服務 1 萬 3,076 人次；另為倡導跨國婚姻家庭尊重多元文化及性別平等觀念，以增進家庭互動關係，112 年辦理家庭教育宣導活動 317 場次，7,119 人次參與。



婚姻移民初入境家庭教育宣導

## (四) 設籍前新住民遭逢特殊境遇相關福利及扶助計畫

為協助遇有經濟困難之設籍前新住民渡過困境，新住民發展基金訂有特殊境遇福利扶助計畫，除函請地方政府及相關民間團體積極協助申辦外，並製作 7 國語言電子圖卡置於新住民培力發展資訊網，提供中文、英文、越南文、印尼文、泰國文、柬埔寨文、緬甸文等 7 種語版，廣為宣導，以保障新住民家庭經濟安全。112 年度核定補助 421 萬 8,817 元。

## 三、培力新住民及其子女

### (一) 新住民及其子女築夢計畫

為協助新住民及其子女在臺展能圓夢，推動「新住民及其子女築夢計畫」，築夢組別包含創業與行銷組、教育學習與藝文組、多元媒體與數位科技組、社會公益服務組及環境保護與永續發展組等 5 大類組別。112 年協助 30 組共 88 人完成夢想，藉由築夢過程之成長與感動，展現對於生命之熱情與活力，以及對家庭之用心付出與貢獻，以提升多元文化的理解及尊重促進多元文化交流。



新住民及子女築夢計畫成果發表

## (二) 新住民及其子女培力與獎助(勵)學金

提供全國清寒及優秀之新住民及其新住民子女適當關懷扶助及獎勵，激勵其努力向學，藉由協助減輕家庭負擔，俾培育人才。112 年核發 7,326 人，獎助(勵)學金共 3,664 萬 1,000 元。



總統教育獎獲獎新住民子女

## (三) 新住民子女多元文化在地創生培育營

112 年 7 月 24 日至 7 月 28 日於基隆國立海洋科技博物館辦理，藉由帶領新住民子女與國人子女探索臺灣在地特色，結合其父母親原生國籍之多元文化 DNA，拓展國際宏觀視野，活動中邀請專家學者，分享臺灣地方創生的成功案例，帶領學員在團隊合作中，學習創新簡報製作與表達技巧，實際探訪基隆委託行街區，體驗海廢手作 DIY，並深入瞭解和平島各項在地創生精華豐富內容，及如何打造在地創生提案等，參與人數計 42 人。



新住民子女多元文化在地創生培育營學員參訪



## (四) 多元文化樂活創新行動方案競賽

為發揮新住民及其子女多元文化背景優勢，積極推廣「多元文化」與「消除一切形式種族歧視國際公約」概念。藉由辦理「『多元文化樂活創新』行動方案競賽」，提升渠等參與公共事務知能，啟發獨特創意方案，並透過場域實踐，促進社會欣賞差異，尊重多元。本次參賽隊伍 37 隊，共計甄選 10 隊獲獎隊伍，進行為期 2 個月的方案實踐，並依據實踐成果甄選 3 隊特優及 2 隊佳作。



多元文化樂活創新行動方案競賽成果發表

## (五) 新住民數位應用資訊計畫

為強化新住民資訊能力，於全臺各地開辦免費實體資訊課程，並提供多國語言版本之線上學習數位課程。112 年共開辦 162 堂實體資訊課程，新增 10 門線上課程，實體及數位課程合計 7,136 人次結訓，培訓基本數位應用能力 5,759 人次、推廣運用數位預防保健 1,377 人次，參訓學習滿意度均達 95% 以上。並鼓勵新住民運用自身資訊能力及語言優勢，培訓新住民講師 6 名及助教 27 名。



新住民免費電腦課程上課情形及宣導海報

## (六) 保障新住民寬頻上網廣續計畫

為弭平新住民數位落差情形，創造數位學習成長，持續推動「保障新住民寬頻上網廣續計畫」。提供新住民「行動設備與網路共享服務」及「推廣新住民交流平臺」，透過行動設備共享與免費上網服務的數位機會以保障新住民擁有基本數位與寬頻使用環境，將服務深入偏鄉並以弱勢家庭為優先借用對象；結合數位學習資源，提供網路交流平臺，幫助新住民開啟數位新生活，加速融入臺灣社會，以構築臺灣多元友善與數位包容環境。統計至 112 年底止，新住民申請借用行動設備 618 人次，借用者中弱勢家庭占 25.41%，整體借用滿意度達 93%；設置客服中心，提供 1 名中英雙語諮詢輔導人員在線服務，計服務 676 人次；於新住民數位資訊 e 網之新住民交流平臺專區發布 60 篇宣傳臺灣文化與新住民多元文化融合之相關文案（以 6 種語言版本呈現）；規劃 6 場網路活動，累計 6,462 人次參與；另舉辦 10 場實體宣導攤位活動，提供設備體驗與借用申請服務。



新住民免費申請借用行動設備及宣導海報

# 友善移民環境暨人權保障

面對國際人才競逐挑戰，多管齊下打造更友善便捷的移民環境，讓更多喜愛臺灣的外國朋友感受臺灣的美好，以吸引國際優秀人才來臺，俾為我國留才攬才；此外，持續完善面（訪）談機制，並辦理外籍漁工關懷及送暖活動，以彰顯我國重視移民人權之決心。

## 一、打造便捷服務措施

### （一）1990 外來人士在臺生活諮詢服務熱線

為滿足外來人口在臺生活及適應方面之諮詢需求，自 103 年起設置免付費「外來人士在臺生活諮詢服務熱線」，111 年改碼為「1990」，以國語、英語、日語、越南語、印尼語、泰國語及柬埔寨語等 7 種語言，提供簽證、居留、入出境、工作、稅務、健保、交通、醫療衛生、人身安全、子女教養、交通資訊、社會福利、法律資訊、家庭關係及其他生活訊息之電話諮詢服務。112 年提供諮詢服務 4 萬 4,968 通，包含分流 1922 協助疫情有關入出境問題諮詢服務 1 萬 5,777 通。

### （二）新住民培力發展資訊網

為整合中央及地方政府相關新住民資訊，本署建置 7 國語言版（中、英、越、印、泰、柬及緬語）之新住民培力發展資訊網（網址：<https://ifi.immigration.gov.tw>），包含 8 大主題，分別為最新消息、生活輔導、培力就業、教育文化、醫療福利、資訊服務、基金與會報及影音專區，提供中央各部會，及各直轄市、縣（市）政府之新住民福利及權益資訊。另成立 Line 官方帳號（@ifitw），提供新住民及民眾全方位資訊服務，網站每年瀏覽量達 65 萬人次。



新住民培力發展資訊網及 LINE@ 官方帳號 QR code



### (三) 辦理家事類移工入國一站式居留申請案

配合勞動部政策，自 112 年 1 月 1 日起，針對家庭看護工及家庭幫傭等家事類移工辦理 3 天 2 夜 ( 共計 8 小時 ) 之入境一站式講習服務，由雇主及仲介協助新入境移工，於入境前 5 日先至本署「外籍移工線上申辦系統」申辦居留證，再由移工於入國講習結束當日領取。截至 112 年底止，移工於入國參加講習結束當日核發居留證共計 4 萬 7,113 張。



移工一站式服務宣導海報

### (四) 便民行動服務列車

赴偏遠地區宣導政府有關新住民服務措施，並提供辦理居留延期、法令諮詢、變更居留地址等服務，且適時轉介需協助之個案至當地社會福利機構，使服務據點靈活化、服務彈性化，以縮短城鄉差距及平衡區域發展。112 年行動服務列車出勤 458 車次，服務總量 ( 含領證、收件、查詢、諮詢 ) 共 1 萬 2,929 件；此外，針對偏遠地區進行個案關懷，共計訪視 645 個新住民家庭。



本署服務站辦理行動服務列車

## 二、吸引國際人才來臺

### (一) 優化「外國專業人才申辦窗口平臺」

1. 為完善外國專業人才留臺環境，吸引海外人才深耕臺灣，延攬外國(特定)專業人才，本署建置「外國專業人才申辦窗口平臺」，簡化外籍專業人才來臺申辦流程，建立單一申辦窗口平臺，整合跨機關聯合審查等創新服務。本平臺提供就業金卡、就業 PASS 卡、創業家簽證、依親親屬及其他事由延期等一站式線上申辦服務；另為擴大執行效益，112 年至 114 年辦理「外國專業人才及創業家一站式整合擴充計畫」，持續優化平臺功能。



外國專業人才申辦窗口平臺入口網

2. 就業金卡申辦系統於 107 年 2 月 8 日正式啟用，推出「簽證、工作證、外僑居留證及重入國許可證」四證合一之就業金卡，以主動及便民方式，提升政府服務，除受申請人肯定，亦獲其他機關參考之典範，更於 110 年獲得內政部數位創新加值服務品質績優獎。累計至 112 年底，總申請數 1 萬 2,664 件，總核准數 8,962 張。
3. 創業家簽證及外僑居留證申辦系統於 112 年 7 月 1 日上線啟用，提供新創投資來臺設立之申請人一站式窗口服務平臺，免除申請者往返多個機關、降低民眾臨櫃申請之不便，提升服務品質，縮短申辦時間。累計至 112 年底，總申請數 82 件，總核准數 31 張。

### (二) 修正「外國人停留居留及永久居留辦法」

1. 放寬外國人申請延期居留期限，於居留期限屆滿前 3 個月內申請，使外國人有更充裕期間申請延期居留。
2. 放寬外國學生畢業後，得申請延期居留 1 年，有必要者，得再申請延期居留 1 次，總延期居留期間最長為 2 年，使外國學生外僑居留證有效期間更具彈性，且增加留臺覓職工作誘因。
3. 放寬外國人從事就業服務法第 46 條第 1 項第 8 款至第 10 款工作者，於申請核發外僑居留證之同時，得申請核發多次重入國許可，保障外籍移工申請多次重入國權利。

### （三）修正「就業金卡與就業 PASS 卡及創業家簽證規費收費標準」

配合「外國專業人才申辦窗口平臺」之創業家簽證及外僑居留證或臺灣地區居留入出境證功能於 112 年 7 月 1 日正式上線，以及經濟部將外國人申請創業家簽證之首次申請居留期間由 1 年延長為 2 年，且創業家簽證規費實際包含外僑居留證或臺灣地區居留入出境證申辦費用，爰就創業家簽證及外僑居留證或臺灣地區居留入出境證之名稱及外國人申請創業家簽證規費之收費基準部分，修正第 3 條及第 5 條規定。

## 三、宣導多元文化理念

### （一）製播新住民專題電視節目

跨年度製播「我們一家人 臺灣新住力」電視節目，記錄新住民在臺生活奮鬥故事，以細膩鏡頭述說人物故事觀點，提供國人與新住民情感交流管道，深入了解生活周邊多元文化，增進族群和諧。自 112 年 5 月 15 日至 113 年 5 月 14 日每週一至週五播出專題新聞（共 261 集）、週六及週日播出報導性節目（共 52 集）及精華版報導性節目（共 52 集），多頻道與多時段播出，總計播出次數達 3,796 次，累計開播至 112 年 12 月 31 日止，收視率達 1 億 8,685 萬人次；此外，除國語版本，另推出 6 國語言（英語、日語、印尼語、泰語、越南語及柬埔寨語）翻譯字幕上傳影音平台，以吸引多國新住民觀看及轉傳分享，並舉辦多場新住民培力活動與新住民文化特色活動；亦推出「我們一家人」

podcast 節目於 Spotify 等知名 podcast 平台，分享更多新住民的故事；同時，架設節目官網、節目臉書、YouTube、IG、Line 等官方帳號，推播節目影音連結及其他新住民相關重要訊息，觸及目標族群，並以文字快訊方式，於電視新聞台宣傳節目訊息，以提升節目曝光度。



我們一家人電視節目

## (二) 提供整合性網站入口平臺

為提供更符合新住民需求之新聞網站，「新住民全球新聞網」(網址：[news.immigration.gov.tw](http://news.immigration.gov.tw)) 自 103 年起上線運作，製作中文、英文、越南文、泰文、印尼文等版本之新聞網頁，提供新住民新聞及生活資訊之整合性入口平臺。此外，為提供更符合使用者需求之網站介面，網站首頁與內頁版型採用響應式網頁設計 (RWD)，俾優化新聞專區之分類，讓使用者容易找到所需新聞與服務，以提高使用者瀏覽體驗；截至 112 年底止，產出新住民新聞逾 1 萬則，網站瀏覽量 871 萬 6,589 次，網站臉書粉絲團「Taiwan 我來了」粉絲加入人數計 8 萬 6,776 人。



新住民全球新聞網



### (三) 舉辦移民節多元文化活動

為響應 12 月 18 日國際移民日，向新住民表達在地社會之尊重與感激，內政部於 100 年宣布每年 12 月 18 日為我國「移民節」。本署為慶祝 112 年移民節，提前於 12 月 10 日在「國立自然科學博物館」舉辦「移民心力量，閃耀中臺灣」慶祝活動，立法院立法委員羅美玲、莊競程、內政部林部長右昌、本署鐘署長景琨、臺中市民政局吳局長世瑋、國立自然科學博物館羅副館長偉哲及法國、馬來西亞、越南、沙烏地阿拉伯等駐臺使節也到場與新住民和移工朋友們共襄盛舉。活動中特別表揚在臺灣長期投注心力之傑出新住民、外籍人士及移工朋友，感謝新住民對臺灣的卓越貢獻，並帶來源源不絕的新力量。



移民節慶祝活動出席貴賓合影

## 四、落實人權保障精神

### (一) 保障受收容人人權

1. 為落實受收容人之人權保障，本署各大型收容所積極運用民間資源，結合宗教團體力量，提供醫療及必要關懷等服務。每週定時實施安排受收容人戶外活動，遇氣溫過高或天候不佳時，則實施室內活動，以維護受收容人身心健康；另辦理會客、撥打電話及提供電視書報雜誌觀賞等措施，並派員維護收容所基本環境衛生及居住安全，以更多元之人性化管理作為，兼顧受收容人權利及安全管理。



本署收容所辦理義診活動

2. 印製各國語言之「受收容人入所須知」摺頁，告知其基本權益義務及申訴管道；並協助接洽財團法人法律扶助基金會為受收容人提供法律諮商，且針對無力聘請律師者，協助案件訴訟及辯護。
3. 設置親子會見室及親子室，配置液晶電視、沙發椅、單人床、冰箱及幼童遊憩器材等設備，讓受收容人與一同入所之家人及探視家屬享有舒適親子環境，以穩定受收容人情緒。
4. 受收容人伙食委由外包廠商負責，除將伙食定期送檢，拜訪外包商確保受收容人飲食安全衛生及符合相關衛生法規外，餐點送達清點前均實施外部包裝及外箱清消，全面杜絕外部汙染風險；對於信奉伊斯蘭教之受收容人，均提供符合其宗教習慣之餐食，俾保障伊斯蘭教受收容人飲食權益。
5. 為改善受收容人在所環境，本署於 112 年進行大型收容所空間優化作業，除擴增現有收容量外，且調增每名受收容人之活動空間，以及規劃母嬰共同收容區域，以照顧受收容人之不同需求，並可視疫情需要，規劃疫情新收隔離空間，俾達保障人權及完善防疫之目的。

### (二) 完善面（訪）談機制

為保障大陸配偶家庭團聚權益，於面談前提供「內政部移民署面（訪）談通知書暨權益須知」，詳載相關權益及投訴管道，並於面談結束後，辦理匿名「面（訪）談工作民眾滿意度問卷調查」，作為檢討改進參考；另為精進面（訪）談人員專業能力，定期辦理面（訪）談法令及經驗分享講習，期在面（訪）談運作機制上，兼顧當事人權利與執法作為，以保障合法婚姻及杜絕虛偽結婚。此外，對於婚姻真實性高、風險低之申請案，簡化訪查及面（訪）談流程，以達到簡政便民及防杜不法之效。

### (三) 海難救助與人道關懷

#### 1. 海難救助

為維護外籍船員人權，秉持人道救援精神，協助海難獲救人員就醫、



安置與返回母國事宜，112 年於臺灣海域發生海難災害事故處理情形如下：

- (1) 蒙古籍貨輪於馬祖東引海域沉沒海難獲救之大陸籍船員 1 名安置及送返案。
- (2) 閩連漁 60932 號漁船大陸籍船員 1 人急病就醫、安置及送返案。
- (3) 蒙古籍「WIN198」貨船海難之大陸籍船員 6 名安置及送返案。
- (4) 獅子山籍「合創 996」貨輪船難之船員 12 名 ( 印尼籍 7 名、大陸籍 2 名、國人 3 名 ) 安置及送返案。
- (5) 帛琉籍「天使輪」貨輪因船艙破洞沉沒，亞塞拜然籍 16 名船員安置及送返案。
- (6) 喀麥隆籍「海順號」貨輪船難之緬甸籍船員 9 名安置及送返案。

## 2. 人道關懷

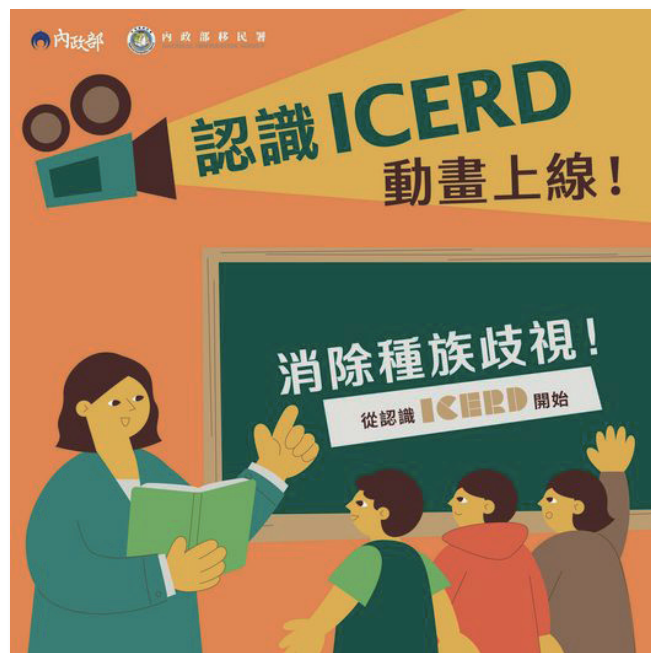
為增進外籍漁工福祉，考量渠等離鄉背井，長期在遠洋漁船上工作，生活艱辛且就醫不便，本署結合各公私單位共同辦理義診及義剪活動，讓身體不適的外籍漁工們，能在上岸時於港區接受診療及理髮，並同時進行防範非洲豬瘟入侵及避免淪為人口販運被害人等方面之政令宣導，公私協力共同促進外籍漁工福祉，讓渠等得到照顧，並展現臺灣的溫暖與關懷。



本署辦理外籍漁工義診活動

### (四) 推動「消除一切形式種族歧視國際公約」(ICERD)

為落實 ICERD 精神，行政院於 109 年 5 月 8 日核定 ICERD 推動計畫，本署依據該計畫，於 111 年 12 月 14 日發表首次國家報告，續於 112 年 6 月以行政院長名義邀請 4 名國際審查委員成立國際審查委員會，並於 113 年 4 月 22 日至 23 日舉辦國際審查會議，4 月 26 日辦理結論性意見與建議發表記者會完竣。此外，為增進民眾對於消除種族歧視、促進平等及尊重多元的認知，本署製作 1 分鐘廣告版、3 分鐘行銷版及 8 分鐘完整版「認識 ICERD 動畫」並上傳 Youtube 頻道，另於臉書粉絲專頁辦理 2 波「認識 ICERD 抽 IPAD」有獎徵答活動，加強宣導民眾對於 ICERD 的認識。



認識 ICERD 動畫



# 中港澳交流暨國際合作

疫後邊境開放，逐步推動小三通復航及兩岸專業及商務活動交流，並恢復香港或澳門居民來臺自由行；同時，強化相關安全管理機制，以兼顧有序交流與國家安全。此外，為加強國際合作，本署致力推動與他國簽訂「移民事務與防制人口販運協定或合作瞭解備忘錄（MOU）」及互惠使用自動查驗通關系統，並以平等互惠原則，強化與各國及國際非政府組織（NGO）合作，共同打擊跨國境犯罪及保障移民人權，協助解決雙邊僑民、外僑停留、居留或急難救助等事宜。

## 一、持續推動與中港澳之交流

### （一）配合小三通復航，強化邊境安全管制

因應嚴重特殊傳染性肺炎（COVID-19）疫情，小三通自 109 年 2 月 10 日起停航。疫後，為便利民眾往來兩岸及強化邊境安全，並促進離島經濟發展，政府自 112 年 1 月 7 日起逐步推動小三通復航及中轉，自 112 年 1 月 7 日起至 12 月 31 日止，經小三通入出境之旅客計 76 萬 5,322 人次。



金門水頭港入境大廳旅客排隊等候通關

### （二）逐漸恢復大陸專業及商務人士來臺，維持有序交流

疫後配合政策逐步恢復兩岸有序交流，現行已開放中國大陸人士來臺從事社會交流（如探親、奔喪）、商務活動交流（商務履約、跨國企業內部調動、海空運服務人員、參展觀展、商務研習）、專業交流（研修生、海空運駐點服務）、國際醫療、學位生、三類觀光等。經統計，112 年專業交流入境 5,621 人次；商務活動交流入境 2 萬 9,339 人次，較 111 年均大幅增加，在兼顧國家安全及經濟發展之原則下，規劃兩岸人民往來措施，落實中國大陸人士來臺之跨機關聯合審查及實地訪查機制，並進行滾動式調整，以維護國家安全。

### (三) 重啟港澳居民自由行，回歸常態申請

配合中央流行疫情指揮中心放寬防疫管制措施，自 112 年 2 月 20 日 9 時起，恢復香港或澳門居民來臺自由行，並可運用「港澳居民網路申請臨時停留許可(網簽)」、「落地簽」或「境外人士線上申辦系統」等便捷方式申請來臺。自 112 年 2 月 20 日起至 12 月 31 日止，香港或澳門居民申請來臺數達 127 萬 4,303 人次；入境數達 111 萬 119 人次，為國際來臺旅客第一名。

### (四) 兩岸共打及司法互助

為防制兩岸不法分子從事人口販運、人蛇偷渡及毒品走私等重大犯罪，並防堵不法分子赴陸藏匿，本署依據「海峽兩岸共同打擊犯罪及司法互助協議」，持續推動兩岸常態性交流及深化個案聯繫合作，以健全兩岸人流正常往來及確保雙方民眾權益福祉，俾提升兩岸共同打擊犯罪成效之目標，相關作為摘述如下：

1. 雙方在打擊人口販運、人蛇偷渡及偽(變)造證件集團等犯罪案件上，就情資交換及查緝方面繼續合作。
2. 執行「大陸地區人民在臺人身自由限制通報及通知」機制，112 年通報法務部 93 人。
3. 協處雙方人民往來突發事故與逾期停(居)留情形，並持續直航機場、港口聯繫窗口之運作機制，雙方就兩岸民眾往來證件遺失，進行即時身分核對及返回聯繫協處。

## 二、強化海外服務與國際合作

### (一) 提供海外服務

為與國際移民組織(IOM)及歐盟成員國強化打擊人口販運、拓展反恐合作及深化移民事務合作，目前於海外 28 個駐外館處設有移民工作組，以利執行移民與國境管理相關業務及協助旅外國人急難救助。112 年辦理海外為民服務與輔導照顧案件 1 萬 5,258 件；受理海外臺灣地區無戶籍國民、大陸地區人民及香港、澳門居民等來臺申請案件



18 萬 97 人次；協緝遣返外逃之國人通緝犯 182 人；協助遣返境外涉案國人 59 人。



本署駐外據點分布圖

## (二) 協處赴東南亞工作遭詐騙國人返國

### 1. 駐處統一指揮，成立專案共同協處

本署於越南、緬甸及泰國派駐移民秘書，針對國人遭誘騙赴高風險國家受害案件，上述國家我駐外館處均設有專案小組進行應處，本署移民秘書亦屬專案小組成員，在館長統一指揮下處理是類案件。

### 2. 展開救援工作，協助被害國人返國

本署移民秘書獲報國人疑似受害案件，立即配合館處協查確認國人行蹤，協調駐在國相關機關協助救援，並安排返國事宜，112 年協助 212 名國人返國。



本署移民秘書協助柬埔寨受害國人返臺

### (三) 促進國際事務交流及活動

1. 112 年 6 月 12 日日本臺灣交流協會副代表岡島洋之等一行 3 人來署拜會，雙方就移民事務進行意見交流。



日本臺灣交流協會副代表岡島洋之至本署拜會

2. 112 年 7 月 24 日鐘署長景琨主持本署舉辦之「2023 年外國移民官標竿學習計畫開訓典禮」，有來自比利時、德國、印尼、立陶宛、馬來西亞、馬紹爾群島、蒙古、帛琉共和國、巴拉圭、菲律賓、泰國、美國及越南等 13 國移民官共同參與。



2023 年外國移民官標竿學習計畫開訓典禮

3. 112 年 9 月 5 日鐘署長景琨與菲律賓移民局局長諾曼·唐辛可 (Norman Tansingco) 共同主持「第 1 次臺菲移民事務會議」，雙方就移民業務、防制人口販運及未來合作方向等項目達成共識。



第 1 次臺菲移民事務會議

4. 112 年 10 月 31 日鐘署長景琨接見馬紹爾群島共和國大使館大使卡蒂爾 (Anjanette M. Kattil) 及副館長戴安珍 (Anjanette Celles Anjel) 一行，並就移民事務相關事宜進行意見交流。



馬紹爾群島共和國大使卡蒂爾至本署拜會



5. 112 年 11 月 21 日鐘署長景琨與越南公安部出入境管理局黎副局長鴻泰共同主持「第 8 次臺越移民事務會議」，雙方就移民業務未來合作方向等項目達成共識。



第 8 次臺越移民事務會議

#### (四) 推動與友好國家互惠使用自動查驗通關系統

112 年 7 月 27 日內政部吳政務次長容輝偕同本署鐘署長景琨及新加坡駐臺北商務辦事處葉代表偉傑，出席臺星互惠使用自動通關典禮，並同時宣布「臺星互惠使用自動查驗通關系統」完成啟用，新加坡是繼美國、韓國、澳洲、義大利及德國之後，第 6 個與我國完成互惠使用自動通關的國家。



外交部亞東太平洋司藍夏禮司長、新加坡駐臺北商務辦事處葉偉傑代表、內政部吳容輝政務次長、本署鐘景琨署長及交通部觀光署林信任副署長共同參加臺星互惠使用自動查驗通關系統啟用儀式



# 資訊安全強化

因應駭客攻擊技術及手法日新月異，本署 112 年辦理社交工程演練及認知教育、提升資通安全監控及防護作業、滾動檢討資安及個資保護規定及落實內外部及第三方稽核作業，以強化資訊安全防護。

## 一、辦理社交工程演練及認知教育

### (一) 內政部社交工程演練

內政部於 112 年 2 月函頒 112 年度社交工程演練計畫，以提高內政部及所屬機關同仁警覺性，降低社交工程攻擊風險，並於同年 4 月及 8 月對所屬機關同仁進行電子郵件社交工程演練，提高同仁對可疑郵件的警覺性與敏感度，以強化公務人員資安意識。依內政部正式演練結果，本署開啟率、點閱率均為 0，成績優良。

### (二) 自辦社交工程演練

本署每年受到網路攻擊行為數以萬計，為強化本署同仁資安意識，112 年 3 月及 7 月自辦 2 次社交工程演練，參考最新社交工程攻擊手法，透過仿真及易與公務混淆之信件腳本，測試全署同仁對社交工程攻擊的警覺心，並依演練結果，對本署各單位再次加強宣導資訊安全之重要性。



本署自辦電子郵件社交工程教育訓練

### (三) 資通安全教育訓練

112 年自辦實體資通安全通識教育訓練及資通安全專業課程訓練共 34 場，計 1,072 人參訓，部分因公務繁忙而無法親自參與實體課程之同仁，亦要求至數位學習系統進修資安相關課程，滿足資通安全責任等級分級辦法規定。

### (四) 培訓資通安全人才

本署現有資訊人員及資通安全專職人員所具之專業證照計有 51 張，包含 ISO 27001：2022 資訊安全管理系統主導稽核員 28 人、ISO 27701：2019 隱私資訊管理系統主導稽核員 3 人、CEH 駭客技術專家 1 人及資安職能證照 19 人，依據資訊安全之策略面、管理面及技術面等面向，持續培養本署資通安全人才，除符合法遵要求外，亦藉此強健本署資安防護之軟實力。

## 二、提升資通安全監控及防護作業

### (一) 資通安全威脅偵測管理 (SOC)

為維持我國入出國境之查驗系統及管理外國人來臺居留之移民管理等核心系統正常運作，透過專業資通安全威脅偵測管理 (Security Operation Center, SOC) 服務進行全時即時監控，以 112 年 12 月為例，藉由資通安全威脅偵測管理，共有近 113 億餘筆系統事件，其中相關事件經系統及人為篩濾後，挖掘出 150 件具資安風險疑慮之特徵，使本署掌握事前威脅的預警情報、事中威脅的即時告警以及事後威脅的分析建議，有效管理各種異常警訊，降低資安風險。

### (二) 資通安全防護系統

鑑於網路駭客攻擊手法日益精進，傳統單一資安防禦設備已難以因應，須建立多層式防禦架構，方可有效抵禦外部網路攻擊，為此，本署依據資通安全責任等級 A 級之公務機關應辦事項於 112 年維持並建立入侵檢測系統、防火牆、網頁應用防火牆、郵件防護及防毒軟體等多樣防禦機制，持續精進相關設備，滾動式進行相關版本更新及漏洞修補。

## (三) 資通安全健診及安全性檢測

1. 112 年共辦理 2 次資通安全健診，檢測項目包含網路架構檢視、封包監聽與分析、使用者電腦惡意活動檢視、伺服器主機惡意活動檢視、目錄伺服器設定檢視、防火牆連線設定檢視等，以檢視本署各種面向之資訊安全防護狀況，並作為日後進行即時補救與預防之參考依據。
2. 112 年共辦理 2 次弱點掃描作業，利用自動弱點掃描工具，針對本署全部系統之網頁及主機進行掃描，提供各系統業管單位據以評估風險等級及規劃修補時程。
3. 112 年共辦理 2 次滲透測試作業，模擬駭客之思考方式與行為模式，對本署全部資通系統及網站進行實際的滲透行為，以找出系統及網路強度上不足的安全弱點，提出專業的改善建議，作為本署修補系統及網路漏洞的參考，降低遭受入侵的風險。

## 三、滾動檢討資安及個資保護規定

### (一) 訂定陸製軟硬體產品自檢表

為避免因使用中國大陸製資訊軟硬體產生資安疑慮，本署於 111 年 12 月訂定「資通訊軟硬體驗收查核表」，於招標文件中明定限制採購中國大陸品牌及製造之資通訊軟硬體；經本署持續滾動式檢討及參考其他機關的採購資通訊軟硬體相關規定，於 112 年 5 月將「資通訊軟硬體驗收查核表」修正為「資訊廠商軟硬體驗收自檢表」，並於 112 年 12 月調整相關採購資通訊軟硬體規定，於招標文件中請得標廠商於驗收前交付，並檢附非中國大陸廠牌及製造佐證文件，以降低本署採購資通訊軟硬體的資安疑慮。

### (二) 修訂資通安全 (ISMS) 及個資保護 (PIMS) 文件

為符合資通安全管理法要求及 ISO27001/27701 驗證標準，本署於 112 年 6 月 28 日及 12 月 18 日辦理文件審查會議，依資通安全管理法、內政部稽核發現事項、國家資通安全研究院建議事項及本署內部與第三方驗證稽核發現事項，計修訂 54 份文件。

### (三) 定期召開管理審查會議

本署每半年召開「內政部移民署資通安全及個資保護推行會報」，檢視資安業務辦理情形，包含觸發病毒警訊、未完成改善之內稽與第三方驗證稽核發現事項、資安內外部議題及資安績效回饋等。112 年分別於 5 月 10 日及 9 月 25 日召會，並定期追蹤前次會議之列管事項。



本署資通安全管理審查會議

## 四、落實內外部及第三方稽核作業

### (一) 內部稽核

本署分別於 112 年 6 月及 9 月執行 2 次內部稽核作業，驗證範圍包含 18 個核心資通系統及 10 個單位，稽核結果提供各業務單位進行改善，並透過事件矯正 / 預防措施單進行追蹤管考，以落實本署資訊安全制度。



本署資通安全內部稽核作業



## (二) 上級及外部機關稽核

內政部稽核團隊於 112 年 6 月 6 日至本署辦理 112 年資通安全實地稽核作業並提出稽核結果及建議事項，本署依稽核結果辦理改善作為，並於同年 7 月將稽核改善報告函報內政部；此外，數位發展部為提升各機關資通訊應用績效，於 112 年 9 月 1 日至本署現場實地查證資通訊資源應用面之策略面、應用面及技術面運作情形，並提出多項建議事項，本署皆依建議辦理改善，並於 112 年 10 月底檢送改善措施報告予數位發展部備查。



內政部 112 年資通安全實地稽核作業



數位發展部 112 年度實地查證作業

## (三) 外機關及委外廠商訪視

本署外機關應用移民資訊訪視作業於 112 年 11 月 22 日、11 月 27 日及 12 月 4 日進行，分別訪視衛生福利部疾病管制署、衛生福利部中央健康保險署及數位發展部，訪視發現之建議改善事項皆回饋予相關機關進行追蹤管考；本署委外廠商稽核於 112 年 10 月 20 日及 10 月 25 日進行，分別稽核數聯資安股份有限公司及凌網科技股份有限公司，稽核結果發現事項回饋所有委外廠商，各廠商皆於 112 年 12 月 13 日前改善完成。



本署委外廠商稽核作業



#### (四) 第三方稽核

本署資通安全管理制度 (Information Security Management System, ISMS) 及個資保護管理制度 (Personal Information Management System, PIMS) 於 112 年 10 月 16 至 18 日辦理驗證有效性作業，112 年度驗證範圍共計 18 個核心資通系統及 10 個單位，經驗證通過，嗣後於 113 年 2 月 1 日收到有效證照。

## 行政業務

本署行政業務分人事、主計、政風、秘書等四室及訓練中心等業務，人事室職掌編制任免、考核訓練及退休福利工作；主計室職掌歲計、會計及統計工作；政風室推動建構內、外完整廉政網絡及落實執行透明廉政工作；秘書室辦理公關、新聞、編審、檔案、事務、文書、出納、財物及法制等工作；訓練中心負責培育移民特考錄取人員專業訓練等工作。

### 一、人事業務

#### (一) 精進遴補措施，強化人力運用及配置

1. 為提升人員遴補效率，修正本署職務遷調及遴補作業原則，簡化內陞、平調及外補作業程序，有效縮短人力遴補作業期程。
2. 因應入出境旅客量持續成長，及兼顧司法院釋字第 785 號解釋保障健康權意旨，優先爭取國境查驗人力，經行政院核增約僱 30 人，僱用期限至 113 年 12 月 31 日，本署將持續向行政院爭取增加查驗人力；另積極爭取本署納入民防役需用機關，獲增 113 年民防役員額 102 名，強化人力運用及配置，提升整體勤務調度之彈性及執法量能。

#### (二) 落實勤休新制，兼顧人員勤務與健康

1. 為符合司法院釋字第 785 號解釋意旨及基於保障本署同仁之健康權，本署訂定「內政部移民署輪班輪休人員勤休實施要點」，並自 112 年 1 月 1 日起實施，規範本署輪班輪休同仁服勤時數並保障其休息時間。
2. 此外，為掌握前開規定之實務執行情形，每月定期調查本署各單位輪班輪休人員之服勤及休息時數情形，以確保各單位之勤務編排符合相關規定，對於因特殊情況導致超時服勤時數過高或休息時間過短之情形，亦持續瞭解單位需求並適時提供協助，以落實並兼顧同仁健康權及單位業務需要之合理勤務分配。

#### (三) 擴大醫療照護，支持同仁身心之照顧

1. 本署於 110 年 11 月 1 日加入「警察消防海巡移民空勤人員醫療照護實施方案」，原適用範圍為 96 年移撥本署現（曾）支領一級危險職務加給，且曾任警察官職務之現職人員與退休人員。經積極爭取擴大本署適用對象範圍，行政院 112 年 6 月 9 日修正核定，自 112 年 7 月 1 日起，本署現職及退休人員之適用對象，不限配合 96 年組織改造移撥者，且退休人員得併計各適用機關之警職服務年資及於本署支領一級危險職務加給單位年資，提供更多同仁醫療照護支持。
2. 因應同仁健康檢查需求，於本署 112 年健康檢查預算 116 萬 6,000 元外，動支第一預備金 156 萬 5,000 元，提供同仁健康檢查補助；另爭取擴大補助範圍及經費，本署未滿 40 歲且從事危害安全及衛生顧慮人員（第三類人員）自 113 年起亦可獲得補助，以維護同仁身體健康。

## 二、主計業務

### （一）公務決算

#### 1. 歲入部分

112 年歲入預算數 22 億 6,679 萬 7,000 元，決算數 18 億 5,565 萬 7,848 元，執行率 81.86%，主要係核發入出境許可證等證照費收入較預期減少所致。

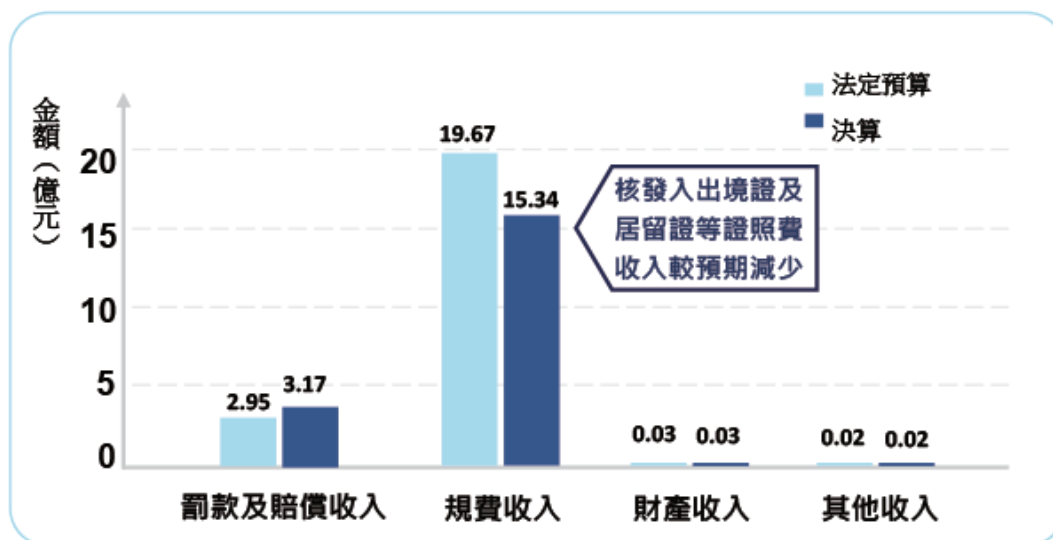


圖 8-1 112 年歲入預算及決算

## 2. 歲出部分

112 年歲出預算數 50 億 955 萬 2,000 元，決算數 49 億 4,208 萬 6,029 元，執行率 98.65%。

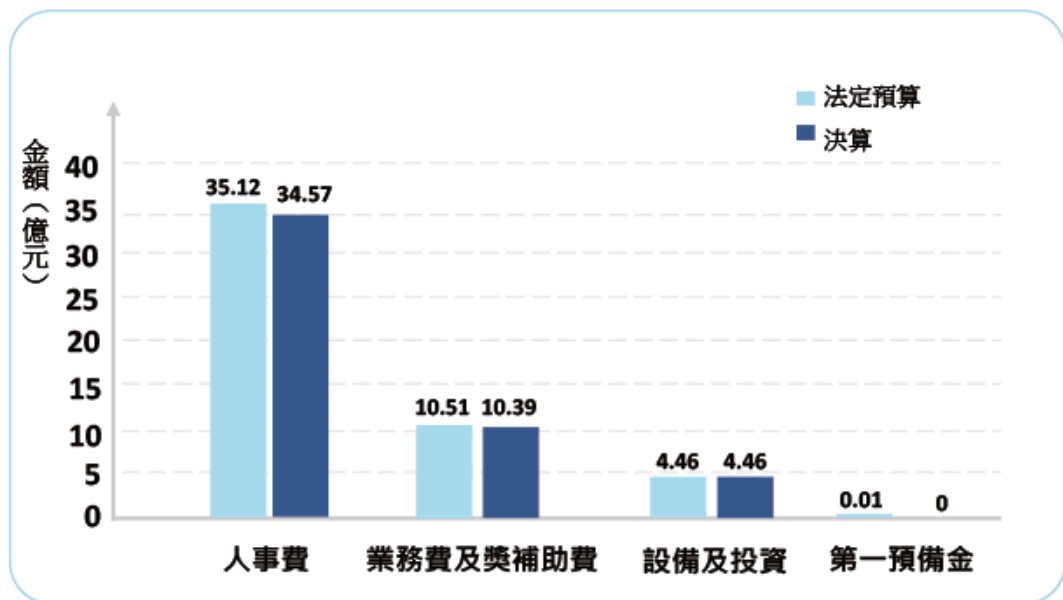


圖 8-2 112 年歲出預算及決算

## (二) 新住民發展基金決算

### 1. 基金來源

112 年基金來源預算數 4 億 164 萬 7,000 元，實現數 4 億 779 萬 2,543 元，達成率 101.53%。

### 2. 基金用途

112 年基金用途預算數 4 億 2,082 萬元，實現數 3 億 4,018 萬 9,067 元，執行率 80.84%，主要係部分補助案件申請及核定補助金額未如預期、部分核定計畫實際補助需求或執行未如預期、計畫期程延後或結報期程未屆尚未辦理核銷轉正所致。

### 3. 本期賸餘

以上收支相抵後，實際賸餘數 6,760 萬 3,476 元，與預算數短絀 1,917 萬 3,000 元相較，由短絀轉賸餘相差 8,677 萬 6,476 元。

## (三) 公務統計

1. 本署公務統計方案計彙編 31 種統計表報：月報 26 種、季報 1 種、年報 4 種。
2. 每月發布統計資料送內政部統計處，並公告統計報表程式及編製說明資訊於本署全球資訊網首頁，提供相關人士查閱；另建置「性別統計專區」，提供性別出入境統計資料，並連結內政部相關網站。

#### (四) 內部控制制度

依據「行政院及所屬各機關風險管理及危機處理作業原則」及「行政院及所屬各機關風險管理及危機處理作業手冊」，綜整本署 112 年度風險評估結果，據以研修第 10 版內部控制制度，於同年 6 月 5 日核定實施。

### 三、政風業務

#### (一) 反(防)貪作為

1. 為貫徹廉能政策，增進內部控管及提升施政效能，本署於 112 年 11 月 16 日召開「廉政會報」，由署長召集副署長、主任秘書、一級單位主管以及外聘委員與會，針對會中所提 2 項專題報告及 2 項提案進行研討且提供各項廉政工作建議。另為落實性別平等參與政策規劃，出席委員任一性別比例均達 40% 以上。
2. 為提升本署廉潔政風之形象，樹立廉潔典範，持續加強宣導「行政院及所屬機關機構請託關說登錄查察作業要點」及「公務員廉政倫理規範」相關規定及案例，並落實受贈財物、飲宴應酬、請託關說及其他廉政倫理事件登錄，112 年廉政倫理事件登錄案總計 16 件，包括受贈財物 15 件及其他廉政倫理事件 1 件。
3. 推動陽光法案，落實公職人員財產申報，於 113 年 2 月辦理公開抽籤，抽出本署 25 名申報人，進行「112 年度公職人員財產申報實質審查」，以確立公職人員清廉之作為，提升公務體系的廉潔度，增進民眾對廉能政府之信賴。另為避免同仁因不諳法令致申報不實，於 112 年 9 月辦理財產申報宣導說明會，促使公職人員財產申報義務人能如期正確地完成申報作業，達成建構廉能政府之理想。



4. 內政部林部長右昌於 112 年 9 月 14 日內政部部務會報，公開表揚本署李珮瑜及趙湘怡當選「內政部 112 年度廉能公務人員」，以收激濁揚清之效。



內政部廉能公務人員表揚



本署公職人員財產申報公開抽籤

## (二) 機關安全 (機密) 維護

1. 112 年 11 月 16 日召開安全維護會報，藉由專案報告及內部研討，精進機關公務機密及安全維護工作，以確保國家安全及機關安定。
2. 針對重點期間、防制人口販運國際工作坊及國際移民日等重要活動，訂定專案維護計畫，執行專案安全維護工作，以確保維護對象之安全。
3. 辦理 112 年度「機關安全、公務機密檢查暨資訊使用管理稽核」，共抽核 33 個單位，提出缺失事項 13 項次，相關缺失事項均改善完成，藉由檢查及稽核作業，健全機關安全、公務機密或資訊安全之防護措施。

### (三) 廉政風險控管及處置

1. 針對「被列管涉安或涉密人員准許其出國期間之管制作業」、「各專勤隊執勤使用之保存公務電話錄音檔作業」、「大陸地區人民非法入境及遣返作業」及「強化委外保全人員管理機制」等 4 案提出預警作為報告，積極研提相關改善措施、訂定相關作業程序及督促業管單位落實執行法令等。
2. 為確保政府採購品質，對於採購案件之「開標」、「比價」、「議價」、「決標」及「驗收」等程序辦理實地或書面監辦，112 年辦理監辦作業共計 1,102 次，並針對有違失者提出具體興革建議，有效健全採購秩序，提高採購效能並杜絕弊端。
3. 針對機關可能潛藏風險之業務，找出可能之作業違常情形，112 年辦理本署收容處所受收容人購買物品及財物代管發還作業專案稽核，檢視本署各收容處所關於受收容人購買物品及財物代管發還作業程序是否符合規定，以及現行作業規定有無不合時宜或應檢討修正等情形，並研提 17 項後續防弊興革措施，以精進各收容處所落實日常用品管理及受收容人財物代管發還作業，降低機關發生廉政風險。
4. 針對各機關共通性業務，112 年度配合內政部辦理「金錢債權管理」及「國有公用財產使用管理」2 項主題之全國性專案稽核，促使業管單位全面檢視相關規管措施及設備，訂（修）定周延之防弊措施，建立完善制度，以防範發生弊失情事。
5. 辦理本署防貪專題報告，針對法規面、制度面及執行面探究不法情事發生之原因，發掘相關管理制度及執行措施中潛藏問題，並積極研提改善措施、訂定相關作業程序及督促業管單位落實執行法令等，以發揮防弊興利功能。
6. 辦理本署「南區事務大隊大隊部及高雄市專勤隊辦公廳舍新建工程專案清查」，經由本次專案清查逐一檢視本工程目前之相關控管措施，有效控管採購作業前置及招標階段，其計畫修正、預算核撥、委託設計規劃招標文件等，並未發現涉有貪瀆不法或行政違失責任之情事。

7. 為確實掌握本署廉政風險人員動態，每季定期辦理廉政風險人員關懷作為，並滾動式評估廉政風險人員之風險程度。

## 四、秘書業務

### (一) 國會聯絡及新聞發布

1. 112 年度受理立法委員及助理請託案件及參加協調會、說明會等各項會議 272 次。
2. 受理立法委員及助理諮詢及主動拜會立法委員國會辦公室、黨團，每日約 70 次，112 年度約 1 萬 7,000 餘次。
3. 協助各業務單位加強對立法委員溝通，說明本署預算編列及法律修正案之情形，俾爭取委員支持本署預算及法律修正案。
4. 宣導本署政策措施或澄清爭議訊息，協調各類媒體記者採訪及刊登本署新聞稿，112 年主動發布本署新聞 38 件，新聞露出約 636 則，另回應新聞媒體詢問 260 件，辦理專訪 19 次。

### (二) 刊物出版及公報登載

1. 編印「內政部移民署年報」及「移民雙月刊」等 2 種出版品，以利民眾、政府機關、民間機構及外國使節等瞭解本署業務面向及施政作為。



本署年報、移民雙月刊等出版品

2. 112 年度登載行政院公報則數 530 則，其中「公示送達部分」刊登 505 則，有關新住民部分類型整體比率高達 95.28%，公示送達資訊服務對象包括大陸地區人民、香港澳門居民及東南亞國家新住民，不分國籍，效能無遠弗屆。

### (三) 公文文書及檔案保存

1. 112 年公文件數計 62 萬 4,840 件，其中，收文量 52 萬 6,477 件，發文量 9 萬 8,363 件。
2. 為達節能減紙效能，廣續推動電子公文作業，112 年公文線上簽核比例 80.28%，公文電子交換比例 87.38%。

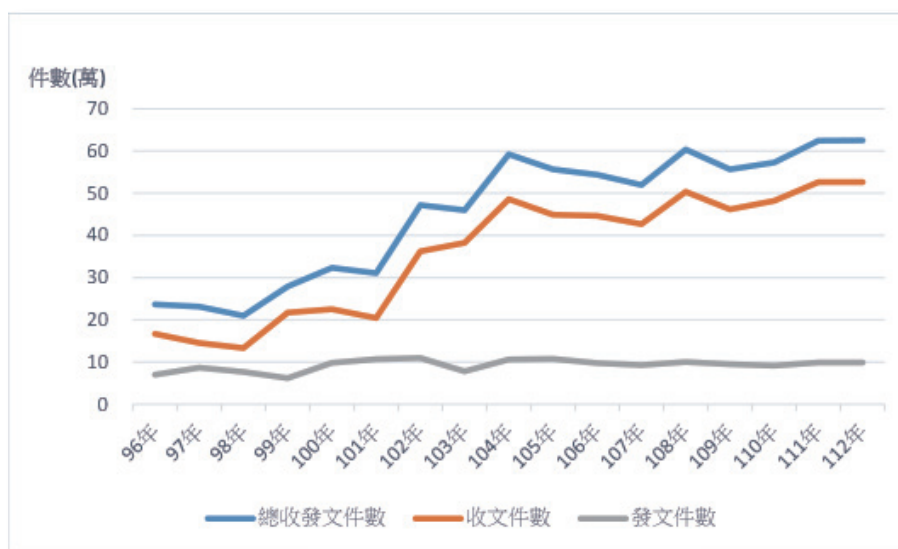


圖 8-3 總收發文件數統計

3. 為強化本署文書作業內控機制，並增進同仁公文書處理知能，112 年 9 月 6 日及 7 日辦理公文書作業講習，提升同仁各類公文書製作能力，以符合文書規範；另藉由「機密文書與機敏會議保密作為及法制作業應注意事項」，提升同仁對機密文書處理相關規定之瞭解及強化落實機敏會議保密作為。
4. 辦理公文之歸檔點收、立案、編目、保管、檢調與銷毀及其他檔案管理作業、庫房設施維護等事項，112 年完成公文歸檔 15 萬 6,206 件、銷毀檔案 36 案 1,474 卷。

5. 為提升檔案管理品質，健全檔案管理作業，於 112 年 10 月 25 日辦理檔案講習，增進同仁檔案管理知能。

## (四) 採購作業及庶務管理

1. 112 年辦理本署逾公告金額十分之一之採購作業 156 件，分述如下：

(1) 勞務採購案 114 件，決標金額 12 億 9,820 萬 8,763 元。

(2) 財物採購案 32 件，決標金額 1 億 6,467 萬 4,240 元。

(3) 工程採購案 10 件，決標金額 3,051 萬 2,010 元。

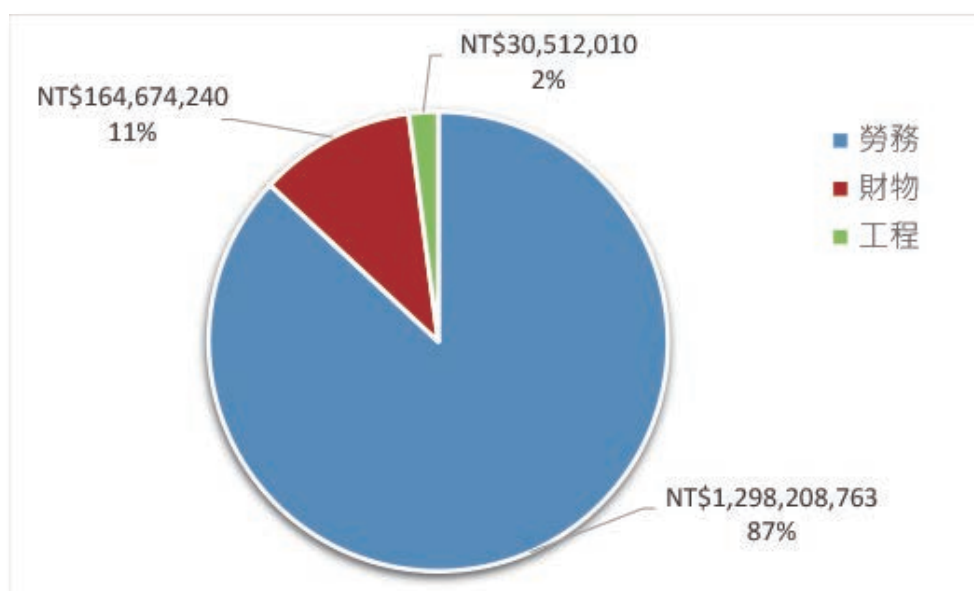


圖 8-4 各類採購案件決標金額與比例

2. 辦理政府採購法令教育講習，使同仁熟悉政府採購作業程序，俾依法辦理採購業務。
3. 辦理辦公廳舍調配、推動政府機關節約能源專案執行、汰換公務車輛、油料核銷及調派，以及署本部各樓層環境清潔、營繕工程、機電、空調及消防等設備維修；並進行署本部消防訓練講習課程、環境教育訓練計畫及推動 24 小時門禁保全服務採購及管理作業。
4. 辦理技工及工友 31 人次之人事任免、考核、獎懲、退休及福利等作業。



## (五) 出納作業及財物管理

1. 112 年收據張數 136 萬餘張，較 111 年增加 29 萬餘張。
2. 112 年退費件數 4,988 件，金額約 688 萬餘元，退費案件數較 111 年增加 2,422 件。分析原因係因疫情結束，申請案變多，退費件數也隨之成長。
3. 112 年發放薪資 20 億 7,580 萬餘元，共發放 3 萬 2,171 人次。
4. 經管不動產土地（含土地改良物）182 筆、房屋建築及設備 67 棟，較 111 年增加土地 1 筆及房屋 1 棟，增加南區事務大隊高雄市第二服務站土地 1 筆及補登南區事務大隊臺南市專勤隊房屋 1 棟。
5. 112 年完成財產全面清查作業 2 萬 74 件，財產總值 31 億 8,495 萬 1,731 元；另完成物品全面清查 6 萬 9,979 件。

## (六) 法制作業

辦理本署各業務單位制（訂）定、修正、解釋法令之審查、協調，以及督導有關國家賠償、訴願、行政訴訟案件之處理，並辦理法制及訴願業務講習，俾強化同仁法制素養；另依年度法規整理計畫，定期追蹤管考各業務單位制（訂）定、修正法令進度，辦理情形摘要如下：

### 1. 制（訂）定修正法令

協調各業管單位落實提報及彙整年度法規整理計畫，並按其進度每月控管，112 年完成修正之法律 2 案，訂定及修正之法規命令 18 案及行政規則 6 案，共計 26 案，依次臚列如下：

#### (1) 法律

##### 入出國及移民法

中華民國 112 年 6 月 28 日總統華總一義字第 11200054171 號令修正公布 第 3、5、6、8 ~ 10、12、15、18、21、22、23、24 ~ 26、29、31 ~ 33、36、38、38-1、38-4、38-7 ~ 38-9、47 ~ 49、52、55 ~ 57、64、65、68、70、74、75 ~ 80、83、85 ~ 87、88、95 條條文；增訂第 7-1、21-1、23-1、72-1、74-1 條條文；刪除第 40 ~ 46、84 條條文及第七章章名。

中華民國 112 年 12 月 6 日行政院院臺法字第 1121043343 號令發布分別定自 113 年 1 月 1 日及同年 3 月 1 日施行。

## 人口販運防制法

中華民國 112 年 6 月 14 日總統華總一義字第 11200050511 號令修正公布全文 47 條。

中華民國 112 年 12 月 15 日行政院院臺權字第 1125024894 號令發布定自 113 年 1 月 1 日施行。

## (2) 法規命令

### 臺灣地區公務員及特定身分人員進入大陸地區許可辦法

中華民國 112 年 4 月 26 日內政部台內移字第 11209110681 號令修正發布全文 12 條；並自發布日施行。

### 就業金卡與就業 PASS 卡及創業家簽證規費收費標準

中華民國 112 年 6 月 29 日內政部台內移字第 11209116451 號令修正發布第 3、5 條條文；並自發布日施行。

### 收容聲請事件移送及遠距審理作業實施辦法

中華民國 112 年 8 月 15 日行政院院臺法字第 1125014454A 號令、司法院院台廳行一字第 11200197421 號令會同修正發布第 2、3、11、12 條條文；並自 112 年 8 月 15 日施行。

### 從事涉及重要國家安全利益或機密業務之退離職人員應經審查許可期間屆滿後進入大陸地區申報辦法

中華民國 112 年 9 月 25 日內政部台內移字第 11209124611 號令修正發布第 1 條條文；並自發布日施行。

### 外國人申請永久居留無不良素行認定標準

中華民國 112 年 12 月 27 日內政部台內移字第 11209133561 號令訂定發布全文 7 條；並自 113 年 1 月 1 日施行。

### 外國人停留居留及永久居留辦法

中華民國 112 年 12 月 27 日內政部台內移字第 11209133831 號令修正發布全文 24 條；除第 17 條自 113 年 3 月 1 日施行外，自 113 年 1 月 1 日施行。

### 臺灣地區無戶籍國民停留居留及定居許可辦法

中華民國 112 年 12 月 28 日內政部台內移字第 11209134051 號令修正發布名稱及第 1、2、8、12、14、16、17、18、24、26 條條文；並自 113 年 1 月 1 日施行。

### 入出國及移民法施行細則

中華民國 112 年 12 月 28 日內政部台內移字第 11209133791 號令修正發布第 6、7、11、13、15、16、22、27、28、41、43 條條文；增訂第 18-1 條條文；除第 13、22 條自 113 年 3 月 1 日施行外，其餘修正條文自 113 年 1 月 1 日施行。

**入出國及移民許可證件規費收費標準**

中華民國 112 年 12 月 28 日內政部台內移字第 11209133971 號令修正發布第 2、3、5、10 條條文；除第 3 條自 113 年 3 月 1 日施行外，自 113 年 1 月 1 日施行。

**內政部移民署實施面談辦法**

中華民國 112 年 12 月 28 日內政部台內移字第 11209133961 號令修正發布名稱及全文 16 條；並自 113 年 1 月 1 日施行。

**移民業務機構輔導管理辦法**

中華民國 112 年 12 月 28 日內政部台內移字第 11209134141 號令修正發布名稱及全文 40 條；並自 113 年 1 月 1 日施行。

**入出國查驗及資料蒐集利用辦法**

中華民國 112 年 12 月 28 日內政部台內移字第 11209134101 號令修正發布第 2、3、4、5、6、7、8、9、26 條條文；並自 113 年 1 月 1 日施行。

**財團法人及非營利社團法人從事跨國境婚姻媒合許可及管理辦法**

中華民國 112 年 12 月 28 日內政部台內移字第 11209133671 號令修正發布第 3、24 條條文；並自 113 年 1 月 1 日施行。

**人口販運被害人及疑似人口販運被害人安置服務管理規則**

中華民國 112 年 12 月 28 日內政部台內移字第 11209133931 號令修正發布名稱及全文 21 條；並自 113 年 1 月 1 日施行。

**人口販運被害人補助辦法**

中華民國 112 年 12 月 28 日內政部台內移字第 11209134071 號令修正發布名稱及全文 13 條；並自 113 年 1 月 1 日施行。

**人口販運防制法施行細則**

中華民國 112 年 12 月 28 日內政部台內移字第 11209134061 號令修正發布全文 25 條；並自 113 年 1 月 1 日施行。

**人口販運被害人及疑似人口販運被害人協助辦法**

中華民國 112 年 12 月 28 日內政部台內移字第 11209133941 號令訂定發布全文 18 條；並自 113 年 1 月 1 日施行。

**人口販運被害人居留及專案永久居留許可辦法**

中華民國 112 年 12 月 28 日內政部台內移字第 11209133921 號令修正發布名稱及全文 11 條；並自 113 年 1 月 1 日施行。

## (3) 行政規則

**新住民發展基金補助經費申請補助項目及基準**

中華民國 112 年 2 月 8 日內政部台內移字第 11209102721 號令修正發布部分規定；並自即日生效。

**臺灣地區公務員及特定身分人員進入大陸地區作業規定**

中華民國 112 年 5 月 25 日內政部台內移字第 11209113851 號令修正發布全文 12 點；並自 112 年 4 月 28 日生效。

**簡任第十職等及警監四階以下未涉及國家安全利益或機密之公務員及警察人員赴大陸地區作業要點**

中華民國 112 年 11 月 7 日內政部台內移字第 1120912884 號函修正發布第 3 點規定；並自即日起施行。

**辦理或核定國家機密現職退離職或移交人員出境作業規定**

中華民國 112 年 11 月 16 日內政部台內移字第 11209129381 號令修正發布第 3、5、6、8 點條文；並自即日生效。

**入出國及移民案件審查會設置要點**

中華民國 112 年 12 月 22 日內政部內授移字第 1120913355 號函分行，修正第 2 點規定；並自 113 年 3 月 1 日生效。

**人口販運被害人鑑別原則**

中華民國 112 年 12 月 26 日內授移字第 1120913390 號函訂定發布；並自 113 年 1 月 1 日生效。

## 2. 法制講習及行政救濟案例分析

112 年分別於 4 月 12 日、4 月 21 日及 5 月 31 日辦理 3 場次法制講習；另擇本署訴願及行政訴訟重要案例，辦理分析共計 33 件。

## 五、訓練業務

112 年移民班第 11 期專業訓練二等、三等（含中央警察大學國境警察學系移民事務組畢業錄取者）及四等結訓學員共計 45 人。內政部林部長右昌於 112 年 11 月 17 日主持「移民班第 11 期學員專業訓練結訓典禮」，肯定 45 名學員在眾多考生中脫穎而出，通過 3 到 9 個月期間的專業訓練後，成為本署優秀生力軍，並期勉學員未來在自己的工作崗位上持續努力不懈、貢獻所學，成為國境安全的最佳守門員。



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**National Immigration Agency,  
Ministry of the Interior**  
***ANNUAL REPORT***





## ***Preface by the Minister***

To eliminate racial discrimination, promote racial equality, respect multiculturalism, and implement international human rights conventions, the Ministry of the Interior solicited suggestions and recommendations from various social sectors and published Taiwan's first national report on the International Convention on the Elimination of All Forms of Racial Discrimination (ICERD) on December 14, 2022. It marks a major milestone in the history of human rights in Taiwan, paving the way for the spirit of ICERD to be progressively integrated into Taiwan's laws and policies.

The National Immigration Agency made extraordinary achievements over the past year in its efforts in the eight areas of amendments to the Immigration Act and Human Trafficking Prevention Act, border security maintenance, management of foreign nationals, care and counseling for new immigrants, promoting immigrant-friendliness and safeguarding immigrant human rights, China/Hong Kong/Macao exchanges and international cooperation, information security enhancements, and administrative services.

Taiwan reopened its borders on October 13, 2022 as the COVID-19 pandemic eased, and large numbers of people began entering and exiting airports and seaports. The NIA worked to upgrade the automated immigration clearance system and opened enrollment for the e-Gate service to give travelers access to an even more secure, convenient, and optimized immigration clearance environment while ensuring national border security.

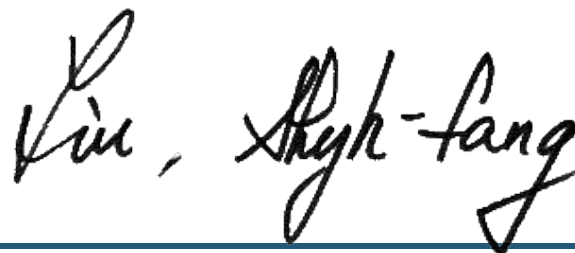
The NIA bears the duties of law enforcement, services, and national security for Taiwan's foreign population. To attract outstanding international talent to Taiwan, it created a more friendly and convenient immigration environment. The NIA continues to improve its in-person visits and interview mechanism, simultaneously strengthening investigations of illegal activities such as overstaying a visa or period of residence and human trafficking.

Taiwan's new immigrant population amounted to 592,561 at the end of 2023, and the number of children of new immigrants exceeded 470,000. To help new immigrants adapt to Taiwanese society and provide care services, the NIA set up the "New Immigrant Care and Services Network" in all cities and counties. It protects the rights and interests of new immigrants by implementing the "Executive Yuan Coordination Meeting of New Immigrants Affairs" cross-ministerial platform mechanism. The "New Immigrant Development Fund" provides subsidies to the public and private sectors to promote care and various services that include interpretation services and training for new immigrants and their children. City and county service centers promote their services through mobile outreach vehicles.

In terms of international cooperation, the NIA actively promotes the signing of memorandums of understanding (MOUs) for cooperation in immigration affairs and human trafficking prevention, as well as the reciprocal use of automated immigration clearance services with other countries. These efforts, based on the principles of equality and reciprocity, are aimed at jointly combating transnational crime and protecting the human rights of immigrants.

Behind all these achievements are the diligent efforts of all staff members in the National Immigration Agency. I would like to take this opportunity to express my gratitude for their hard work. I hope the NIA continues to progress and strive for excellence so that compatriots and foreign friends can benefit from its enthusiastic and dedicated service and assistance.

Minister of the Interior



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# *Foreword by the Director-General*



As part of the national internal affairs team, the National Immigration agency maintains the security of Taiwan's borders as it enforces laws, investigates cases, and fosters a welcoming environment for immigrants. This annual report records the important responsibilities of this agency and a detailed presentation of each stage of the work accomplished in entry and exit control and immigration affairs. I would like to take this opportunity to express my gratitude to everyone in the NIA for

their dedicated efforts over the past year in completing all their duties and working together to contribute to the development of society and the country.

To effectively attract high-quality talent to Taiwan, align with future trends, and further protect the human rights of immigrants while strengthening human flow management, the NIA drafted amendments to the Immigration Act. The president promulgated the revised act on June 28, 2023, and the Executive Yuan approved it into effect on Jan. 1, 2024 and March 1, 2024 respectively. The NIA amended 55 regulations of the revised act and related supporting measures accordingly, continuing to create an even more welcoming environment for immigration and talent recruitment through the latest law enforcement practices.

The president promulgated amendments to the Human Trafficking Prevention Act on June 14, 2023, and the Executive Yuan approved it into effect on January 1, 2024. The amendments aim to further combat on human trafficking crimes and protect victims' rights. Taiwan's efforts to combat human trafficking begin with crime prevention work, followed by the adequate protection for victims and prosecution of perpetrators. The government integrates non-governmental resources to enhance its efficacy and strengthen international exchanges and cooperation. This comprehensive approach has resulted in Taiwan being listed as a Tier 1 country for 14 consecutive years in the U.S. State Department's Trafficking in Persons Report. Taiwan is well aware that strengthening the rights and protection of victims is of utmost importance to the international community. Therefore, this agency spares no efforts in its work to protect basic human rights.

Following the outbreak of the COVID-19 pandemic, countries implemented border controls and suspended (reduced) international flights, resulting in a decrease in the number of individuals deported for overstaying a visit (period of residence). To assist the safe return home of overstaying foreign nationals who



were stranded during the pandemic due to the lack of flights, this agency adopted a law enforcement strategy that combines firmness with compassion. Between February and June 2023, the agency implemented the Ministry of the Interior's "Expanded Overstayers Voluntary Departure Program," offering benefits such as no detention, minimum fines, and exemption from entry bans to encourage overstayers to voluntarily surrender. The agency also adopted the national security team's joint inspection mechanism, demonstrating the efficacy of law enforcement. By the end of 2023, the number of people assisted not only exceeded the preset target but also achieved the best result to date.

To make travelling abroad easier for nationals, Taiwan is actively engaging in discussions with various countries for the reciprocal use of automated immigration clearance systems. Singapore became the sixth automated immigration clearance system partner on July 27, 2023, following the United States, South Korea, Australia, Italy, and Germany.

The agency also continues to promote various immigration-friendly measures and offer immigration counseling services. For example, the 1990 Hotline provides 24/7 information and counseling services, helping foreigners adapt to life in Taiwan. Under the pilot scheme for the "Online Application System for Foreign Professionals and their Family," eligible applicants are able to apply online for residency, saving them the hassles of queuing and waiting on-site. New immigrant care services also continued, with the agency launching the "Multicultural LOHAS Innovation Action Plan Competition Program." This initiative aims to encourage new immigrants and their children to leverage their multicultural backgrounds, promoting multiculturalism and implementing the principles of the International Convention on the Elimination of All Forms of Racial Discrimination. The agency also launched the "New Immigrant Broadband Internet Access Continuity Project" to reduce the digital gap among new immigrants. This initiative aims to support their digital learning and integration into Taiwanese society, fostering a multicultural and digitally inclusive environment.

These achievements demonstrate Taiwan's efforts, dedication, and support for the implementation of human rights protection. Looking ahead, we encourage everyone to remain devoted to service and uphold the government's policy of respecting and valuing multiculturalism. This commitment reflects Taiwan's values of human rights and equality, emphasizing that all individuals are created equal. In the future, we will continue to carry out various critical initiatives. I hope everyone at the NIA can unite as one to respect diversity, appreciate differences, and jointly create a more harmonious, stable, and prosperous society.

**Director-General of  
the National Immigration Agency**



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# Table of Contents

## 1. Major Amendments

01

<b>1. Amendment to the Immigration Act .....</b>	<b>65</b>
(1) Ensuring the Human Rights of Immigrants .....	65
(2) Creating a Friendly Talent Recruitment Environment .....	65
(3) Strengthening Human Flow Security Management .....	66
<b>2. Amendment to the Human Trafficking Prevention Act .....</b>	<b>67</b>
(1) Aligning with International Regulations and Trends .....	67
(2) Enhancing the Protection of Victims' Rights and Interests .....	67
(3) Increasing Penalties and Severely Punishing Lawbreakers .....	68
(4) Strengthening Supply Chain Management .....	68

## 2. Border Security Maintenance

02

<b>1. Visitor-Friendly Immigration Services .....</b>	<b>69</b>
(1) Promoting the Automated Immigration Clearance System .....	69
(2) Establishing the 4th Generation Automated Immigration Clearance System .....	70
(3) Performing Immigration Preclearance Services for Cruise Passengers .....	71
(4) Offering Convenient, Visitor-Friendly Immigration Services .....	71
<b>2. Assistive Information Technology .....</b>	<b>72</b>
(1) Expanding the Passenger Name Record (PNR) System .....	72
(2) Using the Advance Passenger Information System and Advance Passenger Processing System .....	72
(3) Implementing the Automatic Illegal Entry Detection System .....	73
(4) Updating the Suspicious Passport Comparing System .....	73
(5) Enhancing the Assistive Identity Verification System .....	73
(6) Creating the "Emergency Assistive Identity Verification System" .....	73
(7) Expanding the Big Data Analysis Platform .....	74
<b>3. Strengthening Inspections .....</b>	<b>74</b>
(1) Holding Border Management Seminar .....	74
(2) Organizing the Anti-Fraud Meetings .....	75
(3) Holding Competitions for Experts on Passport Identification .....	76

#### **4. Stringent Border Security .....76**

- (1) Investigating Violations of the Passport Act (using the Border Affairs Corps as an example) .....76
- (2) Keeping African Swine Fever at Bay .....77
- (3) Prevention and Investigation of Foreign Human Trafficking Cases .....77

### **3. Foreign Nationals Management**

**03**

#### **1. Strengthening Foreign Population Management .....79**

- (1) Implementing In-Person Visits and Interview Mechanism .....79
- (2) Increasing the Effectiveness of Investigations into Illegal Immigrants .....80
- (3) Promoting the “Expanded Overstayers Voluntary Departure Program” .....81

#### **2. Enhancing the Prevention of Human Trafficking .....83**

- (1) Prevention Results .....83
- (2) International Evaluations .....85
- (3) Amendment to Related Complementary Measures and Items for Future Improvement .....86

#### **3. Adding Information System Functions .....86**

- (1) Online ARC Application System Pilot Plan for Foreign Professionals and Dependents .....86
- (2) Expanding the “Student Online Application System for Foreign Nationals, Mainland China/Hong Kong/Macau citizens, and Taiwanese Nationals Without Household Registration” .....87

#### **4. Strengthening Technology Investigation Capabilities .....88**

- (1) Using Identity Verification to Achieve Cross-Organization, Multi-Context Service Goals .....88
- (2) Advancing Technological Equipment to Enhance Investigative Capacity .....88

### **4. Care and Counseling for New Immigrants**

**04**

#### **1. Establishing Inter-Organizational Platform Services .....89**

- (1) Convening Executive Yuan’s Coordination Meeting of New Immigrant Affairs .....89
- (2) New Immigrant Care and Services Network .....89

#### **2. Creating Comfortable Living Environments in New Homes .....90**

- (1) New Immigrants Development Fund .....90
- (2) Guidance on Cultural Adaptation for New Immigrants .....90
- (3) Primary Interviews and Family Education for Marital Immigrants .....91
- (4) Pre-Household Registration Welfare and Assistance Plan for  
New Immigrants under Special Circumstances.....91

### **3. Supporting New Immigrants and Their Children .....91**

- (1) Dream-Building Program for New Immigrants and Their Children .....91
- (2) Empowerment and Scholarships/Incentives for New Immigrants and Their Children .....92
- (3) Multicultural Regional Revitalization Training Camp for Immigrant Children .....92
- (4) Multicultural LOHAS Innovative Action Plan Contest .....93
- (5) New Immigrant Digital Learning Program .....93
- (6) New Immigrant Broadband Internet Access Continuity Project .....94

## **5. Immigrant-Friendliness and Immigrant Human Rights**

**05**

### **1. Implementing Convenient and Accessible Measures .....95**

- (1) 1990 Hotline Offering Counseling Services to Foreigners Adapting to Life in Taiwan .....95
- (2) New Immigrant Empowerment and Development Information Network .....95
- (3) One-Stop Residency Application Service for Live-in Foreign Workers  
Upon Entry to the Country .....96
- (4) Mobile Outreach Services .....96

### **2. Attracting International Talent to Taiwan .....97**

- (1) Optimizing the Foreign Professionals Online Application Platform .....97
- (2) Amending the "Regulations Governing Visits, Residency,  
and Permanent Residency of Aliens" .....98
- (3) Amending the "Fee Standards for Employment Gold Cards, Employment Pass Cards,  
and Entrepreneur Visas" .....98

### **3. Promoting Multiculturalism .....98**

- (1) Producing and Airing TV Programs Tailored for New Immigrants .....98
- (2) Providing an Integrated Online Portal .....99
- (3) Holding Migrants Day and Multicultural Activities .....100

### **4. Upholding the Spirit of Human Rights Protection .....101**

- (1) Promoting the Human Rights of Detainees .....101
- (2) Optimizing Interview Mechanisms .....102
- (3) Maritime Assistance and Humanitarian Care .....102
- (4) Implementing the International Convention on the Elimination of All Forms  
of Racial Discrimination (ICERD) .....103



## **6. China/Hong Kong/Macao Exchanges and International Cooperation**

**06**

<b>1. Continuing to Promote Exchanges with China/Hong Kong/Macao .....</b>	<b>105</b>
(1) Strengthening Border Security Controls Following the Resumption of the Mini Three Links .....	105
(2) The Gradual Resumption of Visits to Taiwan by Chinese Professionals and Businesspersons Aims to Maintain Orderly Exchanges .....	106
(3) Reopening to Individual Travelers that are Hong Kong and Macao Residents and Resuming Normal Applications .....	106
(4) Cross-Strait Joint Crime Fighting and Mutual Legal Assistance .....	107
<b>2. Strengthening Overseas Services and International Cooperation .....</b>	<b>107</b>
(1) Providing Overseas Services .....	107
(2) Assisting Taiwan Nationals Victimized by Fraudulent Overseas Job Offers in Southeast Asia in Returning to the Country .....	108
(3) Facilitating International Exchanges and Events .....	109
(4) Promoting the Reciprocal use of Automated Immigration Clearance Systems with Partner Countries .....	111

## **7. Information Security Enhancements**

**07**

<b>1. Conducting Social Engineering Drills and Cognitive Education .....</b>	<b>113</b>
(1) Ministry of the Interior's Social Engineering Drills .....	113
(2) NIA's Social Engineering Drills .....	113
(3) Information Security Education and Training .....	114
(4) Information Security Talents Training .....	114
<b>2. Improving Information Security Monitoring and Defense Operations .....</b>	<b>114</b>
(1) Information Security Threat Detection and Management (SOC) .....	114
(2) Information Security Protection Systems .....	114
(3) Information Security Health Diagnosis and Security Testing .....	115
<b>3. Ongoing Review of Information Security and Personal Data Protection Regulations .....</b>	<b>115</b>
(1) Developing Self-Inspection Forms for Chinese-Made Software and Hardware Products .....	115
(2) Revising Documents on the Information Security Management System (ISMS) and Personal Information Management System (PIMS) .....	116

(3) Holding Regular Management Review Meetings .....	116
<b>4. Implementing Internal, External, and Third-Party Audits .....</b>	<b>117</b>
(1) Internal Audits .....	117
(2) Audits by Supervisory Authorities and External Auditors .....	117
(3) Visits to External and Outsourced Organizations .....	118
(4) Third-Party Audits .....	118

## **8. Administrative Affairs**

**08**

<b>1. Personnel Office .....</b>	<b>119</b>
(1) Improving Selection Measures for Filling Vacancies and Optimizing Manpower Utilization and Allocation .....	119
(2) Implementing the New Work-Rest System to Balance Workload and Health for Personnel .....	120
(3) Expanding Medical Services and Support for the Physical and Mental Well-Being of Personnel .....	120
<b>2. Office of Budget, Accounting, and Statistics .....</b>	<b>121</b>
(1) Final Accounting of Official Activities .....	121
(2) Final Accounting of the New Immigrant Development Fund .....	122
(3) Compilation of Official Statistics .....	122
(4) Internal Control .....	122
<b>3. Civil Service Ethics Office .....</b>	<b>122</b>
(1) Corruption Prevention Measures .....	122
(2) Protection of Agency Security (Classified Information) .....	124
(3) Corruption Risk Control Measures .....	124
<b>4. The Secretariat .....</b>	<b>126</b>
(1) Legislative Yuan liaison and Press Release .....	126
(2) Publication and Announcements .....	126
(3) Preservation of Official Documents and Files .....	127
(4) Procurement and General Affairs Management .....	128
(5) Payment and Property Management .....	129
(6) Legal Work .....	129
<b>5. The NIA Training Center .....</b>	<b>134</b>
<b>Appendix .....</b>	<b>135</b>
<b>Organizational Structure.....</b>	<b>136</b>
<b>NIA Domestic and Overseas Office Location .....</b>	<b>137</b>
<b>Statistics on key Policy Achievements .....</b>	<b>143</b>

# *List of Figures and Tables*

*Figure 2-1 Annual number of inbound and outbound passengers*

*Figure 2-2 Number of e-Gate registrations and users*

*Figure 2-3 Passenger booking and itinerary analysis system integration rate*

*Figure 3-1 Number of undocumented migrant workers detained by national security authorities*

*Table 3-1 Comparison of the investigatory results of the “Expanded Overstayers Voluntary Departure Program” between 2019 and 2023*

*Figure 3-2 Number of human trafficking cases transferred by the Judicial Police*

*Figure 4-1 Number of applications and subsidy amounts for the New Immigrants Development Fund*

*Figure 8-1 Projected and actual income in 2023*

*Figure 8-2 Projected and actual expenditures in 2023*

*Figure 8-3 Number of documents received and issued*

*Figure 8-4 Procurement project award values and percentages*

# *Overview*

This annual report is a compilation of the National Immigration Agency's (the NIA) major activities in 2023. It is divided into 8 chapters which are briefly outlined below.

## ***Chapter I: Major Amendments***

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The NIA has revised the Immigration Act to enhance the protection of immigrant rights, strengthen the management of the safety of human movement, and facilitate the recruitment of high-caliber talent. The amended Immigration Act was promulgated by the President on June 28, 2023. On June 14, 2023, the President promulgated the amended Human Trafficking Prevention Act aimed at combating human trafficking and enhancing the protection of victims' rights.

## ***Chapter II: Border Security Maintenance***

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Taiwan lifted its border restrictions on October 13, 2022, as a result of the decreasing severity of the COVID-19 pandemic. The NIA is committed to enhancing border security and immigration clearance efficiency through professional training and the use of information technology. The upgraded automatic inspection and immigration clearance system and the launch of the e-Gate registration system also offer passengers a secure, convenient, and excellent immigration clearance experience.

## ***Chapter III: Foreign Nationals Management***

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To enhance the safety management mechanism for immigrants and protect their lawful rights and interests, the NIA implements measures addressing both immediate issues and underlying causes. By collaborating with other agencies and leveraging their investigative capabilities, the NIA aims to prevent illegal activities by immigrants in Taiwan from the outset. The NIA strengthens investigations into visa overstays, illegal employment, fraudulent marriages, and activities in violation of the Human Trafficking Prevention Act. This supports the elimination of illegal acts by Foreign Nationals, unscrupulous businesses, human trafficking rings, and provides an understanding of Foreign Nationals' living conditions within jurisdictions.

## ***Chapter IV: Care and Counseling for New Immigrants***

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The NIA has implemented a wide range of services for new immigrants through inter-ministerial collaboration to help new immigrants adapt to living in Taiwan. Focusing on eight key areas—adjustment counseling, medical and pre/post-natal care, employment rights, cultural education, child education, personal safety, an improved legal system, and awareness raising campaigns—the lives of new immigrants in Taiwan are improved and national human resources are strengthened.

## ***Chapter V: Immigrant-Friendliness and Immigrant Human Rights***

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In response to the global competition for talent, a multifaceted strategy should be adopted to create a welcoming and inclusive immigration environment. This strategy

would enable a greater number of international individuals who are passionate about Taiwan to fully appreciate the country's beauty, thereby attracting global talent and enhancing Taiwan's talent recruitment and retention efforts. Furthermore, in order to demonstrate the nation's dedication to immigrants' rights, it is imperative that the NIA continues to improve the interview process and coordinate support services for foreign fishermen.

### ***Chapter VI: China/Hong Kong/Macao Exchanges and International Cooperation***

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In the post-pandemic period, the NIA has gradually reopened borders to facilitate the resumption of mini-three-links and professional and business exchanges between the two sides of the Taiwan Strait. Additionally, Hong Kong and Macao residents are now permitted to travel independently to Taiwan. The NIA has also enhanced security management mechanisms to ensure orderly exchanges and national security. In addition, The NIA is committed to signing memorandums of understanding with other countries on immigration issues and human trafficking prevention and to facilitating the reciprocal use of e-Gates. Drawing on the principles of parity and reciprocity, NIA works to strengthen cooperation with foreign governments and NGOs to jointly combat cross-border crimes, protect the rights of immigrants, and assist expatriates on both sides of the Taiwan Strait resolve issues related to residency, stays, and emergency assistance.

### ***Chapter VII: Information Security Enhancements***

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In 2023, the NIA conducted social engineering drills and awareness training, strengthened cyber security monitoring and protection operations, conducted continuous reviews of cyber security and personal data protection regulations, and implemented internal, and external audits to improve cyber security. These efforts serve as a response to the rapid changes in technologies and techniques used by hackers in cyber-attacks.

### ***Chapter VIII: Administrative Affairs***

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The administrative units in the NIA include the Personnel Office, Office of Budget, Accounting, and Statistics, Civil Service Ethics Office, Secretariat, and Training Center. The Personnel Office is responsible for personnel appointments and dismissals, performance evaluations and training, and matters related to retirement benefits. The Office of Budget, Accounting, and Statistics oversees annual budgeting, accounting, and data reporting. The Civil Service Ethics Office has the responsibility of setting up networks both in and outside NIA to prevent corruption and assure transparency in NIA operations. The Secretariat is responsible for public relations, media operations, document compilation and review, file management, daily affairs, administrative support, financial management, property management, and the processing of legal documents. The NIA Training Center is responsible for the professional training of individuals who have passed the Civil Service Special Examination for Immigration Personnel.



# ***Major Amendments***

The NIA has revised the Immigration Act to enhance the protection of immigrant rights, strengthen the management of immigration safety, and facilitate the recruitment of high-caliber talent. The amended Immigration Act was promulgated by the President on June 28, 2023. On June 14, 2023, the President promulgated the amended Human Trafficking Prevention Act to combat human trafficking and enhancing the protection of victims' rights.

## **1. Amendment to the Immigration Act**

### **(1) Ensuring the Human Rights of Immigrants**

- i. The amendment stipulates that alien spouses who are widowed or have been legally residing in Taiwan, and who factually foster, exercise right and fulfill obligations towards, or meet and communicate with minor children with household registration in the Taiwan Area, may apply for residency after entering the country with a visa. The amended provisions are designed to protect the right of family reunification and independence for marriage migrants, implement gender equality, and align with the recommendations of the Convention on the Elimination of All Forms of Discrimination against Women. They also comply with the spirit of the Convention on the Rights of the Child to ensure the best interests of children.
- ii. Law firms are permitted to engage in immigration business in order to protect and enhance the rights of immigrants when choosing immigration service organizations. Counsel may be appointed to provide legal opinions when needed to protect the rights and interests of applicants who are scheduled to attend interviews in Taiwan, as well as aliens subject to deportation who are required to express their opinions or attend deportation review meetings.

### **(2) Creating a Friendly Talent Recruitment Environment**

- i. To foster greater unity within the overseas community and address the challenges faced by foreign-born adult children of Taiwanese nationals with household registration status seeking both residency and household registration upon returning to Taiwan, the entry restrictions for Taiwanese passport holders without household registration have been relaxed. The criteria for residency applications by Taiwanese nationals without household registration have also been relaxed to encourage members of the overseas community to return to Taiwan, thereby enhancing the quality of talent in the country.



Poster highlighting the latest Immigration Act revisions

- ii. The application process for aliens seeking to adjust their stay for residency purposes has been streamlined, and the criteria for residence and permanent residency for foreign talents and their families have been relaxed. These changes are intended to enhance the rights and interests of legal aliens in Taiwan, create a friendly and accessible living environment, and boost the country's overall competitiveness.
- iii. A four-in-one Employment Gold Card will be issued to individuals who have been evaluated and certified as possessing the qualifications of specified foreign professionals through the Foreign Professionals Online Application Platform. As of the end of 2023, a total of 8,962 Employment Gold Cards were issued.

### (3) Strengthening Human Flow Security Management

- i. Pre-screening passenger entry and exit data can facilitate the monitoring of watch-listed individuals' arrivals and departures, thereby preventing the entry of criminals into the country. Moreover, passenger movements are monitored through the analysis of reservation data to identify suspicious individuals and uncover human trafficking activities.
- ii. The amount of fines and restriction periods for individuals who overstay a visit or residence period have been increased. The types of violations and illegal behaviors have also been addressed in the amendment, including attempts to coerce overstayers into engaging in illegal activities or forcing individuals prohibited from leaving the country to travel abroad. These efforts aim to deter criminal activities and strengthen law and order.

## 2. Amendment to the Human Trafficking Prevention Act

Human trafficking is widely acknowledged by the international community as a despicable and outrageous crime that significantly undermines human rights. With the exception of a handful of textual amendments to a few provisions in May 2016, there has been no substantive and comprehensive review of the Human Trafficking Prevention Act since its enactment on June 1, 2009. Thus, it is necessary to expand the scope of penalties in light of incidents in 2022 where Taiwanese citizens were defrauded, detained abroad, and forced to engage in criminal activities in foreign countries. In accordance with the “U.N. Protocol to Prevent, Suppress and Punish Trafficking in Persons, Especially Women and Children, Supplementing the United Nations Convention Against Transnational Organized Crime” and the “2011 EU Directive on Preventing and Combating Trafficking in Human Beings and Protecting its Victims,” the NIA has conducted a comprehensive review and revision of the Human Trafficking Prevention Act. The amendment was promulgated on January 1, 2024, aiming to enhance the protection of the rights and interests of human trafficking victims. The following are highlights of the extensive revision:

### (1) Aligning with International Regulations and Trends

The international community has increasingly recognized that the use and exploitation of victims in criminal activities constitutes a form of labor exploitation. The scope of labor exploitation as defined by the Human Trafficking Prevention Act did not align with that of the aforementioned U.N. Protocol prior to the amendment. Consequently, the amendment includes the offense of willfully and deliberately exploiting victims to engage in acts punishable under the law. It also includes criteria for criminal penalties to enhance the law’s effectiveness and ensure compliance with international trends.

### (2) Enhancing the Protection of Victims’ Rights and Interests

According to the amendment, if a suspected victim is dissatisfied with the identification results of the judicial police, they may file an objection with the superior authority through the original identification unit to expedite the remedy process. The residence period for foreign victims has also been extended to one year to encourage foreign victims to identify the perpetrators or testify in court. Additionally, non-institutional placement services have been incorporated to ensure that victims receive necessary assistance such as court accompaniment and financial subsidies.

### (3) Increasing Penalties and Severely Punishing Lawbreakers

The amendment also specifies that criminals who exploit and use victims to engage in acts punishable under the law shall be sentenced to imprisonment of no less than one year and no more than seven years; and criminals who use such means as force, threat, and fraud to engage in the recruitment, transportation, or harboring others for the purpose of exploitation, shall be sentenced to imprisonment of up to five years or up to seven years if the victims are under the age of 18. Furthermore, in order to deter illegal activities and safeguard the basic human rights of workers, those who use force, threat, and fraud to subject another person to labor for pay that is not commensurate with the work performed shall be sentenced to imprisonment of no less than one year.

### (4) Strengthening Supply Chain Management

To combat human trafficking and align with international human rights standards, natural persons, legal persons, or unincorporated associations convicted of human trafficking will be ineligible to participate in tendering, to be awarded contracts or subcontracts, or assist tenderers in government procurement within five years of the date of the final judgment. This serves to ensure a legitimate and fair competition in the government procurement process.



Poster on human trafficking prevention

## ***Border Security Maintenance***

Taiwan lifted its border restrictions on October 13, 2022, as a result of the decreasing severity of the COVID-19 pandemic. Following a three-year lockdowns, airports and harbors are again experiencing significant overcrowding due to the global surge in revenge travel. The NIA is committed to enhancing border security and the efficiency of immigration clearance through professional training and the use of information technology. The upgraded automatic inspection and immigration clearance system and the launch of the e-Gate registration system also offer passengers a secure, convenient, and excellent immigration clearance experience.

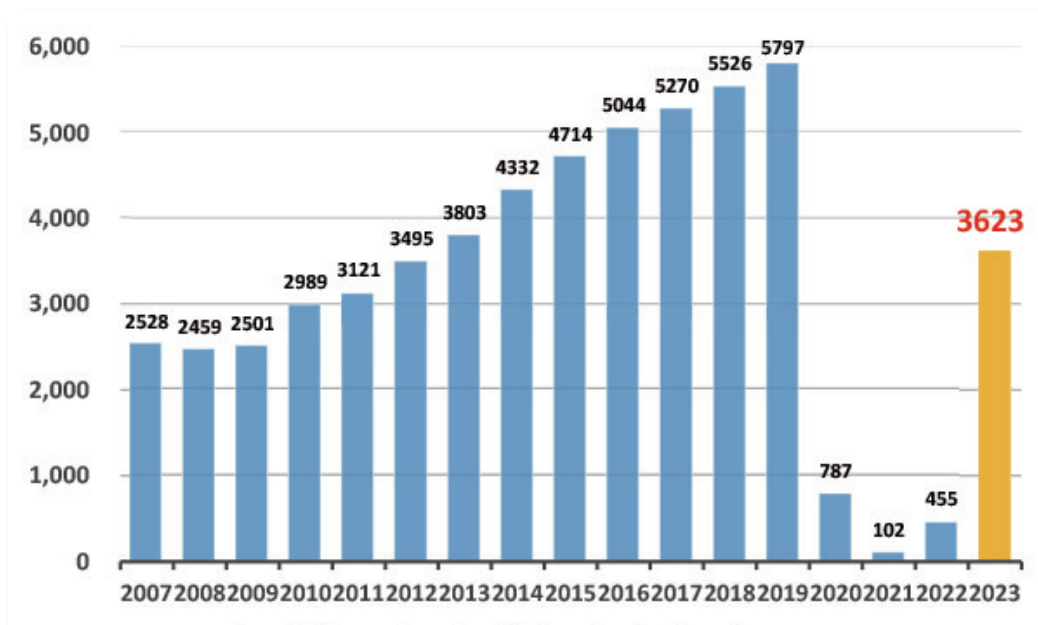


Figure 2-1 Annual number of inbound and outbound passengers (Unit: 10,000 persons)

### **1. Visitor-Friendly Immigration Services**

#### **(1) Promoting the Automated Immigration Clearance System**

- i. The NIA has set up a total of 111 e-Gates at international airports and seaports in Taiwan to provide safe and convenient immigration clearance services. By the end of 2023, the cumulative number of registered users totaled 9,789,034 and entries/exits via e-Gates had reached 120,943,610.



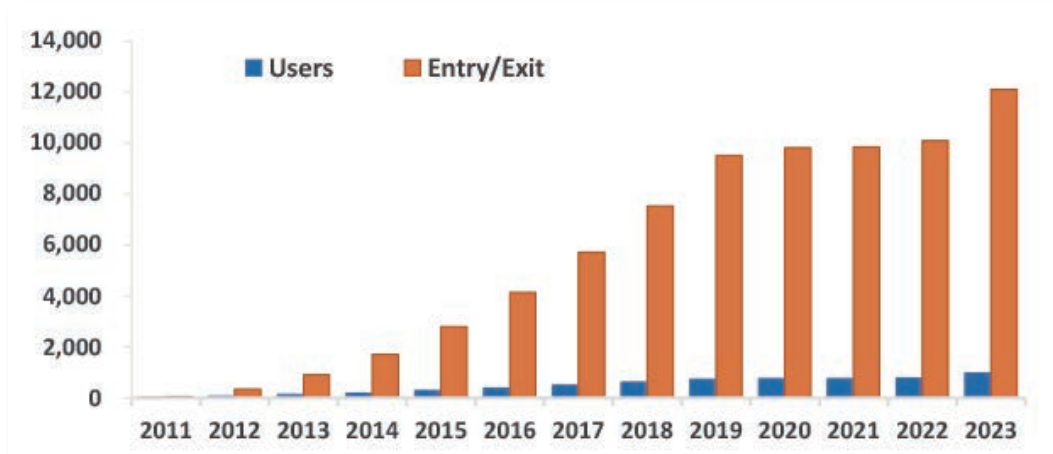


Figure 2-2 Number of e-Gate registrations and users (Unit: 10,000 persons)

- ii. A two-in-one service integrating registration and immigration clearance functions was launched on November 1, 2022, eliminating the need to register at a service counter in advance. When entering or exiting the country, all Taiwanese nationals aged 12 and older and holders of Alien Resident Certificates (ARCs) may use their electronic passports at the e-Gate for verification, then consent to the recording of facial images or fingerprint information to complete the registration and immigration clearance processes. This time-saving service has significantly streamlined the registration process, with the information saved in the system remaining valid for the lifetime of passport holders or the duration of the ARC's validity. By the end of 2023, a total of 1,511,523 successful registrations have been documented, and the use of e-Gate among Taiwanese nationals has increased from 59.3% in 2019, prior to the pandemic, to 75.03%.

## (2) Establishing the 4th Generation Automated Immigration Clearance System

- i. The fourth-generation immigration clearance system features a rapid biometric recognition mechanism enhanced by guidance lights and graphic interfaces. This improvement increases the recognition rate and reduces the time required for passengers to clear immigration. The walk-through face recognition and in-gate registration features are available to Taiwanese nationals, ARCs holders, and departing international tourists. These functions serve to optimize inspection capabilities and enhance the quality of immigration clearance services.
- ii. In 2023, the NIA installed 19 fourth-generation e-Gates at Taoyuan International Airport, including 4 arrival and 5 departure e-Gates at Terminal 1, and 5 arrival and 5 departure e-Gates at Terminal 2. An

additional 23 e-Gate systems are scheduled to be installed in 2024, including 5 arrival and 6 departure e-Gates at Terminal 1, and 6 arrival and 6 departure e-Gates at Terminal 2.



The fourth-generation e-Gate system

### (3) Performing Immigration Preclearance Services for Cruise Passengers

With the pandemic finally coming to an end, ports around the world have gradually scaled back border controls, creating new opportunities for the international cruise ship docking tourism industry, which had been dormant for an extended period. In accordance with the tourism revitalization policies of the government, the NIA provides immigration preclearance services for cruise ship passengers. In 2023, 68 cruise ships docked at Kaohsiung Port while 84 docked at Keelung Port, with a total of 454,961 inbound and outbound passengers.

### (4) Offering Convenient, Visitor-Friendly Immigration Services

To accommodate the customs clearance requirements of various types of passengers, the NIA has established fast-track immigration clearance counters, special counters for passengers with mobility issues or strollers, APEC Business Travel Card holders, frequent visitors using expedited immigration clearance counters, Academic and Business Travel Card holders and Employment Gold Card holders. Furthermore, the Family-Friendly Counter has been introduced to offer convenient and considerate immigration clearance services to families traveling with children under the age of 12 during peak periods such as weekends, long holidays, and school vacations.



Special counters for passengers with mobility issues or strollers

## 2. Assistive Information Technology

### (1) Expanding the Passenger Name Record (PNR) System

- i. The Passenger Name Record system (PNR) utilizes the investigative expertise of relevant departments to conduct passenger risk analysis through the establishment of various early warning or screening rules. The system also screens and identifies high-risk travelers and supplies relevant data to agencies for further investigation.
- ii. By the end of 2023, the NIA had successfully linked passenger reservation information with 42 airlines that operate in Taiwan, which accounted for 90% of the total inbound and outbound passengers and meeting 85% of its 2023 annual target. The NIA will continue its efforts to enhancing the integrity of passenger data analysis by managing the data link arrangement with other airlines that operate in Taiwan.

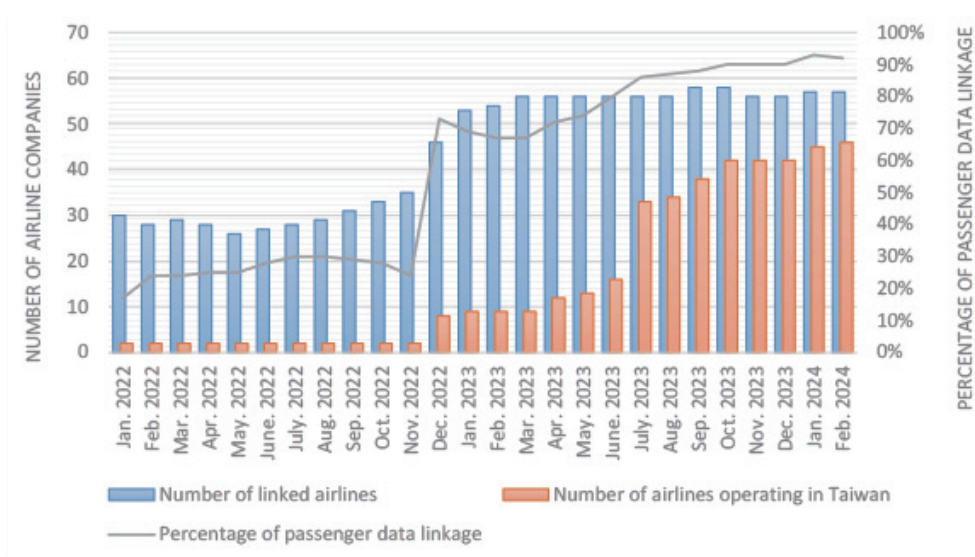


Figure 2-3 Passenger booking and itinerary analysis system integration rate

### (2) Using the Advance Passenger Information System and Advance Passenger Processing System

To strengthen measures for border security and passenger management, the NIA established the Outbound Advance Passenger Processing system (APP-OUT) in 2013. The system allows for real-time information exchange to prevent passengers on watch lists from acquiring boarding passes. The NIA also established the Inbound Advance Passenger Processing (APP-IN) system in 2017. APIS screens arriving, departing, and transiting passengers to pinpoint high-risk passengers in advance, thus ensuring passenger management and flight security. In 2023, a total of 2,434 people (2,178 wanted fugitives and 256 individuals banned from entering or exiting the country) were intercepted.

## (3) Implementing the Automatic Illegal Entry Detection System

The Automatic Illegal Entry Detection System was launched in Terminals 1 and 2 of Taoyuan International Airport. The system automatically detects passengers who try to enter the country through closed immigration inspection counters or loiter near such counters. Once the system spots such persons, security staff are alerted to the situation with footage of the passenger, allowing them to take immediate action to prevent illegal entry. The system enhances the detection and alert of illegal entry to restricted areas, thus ensuring border security.

## (4) Updating the Suspicious Passport Comparing System

The NIA launched the Suspicious Passport Comparison System (SPCS) to identify suspicious documents at the border with a database of collected passport and travel document samples preventing individuals with malicious intent from entering or exiting the country with forged or altered passports. At the end of 2023, the database contained samples from 208 countries and territories and 1,198 types of passports and travel documents.



Archiving of passport samples for the Forged and Altered Passport Identification and Comparison System

## (5) Enhancing the Assistive Identity Verification System

On May 1, 2023, the NIA completed the expansion of the hardware capabilities of the Assistive Identity Verification System in an effort to strengthen its capabilities in the areas of entry and exit identity verification, tracking illegal aliens in Taiwan, and facial recognition and comparison. In addition, an off-site backup system was installed to enhance the system resilience. As of the end of 2023, the Assistive Identity Verification System had been utilized to compare over 19 million individuals.

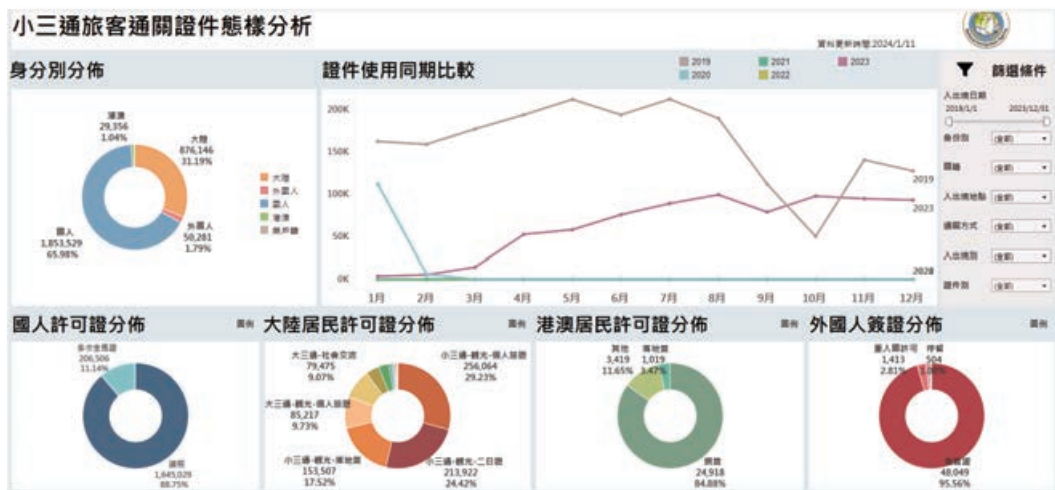
## (6) Creating the “Emergency Assistive Identity Verification System”

It is crucial to ensure the uninterrupted operation of functions such as entry and exit identity checks, tracking illegal aliens in Taiwan, and facial recognition and comparisons during emergencies. The NIA has installed the software and hardware for the Emergency Assistive Identity Verification System at airports in Taoyuan, Songshan, Kaohsiung, Taichung, as well as Shuitou Port in Kinmen. The system officially launched on October 19,

2023. It expands the application of the image recognition system in border security control, optimizes identity verification in inspection and immigration clearance processes, and strengthens facial recognition capabilities.

## (7) Expanding the Big Data Analysis Platform

Utilizing data from Mainland China, Hong Kong, Macao, and foreign nationals, as well as pre-flight passenger information, passport loss and issuance records, and Mini Three Links data, the NIA Big Data Platform established six visual dashboards in 2023 to identify feature points through multidimensional analysis, criteria-based screening, and dynamic graphical interfaces. Furthermore, two social network analyses and two AI-based forecasting functions have been introduced to enhance the efficiency of immigration clearance and aid decision-making in legal research and development. The correlation expansion framework embedded within these new functions tracks travelers and related foreign nationals and predicts the likelihood of legal violations by incoming travelers.



Analysis of the traveling documents used by mini-three-links passengers

## 3. Strengthening Inspections

### (1) Holding Border Management Seminar

The NIA hosted the 2023 Border Management Seminar on October 25, 2023. Immigration and law enforcement officials from the U.S. Homeland Security Investigations (HSI), the Consulate General of Canada in Hong Kong, and the Netherlands Office Taipei were invited as speakers. Based on the two major themes of “International Cooperation in Border Enforcement” and “Technologies for Border Management: Single Token,” participants of the seminar shared their experiences in border management systems, combating human smuggling, and the latest technology in entry



and exit immigration clearance, particularly emphasizing the contactless “Single Token” that is suitable for the post-pandemic era. Around 150 representatives from domestic and foreign government agencies, airlines, experts, and academics attended the seminar.



2023 Border Management Seminar

## (2) Organizing the Anti-Fraud Meetings

- i. The first Anti-Fraud Meeting was held on May 11, 2023 and attended by 23 immigration and law enforcement officers from eight countries, including the United States, Canada, the United Kingdom, France, Germany, Italy, Australia, and Taiwan. The participants engaged in in-depth discussions on the latest developments in passport fraud and human trafficking.
- ii. The second Anti-Fraud Meeting was conducted on October 26, 2023, in conjunction with the 2023 Border Management Seminar, and was attended by 24 immigration and law enforcement officers from 10 countries, including the United States, Canada, the United Kingdom, France, Germany, Italy, Australia, Japan, Singapore, and Taiwan. The participants examined the current trends in human trafficking and passport fraud, as well as the implementation of automatic inspection and clearance systems and preclearance services for cruise passengers.



2023 Anti-Fraud Meetings

### (3) Holding Competitions for Experts on Passport Identification

Following a two-year interruption due to the pandemic, the 13th Document Identification Master Competition, originally launched in 2009, was held on December 23, 2023. A total of 24 immigration officers participated in the competition to compete for the prestigious Master title, which aims to effectively enhance border defense and security by encouraging immigration officers to improve their professional skills in document identification.



A group photo of the representatives from each team participating in the Document Identification Master Competition

## 4. Stringent Border Security

### (1) Investigating Violations of the Passport Act (using the Border Affairs Corps as an example)

- i. A Taiwanese national surnamed Tsai and an additional suspect were arrested for the fraudulent sale of passports in violation of the Passport Act. The case was referred to the Pingtung District Prosecutors Office for investigation on March 15, 2023.
- ii. A Taiwanese national with the surnamed Huang and three additional suspects were arrested for the fraudulent sale of passports in violation of the Passport Act. The case was referred to the Chiayi District Prosecutors Office for investigation on April 20, 2023.
- iii. A Taiwanese national with the surnamed Chang and sixty-five additional suspects were arrested for the fraudulent sale of passports in violation of Article 73 of the Passport Act. The case was referred to the Taoyuan District Prosecutors Office on September 5, 2023.
- iv. A Taiwanese national with the surnamed Liu and two additional suspects were arrested for the fraudulent sale of passports in violation of the Passport Act. The case was referred to the Taipei District Prosecutors Office for investigation on October 17, 2023.
- v. A Taiwanese national with the surnamed Jiang and another suspect were arrested for the fraudulent sale of passports in violation of the Passport Act. The case was referred to the New Taipei District Prosecutors Office for investigation on November 15, 2023.

## (2) Keeping African Swine Fever at Bay

Taiwan has implemented a border control policy over the past six years to curb the transmission of African swine fever. Currently, Taiwan is one of the only two countries in East Asia that remains unaffected by African swine fever, demonstrating the effectiveness of the strict border protection and quarantine procedures implemented to combat the spread of the disease. The NIA has repatriated foreign passengers who were unable to pay the penalties for illegally importing pork products into the country, documenting 104 repatriation cases in 2023. Over the years, a total of 400 passengers have been repatriated.



Publicity measures on preventing African swine fever in the entry inspection area

## (3) Prevention and Investigation of Foreign Human Trafficking Cases

To prevent Taiwanese nationals from being defrauded by human smugglers to work in Cambodia, Taiwanese nationals who are traveling by air to high-risk countries or regions, such as Cambodia, Thailand, Dubai, and the Caucasus region, will be questioned about their traveling purposes. In addition, posters and LED displays are placed at the inspection counter area to raise public awareness. Individuals suspected of being defrauded are advised against leaving the country. A total of 2,121 outbound passengers had been subjected to the awareness campaign as of the end of 2023. A total of 517 suspected victims reported by NIA overseas offices in Thailand, Vietnam, Ho Chi Minh City, and Myanmar were addressed during entry inspection and subsequently transferred to the Aviation Police Bureau of National Police Administration. The NIA also provides the National Police Administration and other concerned agencies access to the cross-referenced results from specific flight databases and the scammer profiles from embassies and representative offices.



## ***Foreign Nationals Management***

To enhance the safety management mechanism for immigrants and protect their lawful rights and interests, the NIA implements measures addressing both immediate issues and underlying causes. By collaborating with other agencies and leveraging their investigative capabilities, the NIA aims to prevent illegal activities by immigrants in Taiwan from the outset. Strengthening the investigations into visa overstays, illegal employment, fraudulent marriages and violations of the Human Trafficking Prevention Act. This supports the elimination of illegal acts by foreign nationals, unscrupulous businesses, human trafficking rings, and provide an understanding of Foreign Nationals' living conditions within jurisdictions. Any case requiring emergency aid can be immediately referred to relevant units for assistive actions.

### **1. Strengthening Foreign Population Management**

#### **(1) Implementing In-Person Visits and Interview Mechanism**

- i. In order to protect legitimate marriages and prevent Chinese nationals from faking marriages to live in Taiwan, the NIA processes applications for entry by first interviewing the Taiwan national. This is followed by an in-person interview with them and their spouse upon arrival at the port of entry. The mainland spouse is only granted entry after passing the in-person interview. If there are any problematic statements require confirmation, a second interview is conducted in Taiwan by the competent NIA Special Operations Brigade of the given jurisdiction. In 2023, 488 of the 7,538 applications for Chinese spouses to enter Taiwan were rejected after the preliminary interview; 131 of 5,803 applications were rejected after the arrival interview; and 4 of 169 applications were rejected after a secondary interview.



Interviews for entry applications of Mainland spouses of Taiwan nationals



- ii. In addition, the Ministry of Foreign Affairs and the Department of Household Registration of the Ministry of Interior assign the NIA Special Operations Brigades to conduct interviews and investigations for visa and naturalization applications of foreign spouses, serving as reference for relevant authorities in their reviews, with the aim of strengthening the management of the foreign population.

## (2) Increasing the Effectiveness of Investigations into Illegal Immigrants

- i. To strengthen the security management of foreign nationals, the NIA has conducted joint investigations with the National Police Agency since 2007. Beginning in 2012, it has collaborated with national security authorities including the Military Police Command under the Ministry of National Defense, the Investigation Bureau of the Ministry of Justice, and the Coast Guard Administration of the Ocean Affairs Council, in an effort to step up investigations into illegal activities involving undocumented migrant workers in Taiwan. According to the data, a record-breaking number of 42,851 foreigners, including 27,048 missing migrant workers who exceeded their authorized period of stay were identified and investigated in 2023. This marks the best enforcement outcome in history.



Conduct joint inspections in conjunction with national security agencies



NIA Specialized Operation Brigade conducts inspections on illegal aliens

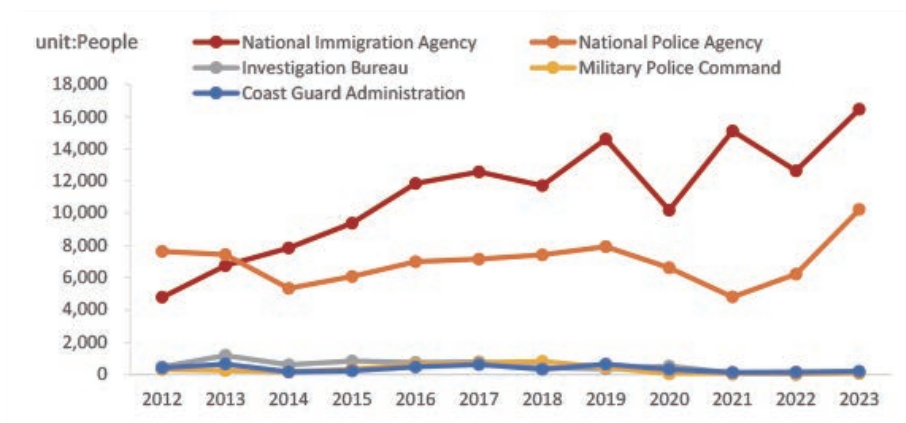


Figure 3-1 Number of undocumented migrant workers detained by national security authorities

- ii. Since 2012, the NIA has implemented technical instructor training and technical training programs to enhance its ability to identify and investigate illegal aliens and to ensure the safety of frontline NIA personnel. In 2023, a total of 41 highly motivated instructors, selected from various administrative corps, completed technical instructor training provided by the First Special Police Corps of the National Police Administration. Additionally, experienced instructors from diverse professional fields were recruited to provide training in areas such as marksmanship, comprehensive arrest and control tactics, physical fitness, as well as practical courses covering equipment operation, on-site conflict management, vehicle driving and interception, risk identification and prevention, and basic first aid skills. These courses were designed to minimize risks and casualties in the line of duty by enhancing the effectiveness of investigation techniques and reinforcing operational safety measures.



Technical instructor training-firearm shooting training



Technical instructor training-tactical fitness training

### (3) Promoting the “Expanded Overstayers Voluntary Departure Program”

- i. The Program for Expanding the Self-reporting of Overstayed Aliens was launched from February 1 to June 30, 2023, aiming to assist aliens who had overstayed their authorized period due to limited flights during the pandemic in safely and promptly returning to their home countries. Under the program, those who reported themselves were offered lenient measures, such as exemption from detention, a minimum fine of NT\$2,000, and no entry or exit restrictions, in order to encourage overstaying aliens to come forward. These measures were implemented in conjunction with regular joint inspections. The carrot-and-stick approach intend to reduce the number of overstaying aliens and enhance the effectiveness of law enforcement while accommodating the interests of the labor market.



Post on the Program for Expanding the Self-reporting of Overstayed Aliens

- ii. The program aimed to address the issue of overstayed aliens with a target of 18,360 (10,350 self-reported and 8,010 apprehended). Nevertheless, the actual number of individuals identified and investigated was 21,932 (12,478 self-reported and 9,454 apprehended), exceeding the target. This resulted in an accomplishment rate of 119%, as well as a notable increase in the number of apprehended missing migrant workers. Compared to previous years, the overall efficacy of this program has been substantially improved.

Table 3-1 Comparison of the investigatory results of the “Expanded Overstayers Voluntary Departure Program” between 2019 and 2023

Category Year	Missing migrant workers			Other aliens			Total		
	Apprehended	Self-reported	Total	Apprehended	Self-reported	Total	Apprehended	Self-reported	Total
February to June 2023	7,268	6,736	14,004	2,186	5,742	7,928	9,454	12,478	21,932
February to June 2019	4,394	7,925	12,319	2,418	6,386	8,804	6,812	14,311	21,123
Increase or decrease compared to 2019	+65%	-15%	+14%	-10%	-10%	-10%	+39%	-13%	+4%

## 2. Enhancing the Prevention of Human Trafficking

### (1) Prevention Results

Taiwan's human trafficking prevention and control strategies are built on four key pillars: prosecution, protection, prevention, and partnership, aligning with the human trafficking prevention strategies of most nations worldwide. In 2023, the Ministry of the Interior unveiled the 2023–2024 Anti-Exploitation Action Plan, which identifies 19 topics that require attention and 81 specific corresponding initiatives to improve the central government's capabilities and actions in combating human trafficking. The Plan also promotes collaboration between local governments to implement central government policies. The following is a summary of the implementation results in 2023:

#### i. Prosecution

The various prosecution and judicial law enforcement agencies have designated units responsible for planning the investigation and prosecution of human trafficking. In 2023, judicial law enforcement agencies investigated 148 cases of human trafficking, 63 cases of labor exploitation, 80 cases of sexual exploitation, and 5 of organ harvesting with a total of 308 victims. Local District Prosecutors' Offices prosecuted a total of 231 human trafficking cases involving 404 defendants.

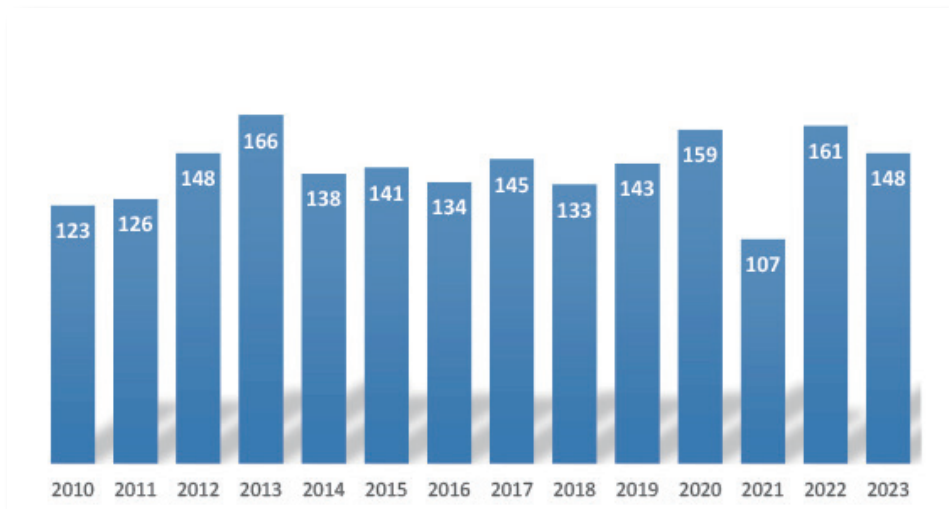


Figure 3-2 Number of human trafficking cases transferred by the Judicial Police

#### ii. Protection

##### (i) Placement for Human Trafficking Victims

A. Foreign Victims: In 2023, the NIA and the Workforce Development Agency of the Ministry of Labor collaborated with private organizations to establish approximately 25 shelters, offering daily care, psychological counseling, interpretation services, legal

assistance, interrogation accompaniment, and medical assistance to foreign victims of human trafficking during their placement period. In 2023, a total of 109 foreign victims received placement services.

B. Domestic Victims: Placement of domestic victims is arranged by local private organizations and NGOs. Among the 5 Taiwanese victims over the age of 18 in cases investigated and prosecuted in 2023, 3 received placement through a local private organization and 2 were either unwilling to receive placement, returned home, or accepted other arrangements. Among the 94 Taiwanese victims of sexual exploitation victims under the age of 18, 32 were placed in local social welfare agencies, 57 were picked up by their parents, 4 had reached legal adulthood and returned home on their own, and 1 victim was transferred to a juvenile detention facility.

(ii) Temporary residence permits are issued to victims to help them rebuild their lives. In 2023, a total of 38 temporary residence permits and 29 applications for temporary residence permit extensions were approved.

(iii) To implement protections during investigations, judicial police authorities are required to provide interpretation and accompaniment during interviews with victims. In 2023, interpretation services were provided 99 times and accompaniment was provided 162 times.

### iii. Prevention

(i) Human trafficking prevention education, training, and awareness raising

Two introductory-level training sessions on Human Trafficking Prevention and Digital/Online Gender-based Violence were conducted on November 1 and 10, 2023, with a total of 169 participants. On November 24, 2023, the Roundtable Forum—the Second Seed Instructor Training Program on Human Trafficking Prevention took place with the participation of 34 individuals. These training sessions served to augment efforts in preventing human trafficking and digital/online gender-based violence.



The 2023 introductory-level training on Human Trafficking Prevention and Digital/Online Gender-based Violence

(ii) Promotion through multiple channels to raise awareness of human trafficking prevention

To enhance public understanding of human trafficking, increase awareness among migrant populations regarding their rights, and align



with the substantially revised Human Trafficking Prevention Act, the NIA established a special section on its official website dedicated to the amendment of the act. Furthermore, the agency created a promotional video titled “Evil Wolves Will Be Punished,” along with five anti-human trafficking posters and four graphics cards available in both Mandarin and English. It also organized educational programs for new immigrant families, mobile service operations, and Migrants Day celebrations to raise awareness of human trafficking prevention among new immigrants.

#### iv. Partnership

The 2023 International Workshop on Preventing Human Trafficking was held in a hybrid format from September 6 to 7, 2023 and was attended by officials, scholars, experts, and representatives from private organizations in the United States, South Korea, the United Kingdom, Belgium, Indonesia, Japan, and Vietnam. The workshop, aimed at helping countries combat criminal activities, focused on four topics: The Emerging Forms and Trends of Human Trafficking, Human Trafficking and Fraud: Current Situation, Challenges and Countermeasures, Anti-Trafficking Strategies for Vulnerable Populations, and Risks and Prevention of Human Trafficking Among Foreign Students.



2023 International Workshop on Preventing Human Trafficking

## (2) International Evaluations

On June 16, 2023, the U.S. Department of State announced the results of the 2023 Trafficking in Persons Report (TIP). Among the 180 countries and regions evaluated, Taiwan was ranked as a Tier 1 country for the 14th consecutive years. This demonstrates that, despite the pandemic hindering efforts to prevent human trafficking, the international community recognizes Taiwan's dedication to overcoming challenges and addressing the issue through partnerships with private organizations.

### **(3) Amendment to Related Complementary Measures and Items for Future Improvement**

#### **i. Supplementary measures**

The amendment to the Human Trafficking Prevention Act became effective on January 1, 2024, marking the most significant revision in the past 14 years since its enactment on June 1, 2009. In response, the NIA has incorporated relevant administrative regulations and procedures as supportive measures for the amendment, including the Guidelines for the Identification of Human Trafficking Victims, the Procedure for Judicial Police Agencies (Units) in Handling the Identification of Suspected Human Trafficking Cases and Objections to Identification Results (including Notice of Objection and Notice of Objection Identification Results), Suspected Victims of Human Trafficking Rights Notification, Application for Human Trafficking Victim Subsidies, and Public-Private Collaboration Procedures for the Safe Return of Human Trafficking Victims to Their Country of Origin. The NIA has also modified provisions concerning the documented victim information in the immigration management system, information on the ARC, and the online reporting platform.

#### **ii. Areas for further improvement**

Given the significant amendments to the Human Trafficking Prevention Act, it is imperative to develop or revise the necessary supporting measures accordingly. Thus, after finalizing the development of these supportive measures in 2024, the NIA will continue to review the applicable laws and regulations to ensure the protection of victims' interests and rights.

## **3. Adding Information System Functions**

### **(1) Online ARC Application System Pilot Plan for Foreign Professionals and Dependents**

The NIA launched an online ARC application system for foreign professionals with employment permits from the Ministry of Labor and their dependents on July 1, 2022. Furthermore, to align with the amended Immigration Act, the time frame for foreign professionals entering the country with a residence visa to apply for an ARC was extended in late 2023 from 15 days to 30 days, starting the day after entry. Similarly, for those who wish to extend their residency, applications may now be submitted up to three months prior to the expiration of the authorized residency period instead of the previous 30-day window. As of the end of 2023, the NIA had processed 8,023 applications.

# Chapter 3



Portal of the Online ARC Application System Pilot Plan for Foreign Professionals and Dependents

## (2) Expanding the “Student Online Application System for Foreign Nationals, Mainland China/Hong Kong/Macau citizens, and Taiwanese Nationals Without Household Registration”

The Student Online Application System for Foreign Nationals, Mainland China/Hong Kong/Macau Citizens, and Taiwanese Nationals Without Household Registration has undergone multiple system optimizations and modifications since its launch in July 2017. As of the end of 2023, several measures have been revised and relaxed as a result of amendments to the Immigration Act. For instance, foreign students can now apply for an ARC valid for two or three years, while those who enter the country with a resident visa are allowed to apply for residence. After paying any fines, individuals who enter the country with a student residence visa and wish to apply for an ARC more than 30 days after their arrival, or those who exceed their authorized stay by less than 30 days and wish to apply for an ARC, may submit their ARC application online. At the end of 2023, the NIA had processed 307,796 applications.



Student Online Application System for Foreign Nationals, Mainland China/Hong Kong/Macau citizens, and Taiwanese Nationals Without Household Registration

## 4. Strengthening Technology Investigation Capabilities

### (1) Using Identity Verification to Achieve Cross-Organization, Multi-Context Service Goals

On December 29, 2023, the NIA completed the development of a cross-agency application programming interface (API) for the Personal Identification Assistance System to meet the facial recognition requirements of various services. The API is specifically developed to support inter-agency mobile identification and multi-scenario operations, thereby facilitating the use of facial recognition functionality.

### (2) Advancing Technological Equipment to Enhance Investigative Capacity

- i. The Vehicle-mounted Mobile Reconnaissance and Positioning System is utilized to assist in immigration criminal investigations by performing positioning and comparisons, screening for and detecting probable hiding places of targets, and rapidly and accurately determining the whereabouts of offenders. The system was deployed on 32 occasions across the country in 2023, successfully carrying out a total of 150 positioning operations.
- ii. High-altitude drones can be used to overcome geographical barriers and assist in exploring locations such as remote mountains, vast regions, or hard-to-access regions, thereby facilitating the efficient and rapid identification of targets' positions. The NIA plans to procure remotely operated drones for deployment to the Northern, Central, and Southern Taiwan Administration Corps and provide training for drone-pilot certification. In 2023, a total of 25 NIA personnel successfully passed the examination and obtained certification to become registered drone pilots for NIA.



The NIA Technology Investigation Center provides drone-pilot training

- iii. Given the increasing amount of data generated by smart mobile devices, it is crucial to utilize “mobile phone forensic software” and “mobile phone analysis software for correlation data” in digital forensic investigations. In 2023, the NIA conducted specialized training in digital forensics aimed at developing skilled forensic experts who can effectively use AI to classify and examine data. The purpose of this training was to assist investigators in identifying crucial evidence and information about targets, thereby significantly reducing the amount of work and time needed for investigations while enhancing the effectiveness of immigration-related crimes investigations.

# *Care and Counseling for New Immigrants*

As of the end of 2023, there were 592,561 new immigrants in Taiwan with over 470,000 being second-generation new immigrants. In response, the NIA has implemented a wide range of care and service measures for new immigrants through cross-ministerial collaboration to help them adapt to life in Taiwan. By focusing on eight key areas—adjustment counseling, medical and pre/post-natal care, employment rights, cultural education, child education, personal safety, improved legal systems, and awareness-raising campaigns—the lives of new immigrants in Taiwan can be improved and national human resources can also be strengthened.

## **1. Establishing Inter-Organizational Platform Services**

### **(1) Convening Executive Yuan's Coordination Meeting of New Immigrant Affairs**

To ensure the rights of new immigrants, the Executive Yuan approved the establishment of the Immigration Affairs Coordination Board on June 16, 2015. The board holds biannual meetings to elevate important issues to the Executive Yuan level and improve relevant services through a cross-ministerial model. The board is chaired by a Minister without Portfolio with a Deputy Minister of the Ministry of the Interior serving as the vice chair and the Director-General of the NIA serves as the executive secretary. Currently, there are 31 members on the board, including one Minister without Portfolio, 14 Deputy Ministers of concerned ministries and councils, 6 Deputy Chiefs of municipalities and counties/cities, and 10 scholars, specialists, or representatives from social groups. The board convened two meetings in 2023.

### **(2) New Immigrant Care and Services Network**

A New Immigrant Care and Services Network was established in each of the 22 municipalities and counties/cities across the country. Regular meetings between central government agencies and the civil, social, education, labor, and health authorities of each jurisdiction, as well as private organizations, local service centers for new immigrant families, and community service offices for foreign spouses address relevant issues. Central and local immigrant assistance networks and corresponding resources coordinate through the presentation of special reports and discussion of individual cases with 22 meetings held in 2023.





NIA Service Center held online meeting to provide care for new Immigrants

## 2. Creating Comfortable Living Environments in New Homes

### (1) New Immigrants Development Fund

To help new immigrants adapt to Taiwanese society, the NIA continues to implement new immigrant care measures to help these new members of our society become a fresh source of empowerment for the country and facilitate intercultural exchanges. The NIA established the Foreign Spouse Care and Assistance Fund in 2005, which was renamed the New Immigrant Development Fund in 2016. The Fund has a total size of NT\$1 billion and an annual budget of NT\$300 million. In 2023, 205 applications were approved and a total of NT\$344,832,473 in subsidies was granted.

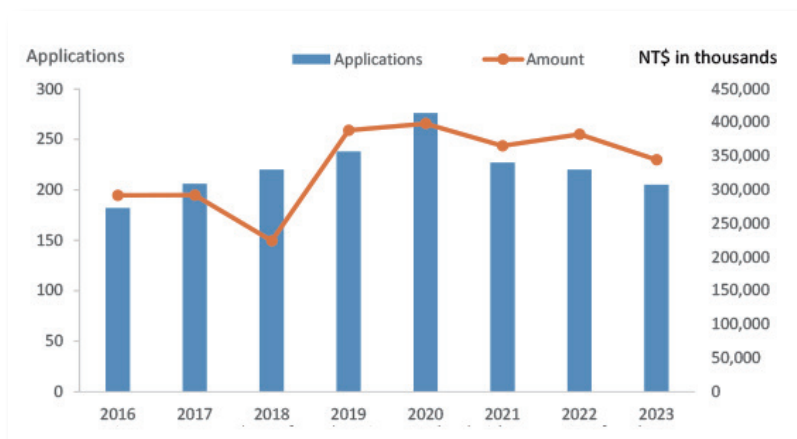


Figure 4-1 Number of applications and subsidy amounts for the New Immigrants Development Fund

### (2) Guidance on Cultural Adaptation for New Immigrants

The NIA's Adaptation Assistance Plan for New Immigrants helps immigrants adjust to the lifestyle and living environment in Taiwan, fostering

a culturally diverse society. In 2023, a total of NT\$1,396,000 was appropriated for 22 municipal and local governments to conduct 107 cultural assimilation courses, 10 seed training camps, 5 multicultural events, and 38 lifestyle adaptation sessions, benefiting 8,905 participants.

### (3) Primary Interviews and Family Education for Marital Immigrants

To improve immigrant guidance, the NIA interviews new immigrants, informs them of regulations for living in Taiwan, and provides necessary information during their first visit to the NIA service centers to apply for resident certificates after entering Taiwan. A total of 13,076 new immigrants were interviewed in 2023. Family education activities also help them adapt to family life in Taiwan, support for cross-border marriages, promote respect for cultural diversity and gender equality, and enhance family interactions. Therefore, 317 sessions were held in 2023 with 7,119 attendees.



Family education activity for marital immigrants

### (4) Pre-Household Registration Welfare and Assistance Plan for New Immigrants under Special Circumstances

A unique Pre-Registration Welfare and Assistance Plan has been integrated into the New Immigrant Development Fund to help pre-registered new immigrants overcome their financial difficulties. NIA has developed digital reference charts for distribution through the New Immigrant Empowerment and Development Information Network, available in seven languages: Chinese, English, Vietnamese, Indonesian, Thai, Cambodian, and Burmese. It is also coordinating with local governments and relevant non-governmental organizations to actively support applications, ensuring the economic well-being of new immigrants and their families. In 2023, the total authorized budget for the subsidy program was NT\$ 4,218,817.

## 3. Supporting New Immigrants and Their Children

### (1) Dream-Building Program for New Immigrants and Their Children

The Dream-Building Initiative for New Immigrants and their Children has been launched to help new immigrants and their children realize their aspirations in Taiwan. The initiative is divided into five major subgroups, including entrepreneurship and marketing, education and arts, multimedia and digital technology, social welfare services, and environmental protection

and sustainability. The NIA has helped 88 individuals from 30 groups achieve their dreams in 2023. By offering inspiration and growth opportunities, the dream-building process motivates individuals to pursue their passion and contribute to their families. This effort promotes multicultural exchange and facilitates mutual understanding and respect.



Presentation of achievements of Dream-Building Initiative for New Immigrants and their Children

## (2) Empowerment and Scholarships/Incentives for New Immigrants and Their Children

The NIA offers care and support in the form of awards to new immigrants and their children who demonstrate outstanding performance despite challenging circumstances. This encourages them to work hard and excel academically, reduces the family burdens, and helps the country cultivate new talent. In 2023, a total of NT\$36,641,000 in scholarship funds was issued to 7,326 recipients.



Immigrant children who were awarded the Ministry of Education Presidential Education Award

## (3) Multicultural Regional Revitalization Training Camp for Immigrant Children

From July 24 to 28, 2023, the Multicultural Regional Revitalization Training Camp for New Immigrant Children was held at the National Museum of Marine Science & Technology in Keelung. The objective of the event was to broaden the perspectives of new immigrants' children and Taiwanese citizens by encouraging them to explore local characteristics and the multicultural heritage of their parents' native countries. The event provided an opportunity for experts and scholars to present successful local revitalization cases and motivate camp members to develop skills while collaboratively creating innovative presentations. The camp members also visited the Keelung Commission Store District, engaged in DIY projects using ocean waste, gained a comprehensive understanding of the revitalization efforts on Heping Island, and learned how to develop local revitalization proposals. There were 42 participants in total.



Field visit by members of the Multicultural Regional Revitalization Training Camp for Immigrant Children

## (4) Multicultural LOHAS Innovative Action Plan Contest

To highlight the advantages of the diverse ethnic backgrounds of new immigrants and their children, the NIA held the Multicultural LOHAS Innovative Action Plan Contest in 2023 to actively promote multiculturalism and the International Convention on the Elimination of All Forms of Racial Discrimination. Through the Contest, the NIA aims to enhance new immigrants' understanding of public affairs, facilitate the development of innovative solutions, and encourage societal respect for diversity and appreciation of differences. Out of the 37 teams, 10 were selected to implement their plans for 2 months, with 3 Awards of Distinction and 2 Awards of Excellence granted.



Presentation of achievements of the Multicultural LOHAS Innovative Action Plan Contest

## (5) New Immigrant Digital Learning Program

The free information technology courses are available throughout Taiwan to enhance the information technology skills of new immigrants, while digital learning courses available in multiple languages. In 2023, a total of 162 in-person information technology courses and 10 new online courses were offered and attended by a total of 7,136 participants. Among the students taking those courses, 5,759 individuals were instructed in fundamental digital application skills, and 1,377 were trained in digital preventive health care, with an average satisfaction rate exceeding 95%. In addition, 6 new immigrant lecturers and 27 teaching assistants have been trained to leverage their language proficiency and information technology skills.



Free computer course for new immigrants and course promotion posters



## (6) New Immigrant Broadband Internet Access Continuity Project

The NIA is dedicated to the promotion of the New Immigrant Broadband Internet Access Continuity Project, which is designed to bridge the digital gap and encourage the development of digital learning among new immigrants. The project leverages mobile device sharing and digital resources to provide free Internet services, offering mobile devices, network sharing services, and platforms that facilitate exchanges among new immigrants. Its goal is to ensure that new immigrants have access to essential digital and broadband environments, and extends services to support disadvantaged families in remote rural areas. Furthermore, the project provides an online communication platform that utilizes digital learning resources to facilitate new immigrants' integration into Taiwanese society. It aims to help them build a new digital life, establishing a digitally inclusive, diverse, and friendly environment in Taiwan. By the end of 2023, a total of 618 applications for mobile device loans had been received, with 25.41% of the loaners belonging to disadvantaged families. The overall satisfaction rate with the service was 93%. A customer service center has been established to provide bilingual online services, featuring a counselor fluent in both Chinese and English. This service has successfully assisted a total of 676 individuals. Sixty articles (in six languages) have been published on the New Resident Exchange Platform at the "New Immigrant in Taiwan" website to facilitate the multicultural integration of new immigrants while promoting Taiwanese culture. Additionally, six online events attracted 6,462 participants, while 10 physical promotion events were organized to provide equipment utilization assistance and loan application services.



Free loan services for mobile devices and promotional posters



# *Immigrant-Friendliness and Immigrant Human Rights*

In response to the global competition for talent, a multifaceted strategy must be adopted to create a welcoming and accommodating immigration environment. This strategy would enable a greater number of international individuals passionate about Taiwan to fully appreciate the country's beauty, thereby attracting global talent and enhancing Taiwan's talent recruitment and retention efforts. Furthermore, to demonstrate the nation's dedication to immigrants' rights, it is imperative that the NIA continues to improve the interview mechanism and coordinate care activities for foreign fishermen.

## **1. Implementing Convenient and Accessible Measures**

### **(1) 1990 Hotline Offering Counseling Services to Foreigners Adapting to Life in Taiwan**

To satisfy daily needs and ease the adaptation for Foreign Nationals in Taiwan, the NIA set up the free Foreigner Information and Counseling Service Hotline in 2014. The hotline number was changed to 1990 in 2022. Available in Mandarin, English, Japanese, Vietnamese, Indonesian, Thai, and Cambodian, it provides answers to questions about visas, residency, border entry and exit, work, taxes, National Health Insurance, transportation, medical care, personal safety, child-rearing, traffic information, social welfare, legal affairs, family relations, and other life issues. In 2023, the hotline received 44,968 calls, of which 15,777 were redirected from the 1922 hotline for counselling on border entry and exit during the pandemic.

### **(2) New Immigrant Empowerment and Development Information Network**

The NIA has launched the Immigrant Empowerment and Development Information Network website (<https://ifi.immigration.gov.tw>) in seven languages (Chinese, English, Vietnamese, Indonesian, Thai, Cambodian, and Burmese) to provide information from both central and local governments pertaining to new immigrants. The website features eight major themes: News, Guidance, Employment, Education, Health and Welfare, Information, Funds, and Videos. It provides welfare and benefit information for new immigrants from central ministries and municipalities, and county (city) governments. Additionally, a formal Line account (@ifitw) has been

established to provide extensive information services to both new immigrants and the general public, attracting approximately 650,000 views annually.



QR codes for Immigrant Empowerment and Development Information Network and LINE@official account

### (3) One-Stop Residency Application Service for Live-in Foreign Workers Upon Entry to the Country

Starting January 1, 2023, a 3-day (totaling 8 hours) one-stop immigration training service is offered to domestic migrant workers, including domestic helpers and home care workers, in accordance with the Ministry of Labor's policies. New migrant workers who are entering the country must submit an application for a residence permit via the NIA's Online Application System for Foreign Migrant Workers, with the support of their employers and agents, five days prior to their arrival. The residence permit will be issued on the day of the orientation training. As of the end of 2023, a total of 47,113 residence permits had been issued to migrant workers on the day they completed the training.



Poster on Migrant Worker One-stop Services

### (4) Mobile Outreach Services

Through its mobile vehicle outreach program in rural areas, the NIA promotes government services for new immigrants, offers legal consultation, and processes residence extensions and changes of address. Individuals requiring assistance are referred to local social welfare organizations, which provide more flexible locations and services to bridge the urban-rural divide and help balance regional development. In 2023, mobile vehicles were deployed 458, responding to 12,929 requests (certificate pickups, application submissions, inquiries, consultations) from 645 families, including special visits.



NIA Mobile Outreach Service in action

## 2. Attracting International Talent to Taiwan

### (1) Optimizing the Foreign Professionals Online Application Platform

- i. The NIA has implemented the Foreign Professionals Online Application Platform aims to improve the environment for retaining foreign professionals, attracting overseas talents to work in Taiwan, and recruiting specific foreign professional talents. This single-window platform streamlines the application process and provides innovative services such as cross-agency joint review, offering one-stop online application services for the Employment Gold Card, Employment PASS Card, Entrepreneur Visa, and dependents. Moreover, the NIA has launched a project to integrate and expand the one-stop services for foreign talents and entrepreneurs between 2023 and 2025, in an effort to boost the efficiency of implementation and optimize the functions of the platform.



Foreign Professionals Online Application Platform webpage

- ii. The four-in-one Employment Gold Card, integrating the functions of visa, work permit, ARC, and re-entry permit, was introduced on February 8, 2018, to enhance government services in a proactive and convenient manner. The employment gold card has been widely recognized by applicants and is regarded as an outstanding model for other government agencies to emulate. In 2021, it was awarded the Digital Innovation Value-Added Service Quality Award by the Ministry of the Interior. As of the end of 2023, the total number of applications for the Employment Gold Card has reached 12,664, with 8,962 approved.
- iii. On July 1, 2023, the online Entrepreneur Visa and ARC application system was launched to provide a one-stop platform for applicants intending to introduce new venture capitals into Taiwan. It eliminates the need for applicants to visit multiple physical counters at various

agencies, thereby improving service quality and reducing time required for the application process. As of the end of 2023, the total number of applications reached 82, with 31 approved.

## **(2) Amending the “Regulations Governing Visits, Residency, and Permanent Residency of Aliens”**

- i. To ensure that foreigners have sufficient time to apply for a residence extension, the application period is extended to three months prior to the expiration of the current residence permit.
- ii. Foreign students are eligible to apply for an extension of their residence for a period of one year following their graduation. If deemed necessary, they may submit an additional application for a further extension, resulting in a total possible extended residence period of up to two years. This effort incentivizes foreign students to pursue employment in Taiwan by providing greater flexibility to the validity period of their residence permit.
- iii. The easing of regulations related to foreign workers engaged in occupations specified in Subparagraphs 8 to 10, Paragraph 1, Article 46 of the Employment Service Act allows migrant workers to apply for multiple re-entry permits simultaneously with their foreign residence permit applications. This ensures that migrant workers retain the right to obtain multiple re-entry permits.

## **(3) Amending the “Fee Standards for Employment Gold Cards, Employment Pass Cards, and Entrepreneur Visas”**

The functions of Entrepreneur Visa, ARC, and Entry and Exit Permit for Foreign Professionals have been integrated into the Online Application Platform on July 1, 2023. Additionally, the Ministry of Economic Affairs has extended the initial residence period of the entrepreneur visa from one year to two years. The Entrepreneur Visa fee now also covers the application fee for the ARC or Entry and Exit Permit. Consequently, the NIA has revised Article 3 and Article 5 of the “Fee-Charging Standards for Employment Gold Cards, Employment Pass Cards and Entrepreneur Visas,” to reflect the changes in titles and fees related to the Entrepreneur Visa, ARC, and Entry and Exit Permit.

## **3. Promoting Multiculturalism**

### **(1) Producing and Airing TV Programs Tailored for New Immigrants**

The TV program “We Are Family—Bravo Taiwan!” has been produced and broadcast over the course of two years, documenting the daily lives and struggles of new immigrants through a sympathetic lens. This program serves as an effective communication channel with native-born Taiwanese,

# Chapter 5

helping them understand and appreciate Taiwan's increasingly multicultural society and fostering a harmonious society. Airing from May 15, 2023 to May 14, 2024, the program consists of 261 episodes of news reports (Monday to Friday), 52 episodes of special reports (Saturday and Sunday), and 52 episodes of special report highlight. As of December 31, 2023, the program had a cumulative viewership of 186.85 million and a total of 3,796 broadcasts across multiple channels and time slots. To attract viewership and social media engagement from new immigrants worldwide, the platform offers subtitles in six languages (English, Japanese, Indonesian, Thai, Vietnamese, and Cambodian) in addition to the Mandarin version. It also features a series of cultural and empowerment events specifically designed for new immigrants. The “We Are Family—Bravo Taiwan!” podcast has been added to Spotify and other mainstream podcast platforms to reach a broader audience. Official accounts have been created on Facebook, YouTube, Instagram, and Line to promote program links and important updates related to new immigrants, effectively targeting viewers. Additionally, program information appears in text alerts on television news channels to boost its visibility.



We Are Family —Bravo Taiwan! TV program

## (2) Providing an Integrated Online Portal

The NIA launched the New Immigrant Global News Network (<https://news.immigration.gov.tw>) in 2014 to provide new immigrants with a news website available in Mandarin, English, Vietnamese, Thai, and Indonesian. It serves as an integrated platform for news and information tailored to their needs. To provide an optimal browsing experience, the NIA has improved the categorization of news articles and other content by revamping the



website with a responsive web design (RWD) for its homepage and content pages, enabling users to easily and quickly find the information they need. By the end of 2023, the website had published more than 10,000 news articles related to new immigrants, with over 8,716,589 visits. Additionally, the official Facebook fan page “Taiwan, Here I Am” had a total of 86,776 followers.



Taiwan Immigrants' Global News Network

### (3) Holding Migrants Day and Multicultural Activities

In 2011, the Ministry of the Interior declared December 18 (International Migrants Day) as National Migrants Day in Taiwan to express the local community's respect for and appreciation of new immigrants. The “Power of New Immigrants, Shining in Central Taiwan” celebration was organized by the NIA on December 10, 2023, at the National Museum of Natural Science as a tribute to the 2023 Migrants Day. The event was attended by new immigrants and migrant workers, along with representatives from France, Malaysia, Vietnam, and Saudi Arabia, as well as Legislators Mei-ling Loh and Ching-cheng Chuang of the Legislative Yuan, Minister of the Interior Yu-chang Lin, NIA Director Bill Chung, Director Shi-wei Wu of Taichung City Government Civil Affairs Bureau, and Deputy Director Wei-zhe Luo of the National Museum of Natural Science. New immigrants, foreigners, and migrant workers who have made long-term contributions to Taiwan were acknowledged for their exceptional services and the new dynamism they have brought to the nation.



Photo of VIPs attending the celebration of Migrants Day

## 4. Upholding the Spirit of Human Rights Protection

### (1) Promoting the Human Rights of Detainees

- i. To protect the human rights of detainees, the NIA's major detention centers actively utilize resources from private organizations and harness the support of religious groups to provide medical and other necessary care and services. Outdoor activities are arranged every week, and when the weather is too hot or otherwise unsuitable, indoor activities are held to ensure the physical and mental well-being of detainees. Additionally, visits, telephone calls, and entertainment (TV, magazines, books) are provided. Staff members are responsible for maintaining basic sanitation and safety at the centers. This humanitarian management approach balances the human rights of detainees with security controls.



NIA detention center offered free clinic services

- ii. Regulations for Detainees brochures are printed in various languages to inform detainees of their basic rights, responsibilities, and channels for complaints. The NIA also serves as an intermediary between detainees and the Legal Aid Foundation, which provides legal consultation and assists those unable to hire a lawyer with litigation and defense.
- iii. The NIA has set up a Family Meeting Rooms and Family Rooms, equipped with an LCD TV, sofa, single bed, refrigerator, and recreational equipment for children. These rooms provide a stable, comfortable environment for detainees who are accompanied by detained family members as well as for visiting relatives.
- iv. Food services at detention centers are outsourced to providers who are required to routinely submit samples for testing to ensure the health and safety of detainees. All external packaging and containers are cleaned and sterilized before delivery to fully eliminate the risk of external contamination. Meals that comply with religious practices are provided to Muslim detainees to protect their dietary rights.

- v. The NIA initiated space optimization efforts in its major detention centers in 2023 to improve the living environment for detainees. The existing capacity has been expanded to provide more space for detainees, and a designated shared area for mothers and infants has been established to meet detainees' needs. Quarantined areas may be set up to protect human rights and strengthen pandemic prevention measures in response to the pandemic.

## (2) Optimizing Interview Mechanisms

To protect the reunion rights of mainland Chinese spouses of Taiwanese nationals, the NIA provides a marriage interview notification containing detailed information on the interviewee's rights and complaint channels prior to the interview. After the interview is completed, an anonymous questionnaire is administered to gather satisfaction feedback, which is used as a reference for future review and improvement. To improve staff interviewing skills, the NIA regularly conducts workshops on interview law and hosts experience-sharing seminars to balance human rights with effective law enforcement, aiming to protect legitimate marriages and prevent fraudulent ones. Additionally, the NIA has simplified the interview process for low-risk cases where marriage fraud is unlikely, streamlining the administrative process while preventing legal violations.

## (3) Maritime Assistance and Humanitarian Care

### i. Marine salvage

Based on the principles of humanitarianism and the human rights protection, the NIA provides support for the medical care, accommodation, and repatriation of rescued foreign seafarers to their home countries. The following is a summary of the management of shipwrecks and disasters that occurred in Taiwan's surrounding waters in 2023:

- (i) The accommodation and repatriation of a Mainland crew member rescued from a Mongolian cargo ship that sank in the eastern waters off Dongyin, Matsu.
- (ii) The emergency medical treatment, accommodation, and repatriation of a Mainland crew member from the Min Lian Yu 60932 fishing vessel.
- (iii) The accommodation and repatriation of six mainland crew members rescued from the wrecked Mongolian cargo ship WIN198.
- (iv) The accommodation and repatriation of 12 crew members (seven Indonesian, two Mainland Chinese, and three Taiwanese) involved in the shipwreck of the Sierra Leone-registered cargo ship, He Chuang 996.
- (v) The Palau-registered cargo ship Angel sank due to a cabin leak, and 16 Azerbaijani crew members were accommodated and repatriated.

(vi) The accommodation and repatriation of nine Myanmar crew members rescued from the wrecked Cameroonian-registered cargo ship Hai Shun.

ii. Humanitarian care

To improve the conditions of migrant fishermen who have relocated from their hometowns to work on offshore fishing vessels for extended periods and face challenges in accessing medical care and maintaining their quality of life, the NIA has organized free medical care and haircutting activities in collaboration with various public and private entities. At fish harbors, migrant fishermen receive these free services, along with information on relevant government policies aimed at preventing the transmission of African swine fever and combatting human trafficking exploitation. This public-private collaborative project is designed to enhance the welfare of migrant fishermen, demonstrating Taiwan's compassion for them and providing the necessary care.

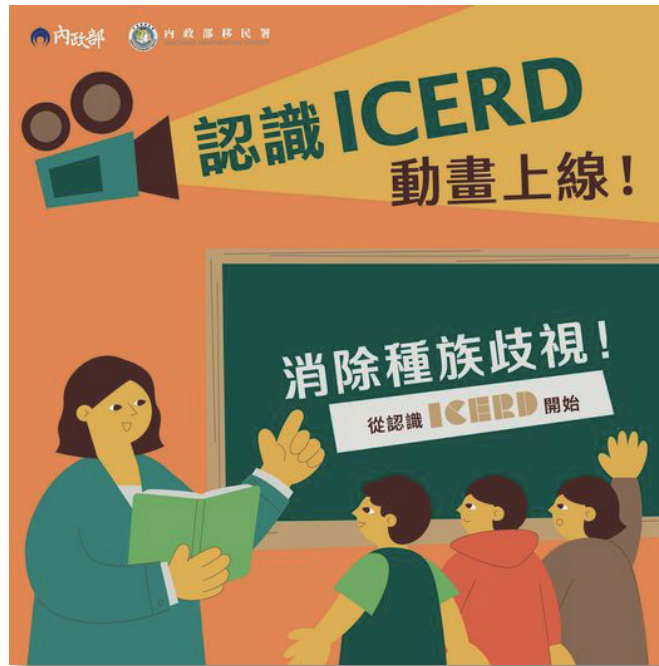


NIA sponsors free medical services for migrant fishermen

#### (4) Implementing the International Convention on the Elimination of All Forms of Racial Discrimination (ICERD)

On May 8, 2020, the Executive Yuan approved the ICERD promotion plan to realize the spirit of ICERD. In line with this plan, the NIA published its first national report on December 14, 2022. In June 2023, the NIA invited four international experts to form an international review committee on behalf of the Premier. A press conference was held on April 26 to present the concluding opinions and recommendations of the international review conference, which took place from April 22 to 23,

2024. The NIA also produced the “Understand ICERD” animation film in three versions: a 1-minute commercial version, a 3-minute marketing version, and an 8-minute full version. The animation films have been uploaded to the NIA’s YouTube channel to educate the public on the importance of promoting equality, respecting diversity, and eliminating racial discrimination. Additionally, the NIA also launched two “Get to Know ICERD and Win an IPAD” campaigns on its Facebook fan page to boost public awareness of ICERD.



Animation film for understanding ICERD



## ***China/Hong Kong/Macao Exchanges and International Cooperation***

In the post-pandemic period, the NIA has gradually reopened borders to facilitate the resumption of Mini-Three-Links and professional and business exchanges between the two sides of Taiwan Strait. Additionally, residents of Hong Kong and Macao are now permitted to travel independently to Taiwan. The NIA has also strengthened security management mechanisms to ensure orderly exchanges and safeguard national security. In addition, The NIA is committed to signing memorandums of understanding with other countries on immigration issues and human trafficking prevention and to facilitating the reciprocal use of e-Gates. Adhering to the principles of equality and reciprocity, NIA works to strengthen cooperation with foreign governments and NGOs to jointly combat cross-border crimes, protect the rights of immigrants, and assist expatriates on both sides of the Taiwan Strait with issues concerning stays, residency, and emergency aid.

### **1. Continuing to Promote Exchanges with China/Hong Kong/Macao**

#### **(1) Strengthening Border Security Controls Following the Resumption of the Mini Three Links**

The Mini-Three-Links has been suspended since February 10, 2020, due to the COVID-19 outbreak. In an effort to enhance post-pandemic cross-strait travel, bolster border security, and stimulate economic growth in offshore islands, the government has been gradually facilitating the resumption of mini-three-links and transit travels starting on January 7, 2023. From January 7 to December 31, 2023, the total number of travelers entering and departing through the Mini-Three-Links reached 765,322.



Passengers line up at the arrival hall of Shuitou Port, Kinmen, awaiting customs clearance

## (2) The Gradual Resumption of Visits to Taiwan by Chinese Professionals and Businesspersons Aims to Maintain Orderly Exchanges

Orderly cross-strait exchanges in the post-pandemic period have been progressively restored in line with government policies. Currently, mainland Chinese are permitted to visit Taiwan for various purposes, including social exchanges (e.g., visiting relatives, attending funerals), business exchanges (e.g., personnel transfers within multinational companies, personnel involved in sea and air transportation services, attending exhibitions and business training), professional exchanges (e.g., students, sea and air transportation posting services), international medical care, completion of academic degrees, and Type-III tourism. In 2023, 5,621 individuals entered the country for professional exchanges and 29,339 individuals entered for business exchanges, a substantial increase from 2022 according to data collected. The planning and implementation of cross-strait exchange measures are guided by the principles of national security and economic development, aiming to facilitate the exchange of visits between mainland China and Taiwan. The inter-agency joint review and on-site inspection mechanism will continue to be applied, with adjustments made as needed to safeguard national security.

## (3) Reopening to Individual Travelers that are Hong Kong and Macao Residents and Resuming Normal Applications

The Central Epidemic Command Center has eased the pandemic prevention control measures. Beginning at 9 a.m. on February 20, 2023, Hong Kong and Macao residents were allowed to travel to Taiwan individually using the “Hong Kong and Macao Residents Online Application for Temporary Stay Permit (Online Visa),” arrival visa, or the “Online Application System for Foreigners.” Between February 20 and December 31, 2023, a total of 1,274,303 Hong Kong and Macao residents applied to visit Taiwan, with 1,110,119 entries recorded, making them the largest group of international visitors to Taiwan during this period.



Individual travelers from Hong Kong and Macao visiting Taiwan

#### **(4) Cross-Strait Joint Crime Fighting and Mutual Legal Assistance**

To prevent cross-strait criminals from engaging in large-scale human trafficking, human smuggling, and drug trade operations, and to prevent criminals from evading justice by hiding in Mainland China, the NIA has continued to enhance communication and collaboration on individual cases and facilitate normal cross-strait interactions pursuant to the Cross-strait Joint Fight against Crime and Mutual Legal Assistance Agreement. These actions aim to foster normal cross-strait exchanges while safeguarding the rights and well-being of citizens on both sides, contributing to more effective joint crime prevention efforts. The following outlines the achievements made in this regard:

- i. Cross-strait collaborative efforts to combat crimes such as human trafficking, human smuggling, and identity document forgery have been sustained through information sharing, joint investigations, and coordinated enforcement actions, including seizures.
- ii. In 2023, 93 individuals were notified to the Ministry of Justice through the Reporting and Notification Mechanism concerning the restrictions of personal freedoms of Chinese nationals in Taiwan.
- iii. Both sides continued addressing unexpected incidents and overstays. They also continued operating contact points at airports and harbors designated for direct flights and shipping, and assisting in verifying identity of people who lose their travel documents while engaged in cross-strait travel, and notifying the other side in a timely manner, as well as arranging the repatriation of such individuals.

### **2. Strengthening Overseas Services and International Cooperation**

#### **(1) Providing Overseas Services**

To strengthen cooperation with the International Organization for Migration (IOM) and European Union member states in combating human trafficking and terrorist activity, the NIA has stationed immigration attachés in 28 representative offices to manage immigration and border management affairs and assist Taiwan citizens traveling abroad. In 2023, these offices processed 15,258 requests for services or assistance from Taiwan citizens. They also handled 180,097 entry applications, including those from expatriate Taiwanese nationals without household registration, individuals from mainland China, and residents of Hong Kong and Macau. Additionally, they assisted in repatriating 182 Taiwan nationals wanted in Taiwan and another 59 who had committed criminal offenses overseas.



NIA overseas postings around the world

## (2) Assisting Taiwan Nationals Victimized by Fraudulent Overseas Job Offers in Southeast Asia in Returning to the Country

- i. Formation of special task forces to conduct joint operations under a unified command

The NIA stationed immigration secretaries, as part of teams led by the consuls general in Vietnam, Myanmar, and Thailand for emergency response for victims in high-risk countries.

- ii. Rescue and repatriation of victims

Immigration secretaries who receive reports of suspected human trafficking victims immediately cooperate with the NIA to track movements of the victims, coordinate with local authorities for rescue, and arrange repatriation. A total of 212 Taiwan nationals had been repatriated in 2023.



NIA immigration officer facilitated the return of Taiwanese nationals who were victims in Cambodia to Taiwan



## (3) Facilitating International Exchanges and Events

- i. On June 12, 2023, deputy representative of the Japan-Taiwan Exchange Association Hiroyuki Okajima and two other officials visited the NIA for discussions on immigration issues.



Deputy representative of the Japan-Taiwan Exchange Association Hiroyuki Okajima visited the NIA

- ii. On July 24, 2023, NIA Director-General Bill Chung presided over the opening ceremony of the Benchmark Executive Program Officer Learning Program- Class of 2023, held at the NIA headquarters. The program was attended by immigration officials from 13 countries, including Belgium, Germany, Indonesia, Lithuania, Malaysia, the Marshall Islands, Mongolia, Palau, Paraguay, the Philippines, Thailand, the United States, and Vietnam.



Opening ceremony of the Benchmark Executive Program Officer Learning Program- Class of 2023



- iii. On September 5, 2023, Director-General Bill Chung and Philippine Bureau of Immigration Commissioner Norman Tansingco co-chaired the first Taiwan-Philippines immigration affairs meeting. The two sides reached agreements on matters such as immigration affairs, human trafficking prevention, and future collaboration.



The first Taiwan-Philippines immigration affairs meeting

- iv. On October 31, 2023, Director-General Bill Chung met with H.E. Anjanette M. Kattil, Ambassador of the Embassy of the Republic of the Marshall Islands, and deputy chief of mission Anjanette Celles Anjel to exchange views on immigration-related issues.



Ambassador Anjanette M. Kattil and deputy Chief of mission Anjanette Celles Anjel visited the NIA

- v. On November 21, 2023, Director-General Bill Chung and Deputy Director Le Hong Tai of Vietnam Immigration Department, Ministry of Public Security, co-chaired the eighth Taiwan-Vietnam Immigration Affairs Meeting. The two sides agreed on the course of future immigration cooperation.



The eighth Taiwan-Vietnam Immigration Affairs Meeting

#### (4) Promoting the Reciprocal Use of Automated Immigration Clearance Systems with Partner Countries

On July 27, 2023, the inauguration ceremony for the Mutual Use of Automatic Immigration Clearance System between Singapore and R.O.C. (Taiwan) was attended by Deputy Minister of the MOI, Rong-hui Wu, Director-General of the NIA, Bill Chung, and Representative of the Singapore Trade Office in Taipei, Yip Wei Kiat. The successful activation of the Mutual Use of Automatic Immigration Clearance System for Singapore and R.O.C. (Taiwan) was also announced during the ceremony. Singapore is the sixth country to participate in the mutual use of automatic immigration clearance with Taiwan, following the United States, South Korea, Australia, Italy, and Germany.



Director Peter Sha-li Lan of Asia Pacific Division, MOFA, Representative Yip Wei Kiat of the Singapore Trade Office in Taipei, Deputy Minister of the MOI Rong-hui Wu, Director-General of the NIA Bill Chung, and Deputy Director-General of Tourism Administration Hsin-Jen Lin attended the inauguration ceremony for the Mutual Use of Automatic Immigration Clearance for Singapore and R.O.C. (Taiwan)

## ***Information Security Enhancements***

In 2023, the NIA conducted social engineering drills and awareness training, enhanced cyber security monitoring and protection operations, continuously reviewed cyber security and personal data protection regulations. Additionally, internal, external, and third-party audits were implemented to strengthen cyber security. These measures were taken in response to the rapid evolution of technologies and techniques used by hackers in cyber-attacks.

### **1. Conducting Social Engineering Drills and Cognitive Education**

#### **(1) Ministry of the Interior's Social Engineering Drills**

In February 2023, the Ministry of the Interior launched the 2023 Social Engineering Drill Plan, aiming at enhance the security awareness of both the Ministry and its affiliated agencies while reducing the likelihood of social engineering attacks. Email-based social engineering drills were conducted on affiliated agencies in April and August respectively to boost public servants' security awareness and increase their vigilance toward suspicious emails. The NIA performed exceptionally well, as demonstrated by the Ministry's official drill results, with a zero open rate and zero click-through rate.

#### **(2) NIA's Social Engineering Drills**

The NIA faces tens of thousands of cyberattacks each year. To enhance security awareness, all NIA employees participated in two social engineering drills held in March and July 2023. These drills employed the latest social engineering attack techniques to assess employees' vigilance by sending simulated emails designed to closely resemble official correspondences. The results were used to reinforce the importance of cyber security across all NIA units.



NIA conducted training on social engineering emails



### **(3) Information Security Education and Training**

In 2023, a total of 1,072 individuals participated in 34 general and professional cyber security training courses organized by the NIA. Employees unable to attend in-person sessions due to work schedules are encouraged to complete the cyber security course via the digital learning system to fulfill the requirements set forth in the Regulations Governing Classification of Cyber Security Responsibility Levels.

### **(4) Information Security Talents Training**

As of now, 51 NIA cyber security experts have successfully obtained professional certificates. These includes 28 individuals certified as ISO 27001: 2022 Information Security Management Systems Lead Auditor, 3 with ISO 27701:2019 Privacy Information Management System Lead Auditor, 1 as a Certified Ethical Hacker (CEH), and 19 with various functional cybersecurity certificates. We are committed to cultivating cyber security talents within the NIA, emphasizing strategic, managerial, and technical aspects. Our goal is to ensure legal compliance while enhancing NIA's cybersecurity expertise.

## **2. Improving Information Security Monitoring and Defense Operations**

### **(1) Information Security Threat Detection and Management (SOC)**

The Security Operation Center (SOC) offers professional, real-time, 24/7 cyber security threat detection and management services that ensure the uninterrupted operation of critical systems, such as the entry and exit inspection system and the immigration management system for foreign residents. In December 2023, the SOC detected nearly 11.3 billion system incidents. Of these, 150 were identified as cyber security risks through a combination of automated system analysis and human screening. This proactive approach enabled the NIA to effectively manage various abnormalities and reduce cyber security risks by delivering early warnings, real-time alerts during the incident, and post-incident analyses with recommendations.

### **(2) Information Security Protection Systems**

A multi-layered defense architecture is essential to effectively defending against external network intrusions, as traditional cybersecurity measures are no longer sufficient to counter increasingly sophisticated attack modes of hackers. In 2023, the NIA implemented and maintained variety defense mechanisms, including intrusion detection systems, firewalls, web application firewalls, email protection, and anti-virus software, in compliance with



the requirements for Level-A government agencies under the Regulations Governing Classification of Cyber Security Responsibility Levels. Additionally, the NIA remains committed to continuously enhancing its cybersecurity infrastructure by upgrading equipment, updating software, and addressing vulnerabilities on an ongoing basis.

### **(3) Information Security Health Diagnosis and Security Testing**

- i. In 2023, two cyber security health inspections were carried out to assess various areas, including network architecture, packet monitoring and analysis, malicious activities detection in user computers and server hosts, directory server configurations, and firewall connection settings. The objective was to comprehensively evaluate the NIA's cyber security status and establish a foundation for prompt remediation and prevention measures.
- ii. In 2023, two vulnerability screening operations were carried out on NIA's web pages and system hosts using automatic vulnerability detection tools. The results were shared with all system management units to help assess risk levels and develop appropriate maintenance schedules.
- iii. In 2023, two penetration tests were carried out to identify vulnerabilities in information systems and networks caused by inadequate protection. These tests were designed to provide professional improvement solutions, address system and network weaknesses, while mitigate intrusion risk by simulating hacker tactics and behaviors.

## **3. Ongoing Review of Information Security and Personal Data Protection Regulations**

### **(1) Developing Self-Inspection Forms for Chinese-Made Software and Hardware Products**

The Acceptance Checklist for Cyber Software and Hardware was introduced by the NIA in December 2022 to address security concerns related to information software and hardware manufactured in Mainland China. The NIA's tendering documents explicitly restricted the procurement of information products branded and manufactured in Mainland China. In May 2023, the checklist was replaced by the Self-inspection Acceptance Checklist for Information Software and Hardware Vendors, following an ongoing review and reference to relevant regulations on the procurement of information and communication software and hardware implemented by other agencies. Consequently, the procurement requirements for information and communication software and hardware were revised in December 2023. Successful bidders are now required to submit the procured products for acceptance, along with supporting documents confirming that the products

are neither Mainland Chinese brands nor manufactured in Mainland China. This adjustment aims to reduce costs and address security concerns associated with NIA's procurement of information and communication software and hardware.

## **(2) Revising Documents on the Information Security Management System (ISMS) and Personal Information Management System (PIMS)**

The NIA conducted document review meetings on June 28 and December 18, 2023, to ensure compliance with the ISO27001/27701 verification standards, as well as the Cyber Security Management Act. A total of 54 documents were revised in accordance with the Cyber Security Management Act, the Ministry of Interior's audit results, the recommendations of the National Institute of Cyber Security, and the findings from NIA internal audits and third-party verification audits.

## **(3) Holding regular management review meetings**

The NIA holds the "Cyber Security and Personal Information Protection Implementation Meeting of the National Immigration Administration of the Ministry of the Interior" every six months to assess the management of cyber security operations. The meeting reviews the handling of virus alerts, ongoing improvements based on the findings of internal audits and third-party verification audits, internal and external security issues, and feedback on cyber security performance. In 2023, two meetings were held on May 10 and September 25, respectively, with routine monitoring of topics discussed in the previous meetings.



NIA Cyber Security Management Review Meeting

## 4. Implementing Internal, External, and Third-party Audits

### (1) Internal audits

The NIA conducted two internal audits in June and September, 2023. The scope of the audits covered 10 units and 18 critical information and communication systems. The audit results were shared with all responsible units to facilitate improvement. Follow-up management and assessment efforts were enforced through the Correction and Prevention List to ensure the effective implementation of the NIA's cyber security measures.



NIA internal cyber security audit

### (2) Audits by supervisory authorities and external auditors

On June 6, 2023, the Ministry of the Interior's audit team conducted an on-site cyber security audit of the NIA and provided relevant findings and recommendations. In response, the NIA submitted an improvement report to the Ministry of the Interior in July and implemented addressing the audit findings. On September 1, 2023, the Ministry of Digital Affairs (MODA) conducted an on-site inspection of the strategies, applications, and technical operations of NIA's information and communication systems to enhance the performance of information and communication practices in government agencies. The NIA has implemented the recommended improvement measures and submitted a status report to the MODA at the end of October 2023.



2023 Ministry of the Interior cyber security on-site audit



2023 on-site verification by the Ministry of Digital Affairs

### (3) Visits to external and outsourced organizations

On November 22, November 27, and December 4, 2023, the NIA conducted inspections of external agencies that utilize immigration information, including the Taiwan Centers for Disease Control and the National Health Insurance Administration of the Ministry of Health and Welfare, and the Ministry of Digital Affairs (MODA). The suggested improvements were communicated to the appropriate authorities to facilitate follow-up management and assessment. Additionally, on October 20 and 25, 2023, the NIA conducted audits of its vendors, Hyweb Technology and Information Security Service Digital United, and the results were shared with all outsourced vendors. The necessary improvements were completed by the relevant vendors before December 13, 2023.



Audits on NIA vendors

### (4) Third-party audits

The NIA conducted verifications on its Personal Information Management System (PIMS) and Information Security Management System (ISMS) from October 16 to 18, 2023. As part of the 2023 verification process, all 18 critical information and communication systems, as well as 10 units, were successfully verified, and valid certificates were issued on February 1, 2024.

## ***Administrative Affairs***

The administrative units of the NIA include the Personnel Office, Office of Budget, Accounting, and Statistics, Civil Service Ethics Office, the Secretariat, and the Training Center. The Personnel Office is responsible for personnel appointments and dismissals, performance evaluations and training, as well as matters related to retirement benefits. The Office of Budget, Accounting, and Statistics manages annual budgeting, accounting, and statistics. The Civil Service Ethics Office is tasked with establishing networks both within and outside the NIA to prevent corruption and ensure transparency in NIA operations. The Secretariat handles public relations, media operations, document compilation and review, file management, daily affairs, word processing, receipts and expenditures, property management, and the processing of legal documents. The NIA Training Center is responsible for the professional training of individuals who have passed the Civil Service Special Examination for Immigration Personnel.

### **1. Personnel Office**

#### **(1) Improving selection measures for filling vacancies and optimizing manpower utilization and allocation**

- i. To improve the efficiency of personnel selection and recruitment, the NIA has revised the guidelines for transfer and selection procedures, reducing the processing time required for internal promotion, transfer, and external recruitment.
- ii. In response to the increasing number of inbound and outbound passengers and in line with the objective of Judicial Yuan Interpretation No. 785, which aimed to protect the health rights, the NIA has implemented measures to expand its border inspection workforce. With authorization from the Executive Yuan's, approximately 30 employees have been hired, with employment period that extends until December 31, 2024. The NIA is also striving to secure additional approval from the Executive Yuan to recruit more inspection personnel. Furthermore, due to its proactive efforts, the NIA has been included in the Civil Defense Substitute Military Service. This inclusion has added 102 Civil Defense Service personnel, optimizing manpower utilization and allocation, thereby increasing the flexibility of overall service and law enforcement operations.



## **(2) Implementing the new work-rest system to balance workload and health for personnel**

- i. To protect the health rights of its employees and comply with the objectives of Judicial Yuan Interpretation No. 785, the NIA developed the Guidelines for Personnel Work-Rest Rotating Shifts of the National Immigration Service of the Ministry of Interior. Effective January 1, 2023, these guidelines regulate the working hours of employees on rotating schedules, ensuring they receive adequate rest.
- ii. Moreover, surveys are distributed monthly to evaluate the work and rest hours of employees on rotating shifts across all units. These surveys monitor the implementation of the regulations to ensure that all units' work schedules comply with the relevant guidelines. In cases of excessive overtime hours or insufficient rest, we assess the needs of individual units and provide prompt assistance in developing a reasonable work allocation that address both operational requirements and employees' health rights.

## **(3) Expanding medical services and support for the physical and mental well-being of personnel**

- i. The NIA was included in the Medical Care Plan for Personnel of Police, Firefighter, Coast Guard, Immigration, and Air Rescue on November 1, 2021. Initially, this inclusion was limited to current and retired officers who were transferred to the NIA from police forces in 2007 due to reorganization and who received NIA Level-1 hazardous duty allowance. However, following amendments approved on June 9, 2023 and effective on July 1, 2023, the Executive Yuan expanded the coverage to include all current and retired NIA personnel, in addition to those who transferred in 2007. The amendment also allows retirees to combine their years of police service with applicable agencies and their years of service with the NIA to qualify for the NIA's Level-1 hazardous duty allowance, thereby providing additional medical care support to NIA employees.
- ii. To address the health needs of NIA employees, NT\$1.565 million has been allocated from the First Reserve Fund to provide health check-up subsidies, an addition to the NT\$1.166 million from the NIA 2023 health check-up budget. Furthermore, the NIA has expanded the subsidy coverage and funding amount to include personnel over 40 years old of age and those in positions that pose risks to health and safety (Category-3 personnel). These subsidies will be available starting in 2024.

## 2. Office of Budget, Accounting, and Statistics

### (1) Final accounting of official activities

#### i. Annual incomes

The final accounts for 2023 totaled NT\$2,266,797,000, achieving 81.86% of the projected annual revenue of NT\$1,855,657,848. The primary factor contributing to this shortfall was the lower-than-expected income from permit fees, including entry and exit permits fees.

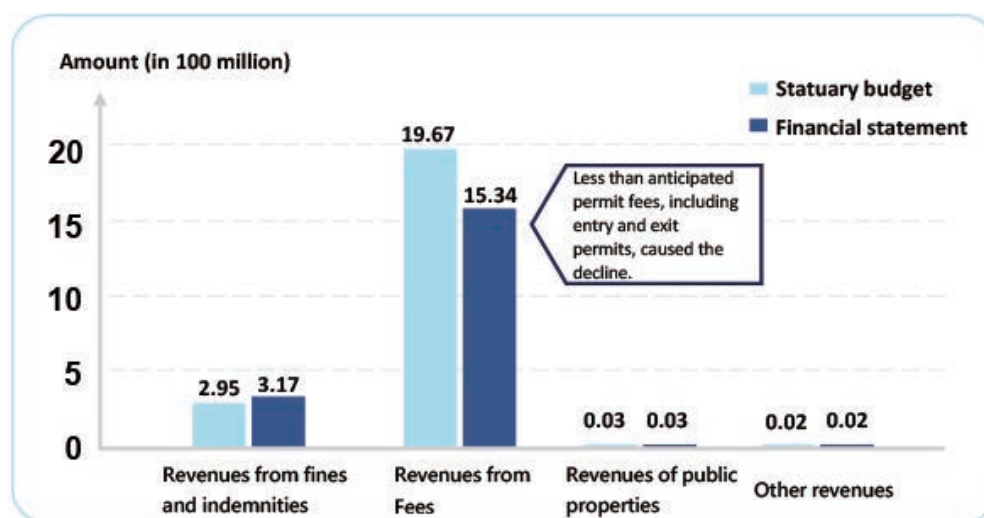


Figure 8-1 Projected and actual income in 2023

#### ii. Annual expenditures

The projected annual expenditures for 2023 were NT\$5,009,552,000, of which NT\$4,942,086,029 or 98.65% was utilized.

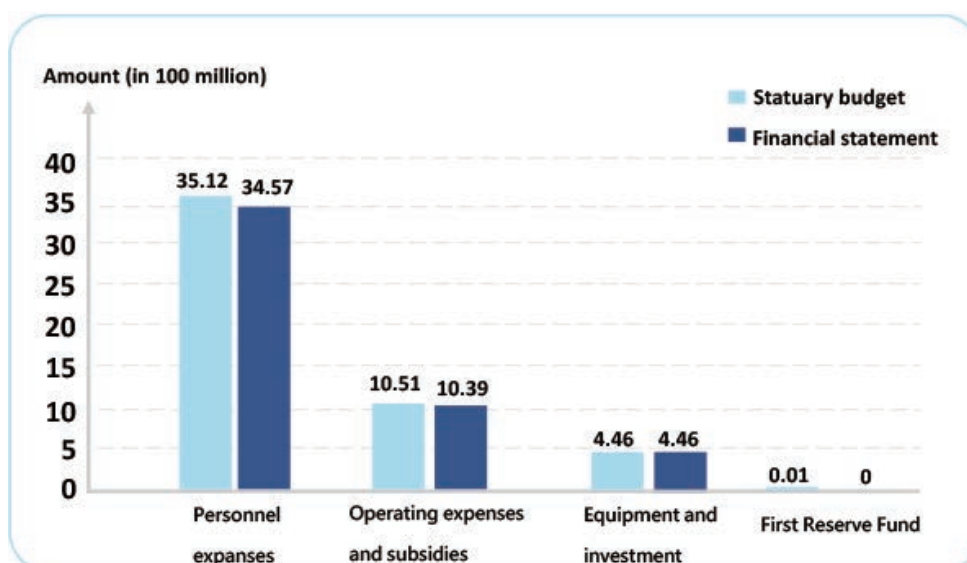


Figure 8-2 Projected and actual expenditures in 2023

## (2) Final accounting of the New Immigrant Development Fund

### i. Funding sources

The fund's projected income for 2023 was NT\$401,647,000 with NT\$407,792,543 or 101.53%, actually received.

### ii. Funds utilization

The fund's annual budget for 2023 was NT\$420,820,000, with the realized amount totaling NT\$340,189,067, resulting in an execution rate of 80.84%. This was mainly due to the lower-than-anticipated subsidy applications and approvals for specific projects. Additionally, the actual subsidies granted or the implementation of certain approved projects were less than expected. Write-offs and corrections have also not been completed due to delayed project schedules or pending deadlines.

### iii. Current surplus

Following the reconciliation of the aforementioned revenues and expenditures, the surplus amounted to NT\$67,603,476. However, after accounting for the reduced budget of NT\$19,173,000, the final surplus totaled NT\$86,776,476.

## (3) Compilation of official statistics

- i. The NIA publishes 31 statistical reports, which include 26 monthly reports, 1 quarterly report, and 4 annual reports.
- ii. The monthly statistical reports are submitted to the Department of Statistics of the Ministry of the Interior and published on the home page of the NIA website. These reports are accompanied by a description of the compilation process for public access. The website also features a Gender Statistics Section, which provides gender-based immigration clearance data and includes links to the Ministry of the Interior.

## (4) Internal control

The NIA adhered to the "Guidelines for Risk and Crisis Control at the Executive Yuan and its Affiliated Agencies and the Handbook for Risk Management and Crisis Control at the Executive Yuan and its Affiliated Agencies" to compile its 2023 risk assessment results. These results formed the basis for the development of the 10th version of the NIA's internal control system, which was approved and implementation on June 5 of the same year.

## 3. Civil Service Ethics Office

### (1) Corruption prevention measures

- i. To strengthen anti-corruption policy implementation, improve governance efficiency, and enhance internal control, a board meeting was convened

on November 16, 2023. The meeting, attended by the director-general, deputy director-general, chief secretary, and top-level unit directors of the NIA, discussed two special briefings and two proposals, which included recommendations for the formulation and implementation of integrity measures. To ensure gender equality in policymaking, at least 40% of the board members in attendance were of either gender.

- ii. To enhance the Agency's image by ensuring ethical integrity and setting a strong example, the NIA continues to promote the Operational Directions for the Logging and Inspection of Lobbying Made to the Executive Yuan and its Subordinate Agencies and Institutions and the Ethics Directions for Civil Servants, along with relevant rules and cases. The NIA also enforced the logging of gifts accepted, business or social events attended, lobbying requests received, and other ethical integrity -related incidents. In 2023, 16 ethics incidents were recorded, including the acceptance of 15 gifts and one other miscellaneous ethical integrity event.
- iii. To promote the implementation of the Sunshine Act and effectively enforce property declarations by public servants, a public drawing was conducted in February 2024 to select 25 NIA declarers for the NIA for 2023 Substantive Review of Property Declarations by Public Servants. This initiative aims to ensure the integrity of public officials, enhance the overall integrity of the public service system, and boost the public confidence in the government. Furthermore, to prevent individuals from making false asset declarations due to ignorance of the law, the NIA held a briefing on asset declaration in September 2023. The briefing emphasized the importance of completing asset declarations in a timely and accurate manner, thereby promoting ethical governance.



Public drawing of lots for asset declaration by civil servants

- iv. At the Ministry of the Interior meeting on September 14, 2023, Minister Yu-chang Lin commended NIA personnel Pei-yu Li and Xiang-yi Zhao for being selected as the recipients of the “2023 Civil Servants with Outstanding Integrity of the Ministry of the Interior,” further promoting integrity among public servants.



Ministry of the Interior's Commendation for Civil Servants with Outstanding Integrity

## (2) Protection of agency security (classified information)

- i. On November 16, 2023, a Security Maintenance Bulletin meeting was convened to evaluate the security and risk awareness of subordinate agencies through project presentations and internal reviews, with the goal of safeguarding the Agency's confidential information and Taiwan's national security.
- ii. The NIA oversees several key events, including International Workshop on Combating Human Trafficking and Migrants Day celebrations. During these events, enhanced security measures tailored to specific requirements are implemented to ensure the safety of the participants.
- iii. The 2023 Audit on Institutional Security, Classified Information Protection, and Information management was conducted across 33 units, and all 13 identified deficiencies have been rectified. Regular inspections and audits help improve measures related to institutional security, classified information, and information security.

## (3) Corruption risk control measures

- i. Early warning reports were issued in four instances: controlling operations during the exit period of individuals with security clearance and access to classified information, safeguarding official phone records used by Service Centers for official duties, managing illegal entry and repatriation operations from the mainland China, and enhancing the management mechanism for



outsourced security details. Consequently, the responsible units have been tasked with effectively enforcing relevant laws and regulations, while active improvement measures and operating procedures have also been adopted.

- ii. To ensure the quality of government procurement, the NIA conducted in-person and document reviews of procurement proceedings, including tender openings, price competition under restricted tendering, price negotiation under single tendering, contract awards, and inspections and acceptance. In 2023, a total of 1,102 reviews were conducted, and specific areas of improvement were recommended for the identified deficiencies. These reviews effectively ensured compliance with legal standards and improved procurement efficiency, thereby preventing corruption.
- iii. Identifying non-compliance with procedures that may put the NIA at risk, the NIA conducted a special audit in 2023 on its detention centers to assess the legal and regulatory compliance of procedures for the purchase of personal items and the custody and return of detainees' belongings. The audit also highlighted outdated practices in the current regulations and operations that require revision. A total of 17 follow-up prevention and improvement measures were developed to enhance the management of daily necessities in Detention Centers and the custody and return of detainees' belongings, thereby reducing the risk of corruption within the institution.
- iv. In 2023, the NIA conducted two national audits in collaboration with the Ministry of the Interior, focusing on common businesses across various agencies. These audits targeted the management of monetary claims and state-owned public property. The objective was to urge responsible units to evaluate relevant management measures and equipment, develop and revise fraud prevention procedures, and establish an effective system to prevent the occurrence of fraud.
- v. A special corruption prevention briefing was conducted, during which the NIA examined the reasons for the violations from the legal, systematic, and operational perspectives. The briefing uncovered underlying management and implementation issues, proposed improvement measures, and established new law enforcement oversight procedures for the responsible anti-corruption units.
- vi. Special audits were carried out by the NIA on the new construction projects of the Headquarters of the Southern Taiwan Administration Corps and the Kaohsiung City Specialized Operation Brigade's office facility. The audits reviewed relevant control measures, ensuring effective management and oversight of the advance preparation and bidding processes. No corruption, illegality, or administrative violations were found during the planning, revision, budget appropriation, design outsourcing, and tendering document processes.

- vii. The NIA implements regular care programs for personnel identified with potential corruption risks on a quarterly basis. It also continuously assesses their risk levels to gain a comprehensive understanding of the conditions of the target personnel.

## 4. The Secretariat

### (1) Legislative Yuan liaison and press release

- i. The NIA accepted the requests from legislators and their assistants for assistance and participation in coordination and explanatory meetings regarding 272 cases in 2023.
- ii. The NIA accepted requests for advice from legislators and their assistants, making visits to the offices of legislators at the Legislative Yuan and the headquarters of political parties over 17,000 times (approximately 70 meetings per day) in 2023.
- iii. All the NIA units were supported in enhancing their communication with legislators to explain the budgeting and law amendments, with the goal of securing their support for the NIA's budget review and amendment approvals.
- iv. The NIA promoted its policy measures and resolved disputes by coordinating with journalists from various media outlets to facilitate interview and publish the agency's press releases. In 2023, the NIA voluntarily released 38 news items, gained exposure through 636 news articles, responded to 260 media queries, and organized 19 interview sessions.

### (2) Publication and announcements

- i. The Secretariat publishes the Annual Report of the NIA, the Ministry of the Interior, and the Immigration Bimonthly to help foreign embassies and missions, government agencies, private organizations, and the public understand the operations and accomplishments of the NIA.



Bimonthly and Annual Immigration Reports published by the NIA

- ii. In 2023, 505 of 530 articles published by the NIA in the Executive Yuan Gazette were Notices, with 95.28% of these related to new immigrants. Notices are accessible to everyone regardless of nationality, including individuals from Mainland Area, residents of Hong Kong and Macau, and new immigrants from Southeast Asian countries.

## (3) Preservation of official documents and files

- i. In 2023, the NIA received and issued a total of 624,840. Of these, 526,477 documents were received and 98,363 documents were issued.
- ii. To promote the use of e-documents, saved energy, and reduced paper usage 80.28% of documents were signed online and 87.38% were exchanged electronically in 2023.

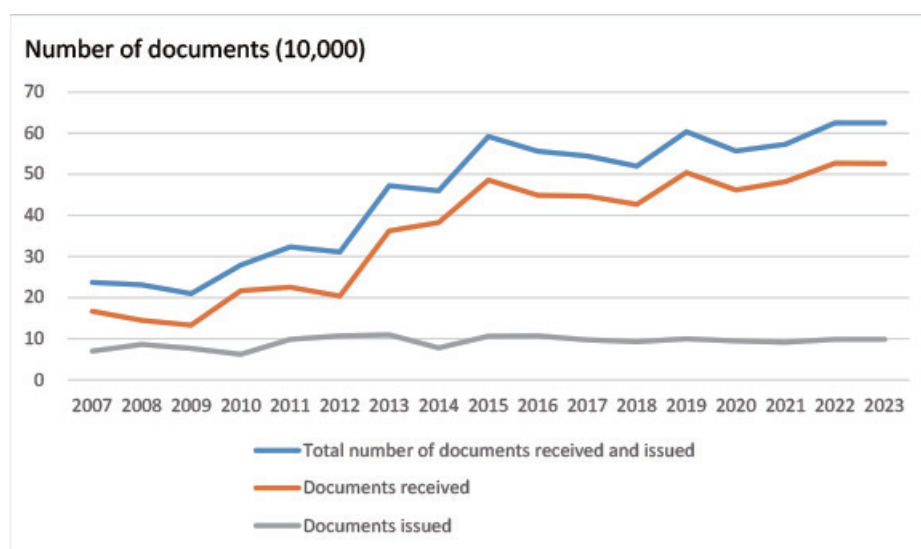


Figure 8-3 Number of documents received and issued

- iii. To strengthen the NIA's internal control mechanisms and enhance staff members' understanding of official document handling, a workshop on document management was conducted on September 6 and 7, 2023. Additionally, the Guidelines for the Security and Legal Requirements of Confidential Documents and Sensitive Meetings were introduced to increase employees' awareness of the relevant regulations for managing confidential documents and strengthen the security of sensitive meetings.
- iv. The Secretariat is responsible for document filing, registration, cataloging, custody, inspection and retrieval, and destruction, as well as other file management duties and the maintenance of storage facilities. In 2023, 156,206 documents were filed, and 1,474 volumes of files related to 36 cases were destroyed.
- v. The Secretariat organized a seminar on October 25, 2023 to exchange views and experiences in file management and enhance the filing skills of

employees, thereby improving the quality and practice of file management within the agency.

#### (4) Procurement and general affairs management

- i. In 2023, the Secretariat managed purchases and procurements exceeding one-tenth of the public notice amount for the NIA, totaling 156 items. The relevant operations were as follows:

- (i) 114 service procurement projects totaling NT\$1,298,208,763

- (ii) 32 property procurement projects totaling NT\$164,674,240

- (iii) 10 engineering projects totaling NT\$30,512,010

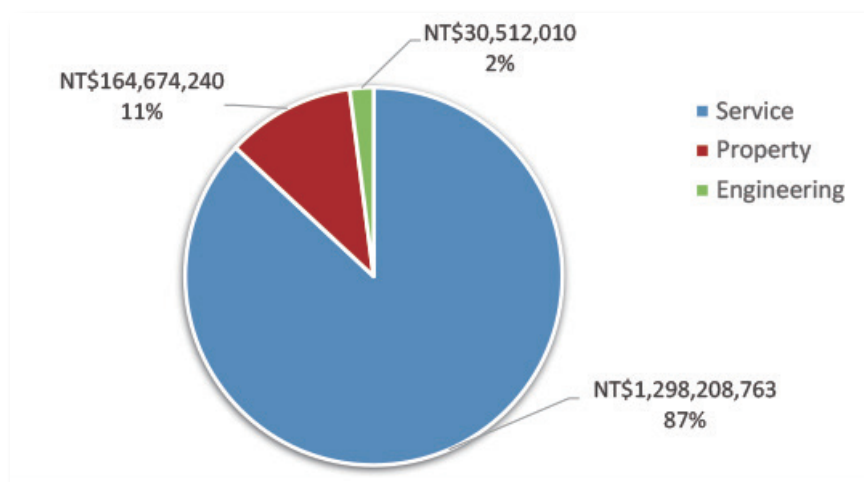


Figure 8-4 Procurement project award values and percentages

- ii. Workshops were conducted on the Government Procurement Act to help staff members understand government procurement procedures, ensuring they can properly follow the guidelines when engaging in procurement operations.
- iii. The Secretariat organized the following activities: redistribution of office and dormitory spaces; promotion of energy-savings plans across the agency; replacement and dispatch of government vehicles, along with reimbursement of fuel costs; and repair and maintenance work throughout the NIA headquarters, including environmental cleaning as well as construction, electromechanical engineering, air-conditioning system, and fire equipment repair and maintenance. Additionally, the Secretariat arranged fire prevention training workshops and courses, environmental education programs, and managed operations related to the procurement and management of 24-hour access control and security services.
- iv. The Secretariat managed appointments and dismissals, performance evaluations, awards and punishments, retirements, and benefits for 31 technicians and janitorial staff.

## (5) Payment and property management

- i. The number of receipts in 2023 totaled approximately 1,360,000, which was roughly 290,000 more than in 2022.
- ii. Application fees totaling approximately NT\$6,880,000 were refunded in 4,988 cases, which is 2,422 more cases than in 2022. This is due to the increased number of applications and refunds following the conclusion of the pandemic.
- iii. In 2023, the Secretariat issued over NT\$2,075,800,000 in salaries to a total of 32,171 recipients.
- iv. At the end of 2023, the Secretariat oversaw 182 pieces of land (including site improvements) and 67 buildings and facilities, an increase of 1 plot of land and 1 buildings over 2022. This change was due to the addition of one newly acquired plot of land for the Second Kaohsiung City Service Center of the Southern Taiwan Administration Corps, and the registration of one previous-acquired building for the Tainan City Specialized Operation Brigade.
- v. In 2023, the Secretariat completed an inventory of 20,074 property items, with a total property value of NT\$3,184,951,731. The inventory included a total of 69,979 articles.

## (6) Legal work

The Secretariat is responsible for reviewing and coordinating the enactment, amendment, and interpretation of laws and regulations across various NIA departments, and overseeing cases involving state compensation, administrative appeal, and litigation. Additionally, the Secretariat organizes workshops on the legal system and administrative appeals to enhance legal literacy among staff members. It also monitors and reviews departmental progress in enacting and amending laws and regulations in response to annual regulatory developments and changes. The implementation of these operations is summarized below:

- i. Enactment and amendment of laws and regulations

The Secretariat helps coordinate with departments on the reporting and compilation of annual regulatory developments and changes, and carries out monthly progress checks. In 2023, a total of 26 legal and regulatory amendments and enactments were completed, including the amendment of two laws, and the enactment and revision of 18 regulations and 6 directions, as listed below.



## (i) Acts

**Immigration Act**

Articles 3, 5, 6, 8~10, 12, 15, 18, 21, 22, 23, 24~26, 29, 31~33, 36, 38, 38-1, 38-4, 38-7~38-9, 47~49, 52, 55~57, 64, 65, 68, 70, 74, 75~80, 83, 85~87, 88 and 95 were amended, Article 7-1, 21-1, 23-1, 72-1 and 74-1 were added, Articles 40~46, 84 and title of Chapter 7 were deleted by the Presidential Order Hua-Zong-Yi-Yi-Zi No. 11200054171 on June 28, 2023.

The amendment was set to be effective on January 1 and March 1, 2024, by the Executive Yuan Order Yuan-Tai-Fa-Zi No. 1121043343 on December 6, 2023.

**Human Trafficking Prevention Act**

The amended Act with all 47 articles was promulgated by the Presidential Order Hua-Zong-Yi-Yi-Zi No. 11200050511 on June 14, 2023.

The amendment was set to be effective on January 1, 2024, by the Executive Yuan Order Yuan-Tai-Quan-Zi No. 1125024894 on December 15, 2023.

## (ii) Administrative regulations

**Regulations on Permission Granted to Public Servants and Individuals with Particular Status in the Taiwan Area to Enter the Mainland Area**

An amendment with all 12 articles was set to be effective on the date of promulgation by the Ministry of the Interior Order Tai-Nei-Yi-Zi No. 11209110681 on April 26, 2023.

**Fee-Charging Standards for Employment Gold Cards, Employment Pass Cards and Entrepreneur Visas**

The amended Article 3 and Article 5 were set to be effective on the day of promulgation by the Ministry of the Interior Order Tai-Nei-Yi-Zi No. 11209116451 on June 29, 2023.

**Regulations on the Transfer and Remote Trial of Detain Application Cases**

Articles 2, 3, 11, and 12 were jointly amended and promulgated by the Executive Yuan Order Yuan-Tai-Fa-Zi No. 1125014454A and the Judiciary Yuan Order Yuan-Tai-Ting-Sing-Yi-Zi No. 11200197421 on August 15, 2023, and in effect on the day of promulgation.

## **Regulations Governing the Applications of Retired Personnel Who Were Involved in Significant National Security Interests or Classified Information Following the expiration of the Mandatory Review and Approval Period to Enter the Mainland Area**

The amended Article 1 was set to be effective on the day of promulgation by the Ministry of the Interior Order Tai-Nei-Yi-Zi No. 11209124611 on September 25, 2023.

## **Standards Governing the Adjudication Criteria of “Having No Bad Character” for the Foreign Professionals and Their Spouse and Children Apply for Permanent Residency**

The enactment of all 7 articles was set to be effective on January 1, 2024 by the Ministry of the Interior Order Tai-Nei-Yi-Zi No. 11209133561 on December 27, 2023.

## **Regulations Governing Visiting, Residency, and Permanent Residency of Aliens**

The amendment with all 24 articles was promulgated by the Ministry of the Interior Order Tai-Nei-Yi-Zi No. 11209133831 on December 27, 2023, and shall come into effect on January 1, 2024, except for Article 17, which shall come into effect on March 1, 2024.

## **Regulations Governing Visiting, Residency, and Registered Permanent Residency of Nationals Without Household Registration in the Taiwan Area**

The amended title and Articles 1, 2, 8, 12, 14, 16, 17, 18, 24, and 26 were set to be effective on January 1, 2024 by the Ministry of the Interior Order Tai-Nei-Yi-Zi No. 11209134051 on December 28, 2023.

## **The Enforcement Rules of the Immigration Act**

Articles 6, 7, 11, 13, 15, 16, 22, 27, 28, 41 and 43 were revised and Articles 18-1 was added and promulgated by the Ministry of the Interior Order Tai-Nei-Yi-Zi No. 11209133791 on December 28, 2023, and set to be effective on January 1, 2024, except for Article 13 and 22, which shall become effective on March 1, 2024.

### **Fee-Charging Standards for Entry/Exit Permits and Immigration Documents**

Articles 2, 3, 5, and 10 were amended and promulgated by the Ministry of the Interior Order Tai-Nei-Yi-Zi No. 11209133971 on December 28, 2023, and set to be effective on January 1, 2024, except for Article 3, which became effective on March 1, 2024.

### **Regulations Governing Interview Implementation by the National Immigration Agency, Ministry of the Interior**

The amendment with all 16 articles were promulgated by the Ministry of the Interior Order Tai-Nei-Yi-Zi No. 11209133961 on December 28, 2023 and set to be effective on 1 January, 2024.

### **Regulations on Counseling and Management of Immigration Service Organizations**

The amended regulations of all 40 articles were set to be effective on January 1, 2024 by the Ministry of the Interior Order Tai-Nei-Yi-Zi No. 11209134141 on December 28, 2023.

### **Regulations Governing Immigration Inspection and Data Collection and Utilization**

Article 2, 3, 4, 5, 6, 7, 8, 9 and 26 were amended and promulgated by the Ministry of the Interior Order Tai-Nei-Yi-Zi No. 11209134101 on December 28, 2023 and set to be effective on January 1, 2024.

### **Regulations Governing Juridical Persons and Non-Profit Juridical Associations Brokering Transnational Marriages**

The amended Articles 3 and 24 were set to be effective on January 1, 2024 by the Ministry of the Interior Order Tai-Nei-Yi-Zi No. 11209133671 on December 28, 2023.

### **Regulations Governing the Placement and Service of Victims and Suspected Victims of Human Trafficking**

The amended title and all 21 articles were set to be effective on January 1, 2024 by the Ministry of the Interior Order Tai-Nei-Yi-Zi No. 11209133931 on December 28, 2023.

### **Regulations Governing Subsidy for Victims of Human Trafficking**

The amended title and all 13 articles were set to be effective on January 1, 2024 by the Ministry of the Interior Order Tai-Nei-Yi-Zi No. 11209134071 on December 28, 2023.

## **The Enforcement Rules of the Human Trafficking Prevention Act**

The amendment of all 25 articles was set to be effective on January 1, 2024, by the Ministry of the Interior Order Tai-Nei-Yi-Zi No. 11209134061 on December 28, 2023.

## **Regulations for the Assistance of Victims or Suspected Victims of Human Trafficking**

The enactment of all 18 articles was set to be effective on January 1, 2024 by the Ministry of the Interior Order Tai-Nei-Yi-Zi No. 11209133941 on December 28, 2023.

## **Regulations Governing the Residence, and the Ad Hoc Permanent Residence for Human Trafficking Victims**

The amended title and all 11 articles were set to be effective on January 1, 2024 by the Ministry of the Interior Order Tai-Nei-Yi-Zi No. 11209133921 on December 28, 2023.

### (iii) Administrative directives

## **Directives Governing Subsidy Categories and Criteria for the New Immigrant Development Fund**

The amendment was set to be effective on the date of promulgation by the Ministry of the Interior Order Tai-Nei-Yi-Zi No. 11209102721 on February 8, 2023.

## **Regulations Governing Public Servants and Special Status Personnel from the Taiwan Area Entering the Mainland Area**

The amendment of all 12 articles was set to be effective on April 28, 2023 by the Ministry of the Interior Order Tai-Nei-Yi-Zi No. 11209113851 on May 25, 2023.

## **Regulations Governing the Entry of Civil Servants Below the Grade 10 Senior Rank and Police Officers Below Grade 4 Senior Rank Who Do Not Involve in National Security Interests or Classified Information into the Mainland Area**

The amended Article 3 was set to be effective immediately by the Ministry of the Interior Order Tai-Nei-Yi-Zi No. 1120912884 on November 7, 2023.

<p><b>Regulations Governing the Exit of Current, Retiring, and Transferring Personnel Involved in the Handling or Approving of Classified National Security Information</b></p> <p>The amended Articles 3, 5, 6, and 8 were set to be effective immediately by the Ministry of the Interior Order Tai-Nei-Yi-Zi No. 11209129381 on November 16, 2023.</p>
<p><b>Regulations Governing the Establishment of Review Meetings for Entry, Exit and Immigration Cases</b></p> <p>The amended Article 2 was set to be effective on March 1, 2024, by the Ministry of the Interior Order Nei-Shou-Yi-Zi No. 1120913355 on December 22, 2023.</p>
<p><b>Guidelines for the Identification of Human Trafficking Victims</b></p> <p>The guidelines were promulgated by the Ministry of the Interior Order Nei-Shou-Yi-Zi No. 1120913390 on December 26, 2023, and set to be effective on January 1, 2024.</p>

- ii. Legal seminars and analysis of administrative remedy cases. In 2023, three legal seminars were conducted on April 12, April 21, and May 31. Additionally, 33 significant NIA administrative litigation and appeal cases were selected for analysis.

5. The NIA Training Center

In 2023, the 11th class comprised 45 recruits, including graduates from the Immigrant Affairs Program of the Department of Border Police, Central Police University, who completed training for grade 2, 3, and 4 positions. Minister Yu-Chang Lin of the Ministry of the Interior presided over the Graduation Ceremony of the 11th Professional Immigration Officer Training Class on November 17, 2023. He acknowledged that the 45 exceptional trainees, selected from a large pool of candidates, successfully completed the professional training program, which lasted between three and nine months, and are set to become new members of the NIA. He also encourages the trainees to continue their diligent work, apply the knowledge they have acquired, and serve as the best gatekeepers of border security.





# 2023 ANNUAL REPORT

## 附錄

Appendix

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### 組織架構

Organizational Structure

### 本署國內、外服務據點

NIA Domestic and Overseas Office Location

### 重要業務統計

Statistics on key Policy Achievements

## 組織架構圖 Organizational Structure



# 本署國內、外服務據點 The NIA Domestic and Overseas Office Locations

## 一、本署海外服務據點

### A. OVERSEAS OFFICES

亞太地區單位(Asia-Pacific Region Unit)	地址(Address)	電話(Phone)	傳真(Fax)
臺北駐日經濟文化代表處 Taipei Economic and Cultural Representative Office in Japan	東京都港區白金台五丁目 20 番地 2 號 No.20-2 Shirokanedai, 5-chome, Minato-Ku, Tokyo 108-0071, Japan	(+81-3) 32807807, 32807808	(+81-3) 32807783
臺北駐大阪經濟文化辦事處 Taipei Economic and Cultural Office in Osaka	大阪市北區中之島二丁目3番18號17樓及19樓 Nakanoshima Festival Tower 17 and 19th Fl., 3-18-2-chome Nakanoshima Kita-KU, OSAKA 530-0005, Japan	(+81-6) 62037253	(+81-6) 62037253
駐韓國臺北代表部 Taipei Mission in Korea	韓國首爾市鐘路區世宗大路 149 號(光化門大樓 6 樓) 6 Fl., Gwanghwamun Bldg., 149, Sejongdaero, Jongno-Gu, Seoul 03186, Korea	(+82-2) 63296014	(+82-2) 63296010
臺北經濟文化辦事處(香港) Taipei Economic and Cultural Office(Hong Kong)	香港灣仔港灣道18號中環廣場49樓4908室 Room 4908, 49th Floor, Central Plaza, 18 Harbor Road, Wan Chai, Hong Kong	(+852) 25258316	(+852) 28685460
臺北經濟文化辦事處(澳門) Taipei Economic and Cultural Office(Macau)	澳門新口岸宋玉生廣場 411-417 號皇朝廣場 5 樓 J-O 座 A1, Dr. Carlos d'Assumpcao No.411-417, Edif. Dynasty Plaza 5 Andar J-O, Macau	(+853) 28306289	(+853) 28710437
駐菲律賓臺北經濟文化辦事處 Taipei Economic and Cultural Office in the Philippines	41F, Tower 1, RCBC Plaza, 6819 Ayala Avenue, Makati City 1200, Metro Manila, Philippines	(+63-2) 8876688	(+63-2) 8877828
駐越南代表處(駐越南臺北經濟文化辦事處) Taipei Economic and Cultural Office in Vietnam	21 F, PVI Tower, No.1, Pham Van Bach Road, Yen Hoa Ward, Cau Giay District, Hanoi, Vietnam	(+84-4) 383-35501~5	(+84-4) 37957782
駐胡志明市臺北經濟文化辦事處 Taipei Economic and Cultural Office in Ho Chi Minh City	336 Nguyen Tri Phuong Street, Ward 4, District 10, Ho Chi Minh City, Vietnam	(+84-28) 38349183	(+84-28) 38349185
駐泰國臺北經濟文化辦事處 Taipei Economic and Cultural Office in Thailand	40/64 Vibhavadi-Rangsit 66, Laksi 10210 Bangkok, Thailand	(+66) 21193555	(+66) 21193566
駐馬來西亞臺北經濟文化辦事處 Taipei Economic and Cultural Office in Malaysia	Level 7, Menara Yayasan Tun Razak, 200 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia.	(+60-3) 21628167	(+60-3) 21620902
駐新加坡臺北代表處 Taipei Representative Office in Singapore	460 Alexandra Road #23-00 PSA Building, Singapore 119963	(+65) 65000106	(+65) 62716006
駐印尼臺北經濟貿易代表處 Taipei Economic and Trade Office, Jakarta, Indonesia	Lt. 12, Gedung Artha Graha, Jl. Jend. Sudirman, Kav. 52-53 Jakarta 12190, Indonesia	(+62-21) 5151111	(+62-21) 5152451
駐雪梨臺北經濟文化辦事處 Taipei Economic and Cultural Office in Sydney, Australia	Suite 1902, Level 19, 25 Martin Place, Sydney, NSW 2000 Australia	(+612) 86504205	(+612) 86504206
駐印度代表處(駐印度臺北經濟文化中心) Taipei Economic and Cultural Center in India	34, Paschimi Marg, Vasant Vihar, New Delhi-110057, India	(+91-11) 4607-7777	(+91-11) 46077721
駐奧克蘭臺北經濟文化辦事處 Taipei Economic and Cultural Office in Auckland	Level 15, Tower 2, 205 Queen Street, Auckland 1010, New Zealand	(+64) -9 303-3903#204	(+64) -9 302-3399
駐緬甸代表處(駐緬甸臺北經濟文化辦事處) Taipei Economic and Cultural Office in Myanmar	97/101 (A), Dhammazed Road, Kamayut Township, Yangon, MYANMAR	(+95) 1-527-249	
非洲地區單位(Africa Region Unit)	地址(Address)	電話(Phone)	傳真(Fax)
駐南非共和國臺北聯絡代表處 Taipei Liaison Office in the Republic of South Africa	1147 Francis Baard Street Hatfield, Pretoria, Republic of South Africa	(+27-12) 4306071	(+27-12) 34027110
歐洲地區單位(Europe Region Unit)	地址(Address)	電話(Phone)	傳真(Fax)
駐法國臺北代表處 Bureau de Représentation de Taipei en France	78 rue de l'Université 75007 Paris France	(+33-1) 44398819	(+33-1) 44398871
駐英國臺北代表處 Taipei Representative Office in the U.K.	50 Grosvenor Gardens, London SW1W 0EB, United Kingdom	(+44-20) 7881-2650	(+44-20) 7730-3139
駐歐盟兼駐比利時代表處 Taipei Representative Office in the EU and Belgium	Square de Meeûs 26-27, 1000 Bruxelles, Belgique	+32(0)2-287-2854	+32(0)2-513-9590
北美地區單位(North America Region Unit)	地址(Address)	電話(Phone)	傳真(Fax)
駐美國臺北經濟文化代表處 Taipei Economic and Cultural Representative Office in the United States	4201 Wisconsin AVE.N.W., Washington, DC 20016-2137 U.S.A.	(+1-202) 8951811	(+1-202) 2370285
駐洛杉磯臺北經濟文化辦事處 Taipei Economic and Cultural Office in Los Angeles	3731 Wilshire Boulevard, Suite 750 Los Angeles, CA 90010, U.S.A.	(+1-213) 3827720	(+1-213) 3833245
駐邁阿密臺北經濟文化辦事處 Taipei Economic and Cultural Office in Miami	2333 Ponce de Leon Boulevard, Suite 610 Coral Gables, FL 33134 U.S.A.	(+1-305) 4438917	(+1-305) 4426054
駐紐約臺北經濟文化辦事處 Taipei Economic and Cultural Office in New York	4F, 1 East 42 <sup>nd</sup> Street, New York, NY 10017 U.S.A.	(+1-212) 3177381	(+1-212) 2868826
駐舊金山臺北經濟文化辦事處 Taipei Economic and Cultural Office in San Francisco	345 4th street, San Francisco CA94107 U.S.A.	(+1-415) 3645632	(+1-415) 3627680
駐多倫多臺北經濟文化辦事處 Taipei Economic and Cultural Office, Toronto	151 Yonge Street, Suite 501, Toronto, Ontario, M5C 2W7 Canada	(+1-416) 3699030	(+1-416) 3699189
駐溫哥華臺北經濟文化辦事處 Taipei Economic and Cultural Office, Vancouver	Suite 2200, PO Box 11522, 650 West Georgia Street, Vancouver, BC V6B 4N7 Canada	(+1-604) 6894111	(+1-604) 6893113



南美地區單位 (South America Region Unit)	地址(Address)	電話(Phone)	傳真(Fax)
駐巴拉圭共和國大使館 Embassy of the Republic of China(Taiwan)in the Republic of Paraguay	Avda.Aviadores del Chaco3100,Torre Aviadores,Piso 11y 13, Asuncion, Paraguay	(+595-21) 662500	(+595-21) 601122

## 二、本署北區事務大隊服務據點

### B. NORTHERN ADMINISTRATION CORPS OFFICES

單位( Unit)	地址(Address)	電話(Phone)	傳真(Fax)
北區事務大隊 Northern Administration Corps	新北市板橋區三民路 2 段 37 號 5 樓 5F., No.37, Sec. 2, Sanmin Rd., Banqiao Dist., New Taipei City	02-29611356	02-29612817
基隆市專勤隊 Keelung City Brigade	基隆市信義區義七路 9 巷 2 號 No.2, Lane 9, Yi 7 <sup>th</sup> Rd., Xinyi Dist., Keelung City	02-24287172	02-24284718
基隆市服務站 Keelung City Service Center	基隆市中正區義一路 18 號 11 樓 (A 棟) (Building A) 11F., No.18, Yi 1 <sup>st</sup> Rd., Zhongzheng Dist., Keelung City	02-24276374	02-24285251
臺北市專勤隊 Taipei City Brigade	臺北市文山區興隆路 3 段 306 號 No.306, Sec. 3, Xinglong Rd., Wenshan Dist., Taipei City	02-22396393	02-22396396
臺北市服務站 Taipei City Service Center	臺北市中正區廣州街 15 號 No.15, Guangzhou St., Zhongzheng Dist., Taipei City	02-23885185	02-23310594
新北市專勤隊 New Taipei City Brigade	新北市中和區民安街 135 號 2 樓 2F., No.135, Min'an St, Zhonghe Dist., New Taipei City	02-82215701	02-82267760
新北市服務站 New Taipei City Service Center	新北市中和區民安街 135 號 No.135, Min'an St, Zhonghe Dist., New Taipei City	02-82282090	02-82282687
臺北收容所 Taipei Detention Center	新北市三峽區大埔路 150 號 No.150, Dapu Rd., Sansia Dist., New Taipei City	02-26730091	02-26730093
桃園市專勤隊 Taoyuan City Brigade	桃園市蘆竹區龍安街 2 段 968 號 3 樓 3F., No.968, Sec. 2, Long'an St., Luzhu Dist., Taoyuan City	03-2174577	03-2174887
桃園市服務站 Taoyuan City Service Center	桃園市桃園區縣府路 106 號 1 樓 1F., No.106, Xianfu Rd., Taoyuan Dist., Taoyuan City	03-3310409	03-3314811
宜蘭縣專勤隊 Yilan County Brigade	宜蘭縣冬山鄉梅花路 255 巷 22 弄 35 號 No.35, Aly. 22, Ln. 255, Meihua Rd., Dongshan Township, Yilan County	03-9615700	03-9615066
宜蘭縣服務站 Yilan County Service Center	宜蘭縣宜蘭市民權路 1 段 53 號 No.53, Sec. 1, Minquan Rd., Yilan City, Yilan County	03-9575448	03-9574949
宜蘭收容所 Yilan Detention Center	宜蘭縣冬山鄉梅花路 255 巷 22 弄 33 號 No.33, Aly. 22, Ln. 255, Meihua Rd., Dongshan Township, Yilan County	03-9615101	03-9616033
花蓮縣專勤隊 Hualien County Brigade	花蓮縣花蓮市港口路 35 號 No.35, Gangkou Rd., Hualien City, Hualien County	03-8223363	03-8223477
花蓮縣服務站 Hualien County Service Center	花蓮縣花蓮市中山路 371 號 5 樓 5F., No.371, Zhongshan Rd., Hualien City, Hualien County	03-8329700	03-8339100
連江縣專勤隊 Lienchiang County Brigade	連江縣南竿鄉福沃村 135-6 號 2 樓 2F., No.135-6, Fu'ao Vil., Nangan Township, Lienchiang County	0836-23736	0836-23740
連江縣服務站 Lienchiang County Service Center	連江縣南竿鄉福沃村 135-6 號 2 樓 2F., No.135-6, Fu'ao Vil., Nangan Township, Lienchiang County	0836-23736	0836-23740

## 三、本署中區事務大隊服務據點：

### C. CENTRAL ADMINISTRATION CORPS OFFICES

單位( Unit)	地址(Address)	電話(Phone)	傳真(Fax)
中區事務大隊 Central Administration Corps	臺中市南屯區文心南三路 22 號 4 樓 4F., No.22, Wenxin S.3 <sup>rd</sup> Rd., Nantun Dist., Taichung City	04-24725101	04-24725075
新竹市專勤隊 Hsinchu City Brigade	新竹市崧嶺路 122 號 No.122, Songling Rd., Hsinchu City	03-5254336	03-5258542
新竹市服務站 Hsinchu City Service Center	新竹市中華路 3 段 12 號 1 樓、2 樓 1-2F., No.12, Sec. 3, Zhonghua Rd., Hsinchu City	03-5243517	03-5245109

單位( Unit)	地址(Address)	電話(Phone)	傳真(Fax)
新竹縣專勤隊 Hsinchu County Brigade	新竹市崧嶺路 122 號 No. 122, Songling Rd., Hsinchu City	03-5251343	03-5278342
新竹縣服務站 Hsinchu County Service Center	新竹縣竹北市三民路 133 號 1 樓 1F., No.133, Sanmin Rd., Zhubei City, Hsinchu County	03-5519905	03-5519452
苗栗縣專勤隊 Miaoli County Brigade	苗栗縣苗栗市中正路 1297 巷 5 號 No.5, Lane 1297, Zhongzheng Rd., Miaoli City, Miaoli County	037-379045	037-379052
苗栗縣服務站 Miaoli County Service Center	苗栗縣苗栗市中正路 1291 巷 8 號 No.8, Ln. 1291, Zhongzheng Rd., Miaoli City, Miaoli County	037-322350	037-321093
臺中市專勤隊 Taichung City Brigade	臺中市南屯區文心南三路 22 號 3 樓 3F., No.22, Wenxin S.3 <sup>rd</sup> Rd., Nantun Dist., Taichung City	04-24725102	04-24725045
臺中市第一服務站 Taichung City First Service Center	臺中市南屯區文心南三路 22 號 1 樓 1F., No.22, Wenxin S.3 <sup>rd</sup> Rd., Nantun Dist., Taichung City	04-24725103	04-24725017
臺中市第二服務站 Taichung City Second Service Center	臺中市豐原區中山路 280 號 No.280, Zhongshan Rd., Fengyuan Dist., Taichung City	04-25269777	04-25268551
彰化縣專勤隊 Changhua County Brigade	彰化縣彰化市中山路 3 段 2 號 2 樓 2F., No.2, Sec. 3, Zhongshan Rd., Changhua City, Changhua County	04-7270109	04-7270103
彰化縣服務站 Changhua County Service Center	彰化縣彰化市中山路 3 段 2 號 1 樓 1F., No.2, Sec. 3, Zhongshan Rd., Changhua City, Changhua County	04-7270001	04-7270702
南投縣專勤隊 Nantou County Brigade	南投縣南投市文昌街 87 號 2 樓 2F., No.87, Wunchang St., Nantou City, Nantou County	049-2240146	049-2246841
南投縣服務站 Nantou County Service Center	南投縣南投市文昌街 87 號 1 樓 1F., No.87, Wunchang St., Nantou City, Nantou County	049-2200065	049-2247874
南投收容所 Nantou Detention Center	南投縣草屯鎮中正路 1776 巷 43 號 No.43, Lane 1776, ChungCheng Rd., Caotun Township, Nantou County	049-2565261	049-2565263
澎湖縣專勤隊 Penghu County Brigade	澎湖縣馬公市新生路 177 號 2 樓 2F., No.177, Xinsheng Rd., Magong City, Penghu County	06-9263556	06-9261850
澎湖縣服務站 Penghu County Service Center	澎湖縣馬公市新生路 177 號 No.177, Xinsheng Rd., Magong City, Penghu County	06-9264545	06-9269469

#### 四、本署南區事務大隊服務據點：

### D. SOUTHERN ADMINISTRATION CORPS OFFICES

單位( Unit)	地址(Address)	電話(Phone)	傳真(Fax)
南區事務大隊 Southern Administration Corps	高雄市新興區六合 1 路 113 號 3 樓 3F., No.113, Liuhe 1 <sup>st</sup> Rd., Xinxing Dist., Kaohsiung City	07-2353268	07-2352326
雲林縣專勤隊 Yunlin County Brigade	雲林縣斗六市府前街 38 號 2 樓 2F., No.38, Fuqian St., Douliou City, Yunlin County	05-5346119	05-5346143
雲林縣服務站 Yunlin County Service Center	雲林縣斗六市府前街 38 號 1 樓 1F., No.38, Fuqian St., Douliou City, Yunlin County	05-5345971	05-5346142
嘉義市專勤隊 Chiayi City Brigade	嘉義市東區林森西路 172 號 No.172, Linsen W. Rd., East dist, Chiayi City	05-2313609	05-2313705
嘉義市服務站 Chiayi City Service Center	嘉義市東區吳鳳北路 184 號 2 樓 2F., No.184, Wufeng N. Rd., East Dist., Chiayi City	05-2166100	05-2166106
嘉義縣專勤隊 Chiayi County Brigade	嘉義縣朴子市祥和二路西段 6 號 2 樓 2F., No.6, Sec. W., Xianghe 2 <sup>nd</sup> Rd., Puzi City, Chiayi County	05-3625162	05-3621441
嘉義縣服務站 Chiayi County Service Center	嘉義縣朴子市祥和二路西段 6 號 1 樓 1F., No.6, Sec. W., Xianghe 2 <sup>nd</sup> Rd., Puzi City, Chiayi County	05-3623763	05-3621731
臺南市專勤隊 Tainan City Brigade	臺南市善化區中山路 353 號 2 樓 2F., No.353, Zhongshan Rd., Shanhua Dist., Tainan City	06-5813019	06-5816328
臺南市第一服務站 Tainan City First Service Center	臺南市中西區府前路一段 262 號 No.262, Sec. 1, Fuqian Rd., West Central Dist., Tainan City	06-2937641	06-2935775
臺南市第二服務站 Tainan City Second Service Center	臺南市善化區中山路 353 號 1 樓 1F., No.353, Zhongshan Rd., Shanhua Dist., Tainan City	06-5817404	06-5818924
高雄收容所 Kaohsiung Detention Center	高雄市永安區維新路光明三巷 17 號 No.17, Guangming 3 <sup>rd</sup> Ln., Weixin Rd., Yong' an Dist Kaohsiung City	07-6916910	07-6917300



單位 (Unit)	地址 (Address)	電話 (Phone)	傳真 (Fax)
高雄市專勤隊 Kaohsiung City Brigade	高雄市新興區六合一路 113 號 1 樓 No.113, Liuhe 1 <sup>st</sup> Rd., Xinxing Dist., Kaohsiung City	07-2367524	07-2360446
高雄市第一服務站 Kaohsiung City First Service Center	高雄市苓雅區政南街 6 號 5、6 樓 5&6F., No.6, Zhengnan St., Lingya Dist., Kaohsiung City	07-7151660	07-7151306
高雄市第二服務站 Kaohsiung City Second Service Center	高雄市岡山區岡山路 115 號 No.115, Gangshan Rd., Gangshan Dist., Kaohsiung City	07-6212143	07-6236334
屏東縣專勤隊 Pingtung County Brigade	屏東縣屏東市中山路 60 號 2 樓 2F., No.60, Zhongshan Rd., Pingtung City, Pingtung County	08-7662250	08-7661882
屏東縣服務站 Pingtung County Service Center	屏東縣屏東市中山路 60 號 1 樓 1F., No.60, Zhongshan Rd., Pingtung City, Pingtung County	08-7661885	08-7662778
臺東縣專勤隊 Taitung County Brigade	臺東縣臺東市長沙街 59 號 2 樓 2F., No.59, Changsha St., Taitung City, Taitung County	089-342095	089-342874
臺東縣服務站 Taitung County Service Center	臺東縣臺東市長沙街 59 號 No.59, Changsha St., Taitung City, Taitung County	089-361631	089-347103
金門縣專勤隊 Kinmen County Brigade	金門縣金湖鎮蓮庵里西村 46-3 號 No.46-3, Xicun, Lianan District, Jinhua Township, Kinmen County	082-333531	082-333443
金門縣服務站 Kinmen County Service Center	金門縣金城鎮西海路 1 段 5 號 2 樓 2F., No.5, Sec. 1, Xihai Rd., Jincheng Township, Kinmen County	082-323695	082-323641

## 五、本署國境事務大隊服務據點：

## E. BORDER AFFAIRS CORPS OFFICES

單位 (Unit)	地址 (Address)	電話 (Phone)
桃園國際機場國境事務大隊 (大隊部) Headquarters, Taoyuan International Airport Border Affairs Corps	桃園市大園區航站南路 9 號 No.9, Hangjhan S. Rd., Dayuan Dist., Taoyuan City	03-3985010 #7401~7402
桃園國際機場國境事務隊 (第一航廈) First Terminal, Taoyuan International Airport Border Affairs Brigade	桃園市大園區航站南路 15 號 No.15, Hangjhan S. Rd., Dayuan Dist., Taoyuan City	03-3985010 #1311~1313
桃園國際機場國境事務隊 (第二航廈) Second Terminal, Taoyuan International Airport Border Affairs Brigade	桃園市大園區航站南路 9 號 No.9, Hangjhan S. Rd., Dayuan Dist., Taoyuan City	03-3985010 #2311~2314
松山機場國境事務隊 Songshan Airport Border Affairs Brigade	臺北市松山區敦化北路 340-9 號 No.340-9, Dunhua N. Rd., Songshan Dist., Taipei City	02-25474161
高雄機場國境事務隊 Kaohsiung Airport Border Affairs Brigade	高雄市小港區中山四路 2 號 No.2, Jhongshan 4 <sup>th</sup> Rd., Siaogang District, Kaohsiung City	07-8017311
基隆港國境事務隊 (基隆港隊部) Keelung Port Headquarters, Keelung Port Border Affairs Brigade	基隆市仁愛區港西街 6 號 210 室 Rm. 210, No.6, Gangsi St., Ren' ai Dist., Keelung City	02-24273005
基隆港國境事務隊 (臺北港分隊) Taipei Port Squad, Keelung Port Border Affairs Brigade	新北市八里區商港路 123 號 (行政大樓 2 樓) 2F., No.123, Shanggang Rd., Bali Dist., New Taipei City	02-86304169
基隆港國境事務隊 (蘇澳港分隊) Su'ao Port Squad, Keelung Port Border Affairs Brigade	宜蘭縣蘇澳鎮港區路 1 號 (行政大樓 5 樓) 5F., No.1, Gangqu Rd., Suao Township, Yilan County	03-9967021
基隆港國境事務隊 (花蓮港分隊) Hualien Port Squad, Keelung Port Border Affairs Brigade	花蓮縣花蓮市港口路 1-3 號 No.1-3, Gangkou Rd., Hualien City, Hualien County	03-8223951
基隆港國境事務隊 (福澳港分隊) Fu'wo Port Squad, Keelung Port Border Affairs Brigade	連江縣南竿鄉福沃村 135-6 號 1 樓 1F., No.135-6, Fu'ao Vil., Nangan Township, Lienchiang County	0836-22606
基隆港國境事務隊 (白沙港分隊) Baisha Port Branch, Keelung Port Border Affairs Brigade	連江縣北竿鄉白沙村 72 號 No. 72, Baisha Village, Beigan Township, Lienchiang County	0836-55631
臺中港國境事務隊 (臺中港隊部) Taichung Port Headquarters, Taichung Port Border Affairs Brigade	臺中市沙鹿區中航路 1 段 168 號 4 樓 421 室 Rm.421, 4F., No.168, Sec. 1, Zhonghang Rd., Shalu Dist., Taichung City	04-26153351

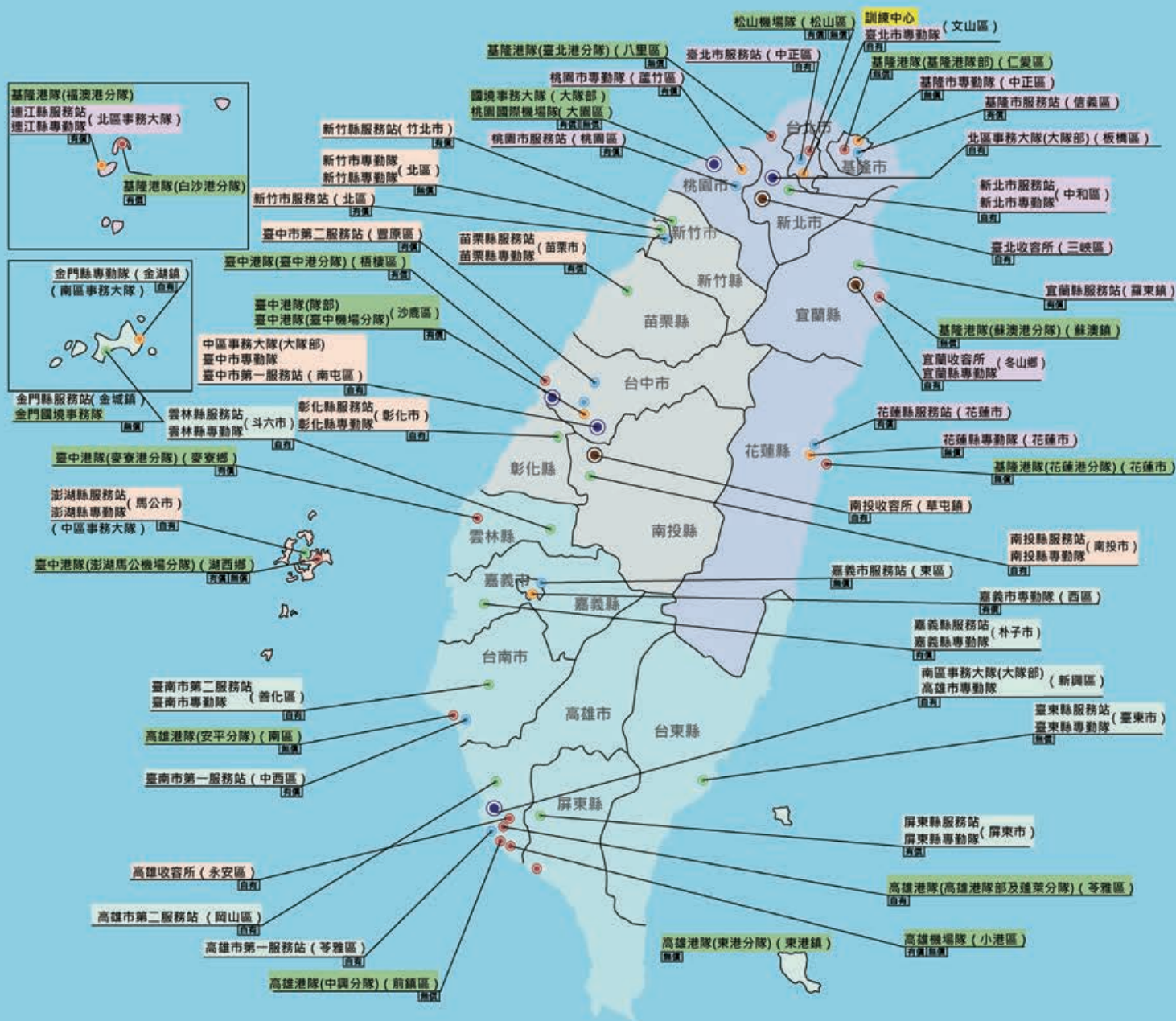
單位( Unit)	地址(Address)	電話(Phone)
臺中港國境事務隊 ( 臺中港分隊 ) Taichung Port Squad, Taichung Port Border Affairs Brigade	臺中市梧棲區臺灣大道 10 段 2 號 No.2, Sec. 10, Taiwan Blvd., Wuqi Dist., Taichung City	04-26564424
臺中港國境事務隊 ( 臺中機場分隊 ) Taichung Airport Squad, Taichung Port Border Affairs Brigade	臺中市沙鹿區中航路 1 段 168 號 4 樓 421 室 Rm.421, 4F., No.168, Sec. 1, Zhonghang Rd., Shalu Dist., Taichung City	04-26153351
臺中港國境事務隊 ( 麥寮港分隊 ) Mailiao Port Squad, Taichung Port Border Affairs Brigade	雲林縣麥寮鄉六輕工業區 1 號( 港區大樓 6 樓 ) 6F., No.1, Liucing Industrial Park, Mailiao Township, Yunlin County	05-6812751
臺中港國境事務隊 ( 澎湖馬公機場分隊 ) Magong Airport, Penghu, Taichung Port Border Affairs Brigade	澎湖縣湖西鄉隘門村 126-5 號 No.126-5, Aimen Village, Husi Township, Penghu County	06-9228710
高雄港國境事務隊 ( 高雄港隊部蓬萊分隊 ) Penglai Squad, Kaohsiung Port Headquarters, Kaohsiung Port Border Affairs Brigade	高雄市苓雅區海邊路 33 號 No.33, Haibian Rd., Lingya Dist., Kaohsiung City	07-2692831
高雄港國境事務隊 ( 安平分隊 ) Anping Squad, Kaohsiung Port Border Affairs Brigade	臺南市南區新港路 23 巷 30 號 No.30, Alley 23, Singang Rd., South. Dist., Tainan City	06-2616002
高雄港國境事務隊 ( 中興分隊 ) Zhongxin Squad, Kaohsiung Port Border Affairs Brigade	高雄市前鎮區亞太路 4 號聯合辦公大樓 A 棟 2 樓 2F., No.4, Yatai Rd., Cianjhen Dist., Kaohsiung City	07-8231538
高雄港國境事務隊 ( 東港小組 ) Donggang Squad, Kaohsiung Port Border Affairs Brigade	屏東縣東港鎮朝隆路 35 號 2 樓 2F., No.35, Jhaolong Rd., Donggang Township, Pingtung County	08-8323376
金門國境事務隊 Kinmen Border Affairs Brigade	金門縣金城鎮西海路一段 5 號 No.5, Sihai Rd., Jincheng Township, Kinmen County	082-312131



# 內政部移民署

National Immigration Agency, Ministry of the Interior

## 各事務大隊及所屬站隊收容所分布圖



- 服務站
- 專勤隊
- 國境事務隊
- 合署
- 大隊部
- 收容所

- 自有 自有廳舍
- 有償 有償租用
- 無償 無償借用

112年各機場、港口入出國（境）人數統計表  
Number of Entries and Exits by Place

月份 Month	總計 Total	桃園機場 Taoyuan Airport	高雄機場 Kaohsiung Airport	松山機場 Songshan Airport	臺中機場 Taichung Airport	花蓮機場 Hualien Airport	馬公機場 Magong Airport
1月 Jan	1,931,341	1,662,152	122,648	114,030	21,780	57	-
2月 Feb	1,932,896	1,639,724	129,212	129,045	21,580	-	-
3月 Mar	2,373,380	1,972,539	175,107	157,501	31,411	-	-
4月 Apr	2,768,379	2,242,177	223,383	173,671	32,560	324	-
5月 May	2,761,258	2,212,930	229,237	174,770	30,059	314	-
6月 Jun	3,222,223	2,617,769	258,699	195,085	30,072	48	-
7月 Jul	3,528,766	2,777,064	295,254	219,182	49,981	1,260	-
8月 Aug	3,596,563	2,818,652	312,876	217,757	45,829	605	-
9月 Sep	3,170,200	2,514,083	258,576	205,725	41,498	22	-
10月 Oct	3,657,191	2,946,895	289,131	229,739	47,155	748	666
11月 Nov	3,558,656	2,862,906	301,890	229,121	48,585	-	228
12月 Dec	3,730,193	3,002,754	321,626	221,041	65,156	18	-
總計 Total	36,231,046	29,269,645	2,917,639	2,266,667	465,666	3,396	894



單位：人次  
Unit : Passengers

基隆港 Keelung Sea Port	臺中港 Taichung Sea Port	高雄港 Kaohsiung Sea Port	花蓮港 Hualien Sea Port	麥寮港 Mailiao Sea Port	金門 Kinmen	馬祖 Mazu	其他 Others
63	376	2,794	151	98	3,716	232	3,244
146	516	1,924	16	238	4,867	575	5,053
9,499	790	6,545	86	231	13,269	978	5,424
17,371	850	17,123	3,752	217	49,172	3,319	4,460
20,076	1,167	28,962	1,588	190	55,070	2,955	3,940
11,799	1,171	29,809	120	193	71,830	3,881	1,747
66,069	1,136	24,107	59	121	83,837	5,091	5,605
56,155	1,093	37,958	34	187	94,509	5,169	5,739
44,425	946	21,770	26	190	74,899	3,944	4,096
18,005	908	21,975	2,444	226	93,853	4,150	1,296
9,652	1,131	8,447	28	204	92,020	3,519	925
17,007	740	6,327	26	139	91,049	3,418	892
270,267	10,824	207,741	8,330	2,234	728,091	37,231	42,421



112年自動查驗通關系統註冊及通關人數統計表  
Number of e-Gate Applicants and Users

月份 Month	總計 Total		金門水頭商港 Kinmen Shuitou Harbor		高雄機場 Kaohsiung Airport		松山機場 Songshan Airport	
	註冊 Applicants	通關 Users	註冊 Applicants	通關 Users	註冊 Applicants	通關 Users	註冊 Applicants	通關 Users
1月 Jan	122,455	1,054,648	47	799	12,246	63,343	6,295	52,005
2月 Feb	113,099	1,049,627	103	1,918	11,601	63,866	5,416	55,913
3月 Mar	117,318	1,322,685	503	6,685	13,021	86,361	5,371	69,444
4月 Apr	139,721	1,521,115	2,632	27,484	15,311	109,056	5,363	78,212
5月 May	153,913	1,611,951	3,024	31,944	17,607	114,192	6,360	78,966
6月 Jun	201,763	1,833,756	3,659	38,471	22,243	124,867	7,998	87,078
7月 Jul	247,178	1,766,828	4,670	38,729	27,823	127,009	10,553	86,138
8月 Aug	214,483	1,821,612	5,116	44,530	25,677	138,859	8,137	85,984
9月 Sep	172,815	1,917,341	4,131	41,362	19,952	131,751	6,244	92,705
10月 Oct	183,225	2,169,662	7,991	55,616	20,782	145,276	6,417	108,205
11月 Nov	173,524	2,063,806	7,306	54,823	19,873	146,790	6,344	105,011
12月 Dec	169,196	1,939,995	6,889	54,614	20,737	152,084	6,048	100,840
總計 Total	2,008,690	20,073,026	46,071	396,975	226,873	1,403,454	80,546	1,000,501

單位：人次  
Unit : Passengers

桃園機場-T2 Taoyuan Airport-T2		桃園機場-T1 Taoyuan Airport-T1		台中機場 Taichung Airport		基隆港 (自112.4.1起)		高雄港 (自112.9.1起)	
註冊 Applicants	通關 Users	註冊 Applicants	通關 Users	註冊 Applicants	通關 Users	註冊 Applicants	通關 Users	註冊 Applicants	通關 Users
49,155	428,826	53,252	503,073	1,460	6,602	-	-	-	-
46,577	422,639	48,289	498,224	1,113	7,067	-	-	-	-
46,466	519,465	50,991	632,626	966	8,104	-	-	-	-
59,936	608,861	55,285	688,607	1,193	8,849	1	46	-	-
61,625	633,042	63,970	745,341	1,327	8,448	-	18	-	-
80,089	726,495	85,864	847,757	1,910	8,861	-	227	-	-
95,497	678,161	103,178	803,824	3,647	15,140	1,810	17827	-	-
80,524	695,220	90,884	827,861	2,832	13,460	1,313	15698	-	-
65,686	769,639	73,162	849,462	2,295	14,836	1,345	16170	-	1416
71,254	876,913	74,577	961,460	2,176	16,630	28	333	-	5229
69,445	851,864	68,765	888,042	1,791	16,556	-	657	-	63
64,411	784,583	68,961	828,224	2,149	19,650	1	0	-	-
790,665	7,995,708	837,178	9,074,501	22,859	144,203	4,498	50,976	-	6,708

# 112年大陸地區專業、商務人士進入台灣地區申請案件統計表

Number of Mainland Chinese Visitors for Business Purposes and Professional Exchanges

月份 Month	申請 Applicants			核准 Approval		
	合計 Total	男 Male	女 Female	合計 Total	男 Male	女 Female
1月 Jan	2,147	1,635	512	1,757	1,276	481
2月 Feb	5,060	3,866	1,194	3,009	2,331	678
3月 Mar	6,931	5,027	1,904	4,613	3,400	1,213
4月 Apr	6,310	4,305	2,005	4,048	2,841	1,207
5月 May	7,005	4,649	2,356	6,818	4,582	2,236
6月 Jun	6,962	4,506	2,456	6,185	4,318	1,867
7月 Jul	7,486	5,054	2,432	6,184	4,197	1,987
8月 Aug	7,757	5,577	2,180	6,166	4,351	1,815
9月 Sep	6,607	4,921	1,686	6,003	4,260	1,743
10月 Oct	7,218	5,359	1,859	5,195	4,020	1,175
11月 Nov	8,017	5,779	2,238	7,075	5,294	1,781
12月 Dec	7,629	5,366	2,263	6,689	4,810	1,879
總計 Total	79,129	56,044	23,085	63,742	45,680	18,062

單位：人次  
Unit : Passengers

	入境 Entries			出境 Exits		
	合計 Total	男 Male	女 Female	合計 Total	男 Male	女 Female
	608	498	110	837	720	117
	1,484	1,147	337	903	746	157
	1,800	1,482	318	1,592	1,314	278
	1,427	1,175	252	1,466	1,208	258
	2,763	2,093	670	1,765	1,372	393
	2,097	1,645	452	2,968	2,164	804
	3,347	2,422	925	3,014	2,250	764
	3,260	2,448	812	3,190	2,375	815
	5,253	3,346	1,907	3,732	2,927	805
	4,451	3,225	1,226	3,897	2,785	1,112
	4,049	3,150	899	3,903	2,979	924
	4,421	3,304	1,117	5,126	3,842	1,284
	34,960	25,935	9,025	32,393	24,682	7,711

各縣市外裔、外籍與大陸(含港澳)配偶人數-按性別及原屬國籍分（76年1月至112年12月底）  
Foreign and Mainland Chinese Spouses by City and County - Gender and Original Nationality from Jan 1987 to Dec 2023

縣市別 City / County	合計 Total			越南 Vietnam			印尼 Indonesia			泰國 Thailand			菲律賓 Philippines		
	合計 Total	男 Male	女 Female	計 Sub-Total	男 Male	女 Female	計 Sub-Total	男 Male	女 Female	計 Sub-Total	男 Male	女 Female	計 Sub-Total	男 Male	女 Female
新北市 New Taipei City	115,873	14,497	101,376	20,396	632	19,764	4,116	173	3,943	1,891	464	1,427	1,784	195	1,589
臺北市 Taipei City	66,847	11,271	55,576	6,151	196	5,955	1,231	92	1,139	641	66	575	692	70	622
桃園市 Taoyuan City	66,972	7,279	59,693	12,625	610	12,015	5,140	283	4,857	2,613	943	1,670	2,144	219	1,925
臺中市 Taichung City	63,024	6,400	56,624	12,425	440	11,985	2,529	71	2,458	1,010	486	524	1,158	84	1,074
臺南市 Tainan City	36,859	3,189	33,670	9,051	256	8,795	1,181	27	1,154	598	262	336	652	53	599
高雄市 Kaohsiung City	66,726	5,565	61,161	13,068	266	12,802	2,245	51	2,194	728	194	534	1,265	58	1,207
宜蘭縣 Yilan County	9,476	651	8,825	2,611	47	2,564	499	8	491	143	40	103	123	10	113
新竹縣 Hsinchu County	15,282	1,174	14,108	2,946	89	2,857	2,556	49	2,507	379	72	307	755	26	729
苗栗縣 Miaoli County	15,320	761	14,559	3,539	79	3,460	1,998	26	1,972	290	89	201	375	19	356
彰化縣 Changhua County	25,069	1,433	23,636	7,985	261	7,724	1,884	24	1,860	549	219	330	502	34	468
南投縣 Nantou County	11,675	656	11,019	3,683	71	3,612	965	6	959	181	61	120	151	8	143
雲林縣 Yunlin County	17,212	606	16,606	4,966	76	4,890	1,935	13	1,922	247	93	154	221	4	217
嘉義縣 Chiayi County	13,691	550	13,141	4,114	75	4,039	1,262	6	1,256	162	58	104	163	8	155
屏東縣 Pingtung County	20,231	1,217	19,014	5,311	80	5,231	1,792	18	1,774	222	55	167	836	13	823
臺東縣 Taitung County	4,615	386	4,229	1,037	7	1,030	263	—	263	33	4	29	87	—	87
花蓮縣 Hualien County	8,176	862	7,314	1,205	13	1,192	559	5	554	64	27	37	75	7	68
澎湖縣 Penghu County	1,941	66	1,875	608	—	608	324	4	320	1	—	1	11	1	10
基隆市 Keelung City	10,939	863	10,076	1,931	27	1,904	339	4	335	123	15	108	129	5	124
新竹市 Hsinchu City	10,396	1,036	9,360	1,652	44	1,608	761	36	725	158	37	121	358	9	349
嘉義市 Chiayi City	5,418	442	4,976	1,042	20	1,022	218	3	215	50	16	34	75	4	71
金門縣 Kinmen County	3,024	160	2,864	200	1	199	118	1	117	8	2	6	5	—	5
連江縣 Lienchiang County	628	106	522	54	—	54	5	—	5	3	—	3	1	—	1
不詳 Unknown	3,167	246	2,921	—	—	—	—	—	—	—	—	—	—	—	—
總計 Total	592,561	59,416	533,145	116,600	3,290	113,310	31,920	900	31,020	10,094	3,203	6,891	11,562	827	10,735



單位：人  
Unit：Persons

柬埔寨 Cambodia			日本 Japan			韓國 South Korea			大陸地區 Mainland China			港澳地區 HongKong and Macao			其他國家 Others		
計 Sub-Total	男 Male	女 Female	計 Sub-Total	男 Male	女 Female	計 Sub-Total	男 Male	女 Female	計 Sub-Total	男 Male	女 Female	計 Sub-Total	男 Male	女 Female	計 Sub-Total	男 Male	女 Female
457	1	456	1,248	514	734	599	233	366	71,665	5,265	66,400	6,889	3,206	3,683	6,828	3,814	3,014
190	2	188	1,800	756	1,044	550	184	366	45,135	3,756	41,379	4,727	2,241	2,486	5,730	3,908	1,822
307	—	307	483	211	272	185	83	102	38,779	2,683	36,096	2,140	888	1,252	2,556	1,359	1,197
761	1	760	664	307	357	245	117	128	39,082	1,991	37,091	2,176	912	1,264	2,974	1,991	983
331	1	330	318	157	161	100	51	49	22,465	1,190	21,275	948	389	559	1,215	803	412
442	1	441	576	308	268	214	104	110	44,077	2,344	41,733	1,844	754	1,090	2,267	1,485	782
134	1	133	64	35	29	16	8	8	5,342	212	5,130	204	72	132	340	218	122
54	—	54	112	39	73	80	46	34	7,355	331	7,024	308	124	184	737	398	339
73	1	72	52	24	28	21	11	10	8,451	296	8,155	195	54	141	326	162	164
413	1	412	93	35	58	31	17	14	12,746	447	12,299	383	125	258	483	270	213
228	—	228	29	21	8	13	10	3	5,987	253	5,734	178	76	102	260	150	110
259	—	259	33	13	20	21	13	8	9,103	252	8,851	183	41	142	244	101	143
169	—	169	27	12	15	10	6	4	7,483	255	7,228	135	41	94	166	89	77
242	1	241	59	31	28	17	11	6	10,997	668	10,329	325	84	241	430	256	174
43	—	43	41	28	13	9	5	4	2,816	161	2,655	86	28	58	200	153	47
63	—	63	53	34	19	23	10	13	5,660	504	5,156	196	80	116	278	182	96
42	—	42	7	4	3	—	—	—	881	26	855	30	7	23	37	24	13
70	—	70	68	36	32	39	14	25	7,612	462	7,150	312	125	187	316	175	141
26	1	25	179	69	110	79	21	58	6,125	315	5,810	316	113	203	742	391	351
64	—	64	40	16	24	14	4	10	3,612	218	3,394	118	39	79	185	122	63
3	—	3	5	1	4	3	—	3	2,589	107	2,482	66	34	32	27	14	13
3	—	3	—	—	—	—	—	—	550	103	447	3	—	3	9	3	6
—	—	—	—	—	—	—	—	—	3,055	188	2,867	112	58	54	—	—	—
4,374	11	4,363	5,951	2,651	3,300	2,269	948	1,321	361,567	22,027	339,540	21,874	9,491	12,383	26,350	16,068	10,282

112年大陸地區配偶申請來臺團聚面談

Interviews Conducted to Mainland Chinese Spouses for Family Reunification

月份 Month	合計 Total	通過訪查 Passed	未通過訪查需訪談 Visits and Interviews			
			計 Sub-Total	通過訪談 Passed	不予通過訪談 Refused	不予通過比率 Refused Rate(%)
1月 Jan	224	170	54	37	17	7.59
2月 Feb	414	341	73	53	20	4.83
3月 Mar	565	465	100	69	31	5.49
4月 Apr	465	376	89	68	21	4.52
5月 May	655	528	127	87	40	6.11
6月 Jun	572	431	141	106	35	6.12
7月 Jul	654	487	167	112	55	8.41
8月 Aug	704	512	192	111	81	11.51
9月 Sep	573	446	127	92	35	6.11
10月 Oct	497	363	134	89	45	9.05
11月 Nov	576	417	159	110	49	8.51
12月 Dec	541	342	199	140	59	10.91
總計 Total	6,440	4,878	1,562	1,074	488	7.58

單位：件、百分比%  
Unit：Cases；%

國境線面談 Border Interviews					二度面談 Secondary Interviews			
計 Sub-Total	通過面談 Passed	不予通過面談 Refused	需二度面談 Require Secondary Interviews	不予通過面 談比率 Refused Rate(%)	計 Sub-Total	通過面談 Passed	不予通過面談 Refused	不予通過面 談比率 Refused Rate(%)
570	558	3	9	0.53	3	3	-	-
236	226	5	5	2.16	9	9	-	-
350	334	4	12	1.18	13	13	-	-
581	562	3	16	0.53	6	6	-	-
401	381	8	12	2.06	16	15	1	6.25
494	471	15	8	3.09	14	14	-	-
572	555	9	8	1.60	5	5	-	-
533	502	20	11	3.83	10	10	-	-
773	740	11	22	1.46	13	13	-	-
462	403	23	36	5.40	16	16	-	-
397	351	14	32	3.84	33	32	1	3.03
434	398	16	20	3.86	31	29	2	6.45
5,803	5,481	131	191	2.33	169	165	4	2.37

112年移民照顧輔導成果統計表  
Immigrant Counseling and Assistance

月份 Month	外籍配偶諮詢專線 Foreign Spouses Counseling Hotline	外來人士在臺生活諮詢服務熱線 Foreigner Information and Counseling Hotline	諮詢服務 Counseling Service	轉介服務 Referral Service	關懷訪視 Home Visit	
1月 Jan	8,988		9,471	99	1,062	
2月 Feb	6,326		9,857	53	1,137	
3月 Mar	5,746		10,284	115	1,257	
4月 Apr	4,203		9,883	81	1,088	
5月 May	2,537		10,152	90	1,087	
6月 Jun	2,420		10,149	127	1,233	
7月 Jul	2,860		10,760	134	1,463	
8月 Aug	2,900		11,350	171	1,592	
9月 Sep	2,820		11,212	131	1,403	
10月 Oct	2,375		12,096	129	1,356	
11月 Nov	1,999		10,854	133	1,391	
12月 Dec	1,794		10,539	123	1,292	
總計 Total	44,968		126,607	1,386	15,361	

單位：次  
Unit : Times

	宣導法令 Declaring Decree	參與活動 Participating Activity	宣導單張放置 Leaflet Placement	參與地方聯繫會報 Participating in Local Contact Bulletins	志工服務 Volunteer Service	通譯服務 Interpretation Service
	14	8	915	19	24,168	23,786
	18	11	898	15	29,448	26,946
	25	19	1,420	31	37,574	34,268
	36	28	1,650	26	31,313	28,118
	19	43	1,735	46	34,003	28,452
	18	31	1,131	56	34,466	27,965
	16	23	1,112	37	37,071	30,501
	25	27	1,779	46	40,388	34,431
	28	27	836	36	35,524	31,382
	22	33	1,487	32	35,766	29,269
	23	37	1,587	38	34,190	30,878
	20	26	2,405	31	32,240	29,210
	264	313	16,955	413	406,151	355,206



臺灣地區現持有效居留證(在臺)外僑居留人數統計(按職業及區域分)(76年1月至112年12月底)  
Foreign Residents by Occupation and Region from Jan 1987 to Dec 2023

縣市別 City / County	合計 Total			年滿十五歲以上居留外僑按經濟活動分			
	合計 Sub-Total	男 Male	女 Female	計 Sub-Total	商 Trader	工程師 Engineer	教師 Teacher
新北市 New Taipei City	119,672	50,200	69,472	118,831	1,202	959	1,803
臺北市 Taipei City	73,994	21,602	52,392	71,661	3,977	1,309	2,101
桃園市 Taoyuan City	144,286	82,833	61,453	143,596	258	775	652
臺中市 Taichung City	113,384	64,026	49,358	112,651	1,016	806	1,448
臺南市 Tainan City	68,673	38,527	30,146	68,402	141	337	523
高雄市 Kaohsiung City	81,065	40,531	40,534	80,475	496	1,070	980
宜蘭縣 Yilan County	13,628	6,100	7,528	13,592	28	35	126
新竹縣 Hsinchu County	37,151	17,055	20,096	36,794	214	634	417
苗栗縣 Miaoli County	24,129	10,655	13,474	24,064	33	216	116
彰化縣 Changhua	56,979	36,224	20,755	56,910	26	54	184
南投縣 Nantou County	15,036	6,665	8,371	15,007	43	28	106
雲林縣 Yunlin County	23,227	12,328	10,899	23,112	38	52	139
嘉義縣 Chiayi County	16,574	8,208	8,366	16,532	17	12	58
屏東縣 Pingtung County	18,235	8,892	9,343	18,197	25	32	126
臺東縣 Taitung County	2,715	790	1,925	2,699	31	7	72
花蓮縣 Hualien County	7,363	2,354	5,009	7,330	31	20	103
澎湖縣 Penghu County	2,791	1,905	886	2,789	3	3	40
基隆市 Keelung City	7,562	2,449	5,113	7,533	36	16	89
新竹市 Hsinchu City	19,755	7,171	12,584	19,285	138	919	401
嘉義市 Chiayi City	4,068	980	3,088	4,061	33	22	125
金門縣 Kinmen County	1,285	389	896	1,285	6	-	38
連江縣 Lienchiang	360	226	134	360	-	-	1
總計 Total	851,932	420,110	431,822	845,166	7,792	7,306	9,648

單位：人  
Unit : Persons

15 Years Old and Above by Economic Activities						未滿十五歲者 Under 15 years Old
傳教士 Missionary	技工技匠 Technician	外籍移工 Foreign Labor	其他 Others	失業 Unemployed	非勞動力 Inactive Person	
252	102	83,931	12,287	477	17,818	841
261	42	34,159	12,533	557	16,722	2,333
110	74	118,051	11,113	108	12,455	690
315	115	90,856	4,234	1,103	12,758	733
83	53	57,305	2,754	424	6,782	271
220	79	61,125	4,393	330	11,782	590
32	27	11,785	298	69	1,192	36
120	26	29,731	1,463	321	3,868	357
22	39	21,157	698	257	1,526	65
27	32	52,290	955	19	3,323	69
32	20	12,669	360	176	1,573	29
27	29	20,373	1,002	160	1,292	115
29	16	13,330	228	76	2,766	42
57	20	15,371	627	137	1,802	38
27	1	2,046	206	70	239	16
33	13	4,984	495	165	1,486	33
1	1	2,544	67	39	91	2
5	3	5,085	474	191	1,634	29
89	-	12,412	1,176	28	4,122	470
30	11	3,090	154	81	515	7
4	2	898	101	19	217	-
1	-	306	36	4	12	-
1,777	705	653,498	55,654	4,811	103,975	6,766

112年各司法警察機關查緝人口販運案件統計表

Human Trafficking Cases Investigated by the Judicial Law Enforcement Agencies

月份 Month	合計 Total				內政部警政署 National Police Agency, MOI			
	合計 Total	勞力剝削 Labor Exploitation	性剝削 Sexual Exploitation	器官摘除 Organ Harvesting	計 Sub-Total	勞力剝削 Labor Exploitation	性剝削 Sexual Exploitation	器官摘除 Organ Harvesting
1月 Jan	19	10	8	1	18	10	7	1
2月 Feb	16	13	3	-	15	12	3	-
3月 Mar	10	5	5	-	8	3	5	-
4月 Apr	9	5	3	1	9	5	3	1
5月 May	12	8	4	-	11	7	4	-
6月 Jun	11	5	5	1	9	5	3	1
7月 Jul	21	2	19	-	20	2	18	-
8月 Aug	13	4	9	-	12	4	8	-
9月 Sep	10	2	8	-	6	0	6	-
10月 Oct	4	1	3	-	3	0	3	-
11月 Nov	10	3	6	1	8	2	5	1
12月 Dec	13	5	7	1	13	5	7	1
總計 Total	148	63	80	5	132	55	72	5

單位：案件  
Unit：Cases

內政部移民署 National Immigration Agency, MOI				海洋委員會海巡署 Coast Guard Administration, Ocean Affairs Council				法務部調查局 Investigation Bureau, MOJ			
計 Sub- Total	勞力剝削 Labor Exploitation	性剝削 Sexual Exploitation	器官摘除 Organ Harvesting	計 Sub- Total	勞力剝削 Labor Exploitation	性剝削 Sexual Exploitation	器官摘除 Organ Harvesting	計 Sub- Total	勞力剝削 Labor Exploitation	性剝削 Sexual Exploitation	器官摘除 Organ Harvesting
1	-	1	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	1	1	-	-
2	2	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-
1	1	-	-	-	-	-	-	-	-	-	-
2	-	2	-	-	-	-	-	-	-	-	-
1	-	1	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	1	-	1	-
2	-	2	-	-	-	-	-	2	2	-	-
1	1	-	-	-	-	-	-	-	-	-	-
2	1	1	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-
12	5	7	-	-	-	-	-	4	3	1	-

## 112年各司法警察機關查獲失聯移工人數統計表

Undocumented Migrant Workers Arrested by the Judicial Law Enforcement Agencies

月份 Month	合計 Total			內政部移民署 National Immigration Agency, MOI			內政部警政署 National Police Agency, MOI		
	合計 Total	男 Male	女 Female	計 Sub- Total	男 Male	女 Female	計 Sub- Total	男 Male	女 Female
1月 Jan	1,513	941	572	860	444	416	631	483	148
2月 Feb	2,205	1,224	981	1,436	651	785	733	542	191
3月 Mar	2,781	1,483	1,298	1,909	832	1,077	828	622	206
4月 Apr	2,389	1,425	964	1,507	795	712	845	604	241
5月 May	2,909	1,719	1,190	1,887	957	930	989	740	249
6月 Jun	3,681	2,124	1,557	2,352	1,135	1,217	1,284	963	321
7月 Jul	1,928	1,337	591	852	486	366	1,051	834	217
8月 Aug	1,752	1,160	592	905	521	384	830	627	203
9月 Sep	1,836	1,176	660	1,025	565	460	782	595	187
10月 Oct	1,907	1,218	689	1,072	577	495	822	631	191
11月 Nov	2,058	1,304	754	1,228	673	555	806	612	194
12月 Dec	2,089	1,366	723	1,435	859	576	643	496	147
總計 Total	27,048	16,477	10,571	16,468	8,495	7,973	10,244	7,749	2,495



單位：人  
Unit：Persons

海洋委員會海巡署 Coast Guard Administration, Ocean Affairs Council			法務部調查局 Investigation Bureau, MOJ			國防部憲兵指揮部 Military Police Command, MND		
計 Sub- Total	男 Male	女 Female	計 Sub- Total	男 Male	女 Female	計 Sub- Total	男 Male	女 Female
11	7	4	-	-	-	11	7	4
23	21	2	3	3	-	10	7	3
32	22	10	-	-	-	12	7	5
13	10	3	8	5	3	16	11	5
14	8	6	14	10	4	5	4	1
16	9	7	25	15	10	4	2	2
12	11	1	13	6	7	-	-	-
10	9	1	7	3	4	-	-	-
18	11	7	9	3	6	2	2	-
10	7	3	2	2	-	1	1	-
19	16	3	5	3	2	-	-	-
10	10	-	1	1	-	-	-	-
188	141	47	87	51	36	61	41	20

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